## UNIVERSITI TEKNOLOGI MARA

**HTH674: HOTEL SYSTEMS AND MANAGEMENT**

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| **Course Name (English)** | HOTEL SYSTEMS AND MANAGEMENT `APPROVED` |
| **Course Code** | HTH674 |

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| **MQF Credit** | 3 |

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| **Course Description** | This course is designed to assist the student in understanding the hotel business environment as well as challenges and issues in hotel management. |

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| **Transferable Skills** | Teamwork<br>Communication Skill<br>Decision Making |

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| **Teaching Methodologies** | Lectures, Blended Learning, Discussion |

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| **CLO** | CLO1 | 1. Describe, categorized and differentiate the hotel environment that affects the management decisions. |
| | CLO2 | 2. Analyze the concepts and management functions in solving the current issues in the operation of a hotel business. |
| | CLO3 | 3. Discuss the uniqueness and challenges in the hotel business and apply the variety of personal qualities needed to be a successful manager in hotel industry |

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| **Pre-Requisite Courses** | No course recommendations |

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| **Reading List** | **Recommended Text** | • **EddystoneC. Nebel III 1991, *Managing hotels Effectively*, John Wiley & Sons, Inc Canada [ISBN: 978-0-471-289]** |
| **Article/Paper List** | | This Course does not have any article/paper resources |
| **Other References** | | This Course does not have any other resources |