



UNIVERSITI TEKNOLOGI MARA

**AN OCCUPATIONAL HEALTH AND
SAFETY ASSESSMENT SERIES (OHSAS)
18001 IMPLEMENTATION: A CASE STUDY
IN CMS CEMENT SDN BHD (KUCHING)**

AHMAD TERMIZI B SAPRI@YET

**Submitted In Partial Fulfillment Of The
Requirement For The Bachelor Of Business
Administration (Hons) Marketing**

**FACULTY OF BUSINESS MANAGEMENT
UITM, SAMARAHAN CAMPUS**

APRIL 2006

ACKNOWLEDGEMENT

Firstly, I am very grateful to Allah S.W.T to giving me the strength and courage to face all the circumstances when doing my practical attachment at CMS Cement Sdn Bhd. Without Allah S.W.T blessing, it is impossible for me to completed my practical attachment and also completing this report.

This research also may not complete without cooperation and contribution of many people who inspired and encourage me and have been extremely helpful in completing this research report. It is wonderful feeling knowing that everybody is keen to offer his or her hands.

I owe special debt of gratitude to my advisor En. Jati Kasuma Ali for his precious time, comment, guidance, advised, and all attention in ensuring this research successful done. Not forget to my second advisor Pn. Serah Hj Jaya for her advised, suggestion and contribution in my project paper.

A special thank to CMS Cement Sdn Bhd staff especially to En Alzian Mohd Kasim (QA Manager), En Syed Hashim Syah (Marketing Manager), Ms Magdalen Siput (Administration), En. Edward Suka (Human Resource Manager), En Fathi b Jenal (Supervisor) for giving valuable information and also for their precious time in giving cooperation and commitment.

Apart from all those helpful people, my appreciation also goes to my friends and fellow classmates that have been supportive and willing to assist me in any difficulties that I encountered in completion of this study. Finally yet importantly, I would like to take this opportunity to thank my parents and family members who have

TABLE OF CONTENT**PAGE**

Title Page	i
Letter of submission	ii
Declaration of original work	iii
Acknowledgement	iv
Table of contents	vii
List of table	viii
List of chart	ix
Abstract	x

CHAPTER 1: Introduction

1.1. Background of the Study	1
1.2. Background of Company	3
1.3 Mission, Vision, Quality Policy & Environmental Policy	5
1.4. Problem Statement	8
1.5. Objectives Of Study	9
1.6. Research Question	9
1.7. Limitation and Scope Of Study	10
1.8. Significant Of Study	11

CHAPTER 2: Literature Review

2.1. Awareness	14
2.2. Communication Process	17
2.3. Safety and Health Environment	20

CHAPTER 3: RESEARCH METHODOLOGY

3.1. Research Design	26
3.2. Unit of Analysis	26
3.3. Method of Conducting Research	26
3.3.1. Primary Data	27
3.3.1.1. Questionnaire	27
3.3.3. Secondary Data	30
3.4. Sampling Design	31
3.4.1. Target of Population	31
3.4.2. Sample Size and Time Frame	31
3.4.3 Sampling Technique	32

ABSTRACT

This report is about Occupational Safety and Health Assessment Series (OSHAS) implementation. A case study in CMS Cement Sdn Bhd. The overall objective of study is to study the implantation of OHSAS in CMS Cement Sdn Bhd. a study done to determine level of awareness, level of understanding and effectiveness of OHSAS activities. The activities involved that I used in my study is given by the QA Manager Mr. Alzian Mohd Kassim. Therefore I will determine awareness, understanding and effectiveness of routine activities given.

There were 63 numbers of respondents were involved in this study. 5 point bipolar Likert Scale was used to categorize and measure the respondent's degree of views. In this study, statistics involve were those of frequency distributions, percentage, mean scores. The analysis showed the result of most of respondent's not really aware of OHSAS activities. In term of understanding, some respondent are aware but most are likely aware of OHSAS activities.

Through the finding analysis of this study hopefully will help to increase the level of awareness, understanding and effectiveness thus help the organization manage their OHSM system in order to have better performance in OHSM system.

CHAPTER 1:

INTRODUCTION

1.1 BACKGROUND OF STUDY

In any manufacturing industry, safety and health environment issues are becoming more popular especially in manufacturing product that involved heavy and dangerous machineries. Some companies create their own policies or rules and regulations in order to have safety and healthy working environment. Other than that, some rules and regulation formulated due to causes of accident in order to reduce the number of accident and the cost of accident.

Beside that, healthy working environment will also make employees performances to be better rather than having problems with employees' performances that might cause their job delayed due to illness or uncomfortable or unsafe working environment. Therefore, safety and health environment issues are becoming more important these days in order for the employees to be more productive in doing their jobs.

In order to have a standard policy or regulation regarding safety and health environment, OHSAS 18001 have been developed for a recognizable occupational health and safety management system standard which their OHSAS implementation can be assessed and certified. OHSAS stand for Occupational Health and Safety Assessment Series, a specification that gives