



**TESTING THE EFFECTS OF EMPLOYEE EMPOWERMENT,
TEAMWORK, AND EMPLOYEE TRAINING ON EMPLOYEE
PRODUCTIVITY IN UiTM SEGAMAT**

NURUL NATASHA NABILA BINTI HAIROLNIZAM

2016307055

**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)**

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

MELAKA

January 2020

ACKNOWLEDGEMENT

Alhamdulillah, with the grace and blessings of the Almighty ALLAH S.W.T, I manage to complete this challenging research. I would like to express my deepest gratitude to my lecturer, Madam Arnida Binti Jahya, for her help, advice, comments, guidance, personal attention and encouragement in making this possible for me to pull it through despite the limited time and knowledge that I possess. Without her support, I would not be able to complete this project paper on time.

Moreover, I also like to take this opportunity to extend my appreciation to all those involved in the completion of this research paper. An honourable intention goes to my beloved family and my friend for their endless support that inevitably helped me to complete this research.

Last but not least, thank you very much to all respondent who are willing to spend their time to answering the questionnaire and it is important to proceed my research. This giving me an opportunity to undertake this research till the end.

Thank you.

TABLE OF CONTENTS

TITLE PAGE	i
DECLARATION OF ORIGINAL WORK	ii
LETTER OF SUBMISSION	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	v
LIST OF FIGURE	viii
LIST OF TABLE	viii
ABTRACT	viii

CHAPTER 1 INTRODUCTION

1.1	Introduction	1
1.2	Background of Research	1-3
1.3	Problem Statement	4
1.4	Research Objectives	5
1.5	Research Questions	5
1.6	Scope of Research	6
1.7	Significance of Research	7
1.8	Definition of Term	8
1.9	Summary	9

CHAPTER 2 LITERATURE REVIEW

2.1	Introduction	10
2.2	Employee Productivity	10-11
2.3	Employee Empowerment	12-13
2.4	Teamwork	13-14
2.5	Employee Training	15-16
2.6	Theoretical Framework	16
2.7	Summary	17

CHAPTER 3 RESEARCH METHODOLOGY

3.1	Introductions	18
3.2	Research Design	18-19
3.3	Population and Sample	19-20
3.4	Measurement of Variables (Questionnaire)	21-22
	3.4.1 Questionnaire Development	22-25
3.5	Data Collection Method	25-26
3.6	Data Analysis	26
	3.6.1 Frequency Distribution	27
	3.6.2 Descriptive Analysis	27
	3.6.3 Reliability Analysis	28
	3.6.4 Pearson Correlation Analysis	28
	3.6.4 Multiple Regression Analysis	29
3.7	Summary	29

ABSTRACT

Improving the efficiency of workers is one of the most important goals for any company. This is because highly productive workers can impact the overall performance of the company. The purpose of this study is to examine the effect of employee empowerment, teamwork, and employee training on employee productivity in UiTM Segamat. It is clear from the analysis of past literature that only a few studies have been carried out on employee productivity, particularly in the education sector. The data from this study were therefore collected using an online survey from a group of 224 workers working at UiTM Segamat. To analyse the collected data the researcher use SPSS. The result revealed that employee empowerment has significant positive effect on employee productivity. It was also found that teamwork has significant negative relationship effect on employee productivity. Finally, the study found that employee training has significant positive relationship effect on employee productivity.