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KPJ PERLIS SPECIALIST HOSPITAL

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Faculty of Business and Management

INDUSTRIAL TRAINING REPORT



RESEARCH TOPIC : GREEN FINANCE FOR SUSTAINABLE DEVELOPMENT IN ASEAN

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EXECUTIVE SUMMARY

To mark off the final list on my bachelor's degree, I am honoured to be conducting my internship at KPJ Perlis Specialist Hospital from 1st March 2023 until15th August 2023. I was assigned to the Finance Department during my 6 months of internship. I experienced new work culture as this was my first time working in the office with experienced people. My role is to assist in handling daily accounting duties. Besides, I also assisting and supporting in ad-hoc assignments as requested by the head of the department as well as other coworkers to make the accounting operations become smoother. During my 6 months of internship, I learned a lot of new things and performed the tasks regarding accounting and finance such as explored about KPJ HITS2 System where everything will be entered in that system. Furthermore, I was handling invoices by register the invoices in KPJ HITS2 system and did other documentations. Moreover, I was responsible in maintaining the proper filing system to ensure all documents are in efficient and systematic manner.

I gained so much precious knowledge and experiences not only limited to accounting and finance field but also in other fields such as the workers from another department love to share knowledge in their field. Besides, this internship helps me in sharpen my communication skills as I must communicate professionally with the colleagues, clients, and suppliers. Generally, my internship experience had advanced my experience because I learned a lot of new things professionally here especially working in corporate organizations. I am very grateful to have such a kind, supportive and pleasant supervisor and other coworkers who are willing to teach me and always help me to make sure I gained knowledge from this internship. Overall, it is such a pleasure to be a part of KPJ Perlis Specialist Hospital for 6 months.

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2.0 COMPANY PROFILE

2.1 COMPANY'S BACKGROUND

KPJ Perlis Specialist Hospital is the first specialist hospital in Perlis and the most current addition to the renowned private specialty healthcare organisation KPJ Healthcare Berhad. KPJ Perlis Specialist Hospital, often known as KPJ Perlis, is the 26th hospital administered by KPJ Healthcare Berhad, which is owned and managed by Johor Corporation Berhad and is Malaysia's premier group of healthcare providers with over 30 years of expertise. The KPJ Group, as an organisation, is prepared to give very complete medical support and professional treatment to all because of this significant teamwork and coherent network of specialists. Patients may benefit from a wide range of skills, experience, and technology.

KPJ Perlis has modern facilities and the workforce that is highly trained and dedicated to serving its customers with international-standard quality healthcare services. The brand-new hospital is also created with our patients' needs in mind, with great consideration taken into elements like room designs and decorations, atmosphere, cuisine and nutritional requirements. It is also surrounded by a stunning view of modern architectural structures set against huge tracts of rice fields and traditional village life.

The core value for KPJ Perlis is safety, courtesy, integrity, professionalism, and continuous improvement.

2.2 COMPANY VISION

The preferred Healthcare Provider

2.3 COMPANY MISSION

Delivery Quality Healthcare Services

2.4 COMPANY SERVICES / PRODUCTS

KPJ Perlis Specialist Hospital is dedicated to providing the community with advanced technology and a complete range of medical services, supported up by a team of professionals to answer all inquiries and concerns about illnesses, treatment, and other health-related matters.

One of the services provided by KPJ is 24-Hours accident & emergency unit which it is 24-hour clinic and accident and emergency services that are manned by Medical Officers and competent staff members, with specialists on call around the clock. The Unit provides outpatient and emergency services to patients 24 hours a day, seven days a week, including on public holidays. It also offers pre-employment medical checks, as well as annual checkups for students and foreign workers.

Moreover, KPJ Perlis Specialist Hospital has a team of Specialist Consultants from several disciplines accessible to provide consultations and treatments to patients in the outpatient clinics such as anaesthesiology, general surgery, paediatrician, physician, dermatology, obstetrics & gynaecology, etc.

Besides, the Diagnostic Imaging (Radiology) Services are equipped with the most up-to-date technology. The physiotherapy and rehabilitation unit offer treatments such as exercise, electrotheraphy modalities, mobilization, etc. Furthermore, the laboratory service provide quality and accurate results for any types of test such as allergy profile, histology, blood bank, haematology, etc.

In additon KPJ Perlis's pharmacy provides comprehensive and wide range for pharmaceutical item. On the other hand, the operating suites are well equiped with latest technologies and emphasis on patient safety and minimal invasive surgery. Multi-discipline ward for inpatient service with multi-discipline types of inpatient care.Lastly, the delivery suites which is well designed and well equipped for deliveries.

2.5 ORGANIZATIONAL STRUCTURE



FIGURE 1: HOSPITAL ORGANIZATION CHART



FIGURE 2: FINANCE SERVICES ORGANIZATION CHART

3.0 TRAINING REFLECTION

During my 6 months of internship has given me lot of real-work life experience. I was assigned to the Finance department that suits with my bachelor's degree's scope. My responsibilities are handling daily accounting duties and assisting with documentations.

1. Key-in data in KPJ HITS2 system.

KPJ Perlis use software named KPJ HITS2 system where all the data will be key in, in that system and the staffs could access into the system. My task everyday was to do the bank in registrations in the system and updating audit number in excel file. Every day, the billing clerk and cashiers will be updating the payment received from patients such as payment for admission, discharge, or any transaction for KPJ Perlis in excel file according to its date and amount. I must key in the amount and the FIN (references) number in KPJ HITS2 system according to the date and audit number will appear after key in data. So, I will be updating the audit number in the excel file according to transactions.

This task had taught me to be more careful when key-in the data as there will be problems if I entered the wrong amount, date or FIN number.

2. Register suppliers' invoices in HITS2 system.

Next, I am also responsible for registering the suppliers' invoices in HITS2 system. The purchasing department will give the invoices received after creating a purchase order (PO) to the finance department to register the invoice before making the payment. This is to ensure there will be no invoices missing or misplaced and easy to track whether the invoice has already been paid or not. While doing this task, I must be more careful when key in the invoice number, the amount and must make sure PO number tally with the invoice.

3. Assist in stock take for every department and services in KPJ Perlis.

Moreover, there will be stock count every three months for every department and services. The account clerk will do the schedule which departments involved on that day. At the morning, the account clerk will freeze the stocks in the system and the workers for that department will be starting with the counting. My task is to check the quantity of the stock that they counted physically are tally with the system. If there are any differences with the quantity, I must ask and confirm with the person in charge.

4. Maintaining proper filing system

Furthermore, I have to ensure all the documents such as payment voucher, direct payment, outstanding invoice and journal. All these documents will be arranged according to the sequences of number. This is to ensure that the documents are organized, traceable and easy to find if anyone needs to.

5. Updating CAPEX budget in google sheet.

The accountant has assigned me the task every month to update asset CAPEX budget on google sheet given by HQ. Every month, there will be new assets purchased by KPJ Perlis as the new ward will be operating soon. I have to transfer all the details that were entered by workers from the health engineering department to the google sheet as requested by HQ.

6. Do payment release in HITS2 system.

Usually at the end of the month, I will be doing payment release in HITS2 system. The purpose of payment release is to clear the successful payment in the HITS2 system. I will print the bank statement; check payment listing and do the payment release according to payment listing. I also have to make sure the date for payment release is same as bank statement.

Overall, the task that was given to me is to completely help me in my industrial training where I gain a lot of new knowledge. Besides, the tasks also made me become more careful and precise especially when it comes to number and date. This is because these things are very important elements in accounting and finance.

4.1 INTRODUCTION

The percentage of carbon emissions must be controlled to meet climate challenges. Several countries have made it a major priority to decrease emissions and prepare for the unavoidable repercussions. Countries are seeking to develop policies and programs to demonstrate their support for low-carbon growth models, not only monetarily, but also in terms of social well-being through environmental and natural resource protection and restoration. Green growth is a critical structural guarantee because economic growth is a mix of several financial elements and the trading efficacy of business elements, which leads to the change in a basic economic structure and the realisation of sustainable growth as a goal.

Green financing is one of the major elements of the green economic development program, among others. It is a type of investment that addresses social and environmental issues on a private or public level. It is green finance that encourages investors to invest in environmentally friendly resources at the industrial level because energy is the most important feature of enterprises, particularly those involved in manufacturing, transportation, mining, or tourism.

In this context, green financing enables businesses to conduct their operations in accordance with environmental goals by supporting renewable resources. Green funding is reported to have been the most important source during the pandemic since it safeguarded people's health, protected the environment, and prevented further decline in economic growth (Godfrey & Zhao, n.d.)This shows that green financing can reduce emissions of greenhouse gases through financial reallocation from sectors that require energy to green economic recovery. Furthermore, green financing is increasing the existing funds and is being used to develop the green industrial structure. Environmental financial reports are an excellent example of a financial regulatory tool that central banks can employ to direct capital flows.

Green finance includes a wide range of financial tools and methods. Green bonds, green loans, sustainable investment funds, environmental risk assessment, green insurance, and sustainable banking practices are among the important components. These technologies enable investors, enterprises, and financial institutions to focus their funds on environmentally beneficial projects and businesses. Furthermore, green finance emphasizes the incorporation of environmental, social, and governance (ESG) considerations into investment decisions. This strategy takes into consideration not just the environmental impact of investments, but also their social and governance dimensions. It encourages responsible and sustainable corporate practices, social inclusion, and good governance.

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To put ASEAN countries on the road to sustainable growth, a huge shift in investment from greenhouse gases, petroleum, and natural resource demanding industries to more environmentally friendly technology as well as business models is necessary. Balancing economic growth and long-term development is a global concern. However, given their resource and carbon intensive growth patterns, most growing Asian economies face a major problem. Despite the fact that the carbon emissions of economic activity havedeclined significantly in most growing ASEAN economies in recent decades, with notable exceptions including Lao PDR, Thailand, and Vietnam, it remains significantly higher than in advanced economies within or outside the region (Azhgaliyeva et al., 2018)

4.2 PROBLEM STATEMENT

The world has faced the challenge of global warming and climate change challenges throughout the last few decades. Asia is one of the world's most vulnerable environmental regions. Environmental issues such as air and water pollution, land degradation, deforestation, and biodiversity loss are widespread across Asia (Ananta, A.,2013). CO2 (Carbon dioxide) emissions seem to be the most significant contribution to global warming. As developing countries keep growing, CO2 emissions have become a major problem in international accords concerning FDI (foreign direct investment) inflows and environmental quality (Blanco et al., 2013).

The rapid increase in CO2 emissions in East Asia, South Asia, and Southeast Asia has had a negative impact on the region's environmental quality. Southeast Asian countries such as Thailand, Vietnam, and the Philippines are experiencing severe biodiversity loss, a lack of clean water, a reduction in agricultural productivity, and deforestation because of environmental degradation and climate change. If sustainable policies are not implemented, the region is expected to lose 11% of its GDP by 2100.(Azhgaliyeva et al., 2018).

However, (Li and Jia., 2017) found that environmental finance/sustainable financing is the most effective method of reducing environmental harm. Green financing promotes investment in innovative technologies and developments, such as renewable energy.(Böhringer et al., 2013)

To address this problem, it is essential to conduct research that investigates the impact of green finance on CO2 emission. This may include exploring aspects such as the role of green finance, rapid urbanisation, income, investment inflows, and merchandise trade. Understanding the relative importance of these factors can help the responsible parties to identify areas to reduce CO2 emissions.

By bringing the gap in understanding the impact of green finance on CO2 emission, the government and private sector could help them to make ASEAN regions as sustainable development.

4.3 OBJECTIVES

The issue environmental degradation and its negative socioeconomic effects in Asian countries needs a study into the variables that contribute to the issue. Hence, the goal of this study is to examine the impact of green finance on carbon dioxide (CO2) emission of eight (8) selected ASEAN countries (Cambodia, Indonesia, Malaysia, Myanmar, Lao DPR, Philippines, Thailand, and Vietnam).

Singapore and Brunei are not included as there is no availability data for green finance.

4.4 LITERATURE REVIEW

According to a study, environmental finance and sustainable finance are the most efficient ways to stop environmental degradation.(Muganyi et al., 2021). Investment in innovative technologies and developments, such as renewable energy, is encouraged through sustainable financing and green finance (Jones, 2015). Countries all over the world have invested in green projects that promote, invent, and implement environmentally friendly technology in order to protect the environment and optimize environmental performance in order to ensure green economic growth. Green knowledge is defined as complex information that demands a wide range of organizational competencies and resources (Zeppini & van den Bergh, 2011) Green finance promotes not just energy conservation but also CO2 emissions and economic development.2021 (Shen et al., 2021)

Theoretically, FDI can affect the environment in both positive and negative ways, depending on which channel or dimension is prominent. (Tang & Tan, 2015)claim that the key factors influencing Vietnam's rising CO2 emissions are income and FDI. Although there are some country-level heterogeneities in the connection, (Chandran & Tang, 2013) FDI significantly increases consumption of energy and CO2 emissions in the ASEAN-5 countries. In contrast, (Atici, 2012) studied the influence of FDI on CO2 emissions in ASEAN. The study's outcomes show that FDI has an adverse impact on CO2, indicating that FDI assists ASEAN countries in terms of overall pollution reduction. This implies that it is important to consider country heterogeneity when determining which path dominates the relationship between FDI and carbon emissions.

According to a study by (Li & Ma, 2014) the expansion of urbanization is theoretically linked by a series of both good and negative effects. In general, urbanization causes rapid economic growth in many nations where it has been seen that people are moving from rural to urban areas. A study on three ASEAN nations, including Indonesia, Malaysia, and Thailand, from 1980 to 2012 have been made and discovered that urbanisation growth has a considerably favourable effect on energy use in Thailand and Indonesia (Azam et al., 2015). Besides, (Fan et al., 2006) discover a negative relationship between urbanization and CO2 emissions in developing countries, but (Cole & Neumayer, 2004)show a positive correlation between urbanization and CO2 emissions.

Besides, a study investigated the relationship between CO2 and urbanization for a panel of nine recently developed countries, including the Philippines and Thailand(Sharif Hossain, 2011). According to the study, CO2 emissions in the Philippines and Thailand are significantly affected over the long term by income and CO2 emissions. A study by (Stern et al., 1996), CO2 emissions begin to decline once the economy reaches a particular turning point. However, other findings showed that income and carbon emissions were found to be positively and negatively correlated in low- and high-income countries, respectively. (Martínez-Zarzoso & Bengochea-Morancho, 2004).

Several studies have been conducted to investigate the relationship between green funding and CO2 emissions. For example, (Sachs et al., n.d.) report that green investment has a positive impact on sustainable development goals. According to (Azhgaliyeva et al., 2018) private ecofriendly investment reduces CO2 emissions and transforms a rising economy into a green and low-carbon economy.

Another study by (Frankel et al., 2009) where they use data from 41 nations to investigate whether trade has helped to reduce pollution of both developed and developing countries. Besides, (Shahbaz et al., 2013) had study the role of globalisation in China and demonstrate that globalisation contributes to lowering CO2 emissions.

4.5 RESEARCH METHODOLOGY

The research was aimed to establish a framework for planning research and answering research questions to incorporate an effective context for the thesis. It is an important research strategy decision that may be made throughout the research design phase since it dictates how appropriate knowledge for the study can be acquired. What should and should not be included in the study is specified in the research design. The reliability and validity of the analysis are defined by how the information is acquired, measured, evaluated, and explained.

The study was conducted to examine the impacts of green finance on CO2 emissions among ASEAN countries. Countries being included in this research are Bangladesh, Myanmar, Mongolia, Lao DPR, Philippines, Thailand, and Vietnam. Besides, this study uses data for eleven years from 2009 to 2019 due to the availability of these data for each country. The sources of all this data are obtained from the World Bank Data's website. The panel data that I used for this study is the combination of the time series and cross-sectional data as it relates to this type of scenario.

To examine the environmental degradation, which is the dependent variable for this study, I have employed carbon dioxide (CO2) emissions as proxy to measure the overall environmental performances of the countries. Meanwhile, the independent variables consist of five (5) variables which are green finance, income, investment inflow, merchandise trade and urbanization.



Independent Variable

Figure 1: Propose research frameworks.

VARIABLES	PROXY	SYMBOLS
Environmental degradation	Carbon dioxide emissions (metric tons per capita)	CO2
Green Finance	Aggregate Net Resource Flows from All Sources to Developing Economies (\$ million)	GF
Income	GDP per capita (current USD)	INC
Investment inflows	FDI net inflows (% GDP)	INVF
Merchandise trade	Sum of merchandise exports and imports divided by the value of GDP (% GDP)	MT
Urbanization	Urban population (% of population)	URB

Table 1: Variables and Symbols

The regression model to be estimated is as follows:

CO2*it* =
$$\beta$$
0+ β 1 **GF***i*t + β 2 **INC***i*t + β 3 **INVF***i*t + β 4 **URB***i*t + β 5 **MT***i*t + ϵ *i*t

Where;

CO2*it*= Environmental degradation GFit = Green finance of country i and time t INCit =Income of country I and time t INVFit = Investment inflow of country I and time t URBit = Urbanisation of country i and time t MTit = Merchandise trade of country i and time t ε = Error term of country i and time t

4.6 DATA ANALYSIS

Descriptive analysis is a form of analysis of data that helps in effectively explaining, showing, or summarising data points so that patterns might emerge that are appropriate for each stage of the data.

Variables	Mean	Std.Dev	Min	Max
CO2	2.00614	2.104139	.1528914	7.732139
GF	3496.723	4535.351	-6637.92	32887.15
INC	2690.056	2654.679	131.4674	11132.02
INVF	3.849526	3.084086	-2.75744	14.14573
URB	39.88793	15.09153	18.586	76.607
MT	88.34652	40.90844	30.06222	192.1234

Table 2: Descriptive Statistic Analysis

From the table, the average value (mean) for green finance is the highest among the other variable which is 3496.723 with a standard deviation of 4535.351. While the minimum and maximum value of green finance is -6637.919 and 32887.15 respectively.

Correlation analysis, a statistical approach, is used in research to assess the connection between two variables and the strength of their linear relationship. Simply put, correlation analysis determines how much a change in one variable causes a change in another.

	CO2	GF	INC	INVF	URB	MT
Co2	1.0000					
GF	0.2597	1.0000				
INC	0.9222	0.3719	1.0000			
INVF	-0.1485	-0.1225	-0.1604	1.0000		
URB	0.8531	0.3727	0.8589	-0.4235	1.0000	
MT	0.6172	0.0376	0.4227	0.2948	0.2609	1.0000

Table 3: Correlation Test

The table above presents the correlation matrix. It shows that green finance is positively related to CO2 emissions. Then, investment inflow has negative correlation with CO2 emissions, green finance and income. However, the income, urbanization and merchandise trade has shown positive correlation with co2 emission.

co2emissions	Coef.	Std. Err.	t	P> t	[95% Conf.	Interval]
greenfinance	000035	9.09e-06	-3.85	0.000	000053	0000171
income	.0004066	.0000322	12.65	0.000	.0003431	.0004702
investmentinflow	015021	.0160432	-0.94	0.351	0467142	.0166722
urbanisation	.0485316	.0059426	8.17	0.000	.036792	.0602712
merchandisetrade	.0163983	.0011223	14.61	0.000	.0141812	.0186154

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Table 4: Regression results

Based on the table above, the coefficient of income is .0004066 which is have positive relationship with CO2 emissions. So, for every unit increase in income, a 0.0004066 unit increase in CO2 emissions predicted. Income is statistically significant where the pvalue is 0.000 where less than 0.05 as shown by table above. Besides, urbanisation and merchandise trade also show positive and significant effects on CO2 emissions. These findings are in line with some previous research. As the urban population grows, so does the use of infrastructure and energy, which leads to CO2 emissions (Azam et al., 2015). Furthermore, merchandise trade is positively and significantly linked to environmental degradation because it boosts domestic output to match the rise in exports, which increases pollution and decreases environmental quality if green technology is not used. However, the investment flow shows negative impact on CO2 emissions and insignificant as the p-value more than 0.05 which is 0.351. This could also be shown by past studies that demonstrate that FDI has no major impact on CO2 emissions (Atici, 2012).

Moreover, green finance has a negative impact on CO2 emissions but statistically significant where the p-value is 0.000. This matches the findings by (Shen et al., 2021). The green environment will benefit the region's long-term growth by promoting sustainable energy development. Green loans enable businesses to acquire and use sustainable raw materials and green technology for environmentally friendly initiatives, both of which prevent environmental damage and protect environmental quality. The findings show that, while green financing is new and has yet to be widely adopted by mainstream financial institutions, it plays an important role in decreasing environmental.

5.0 DISCUSSION AND RECOMMENDATIONS

The regression results demonstrate that green financing has a significant negative relationship with environmental degradation. This means that an increase in green finance is associated with a decrease in environmental damage. In other words, green finance focuses on green investments such as the getting of green products and the development of green infrastructure that will minimise carbon dioxide emissions. However, urbanisation, merchandise trade, and investment inflow have a positive relationship with environmental degradation, indicating that increases in, urbanisation, merchandise trade, and investment inflow have a positive relationship with environmental degradation, indicating that increases in, urbanisation, merchandise trade, and investment inflow sorsen the degradation of the environment. The evidence shows that these three factors are contributing to a rise in carbon dioxide emissions.

Green financing is essential to encouraging long-term economic growth while tackling environmental concerns. There are some suggestions to stimulate and support the growth of green finance. Firstly, governments should develop supporting laws and regulations to create an enabling environment for green financing. This may include providing incentives, subsidies, and grants for green projects, as well as establishing clear sustainable development standards along with reporting standards for financial institutions.

Next, by establish green financial products. Financial institutions ought to establish innovative green financial instruments such as green bonds, green loans, and green insurance to channel investments into energy efficiency, renewable energy, agricultural sustainability, and other environmentally friendly industries. These products can deliver significant profits to investors while assisting green projects.

Furthermore, it is essential to raise awareness about the benefits and prospects of green finance among investors, financial institutions, and people in general. Individuals and organisations can benefit from educational programmes, workshops, and campaigns that assist them understand the environmental and financial implications of the investments they make and urge them to go with sustainable options.

Lastly, by encourage green fintech innovation by fostering the development and implementation of green fintech solutions may contribute to the financial sector's transformation towards sustainability. Blockchain, artificial intelligence, and data analytics are examples of technologies that can improve effectiveness, openness, and measurement of impact in green finance.

6.0 CONCLUSION

This paper investigates the relationship between the impact of green finance on carbon dioxide (CO2) emission incorporating income, investment inflow, urbanization, and merchandise trade in eight (8) selected countries in ASEAN for the year 2000 until 2019. The result indicates that income, urbanization, and merchandise trade can raise CO2 emissions. However, the green finance has negative impact on CO2 emissions where it proves that green financing has a big impact on reducing environmental damage.

To conclude, there are various of views regarding green finance. The past studies shown different results and the authors have their own opinions regarding green finance. However, based on my research and study, I would strongly believe that green finance helps in reducing carbon emissions. This could be shown by the results above.

Developing green financing is essential for tackling environmental concerns and promoting sustainability. Implementing the recommendations stated above, governments, financial institutions, enterprises, and individuals may actively contribute to the development of green finance and boost the transition to a more sustainable economy.

Through supportive rules and regulations, standardised disclosure and reporting, green bond programmes, education, green innovation, and public awareness, we may build a financial system that encourages environmentally friendly projects and businesses. This will not only assist in reducing the negative effects of climate change and other environmental challenges, but it will also offer economic opportunities and long-term benefits.

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8.0 APPENDIX



Picture 1 : The view of KPJ Perlis Specialist Hospital



Picture 2 : Stock Count at operation theatre



Picture 3 : Joining activities in conjuction of Health Awareness Day organised by KPJ Perlis



Picture 4 : Joining 'program agihan bubur lambuk' organised by KPJ Perlis during the month of Ramadan

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2.0 COMPANY PROFILE 2.1 COMPANY'S BACKGROUND KPJ Perlis Specialist Hospital is the first specialist hospital in Perlis and the most current addition to the renowned private specialty healthcare organisation KPJ Healthcare Berhad. KPJ Perlis Specialist Hospital, often known as KPJ Perlis, is the 26th hospital administered by KPJ Healthcare Berhad, which is owned and managed by Johor Corporation Berhad and is Malaysia's premier group of healthcare providers with over 30 years of expertise. The KPJ Group, as an organisation, is prepared to give very complete medical support and professional treatment to all because of this significant teamwork and coherent network of specialists. Patients may benefit from a wide range of skills, experience, and technology. KPJ Perlis has modern facilities and the workforce that is highly trained and dedicated to serving its customers with international-standard quality healthcare services. The brand-new hospital is also created with our patients' needs in mind, with great consideration taken into elements like room designs and decorations, atmosphere, cuisine and nutritional requirements. It is also surrounded by a stunning view of modern architectural structures set against huge tracts of rice fields and traditional village life. The core value for KPJ Perlis is safety, courtesy, integrity, professionalism, and continuous improvement. 2.2 COMPANY VISION The preferred Healthcare Provider 2.3 COMPANY MISSION Delivery Quality Healthcare Services

2.4 COMPANY SERVICES / PRODUCTS KPJ Perlis Specialist Hospital is dedicated to providing the community with advanced technology and a complete range of medical services, supported up by a team of professionals to answer all inquiries and concerns about illnesses, treatment, and other health-related matters. One of the services provided by KPJ is 24-Hours accident & emergency unit which it is 24-hour clinic and accident and emergency services that are manned by Medical Officers and competent staff members, with specialists on call around the clock. The Unit provides outpatient and emergency services to patients 24 hours a day, seven days a week, including on public holidays. It also offers preemployment medical checks, as well as annual checkups for students and foreign workers. Moreover, KPJ Perlis Specialist Hospital has a team of Specialist Consultants from several disciplines accessible to provide consultations and treatments to patients in the outpatient clinics such as anaesthesiology, general surgery, paediatrician, physician, dermatology, obstetrics & gynaecology, etc. Besides, the Diagnostic Imaging (Radiology) Services are equipped with the most up-to-date technology. The physiotherapy and rehabilitation unit offer treatments such as exercise, electrotheraphy modalities, mobilization, etc. Furthermore, the laboratory service provide quality and accurate results for any types of test such as allergy profile, histology, blood bank, haematology, etc. In additon KPJ Perlis's pharmacy provides comprehensive and wide range for pharmaceutical item. On the other hand, the operating suites are well equiped with latest technologies and emphasis on patient safety and minimal invasive surgery. Multi-discipline ward for inpatient service with multi-discipline types of inpatient care.Lastly, the delivery suites which is well designed and well equipped for deliveries.