



**EXPLORING THE DIMENSIONS OF EMOTIONAL INTELLIGENCE THAT
AFFECTS JOB PERFORMANCE AMONG WORKERS IN PERKESO
HEADQUARTERS**

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ABSTRACT

The purpose of this study is to explore the dimensions of emotional intelligence that affects job performance among workers in PERKESO Headquarters. In order to complete this study, the data is obtained from primary data through the distribution of questionnaires. A total of 110 questionnaires are distributed among workers in PERKESO Headquarters, and only 76 of questionnaires are fully complete answered. Then, all the collected data are analysed by using Statistical Package for Social Science (SPSS) version 23. From the correlation testing, the result show that three of the independent variables which are self-awareness, social skills, and motivation are significant, positive and have strong relationship with job performance. Another two variables which are empathy and self-regulation are not significant to job performance. Hence, all the three hypotheses testing are accepted and another two are no accepted. Moreover, the result also revealed that motivation is most significant factor that affects job performance among workers in PERKESO Headquarters. In conclusions, it shows that workers in PERKESO Headquarters who have high motivation from both their organization and supervisor at the workplace will ultimately increase their job performance.