



HRM666

INDUSTRIAL TRAINING REPORT AT JABATAN PENGAIRAN DAN SALIRAN TERENGGANU

FACULTY OF BUSINESS MANAGEMENT BBA
(HONS.) HUMAN RESOURCE MANAGEMENT

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EXECUTIVE SUMMARY

This report is based on my 24-week internship journey starting from 3 September 2023 until 8 February 2024 at Jabatan Pengairan dan Saliran Negeri Terengganu. The objective of this report is to measure the student understanding of their industry and summary of their journey during the internship. I have been assigned to the Admin and Finance Department under the supervision of Puan Zainun bin Hamzah, the chief clerk. It was a very memorable experience that I got when doing my internship at JPS Terengganu because get experience for myself to be well prepared to enter a real-life working environment.

On the first day, I felt very nervous and afraid to do an internship in this company because I am an introverted person so I am afraid that there will be no one who wants to be friends with me. I also thought that they were afraid to give me work since I am just a student who want to learn new things. Unfortunately, my expectations were wrong because they very warmly welcomed my comings and treated me very well until today. I felt that my colleagues are like my mother when in the office since all the employees are in their late 30s. Furthermore, they always teach and invite me to learn a new thing and never complain if I ask them any questions.

In JPS, I learned many new things, especially about the government system. Since I have a plan to become a government servant, it was a good start for me to know the system used by the government and the procedure. From this, I think doing an internship is a very important subject in the education journey that should be continued because the student can feel what the real working environment situation looks like. I also improved my communication skills and it was a great opportunity can deal with all the employees and clients. During this internship, I become a brave person and more confident in communicating with people.

In this report, I have included the internship company's profile, my profile, and my duties as an internship student and there is a section for SWOT Analysis, SWOT Matrix, and PESTLE. All the analysis is based on my opinion and observation that I can see during my internship journey in this company. Furthermore, there are also recommendations that this company can take for improvement in the future that I observe from the SWOT Matrix analysis.

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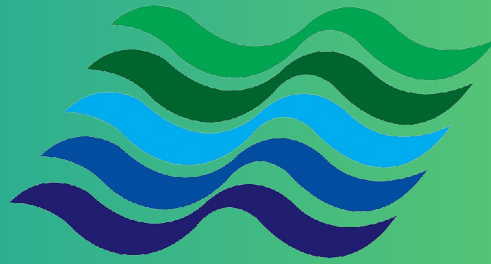
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PART 3: COMPANY'S PROFILE



Name

Jabatan Pengairan dan Saliran Negeri Terengganu

Location

Tingkat 6, Wisma Negeri,
20626 Kuala Terengganu, Terengganu



Background

- Jabatan Pengairan dan Saliran is known as Department of Irrigation (DID) and Drainage under the Ministry of Energy Transition and Public Utilities.
- DID was established in 1932, was responsible for all drainage and irrigation operations.
- Jabatan Pengairan dan Saliran Negeri Terengganu was established in 1957.
- There are 5 main departments which are Operation department, Admin and Finance department, Irrigation and Drainage department, Flood Mitigation and River department and Coastal department.



VISION

To be one of the leading public sector organizations in the world.

MISSION

Manage water resources, river basins, flood risk, and coastal zones to achieve a sustainable environment and improved quality of life.

OBJECTIVE

Providing engineering services that exceed the target group's own capabilities further guarantees optimal land use and more efficient management of the country's water resources.