



UNIVERSITI
TEKNOLOGI
MARA



Abbott

ABBOTT MEDICAL DEVICE DIVISION

HRM 666 – INDUSTRIAL TRAINING REPORT

ADVISOR: PUAN NURWAHIDA BINTI FUAD

EXAMINER: CIK NIK AZLINA BINTI NIK ABDULLAH

PREPARED BY: NURUL IZZAH BINTI MOHAMED RIDZUAN
(2020980611)

GROUP: RBA2436B

- 30 AUGUST 2022 – 10 FEBRUARY 2023 -

EXECUTIVE SUMMARY

One of the greatest wishes has come true as I got the internship placement at Abbott from 30 August 2022 until 10 February 2023. For more than 130 years, Abbot has used science and innovation to expand opportunities for more people through the power of health. To help people live their best lives, the company adapts and responds quickly to changes in the world around them. For the seventh year in a row, Fortune magazine has named Abbott the Most Admired Company in the Medical Products & Equipment industry.

Essentially, this report included a company profile, SWOT analysis, PESTEL analysis, training reflection, company recommendation, and a conclusion. My internship at Abbott will last 24 weeks, and my supervisor is Ms. Annis Farhana Syzreen. She is section lead of HR and has been working with Abbott for almost 8 years.

To recapitulate, my experience with Industrial Training at Abbott forced me to step outside of my comfort zone, improve my communication skills, collaborate with other professional co-workers, and gain real-world experience in the HR field.

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2.0 COMPANY PROFILE

2.1 BACKGROUND OF THE COMPANY

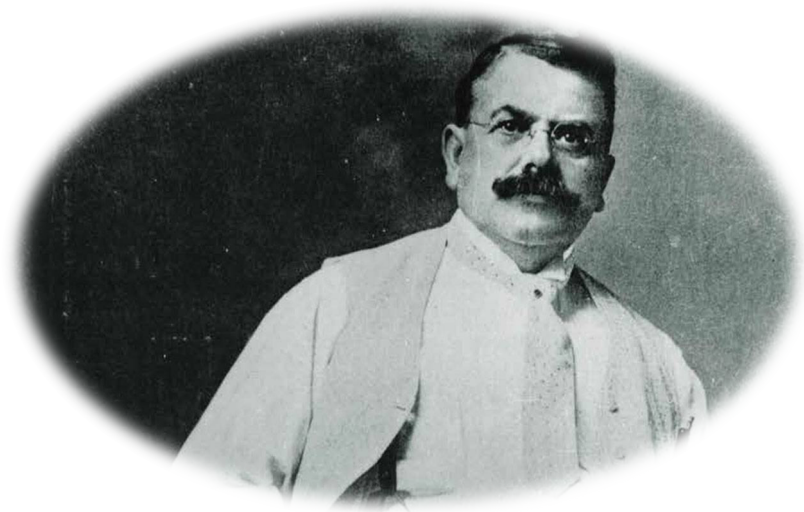


Abbott Penang, formerly St Jude Medical, is a leading high-tech medical device company that creates cutting-edge medical technology, products, and services that enhance patients' lives across the world. With its main office in Shah Alam, Selangor, Abbott was first established in Malaysia as a private limited company in 1987 before becoming a legitimate corporation under the name Abbott Manufacturing in 2014.

Every hour of every workday, every 3 seconds, a human is implanted with our gadget. Abbott, a multinational business with its headquarters in St. Paul, Minnesota, has production, research, and development sites all over the world. Since its founding in 2009, Abbott Penang (formerly known as St Jude Medical) has continuously expanded, producing more than 1 million high-quality implantable life-saving devices to date. Abbott has been producing implantable life-saving devices in Penang since 2009. The facility, which employs about 1200 people, also offers global IT infrastructure & customer care support.

To achieve world-class operational excellence, Abbott Penang also houses the regional Shared Services Center, which offers creative solutions optimizing the way we provide services to our business. There are 4 values in Abbott which the first one is pioneering, enduring, achieving, and caring. Abbott's business area is including diabetes care, diagnostics, nutrition, pharmaceutical and vascular care.

2.2 ABBOTT'S CHART



2.2.1 Founder of Abbott – Wallace Calvin Abbott



2.2.2 Managing Director in Abbott, Penang – Eow, HT



2.2.3 Head of HR in Abbott, Penang – Choong, Lai Wan



2.2.4 Section Lead, HR – Annis Ismail (My Supervisor)

2.3 DETAILS OF ABBOTT

Company's Name	Abbott
Address	Plot 102 Lebuhraya Kampung Jawa Bayan Lepas Industrial Zone 11900
Contact Number	04-810 1000
Managing Director in Penang	Eow, HT (Jul 2015 - Present)
Founded	Wallace Calvin Abbott
Sector	Manufacturing Industry
Operation Hours	8.00 a.m. – 5 p.m.
Websites	Abbott in Malaysia Abbott in Malaysia (my.abbott)

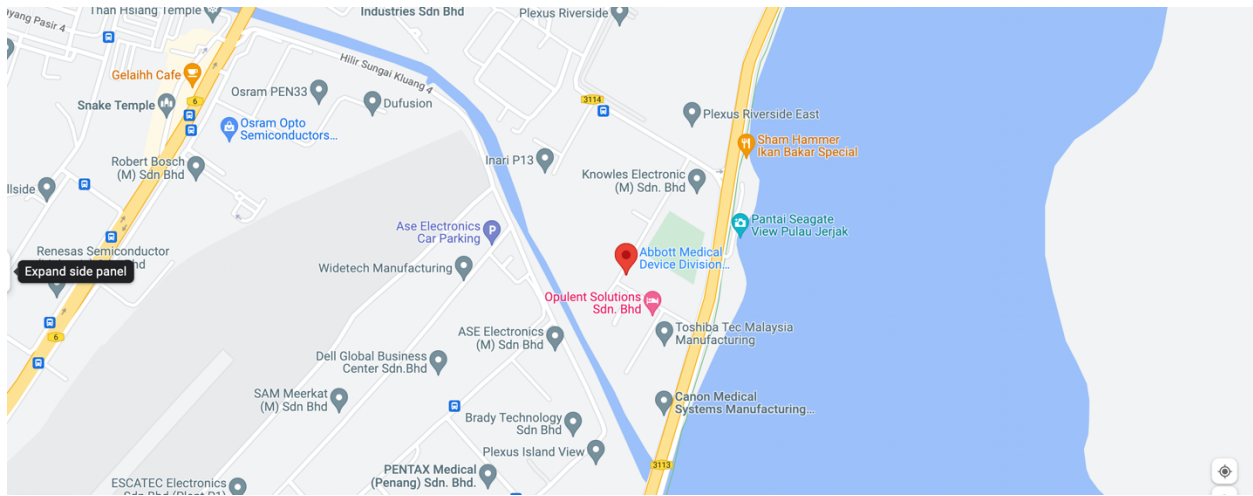
2.4 MISSION AND VISION OF ABBOTT

- Abbott's mission and vision coherently propose that humans should live their lives to the fullest, and the company will do so by offering superior healthcare and dietary supplements.

2.5 ABBOTT' S GOAL

- Abbott's goal is to help people live their best lives by improving their health.

2.6 COMPANY LOCATION



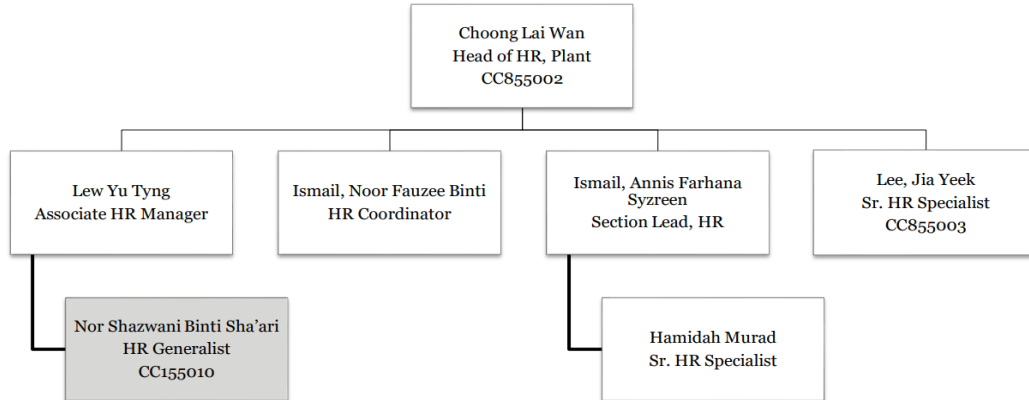
2.6.1 ABBOTT THROUGH THE MAPS



2.6.2 ABBOTT MAIN ENTRANCE

2.7 ORGANIZATIONAL STRUCTURE IN HR DEPARTMENT

Penang Site Operations - HUMAN RESOURCES



Review By:



Employees on a Leave of Absence

Proprietary and confidential — do not distribute



Open Position






External Resources: Contract/consultant/temps

Abbott Penang Organization chart | January 1, 2023

2.8 PRODUCT AND SERVICES OFFERED IN ABBOTT PENANG

Smaller devices, physician-preferred designs, MR Conditional systems, remote monitoring, and longer device lifespan have all been made possible by advances in pacemaker technology. Abbott provides a variety of pacemaker solutions with distinctive pacemaker functionality so that you and your team can choose the optimal pacemaker for the conditions of your patients (*Pacemakers | Abbott, n.d.*)

 A cylindrical, silver-colored leadless pacemaker device with a gold-colored connector at one end. The word "Aveir" is printed on the side.	<ul style="list-style-type: none">✚ The AVEIR™ VR Leadless Pacemaker is implanted in the heart using the power of leadless technology via a minimally invasive catheter procedure
 Two circular, silver-colored MRI pacemaker devices. One is shown from the front with "ASSURITY" and "ASSURITY MRI" printed on it, and the other is shown from the back.	<ul style="list-style-type: none">✚ Assurity's MRI pacemaker is the world's smallest and most durable wireless MRI pacemaker. The longer lifespan of the Assurity MRI pacemaker reduces the possibility of device replacement, which means less risk of infection and complications.
 Two circular, silver-colored MRI pacemaker devices. One is shown from the front with "ENDURITY" and "ENDURITY MRI" printed on it, and the other is shown from the back.	<ul style="list-style-type: none">✚ With beat-by-beat ventricular support and a smaller incision and pocket size, the Endurity pacemaker can help reduce RV pacing and heart-failure hospitalisation.

3.0 TRAINING REFLECTION

Industrial Training is the placement of students in an organisation to conduct supervised practical training in the industry sector before receiving a bachelor's degree. Throughout the internship period, I was able to better understand myself, gain knowledge, improve my communication skills, and increase my self-assurance. I began my internship at Abbott Penang on August 30, 2022, and end on February 10, 2023. In order to be shortlisted for an interview with Abbott, there are several requirements that must be met. Among the requirements are a 3.50 GPA and the ability to converse and write in English fluently.

I will begin working hours at Abbott. My working hours are Monday through Friday, 8 a.m. to 5 p.m. At Abbott, every employee is required to conduct a RTK test in the mass testing area located near the entrance. This is to ensure that every employee at Abbott is in good health while working, as well as that everyone is confident and ready to work together. Employees who do not take the RTK test are not allowed to work at Abbott. Those who have already taken the RTK test should wait 20 minutes for the results to be sent via SMS. If it is negative, the employee will be given a Pass Card proving that he or she took the RTK test. If the outcome is negative, the employee will be sent home. There was a time in October when I was hit with covid. My supervisor has registered my details into the Employee Health System (EHS) software in order to schedule an appointment with the Abbott panel clinic, which is located at the Tejani Clinic and is fully covered by Abbott. If you test positive, you must work at home for 14 days and take an RTK test the day before you start. Turns out, I'm positive, and during that time, I worked from home for nearly two weeks, missing many Abbott-sponsored events.

Mrs. Annis Farhana, my supervisor, has planned her strategy for the entire 24 weeks I've been here. Where, she allowed me to work with every HR officers in a different department to give me the opportunity at once to make it easier for me to make a choice at the end of the internship which part of HR I would be interested in. To be honest, I am very passionate about recruitment. Despite this, I attempted to work in the training department. I implemented the entire recruitment process including posting job openings, screening applicants, arranging interviews, conduct reference

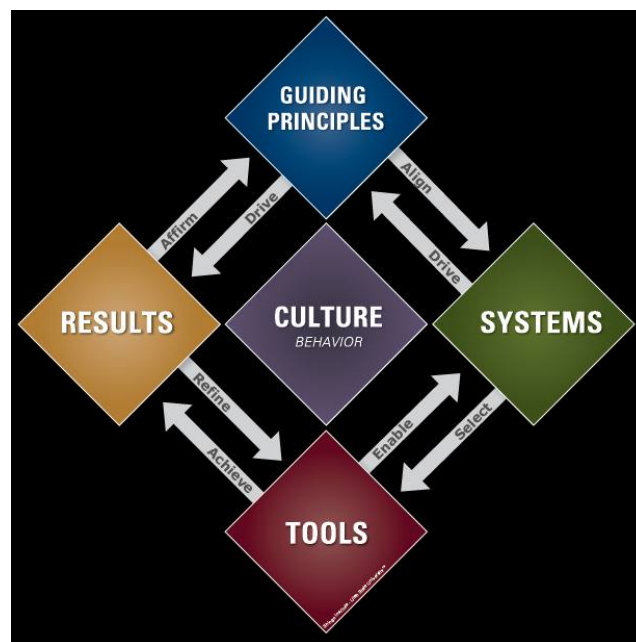
checks to a potential candidate, preparing offer letters, setting up medical check-up arrangements, and onboarding processes during my time in the recruitment department. In my viewpoint, the first challenge is to conduct a reference check on the candidate. It is because, in Abbott, candidates who pass the second interview will be subjected to a reference check before receiving an offer letter. I will need to conduct a reference check with the two referees listed on the job application form. So, if I can't contact the referee within a day, the hiring process will be slightly delayed, making it difficult for my supervisor to prepare the candidate's New Hire Package. Not only that, but before scheduling an interview, I must communicate with the department head and hiring manager to determine their availability. To some extent, I was able to broaden my network and improve my communication skills.

I also manage the Direct Labor (DL) interview process as well as a few internship intakes. Since covid 19, interviews at Abbott have only been held on Microsoft Teams unless the hiring manager specifically requests for face-to-face interview. During my 24-week internship at Abbott, I conducted six walk-in interviews for DL candidates. The majority of DL job openings are for operators, storekeepers, and material handlers. Puan Hamidah from the training department also gave me the opportunity to brief the candidate on the application form before they filled it out, and I was also given the opportunity to interview the candidate once they finished the interview with the hiring manager. I was a little nervous at first and didn't know what to ask them. Mrs. Hamida's guidance has given me more confidence and knowledge of how to evaluate a candidate based on first impressions. There have also been many events in which I have participated during my time at Abbott and have received positive feedback from my supervisor. I'm also becoming more proficient in Microsoft Excel because there are days when I have to enter data for IHP, Medical Check-up arrangements, and the tracker for the onboarding list. Apparently, the things I learned in Dr. Sabiroh's 5th semester have greatly aided me in becoming more proficient in MS Excel. Among them are the following: (Pivot table, Vlookup and etc.)

They use the Shingo Model here. The Shingo Guiding Principles serve as the framework for establishing a long-term culture of organisational excellence. If a given task does not meet the required criteria, the employer will meet 1:1 rather than reprimanding in front of the public. There are numerous benefits available to interns at Abbott, including a monthly allowance of RM 1500

per month. I am also entitled to six days of annual leave for every six months I work. Among the other benefits I receive from Abbott are free parking, an RM4 meal subsidy allowance, and RM30 Touch N Go (TNG) credit for each festival following the Abbott calendar. I am grateful to Abbott for providing me with the opportunity to experience this benefit, even though it is not as extensive as that of a permanent employee at Abbott. Not only that, but I am also entitled to Public Holidays, which are followed by the Abbott Calendar. Abbott declared eight public holidays during my 6-month internship, including National Day, Malaysia Day, Prophet Muhammad's Birthday, Deepavali, Christmas Day, New Year, Chinese New Year, and Thaipusam. This demonstrates Abbott's genuine concern for their interns. This company offers numerous benefits to interns who report to the company in order to make them feel appreciated while working there and to provide them with the same benefits as a permanent employee.

3.1 ILLUSTRATION OF SHINGO MODEL



3.2 ROLES, RESPONSIBILITY, TASK AND ASSIGNMENT GIVEN

- Perform the entire recruitment cycle, including posting job openings, screening applicants, arranging interviews, conduct reference checks to a potential candidate, preparing offer letters, setting up medical checkup arrangements, and onboarding processes.
- In charge of efficiently running the Human Resource Development Fund (HRDF)
- Brief and debrief candidates before and after interviews
- Work with Head of Department and other hiring managers.
- Organize and take part in any recruitment-related activities, including walk-in
- interviews and other events
- Personal files of employees are kept up to date, and correct filing procedures are followed.
- Handling basic office tasks, such as filing, delivering mail, answering emails and phone calls and data entry

4.0 PESTLE ANALYSIS

Abbott's PESTLE Analysis examines the brand's commercial strategies. Abbott's PESTLE Analysis looks at the numerous external factors including political, economic, social, and technological as well as the legal and environmental ones, that have an impact on its operations. The PESTLE Analysis emphasizes the various extrinsic circumstances that have an impact on the brand's business.

PESTLE analysis is a framework that is essential for businesses like Abbott since it aids in understanding market dynamics and continual business improvement.

4.1 POLITICAL FACTORS

More than 160 nations are served by Abbott. The government's policies that affect the company must be understood. The business should also be well-connected to the governments of the various countries. It is simple for the company to operate in those countries because the parent company has excellent ties with all the host countries. The governments have imposed restrictions because of the pandemic. The organization first had logistical issues, but now that the limitations have been lifted and the vaccination process is in place, both inbound and outbound logistics are operating without a hitch. The business should adhere to the government's regulations for the health and wellbeing of its citizens.

4.2 ECONOMIC FACTORS

People's income has been impacted by the economy's decline brought on by the pandemic. The average consumer's disposable income has fallen. Family expenses decreased as well. But the economic stimulus measures used by different countries to boost their economies serve to raise people's incomes, which ultimately benefits the corporation. The nations' economic strategies and the rise in public health welfare spending will support Abbott's expansion. The company's profitability is also significantly influenced by foreign exchange concerns.

4.3 SOCIAL FACTORS

The prevalence of diabetes has significantly increased recently. Numerous individuals are unaware that they have diabetes. This is because their eating and living habits have changed quickly. People become more proactive as a result, continuously monitoring their health. The Abbott's growth will undoubtedly benefit from this adjustment. The number of persons experiencing cardiac problems has increased due to the change in people's lives. People today are more aware of their health and regularly check on their health problems. New items that benefit people's health must be produced by the corporation (Strategic Management Department, n.d.).

4.4 TECHNOLOGICAL FACTORS

Abbott produces healthcare-related goods and services that are evolving quickly. New items that can serve the public effectively should be developed on a continual basis. The business should adopt cutting-edge technologies like AI, ML, and IOT to conduct product research and development. For efficient operations, the organization should also upgrade its supply chain and logistics technology.

The business should put additional effort into streamlining the manufacturing process through effective inventory management.

4.5 ENVIRONMENTAL FACTORS

Boston Scientific, B Braun, and the newest medical company, Dexcom, are among Abbott numerous competitors in Penang, particularly in the medical sectors. Abbott and Dexcom provide the same pacemaker product, making them direct competitors. As a result, Abbott will have competition in a certain market. The new competitors will have an impact on Abbott and how Abbott will adapt its strategies to properly compete. Next is sustainability. At Abbott, we strive for sustainable growth that offers communities across the world with valuable products and services while also advancing technology that changes lives.

4.6 LEGAL FACTORS

The corporation operates in numerous countries, and each country has its own set of laws and regulations. The business must guarantee adherence to these laws and norms. Trade regulations vary from country to country. Where the regulations in the healthcare industry are severe, Abbott shouldn't make any exceptions. The business must also make sure that all safety precautions are taken before introducing any items that could harm its reputation. To safeguard its patents and other intellectual property, the business needs also have a solid legal defense.

5.0 SWOT ANALYSIS

It is essential for a company to do a SWOT analysis to assess its competitive position and pinpoint the internal and external factors that either support or impede the company's expansion. One can learn more about the business by investigating the determining elements into its fundamental dynamics, including its benefits and drawbacks. The opportunities and threats given by the external environment, both of which have the ability to give a direct impact on the operations of the company, can be used to examine external elements in the meantime.

<p style="text-align: center;">STRENGTH</p> <ul style="list-style-type: none">• Served more than 160 countries• Most well-known brands in the industry	<p style="text-align: center;">WEAKNESSES</p> <ul style="list-style-type: none">• Low worldwide market penetration• Workforce Diversity
<p style="text-align: center;">OPPORTUNITIES</p> <ul style="list-style-type: none">• Online Platform• Technological Advancement	<p style="text-align: center;">THREATS</p> <ul style="list-style-type: none">• Government Involvement• Swapping Scale Fluctuation• Intense Competition & New Entrants

5.1 STRENGTHS OF ABBOTT

The things that maintain Abbott erect in the market are its strengths. They are the assets of the organization, and it must continue to develop them.

Firstly, Abbott has a presence in more than 160 countries and a broad range of economic activity. It provides long-distance medical care products in both developed and developing countries worldwide. This enables them to serve a vast customer base.

Secondly, wide business experience. In the medical business, as in any field you can think of, experience is key. Given that it has been in operation for a while, a strong encounter base has been cultivated. Abbott can use this experience to promote creative products and for next endeavors. Another strength of Abbott is, one of the most well-known brands in the industry, as perceived by consumers. It was founded in 1888, 135 years ago, and has a long and verified history.

Lastly, includes a wide variety of specialist medications, medical diagnostic tools and diagnostics, minimally invasive surgical tools, a range of nutritional supplements for newborns, children, and adults, and veterinary care items.

5.2 WEAKNESSES OF ABBOTT

Weakness is an internal element that inhibits Abbott's progress; thus the company must monitor these areas and take appropriate action to stop such occurrences.

Firstly, **Limited Products in certain region**. Products that are mentioned on the official website of Abbott Malaysia may not be available in all nations. Additionally, it restricts its presence in the nations where their products are wanted. For instances, there are certain product that produce in Malaysia are not available to get in Abbott Spain including Glucerna and Similac. It is because different countries have different restriction and regulation. Abbott must follow all regulations set down in each country of sale to distribute to all regions. Lack of advertising. As we all know, many Malaysians are unaware of the services provided by Abbott Penang. The only thing they're aware of is that Abbott solely produces milk products. Most of the internship interviews I conducted would have likely given me less exposure to Abbott Penang products. And as we can see, advertisements for pacemakers are rarely seen on YouTube, on

television, or in other commercial segments. Hospitals and doctors who must use it for patients are the main users of this product. For this content, Abbott is subject to Abbott USA, which means that they cannot advertise everything without concern in Abbott's country of origin.

5.2.1 RECOMMENDATION OF WEAKNESSES FOR ABBOTT

Abbott, in my opinion, should market its products in other countries. It means that every country served by Abbott must have the same product and service to ensure consistency. For me, Abbott should adding distribution channels is another growth-oriented market penetration strategy. For example, if a brand relies solely on retail outlets, it may benefit from considering other channels such as email marketing, online marketing, and telemarketing.

For this, section I suggest for the Abbott Penang to participate in career fair I order to get the exposure of branding. Not just that, Abbott also can collaborate with any private or government institutions to allow a field trip to Abbott. So that the students will have some knowledge regarding the products that offer by Abbott. With the field trip the students be able to feel, listen and touch

5.3 OPPORTUNITIES FOR ABBOTT

Opportunities are the elements that aid in the company's expansion in the market from several perspectives. The business must seize these chances and turn them into strengths.

First opportunities that Abbott can make via **Online Platform**: Nowadays, the majority of people use the internet. As a result, Abbott may be able to communicate with customers online. Online retailers may also be able to assist Abbott. Furthermore, social media is used for customer service and feedback. Abbott, for example, began using E-forms for employee referral programmes in 2023. This means that if an employee wants to recommend a friend before the interview, they can do so by filling out the e-form on the Microsoft Teams link provided. Abbott had previously used it manually. Employees who want to recommend their friends should fill out the form at the HR Department.

Secondly, **Technological Advancement.** Technology offers significant advantages in a variety of industries. Therefore, Abbott's ground-breaking technology is shaping the future of diabetes care. Abbott's FreeStyle Libre system, the world's leading glucose monitoring wearable sensor-based technology, is a breakthrough created as the company has relentlessly innovated and developed accessible and cost-effective healthcare technology solutions with the goal of assisting in the treatment of diabetes and other chronic diseases. At Abbott, a company dedicated to assisting people in becoming and remaining healthy throughout their lives, the development of life-changing technology began at the early stages of innovation by integrating data insights, access, and affordability, and has had a global impact.

5.4 THREATS FOR ABBOTT

Threats are the outside forces that limit Abbott Laboratories' operations. It must anticipate these hazards and take appropriate action. Any firm may face risks in the form of elements that could harm its operations.

First threat for Abbott, is the **Government Involvement.** Governments of numerous countries, including the US, proved to be more constrained and restricted regarding Medicare, medical care administrations, and legislative enactment. If Abbott Laboratories disregards the various laws in several nations, they may be in danger.

Next, is **Swapping Scale Fluctuation.** As a global company, it sells its products and buys raw materials from other countries. A decrease in the exchanging scale could harm the growth of its benefits.

Lastly, **Intense Competition & New Entrants:** In the pharmaceutical industry, new technical developments by a select few rivals pose a threat to Abbott because customers attracted to the new technology may choose to do business with rivals instead of Abbott, reducing the companies overall market share. The industry is seeing a large influx of new businesses that are displacing established ones. These new competitors may steal customers from Abbott Laboratories. Boston Scientific, Dexcom, and B Braun are Abbott's main competitors in Penang in the Medical sector (Shastri, 2022).

5.4.1 RECOMMENDATION OF THREATS FOR ABBOTT

From my perspective, because public policies have a significant impact on businesses, it is in their best interests to stay informed about public policies and to try to influence governmental decision making and public policy. Abbott should view and act on their relationship with the government in a variety of ways. One point of view is that businesses and governments are on "opposite sides" and compete with one another.

Secondly, to better manage demand fluctuations, Abbott must first understand the causes of those changes. Making informed decisions about the future necessitates knowledge of past performance, which in this case is your demand cycles.

Finally, despite the fact that Abbott has many competitors in Penang, I believe Abbott benefits from customers who are loyal to their brand and purchase their products or services on a regular basis. Because brand loyalty has a significant influence on customer purchasing decisions, new businesses in an industry with high brand loyalty may find it difficult to gain customers and capture their attention.

6.0 CONCLUSION

According to what I understand, the goal of Industrial Training is to expose students to real-world work environments while also providing them with knowledge through hands-on observation and job execution. As a result of their industrial training, students will develop skills in work ethics, communication, management, and other areas.

This review showed what I understood and did during my 24 weeks at Abbott. Because of this, I included a brief introduction to the company, a swot analysis of the workplace, and a recommendation that Abbott may use and implement in the future for the company in the preceding section. While the appendix is included in this report to demonstrate that I have successfully participated in several Abbott-organized events.

Last but not least, my experience with Industrial Training at Abbott forced me to step outside of my comfort zone, improve my communication skills, collaborate with other professional co-workers, and gain real-world experience in the HR field. Only then did I realise that there are numerous HR positions available, such as HR Executive, HR Coordinator, HRBP, HR Generalist, Talent and Acquisition, HR Specialist, HR Analyst, and so on. I used to only be familiar with a few HR departments, but now I can name them all: recruitment, training, compensation and benefits, health and safety, disciplinary action, and many more. Despite the fact that I have only been here for six months, my desire to continue in human resources has grown as a result of the experience I have gained.

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8.0 APPENDICES

APPENDIX I: INVOLVEMENT DURING INTERNSHIP

AQR MONTH – A TRADITION OF INTEGRITY



AQR Month 2022

CLOSING CEREMONY



NEO ORIENTATION – COLLARADO ROOM (3 DAYS ORIENTATION)



- Staff Lanyard



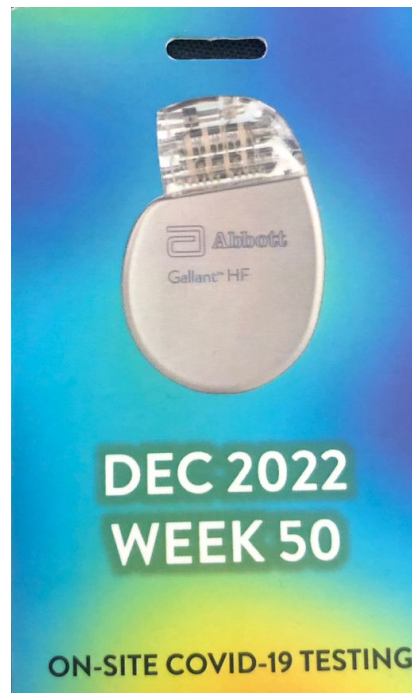
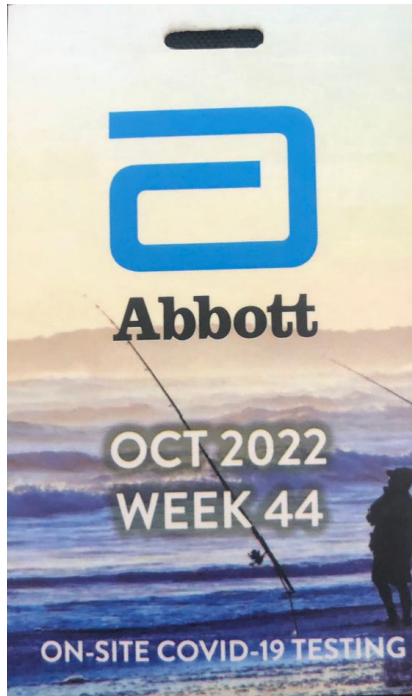
- Calendar of Abbott



SEVERAL STAFF PASS THROUGHOUT MY INTERNSHIP PERIOD




SEVERAL STAFF PASS THROUGHOUT MY INTERNSHIP PERIOD



TEAMBUILDING – CITITEL HOTEL, PENANG



FOCUS RECOGNITION FROM ABBOTT EMPLOYEE TO ME

SETTING THE PACE 

FOCUS RECOGNITION

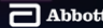
You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference

In the following manner:

Thank you to all the friends who were involved in making the training a success and having fun with new knowledge about quality and safety Really Appreciated..!!!

Key Value: **Irreplaceable Partner**

Given by : Wan Nor Ghazali, Wan Nor Serri Binti
Date : 9/5/2022

SETTING THE PACE 

FOCUS RECOGNITION

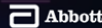
You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference

In the following manner:

Thank you to all the friends involved in making the training a success and exchanging opinions and helping each other Really Appreciated..!!!

Key Value: **Irreplaceable Partner**

Given by : Husin, Nor Fairas Binti
Date : 9/5/2022

SETTING THE PACE 

FOCUS RECOGNITION


You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference

In the following manner:

Thank you for the cooperation shown during the lean game and nice to meet you all as my friends Really Appreciated..!!!

Key Value: **Irreplaceable Partner**

Given by : Azam, Nur Fitrah Binti
Date : 9/5/2022

SETTING THE PACE 

FOCUS RECOGNITION

You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference


In the following manner:

Thank you for the cooperation shown during the lean game and nice to meet you all as my friends Really Appreciated..!!!

Key Value: **Irreplaceable Partner**

Given by : Hanas, Nur Faridah Binti
Date : 9/5/2022

FOCUS RECOGNITION FROM ABBOTT EMPLOYEE TO ME

SETTING THE PACE 

FOCUS RECOGNITION

You have been recognized for demonstrating
| Reliable

In the following manner:

Thanks so much for the great support for AQR 2022. Appreciate the effort, commitment and support given while having FUN together! :)

Key Value: **Irreplaceable Partner - A Tradition Of Integrity**

Given by : Sok Yee Mak
Date : 11/23/2022

SETTING THE PACE 

FOCUS RECOGNITION

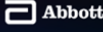
You have been recognized for demonstrating
| Reliable | Making a Difference

In the following manner:

Appreciate your continuous support and commitment on making the AQR month a great success. It's my pleasure to be part of the committee group for this event where I got to meet amazing people like you to work together with. :) Thanks a bunch!

Key Value: **Irreplaceable Partner**

Given by : Asher Yeah
Date : 12/27/2022

SETTING THE PACE 

FOCUS RECOGNITION

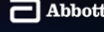
You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference

In the following manner:

Thank you very much for all the support, fortunate to have a great colleague to work with. I wish you and your families happy holidays and look forward to working with you in year 2023.

Key Value: **Irreplaceable Partner**

Given by : Yu Tyng Lew
Date : 12/21/2022

SETTING THE PACE 

FOCUS RECOGNITION

You have been recognized for demonstrating
Customer Centric | Reliable | Making a Difference

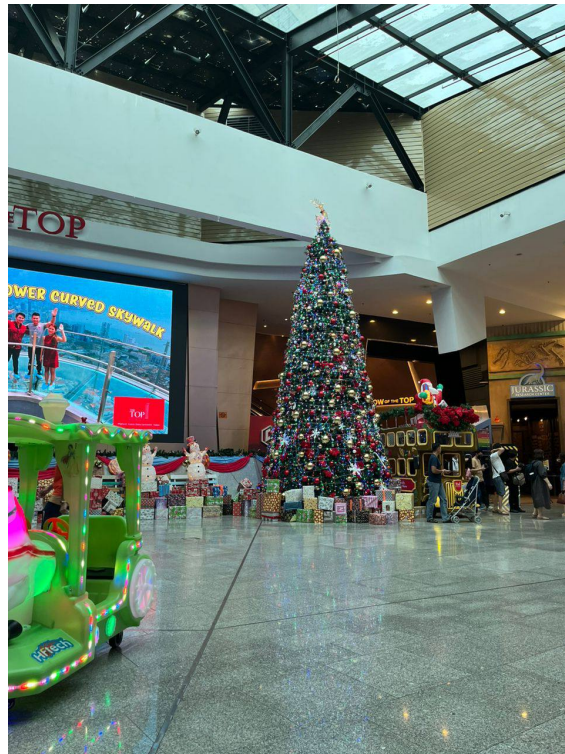
In the following manner:

thanks for helping in scheduling candidate sessions' request and good support.

Key Value: **No 1 in CRM**

Given by : Hoay Sean Oon
Date : 12/16/2022

HR YEAR END DINNER - TOPHILL



DL WALK IN INTERVIEW - LEVEL 3, PRODUCTION AREA



MY ATTENDANCE DURING INTERNSHIP IN EMPLOYEE EMPLOYMENT SYSTEM (EES)

Abbott Desktop Home Menu Configuration Logout

Attendance History

Click here to display or hide Panel

Date From: 01/01/2023 (dd/mm/yyyy) Date To: 31/01/2023 (dd/mm/yyyy)

Shift: - All Shifts - Day Type: - All Types -

Search Type:
 Late Early Out Time-Off
 Leave Absent Odd Clocking
 Approved OT Unapproved OT Temperature - Alert
 Temperature - High

Exceeding (hhmm): 0000

Verified: All Yes No



Search **Export**

List of Attendance Record/Page: 10 Total Records: 31

1 2 3 4

	Date	Day	Day Type	Shift	Clock Times	Normal Hours	Late In	Early Out	Time Off	OT Hours	Allowance	Absent	Leave	Exception	Verified	Auto IN	Auto OUT	
<input type="checkbox"/>	21/01/2023	Sat	O	NORMAL Off Day							0.00	No			No	No	No	Detail...
<input type="checkbox"/>	20/01/2023	Fri	W	NORMAL - D & NE (0800-1700)	0748, 1700	0800					0.00	No			No	No	No	Detail...
<input type="checkbox"/>	19/01/2023	Thu	W	NORMAL - D & NE (0800-1700)	0742, 1708	0800					0.00	No			No	No	No	Detail...
<input type="checkbox"/>	18/01/2023	Wed	W	NORMAL - D & NE (0800-1700)	0746, 1707	0800					0.00	No			No	No	No	Detail...
<input type="checkbox"/>	17/01/2023	Tue	W	NORMAL - D & NE (0800-1700)	0754, 1706	0800					0.00	No			No	No	No	Detail...
<input type="checkbox"/>	16/01/2023	Mon	W	NORMAL - D & NE (0800-1700)	0736, 1717	0800					0.00	No			No	No	No	Detail...
<input type="checkbox"/>	15/01/2023	Sun	R	NORMAL Rest Day							0.00	No			No	No	No	Detail...
<input type="checkbox"/>	14/01/2023	Sat	O	NORMAL Off Day							0.00	No			No	No	No	Detail...

WORKDAY

MEALS  Search hotels 1 9 

Nurul Izzah Binti Mohamed Ridzuan
Industrial Trainee

[Action](#)

Phone Email Team

- Summary
- Overview
- Job
- Remuneration
- How to Contact
- Private

Staff ID 12299283 **Manager** Annis Ismail

Location Malaysia > Penang : Plot 102, Kampong Jawa Bayan Lepas Industrial Zone 11900 **Cost Center** 0000136957 MY-STJ-HR MALAYSIA

LMS TRAINING

Abbott SELF

Home
Timeline
Library
Learner Dashboard
Training Analysis
Training Transcript

TIMELINE

ALL TASKS LEARN

Refresh Sort By

TOTAL	2	1	2	1
	CURRENT	ASSIGNED	CRITICAL	REQUIRED CERTIFICATIONS

CURRICULUM
86628 M Environmental Health And Safety Training 5.0 **REQUIRED**

Due Date	Status	Priority	Delivery Method	
03/09/2023	In Progress	High/Job Critical	Quality	VIEW DETAILS



Document Information

Analyzed document	FULL REPORT CONTENT OF INDUSTRIAL REPORT ABBOTT.docx (D158139870)
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Submitted by	
Submitter email	2020980611@student.uitm.edu.my
Similarity	0%
Analysis address	wahida.fuad.UiTM@analysis.ouriginal.com

Sources included in the report

Entire Document

2.0 COMPANY PROFILE

2.1 BACKGROUND OF THE COMPANY

Abbott Penang, formerly St Jude Medical, is a leading high-tech medical device company that creates cutting-edge medical technology, products, and services that enhance patients' lives across the world. With its main office in Shah Alam, Selangor, Abbott was first established in Malaysia as a private limited company in 1987 before becoming a legitimate corporation under the name Abbott Manufacturing in 2014. Every hour of every workday, every 3 seconds, a human is implanted with our gadget. Abbott, a multinational business with its headquarters in St. Paul, Minnesota, has production, research, and development sites all over the world. Since its founding in 2009, Abbott Penang (formerly known as St Jude Medical) has continuously expanded, producing more than 1 million high-quality implantable life-saving devices to date. Abbott has been producing implantable life-saving devices in Penang since 2009. The facility, which employs about 1200 people, also offers global IT infrastructure & customer care support. To achieve world-class operational excellence, Abbott Penang also houses the regional Shared Services Center, which offers creative solutions optimizing the way we provide services to our business. There are 4 values in Abbott which the first one is pioneering, enduring, achieving, and caring. Abbott's business area is including diabetes care, diagnostics, nutrition, pharmaceutical and vascular care.

2.8 PRODUCT AND SERVICES OFFERED IN ABBOTT PENANG

Smaller devices, physician-preferred designs, MR Conditional systems, remote monitoring, and longer device lifespan have all been made possible by advances in pacemaker technology. Abbott provides a variety of pacemaker solutions with distinctive pacemaker functionality so that you and your team can choose the optimal pacemaker for the conditions of your patients (Pacemakers | Abbott, n.d.)

- The AVEIR™ VR Leadless Pacemaker is implanted in the heart using the power of leadless technology via a minimally invasive catheter procedure
- Assurity's MRI pacemaker is the world's smallest and most durable wireless MRI pacemaker. The longer lifespan of the Assurity MRI pacemaker reduces the possibility of device replacement, which means less risk of infection and complications.
- With beat-by-beat ventricular support and a smaller incision and pocket size, the Endurity pacemaker can help reduce RV pacing and heart-failure hospitalisation.

3.0 TRAINING REFLECTION