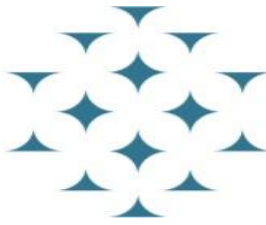




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UNIVERSITI  
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H  
ELITE  
DESIGN HOTEL



**BACHELOR OF BUSINESS ADMINISTRATION (HONS.)**

**HUMAN RESOURCE MANAGEMENT**

**INDUSTRIAL TRAINING REPORT AT H ELITE DESIGN HOTEL**

**PREPARED FOR:**

**DR. DR. ATHIFAH NAJWANI SHAHIDAN (ADVISOR)**

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**SUBMISSION DATE**

**5 FEBRUARY 2023**



## **EXECUTIVE SUMMARY**

According to the plan of study, an internship is the last course for all undergraduate programs in the Faculty of Business Administration. A student must undergo internship attachment or on-the-job training in areas related to our academic degree and field of concentration. This internship course serves as a practical training ground for a student to receive practical knowledge and workplace skills that give experience with work and responsibility in carrying out tasks assigned by the company. It would enhance practical skills knowledge and attitude in carrying out the task. Therefore, my memorable and enlightening 6-month industrial training began here at H Elite Design Hotel. This internship report details the internship period that I finished in H Elite Design Hotel under the department of human resources and administration. I started to work at this company on 28th august 2022 and from my observation that this company is the best place to start and develop our career and skills.



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### 3.1 COMPANY PROFILE



Figure 2 H Elite Design Hotel at Tunjong Kota Bharu, Kelantan

H Elite Design Hotel was established in 2019 and built-in Tunjong Kota Bharu Kelantan. The owner of this company is Mr. Chuah who comes from the state of Penang before he established a business in tourism and hospitality; he was a businessman who was active in the field of construction. However, he has been looking for several partners to be used as a team to establish the first accommodation center for his company. Mr. Ronny and Ms. Constance are important people in his company because they are the mainstay in managing and building businesses in the hospitality field. However, H Elite Design Hotel has 144 staff and 13 departments that are currently operating. H Elite Design Hotel, which is located on the outskirts of the city, has 20 floors and 281 rooms with a modern hotel concept that has become a popular choice.

H Elite Design Hotel is a great choice for accommodation when visiting Kota Bharu. From here, guests can make the most of all that the lively city has to offer. The property's convenient location offers easy access to the city's must-see destinations. The excellent service and superior facilities at H Elite Design Hotel make for an unforgettable stay. A selection of top-class facilities such as free Wi-Fi in all rooms, 24-hour security, daily housekeeping, taxi service, and wheelchair access can be enjoyed here. The property offers fantastic facilities, including a fitness center, outdoor pool, kids club, and pool (kids), to help guests unwind after an action-packed day in the city. H Elite Design Hotel is the guest's one-stop destination for quality accommodation in Kota Bharu.



### 3.2 COMPANY SOCIAL SITE

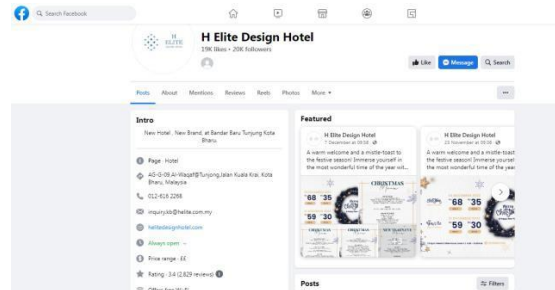


Figure 3 H Elite Design Hotel Facebook

<https://www.facebook.com/helitedesignhotelkotabharu>

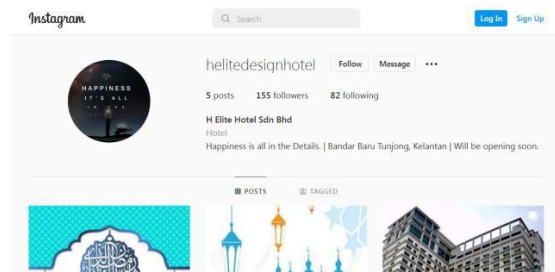


Figure 4 H Elite Design Hotel Instagram

<https://www.instagram.com/helitedesignhotel/>

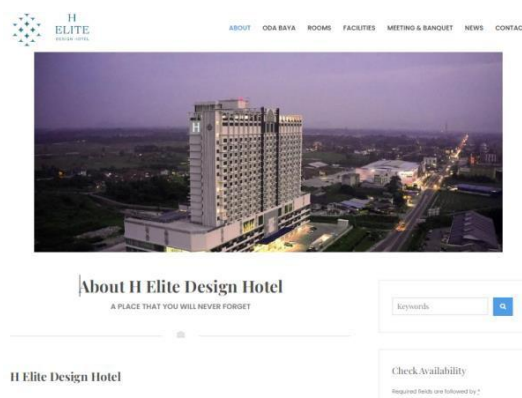


Figure 5 H Elite Design Hotel Website

<https://helitedesignhotel.com/index.php/about/>