

## UNIVERSITI TEKNOLOGI MARA

**CSM553: DATA WAREHOUSING** 

CSMSSS. DATA WAREHOUSING		
Course Name (English)	DATA WAREHOUSING APPROVED	
Course Code	CSM553	
MQF Credit	4	
Course Description	This course is designed to provide an overview of data warehousing to support Customer Service. Students will be taught to conduct a system analysis needs, design the data model conceptually and logically and finally implement a simple information system. The physical and technological aspects of a data warehouse will also be covered.	
Transferable Skills	Able to demonstrate the ability to dream, imagine and visualise. (Creative and Innovative) Able to demonstrate analytical skills using technology. (Tech-Savvy)	
Teaching Methodologies	Lectures, Lab Work, Tutorial	
CLO	CLO1 To describe the concepts and terms of data warehousing CLO2 To apply the conceptual and logical data model in developing a database CLO3 To distinguish the requirements gathering methods in a data warehouse implementation CLO4 To identify various techniques and application in OLAP and Data Mining	
Pre-Requisite Courses	No course recommendations	
Reading List	Recommended Text	Paulraj Ponniah 2010, <i>Data Warehousing Fundamentals: A</i> Comprehensive Guide for IT Professionals, Wiley
	Reference Book Resources	Anahory, S, <i>Data Warehousing in the real world</i> , Pearson Education India.
		Connolly, T. & Begg C 2010, <i>Database Systems. A Practical Approach to Design, Implementation and Management</i> , Pearson Education
		Kimball, R., Ross, M., Thorthwaite, W., Becker, B., & Mundy, J. 2011, <i>The data warehouse lifecycle toolkit</i> , Wiley. com.
		Linoff, G. S., & Berry, M. J. 2011, Data mining techniques: for marketing, sales, and customer relationship management, John Wiley & Sons.
		O'Brien, J and Maracas, GM 2007, <i>Enterprise Information</i> Systems, 13th ed Ed., Mc Graw Hill.
Article/Paper List	This Course does not have any article/paper resources	
	This Course does not have any other resources	