



INDUSTRIAL TRAINING REPORT

# SWOT ANALYSIS OF INDUSTRY TABUNG HAJI

1 MARCH - 15 AUGUST 2023

FACULTY OF BUSINESS AND MANAGEMENT

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### **EXECUTIVE SUMMARY**

My internship at Tabung Haji allowed me to spend half of my 2023 productively. This report was formed as a result of my internship programme, which I completed as part of my Bachelor of Business Administration (Hons.) Finance programme. As a student, I can explore and improve my career while learning new skills through training. Every new experience really opened my eyes. I look forward to learning new things every day and to apply the knowledge and abilities that I have learned during my studies, so it is a very exciting experience. This document's goal is to student profile, company profile, training reflection, SWOT analysis, discussion and recommendation, conclusion, references and appendices made while serving as an intern. It also incorporate wisdom obtained via experience.

Due to the fact that I work in depositor services and operation department, I was assigned to customer service and operation at Tabung Haji, where I was supervised by Haji Khairul Bin Md Yusof. By having the opportunity to work in the setting that Tabung Haji Kangar gave and learning some new environment, technology, management and new knowledge, I considering myself lucky enough to get a good environment.

My SWOT analysis also considerably aided me in broadening my view on the status of the company and my position. This demonstrated the fact that every company has unique strengths and weaknesses. With the help of every employee in the organization, all weaknesses that can still be fixed. For example, Tabung Haji Kangar always strives to correct its weaknesses, so that all customers are satisfied with the services provided by Tabung Haji.

As my internship comes to an end, I have finally understood that some of my management and communication abilities have greatly improved. Additionally, I picked up some knowledge that I will undoubtedly find useful in my future profession. I feel more confident, professional, and skilled than I did before training overall. I am grateful with this opportunity given by Tabung Haji in order for me to gained much more knowledge and adding up my skills before entering the journey as an employee.

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# 2.0 Company Profile

Lembaga Tabung Haji (TH), a Muslim organisation, works tirelessly to offer the most thorough and organised services for the wellbeing of Malaysian hajj pilgrims. In addition to offering a halal savings platform and effective hajj management services, TH engages in investing operations to raise the value of depositors' money with TH.

# 2.1 Company Background



Figure 2.1.1 Tabung Haji Tun Razak, Kuala Lumpur

The Tabung Haji Act 1995 establishes Lembaga Tabung Haji (TH) as an official government agency (Act 535). TH's primary functions are managing Hajj, providing depository sevices, and making investments. TH's track record has earned a global reputation as a role model for innovative hajj management, and it is their goal to offer superior hajj services to Malaysian pilgrims. As the only Hajj institution in the country with more than 9 million depositors as of 2023. TH tries to improve the economy of Malaysian Muslims by creating the best use of its funds and resources.

The main headquarters of Tabung Haji is located on Jalan Tun Razak in Kuala Lumpur. Over 125 branches and over 10,000 points of contract across the country. The Malaysian Consulate oversees the TH office in Jeddah, Saudi Arabia. There was no Islamic financial organisation in this nation that offered services to Muslims to help them save for the costs associated with the hajj prior to the founding of Lembaga Tabung Haji. Even though many banks were already in existence, Muslims were cautious to utilise traditional banking for their Hajj savings because they wanted to ensure that their savings were free of riba (usury in order to meet the requirements for a Mabrur Hajj.

The foundation of TH made the arrangements for Malaysians to do the hajj considerably easier and more organised. Malaysian Muslims travelling to the Holy Land for the first time need not worry because TH will take care of all their requirements, including those for a passport, a hajj visa, transportation, lodging in Makkah, Madinah, Mina, and Arafah, healthcare, and hajj pilgrimage guidance.

# 2.2 Company Logo



The brand identity of Tabung Haji is built upon the corporate logo that is already being used. This unique symbol is intended to be quickly recognised and remembered by everyone. Two elements make up the logo Tabung Haji and TaHa (تح) which symbolises Tabung Haji's commitment towards success of the Ummah's Economy.

The name Tabung Haji is used in the company's logo and an Arabic tagline which translates to 'Come to Success'.

# 2.3 Vision, Mission, and Objectives

### **Vision**

"The Pillar of The Ummah's Economic Success; Excellence in Hajj Management."

### **Mission**

In achieving the vision, TH pledges:-

- 1. Empowering the community economy.
- 2. Actively seeking global and local strategic investments for continuous growth.
- 3. To assemble and enlarge depositors' funds.
- 4. Providing continuous excellent service.
- 5. To make it easier and more helpful for people to perform the Mabrur Hajj.
- 6. Giving competitive, halal and tayyib returns (Lembaga Tabung Haji, 2023)

# **Objectives**

- 1. Enabling Muslims to fulfill the 5th pillar of Islam.
- 2. Building a professional workforce of Mukmin.
- 3. Contribute to the development of the halal economy.
- 4. Implementing Muamalat in a Shariah-compliant manner.
- 5. Administering the assets of the Muslims prudently.

# 2.4 Organizational Structures

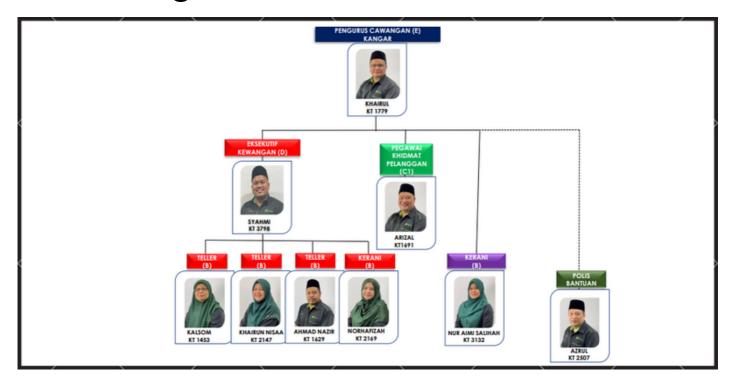


Figure 2.4.1 TH Kangar Organizational Chart

### 2.5 TH Product and Services

In terms of operations, Tabung Haji has been successful in consistently enhancing its primary pursuits, namely the Hajj and fund management. Numerous local and international recognitions it has accrued over the years are a reflection of its efforts to improve the operation's quality.

The services provided by Tabung Haji to pilgrims from Malaysia cover all facets and are regarded as some of the best in the world. These are the services offered:

- **Registration:** Over 100 Th's branch locations are available for pilgrims to register for the Hajj.
- Passports, visas: Hajj passports may only be obtained by Malaysian citizens and legal residents. Th makes arrangements for the Royal Saudi Embassy in Kuala Lumpur to grant pilgrims' Hajj visas.
- Medical Examination: The manages the necessary medical tests and vaccinations against certain diseases including cholera, meningitis, and influenza in local hospitals and health clinics. Before a "certificate of eligibility to perform Hajj" is prepared, prospective pilgrims may need to seek treatment.
- Hajj Guidance: Hajj advising seminars are offered to pilgrims at the state and district levels in association with the state offices of religious affairs. A two-day briefing is given to each group of pilgrims. The first day is given up to ibadat guidance for the Hajj and Umrah, as well as questions and answers, while the second day is given over to administrative and medical issues pertaining to the Hajj.



# 3.0 Training Reflection

**Duration: Specific Date, Working Days and Time** 

### **DATES:**

1 MARCH 2023 - 15 AUGUST 2023

### **WORKING DAYS:**

**MONDAY - FRIDAY** 

### TIME:

MONDAY - FRIDAY (8.00AM - 5.00PM)

### **FASTING MONTH**

MONDAY - FRIDAY (8.00AM - 4.30PM)

# 3.1 Details of Training Reflection

Working as an internship student at Tabung Haji (TH) in Kangar, Perlis for 24 weeks starting from 1 March 2023 to 15 August 2023 was a very meaningful experience for me. I gained a lot of experience that might be useful for me in the future. Furthermore, we were able to put into practise the theory and soft skills that we studied at university at the organisation to which we were linked.

Tabung Haji Kangar branch has many divisions namely marketing, operations, hajj, finance and administration. I was assigned to the depositor services and operation department at Tabung Haji, where I learned about the services provided to customers and operation in the office. Along with me is my supervisor, Tuan Haji Khairul Bin Md Yusof, who is the manager and who is in charge of the operations unit at the Tabung Haji branch office. During the course of my internship, I have gathered up a wide variety of new experiences and abilities.

For daily office administration task, I was told to take care of administrative tasks like recording and filling. Normally, I would make fillings on officer attendance files, manage the delivery of letters and important documents as well as check, calculate, and record the number of stationery stocks available in the stationery stock file. At the same time, I also have to make a filling for the financial part such as recheck and file the transaction record of day-to-day vaults (RSW) transaction for every month.

In addition, I was also given the task of working as a front counter customer service representative and was exposed to customer service operational tasks. My job is to help customers how to use the THiJARI application online on the phone. The task is to guide the customers to register for the THiJARI account, open a TH account for the first-time customers, and reset password customer. In operation of the customer service counter, I was also given duties to help customers at customers service desk by assisting them with transaction forms such as withdrawal form, savings form, child to adult account change form, nominee form, inheritance form, savings transfer form and close account form.

For the Hajj part department, the task is helping pilgrims to make a "Rayuan Haji" and Help 'Jemaah Haji' to accept Hajj offers in THiJARI online and tell them to take health record books over the counter. Besides that, my next task is key in the 1444H pilgrim health treatment record, which is the name, number and BR number of the pilgrims who accepted the hajj offer in excel and stamp the pilgrim's health treatment book. The task given to me, gave me a lot of knowledge and experience in the Hajj management department.

Besides that, I was task with calculating the quantity of coins for depositors who came to Tabung Haji Kangar for the safekeeping of coins. Here, I get a new experience of how to use a coin machine for depositors who want to keep coins. When I worked at Tabung Haji Kangar, I also performed a variety of tasks to assist my clients, including advising them how much the Hajj will cost them to do the pilgrimage the next year. For Hajj payment information a 'Muassasah' pilgrim for category B40 prices at RM 10,980, M40 is RM 15,980, and T20 priced at RM 30,850 and for pilgrims who wish to perform Hajj first need to make a payment of RM 30,850 as the price does not include the current year.

Next, I was also given the task of managing registration, college & worship, manage the food and drink of pilgrims as well as being a photographer with my colleagues who are other training students in the 1444H/2023M Hajj Course program at UNIMAP Campus Pauh Putra. The programme provides a wealth of knowledge and experience in Hajj management. There were more than 300 pilgrims who participated in the programme. The Prime Hajj Course (KPH) was also attended by his Majesty the Regent of Perlis, Tuanku Syed Faizuddin Putra Ibni Tuanku Syed Sirajuddin Jamalullail. The programme, which was completed by Tabung Haji, was carried out smoothly on that day.

Therefore, I have also participated in the programme implemented by Tabung Haji Kangar. Many activities were held by Tabung Haji Kangar, namely the Programme Genius Hajj Perlis 2023 held at Sek. Keb Sena Kangar. The programme informs on the knowledge of how to perform Hajj to primary school students as well as the application used during Hajj. In this regard, I was given the task of the program to promote the advantages of opening a Tabung Haji account to customers, and to help customers to create an online THiJARI application on the telephone. I hope that with commitment given, it will bring success to TH Kangar Branch in achieving the Gempur target 2023.

Last but not least, the allowance given during my training is RM 15 per day for 6 month. I estimate that I can earn RM 315 each month. The allowances given to me according to working days and for sick leave or weekends are not counted as pay. For the benefits I get from Tabung Haji is new knowledge and technical skills related to work. The different task scopes that was given to me throughout 24 weeks at Tabung Haji, I learn to be a multi-tasking person as I am not sticking to one task only. This task really improved my communication skills and boosted my confidence level to serve customers for their transactions, explain the functions of THiJARI application and assit them with additional services such as account registration, withdrawal form, savings form, child to adult account change form, nominee form, inheritance form, savings transfer form, close account form and others. I am really glad for the opportunity to complete my internship programme in a large corporation such as Tabung Haji (TH).



TABUNG HAJI

# SW0T Analysis

STRENGTH. WEAKNESSES.OPPORTUNITIES.THREATS

# 4.0 SWOT Analysis

SWOT are the acronym of strength, weakness, opportunity and threats. SWOT analysis is a methodology for determining and evaluating an organization's status. A SWOT analysis's primary goal is to increase public knowledge of the factors that might affect how company choices are made or how business strategies are developed.

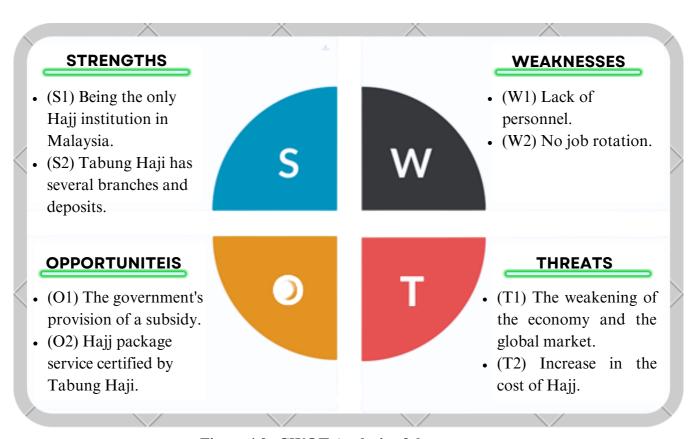


Figure 4.0: SWOT Analysis of the company

### **STRENGTHS**

Tabung Haji Kangar is a Muslim organization that offers a variety of facilities that are comprehensive and organised for the benefit of Malaysian Hajj pilgrims. Since 1963, the Hajj has been performed by TH, the first institution in South East Asia to offer this service. Therefore, Tabung Haji is the only Hajj institution in Malaysia that provides services to perform Hajj and provide the best services to pilgrims. Tabung Haji also actively markets, advertises and give information about their Hajj, Hibah and others on social media platforms including Facebook, Instagram, and Tiktok. In addition, Tabung Haji has also created several Hajj-related programs such as the first Hajj course held for selected pilgrims.

Next, the strength of Tabung Haji is to have several branches and deposits throughout the state. Therefore, TH is determined to provide excellent hajj services to Malaysian Hajj Pilgrims and its consistent record has gained worldwide recognition as an innovative Hajj management model. In addition, TH has around 9 million depositors with 107 branches and over 10,000 touchpoints nationwide. This also shows that depositors have full trust in the leadership given by the Hajj fund. By having many branches throughout the state, Tabung Haji can make it easier for customers to visit Tabung Haji for any business or inquiry. An example of what is found in Perlis, Tabung Haji has 2 offices which are state offices and branch offices. For customers who wish to use counter services, customers can visit TH Kangar and TH Padang Besar to run their business. With the services provided as well as friendly service, fast and efficient can provide excellent success. As a result, Th can help many people and can make improvements in both depositors and branches.

#### **WEAKNESSES**

The organization's primary problem was found to be a lack of personnel. This is due to the fact that there aren't enough people on available to do the job, which postpone a lot of work. With a shortage of staff leads to lack of performance in doing work in the office. Starting from 8 AM until 4 PM, every workers in the branch office is required to focus fully on counter operations because counter operations are an important task in customer relationship management in the office. Before the tellers are allowed to continue the delayed clerical work as soon as the counter operation is closed, they need to complete the balancing and closing procedures, resulting in a relatively long time taken until almost 5 PM. To finish the back office task that was delayed, they had around 30 minutes left. As a result, almost every day workers are required to put extra hours, sometimes up to 7 PM time taken, to ensure their work is completed before they return home.

Next, TH does not job rotation because of TH does not perform work shifts due to underestimating the workload incurred, taking a long time in completing work and lack of experience working in different fields. As the result employee are less do multiple jobs at a time, because the process of doing a job takes a long time and cause create stress and anxiety among workers. Forced job rotation may have an impact on certain employees' performance and overall work experience since they may not be motivated to learn new skills. This is a weakness that occurs in the office due to the lack of skills of workers in various fields.

#### **OPPORTUNITEIS**

Opportunities provided for the allocation of subsidies by the government to pilgrims who wish to perform Hajj and according to the current year. Therefore, the government will continue to maintain the Hajj subsidy to all selected pilgrims to perform the fifth Pillar of Islam for the year. According to the Minister in the Prime Minister's Department (Religious Affairs), targeted financial assistance is provided to perform the haji in order to ensure that those who are eligible can benefit from it. Targeted assistance will also ensure that the money is given to the appropriate people. Datuk Dr. Mohd Na'im Mokhtar said that, the targeted aid can also assist Tabung Haji in covering its operating expenses while preserving its financial viability. TH launched Hajj Financial Support in 2001, it is entirely supported by the profits from its investments. A total of RM2.2 billion would be spent on financial support through 2022, he added. While the assistance will still be provided, Mohd Na'im said, TH will still urge upcoming pilgrims from the B40 and M40 groups to voluntarily pay the additional costs. The purpose of the targeted aid is also to make sure that only the appropriate members of the income group may benefits from it. In addition, the pilgrim's data will also be cross-checked by TH and other government organizations including the Inland Revenue Board (LHDN). In addition, the cost of Hajj during the year increased by 8% from RM28,632 to RM30,850.In addition, the cost of Hajj during the year increased by 8% from RM28,632 to RM30,850. On 18 March, the Minister in the Prime Minister's Department, Datuk Seri Anwar Ibrahim announced that the government would pay RM1,000 for every expenditure of the B40 pilgrims. For the M40 group, the cost increased by RM 3,000 while those from the T20 group had to bear the total cost of performing Hajj. He said the government would guarantee the subsidy and would not burden the congregation. In other developments, subsidies for pilgrims who wish to perform Haji this year will be announced according to the actual quota given by the Government of Saudi Arabia.

Next, hajj package services offered by Bumiputera Muslim travel agencies have been licensed by TH, namely the Hajj Organizer License (PJH). There are two types of travel agencies that can apply for a license with Tabung Haji, namely APB (experienced Tourism Agency) in managing private pilgrims and New Application for Travel Agency (APPB). In addition, PJH also refers to parties licensed to operate and provide value-added Hajj Package Services in several aspects of services such as accommodation, food, staffing, umrah management and hajj management under the supervision of TH in accordance with the provisions of Act 535 of the Tabung Haji Act 1995. Besides that, the function of the Hajj agency division is to manage the application for PJH license qualification, and to make the selection of eligible travel agencies to apply for a license. The management of PJH is also informed to complete the guarantee documentation and issuance of the license, registration of pilgrims who choose to perform Hajj through the TH Travel & Services Sdn.Bhd. (THTS) Hajj Package or PJH Hajj Package. Thus, TH always strives to provide satisfactory services to pilgrims by giving them the option to perform Hajj in a comfortable and appropriate manner according to their financial capabilities to achieve Hajj Mabrur.

#### **THREATS**

The weakness of the global economy and markets presents a challenge to the dividend prospects of Tabung Haji. TH has a downside in returning to its depositors, which is facing various challenges in maintaining the profit distribution rate due to the domestic and overseas markets. In addition, the current investment environment is also one of the most challenging global economic and market weaknesses for all investment institutions including TH in distribution level. As with other investors, TH was not immune to the effects of the post-pandemic COVID-19, which have doubled the pressure on income owing to increased financing costs, weakening in the economy and markets, as well as expenditure due to rising inflation and weakness in foreign exchange rates. However, TH and other Malaysian investment institutions have been negatively impacted by the significant increases in inflation and loan or financing rates, the faltering economy, market fluctuations on the stock and capital markets, and the decline of the ringgit compared to foreign currencies.

Next, the distribution amount is impacted by the Haj's rising price. Meanwhile, TH's total profit for this year would also be impacted by the Haj's sharp price increase brought on by Saudi Arabian authorities extra fees. The increased cost of Hajj for pilgrims who will perform Hajj is due to the increase in new taxes and service charges imposed by the government of Saudi Arabia. Every year, the cost of the Hajj increases as a result of Saudi Arabia's inflation, currency fluctuations, the implementation of additional fees and taxes, improved services, and development in Makkah and Medina. Besides, the increased cost of Hajj every year can be due to factors beyond TH's control and finances are decreasing. Although, the cost will continue to increase in the future, TH continues to provide financial assistance to all muassasah pilgrims who perform Hajj for the first time. This is also important for an organization to be concerned about the matter and provide assistance to pilgrims in need.



# 5.0 Discussion and Recommedation

#### Strength (S2) & Opportunity (O2)

• Tabung Haji has several branches and deposits that are certified for Hajj packages around the world.

Tabung Haji is an organization that can deposit money and manage the travel of prospective pilgrims to Makkah, at the same time, the organization will provide profit sharing i.e. nonpayment of interest (Riba) to depositors. In addition, Tabung Haji has several branches and deposits throughout the state. By having many branches, Tabung Haji can provide the best service to customers such as customers can make saving money easier. By providing excellent hajj services to Malaysian pilgrims and its cosestation record, Tabung Haji has gained worldwide recognition as an innovative haji management model. Next, the haji package services offered by the agencies that have been certified by Tabung Haji, the Hajj Organizer License (PJH). Services provided by Tabung Haji to selected pilgrims such as accommodation, food, staffing, umrah management and hajj management under the supervision of Tabung Haji. Therefore, the function of the Haji agency division is to manage the application for PJH license qualification, and make the selection of eligible travel agencies to apply for a license. My recommendation is to increase branches throughout the state with state of the art technology services to facilitate depositors who want to open accounts and register children online. This can make it easier for depositors to make their affairs at Tabung Haji branch, with the advantage that time can be saved. Besides that, Tabung Haji needs to list verified agencies on social media such as facebook, Instagram and Tiktok, to provide knowledge to prospective pilgrims who wish to perform Hajj with the package provided. TH also gives them the option to perform Hajj in a comfortable manner that suits their financial capabilities.

#### Weakness (W1) & Opportunity (O1)

• The provision of subsidies by the state can replenish personnel in the organization.

The provision of subsidies by the government is a financial aid provided to ensure that the price of Hajj payments is qualified to the pilgrims. Therefore, the government will continue to maintain subsidies to all selected pilgrims to ease the burden and assist the pilgrims in implementing the fifth Pillar of Islam. The results given for the provision of subsidies were taken into account in various aspects including capacity and financial position. Although this assistance will continue, TH will still encourage prospective pilgrims from the B40, M40 and T20 groups to pay voluntarily for the additional cost of performing Hajj. In addition, voluntary Hajj payments have been offered to those who can afford to pay more and wish to perform Hajj first, by agreeing to make an online Hajj appeal for Pilgrims who do not follow the current year.

Subsequently, staff shortages in the organization can lead to a lot of delayed work which results in underperformance of employees in performing tasks. In a success of the company is determined by the performance of employees and wise planning by superiors. The lack of staff in the organization can also lead to a considerable amount of time to do work in the back office that has been delayed. Therefore, my recommendation is that the government should decide the cost of performing Hajj on the category of income by examining the background of the pilgrims. By researching subsidies, this can help those in need to perform Hajj. In addition, TH needs to do research in creating a waqf fund so that the distribution of Hajj subsidies is given more fairly to all groups to deal with the pressure of subsidies so that financial assistance is provided fairly to all pilgrims. In addition, making improvements in work such as making subsidies by the government to employees and adding staff in the organization. In this way, it can help staff in the organization to be more enthusiastic in doing the work and give people the opportunity to work within an organization.

#### Strength (S1) & Threats (T1)

#### • TH needs to provide adequate fund, according to the cost set to avoid economic downturn.

Tabung Haji becomes the only Hajj institution in Malaysia for providing services that can help Muslims to deposit money for the purpose of performing Hajj. In addition, the savings fund will be used to cover the cost of travel, accommodation and other expenses related to Hajj. Despite the facilities and services provided by Tabung Haji, there are also challenges faced by the board in Hajj management. If, the number of pilgrims is increases, Tabung Haji should be worried about the accessibility of Hajj facilities including lodging, transportation, and sufficient food. As a recommendation, constantly improve the system of services related to the price and achieve the goals. If the number of pilgrims increases, Tabung Haji should be concerned with the hajj facilities including adequate accommodation, transportation and food by provide adequate requirements according to the cost. Therefore, my recommendation is TH should strive to provide appropriate returns to its depositors while facing some obstacles to maintain its profit distribution rate, due to the weak local and international markets due to previous management weaknesses, foreign and domestic economic politics.

#### Weakness (W2) & Threats (T1)

#### • Increase the number of experienced employees and increase work performance in the future.

Many companies are opting into job rotation programs to better serve the company and employees. The ways need to do job rotation is increased employee experience work in company for gain new knowledge in several different areas in the company. With this knowledge, workers are able to communicate concepts about the organisation across various jobs. My recommendation is the employees need to do rotation jobs and develop their skills, talents and competencies are more motivated at their jobs, leading to improved job performance in the future. By improving work performance can make operational improvements and maintain TH's position as a strong Islamic financial institution in the future.

### **6.0 CONCLUSION**

In conclusion, the internship programme has given me the opportunity to gain new knowledge, skills and abilities. In addition, to acquiring experience was a pleasant event that left me with pleasant memories, since I have learnt new things and met new friends. Tabung Haji Kangar is another excellent internship destination due to the many advantages and benefits it provides to the practical trainees. Their give us our own space as well as various facilities such as WiFi, computer provided place, thumbprint scan, good work environment and allowance. The company treated me properly and professionally. The company treated me with professionalism and kindness. I have learned from a variety of sources. I'm grateful for the experience and advice I've gained from the whole Tabung Haji workforce as well as my supervisor, Mr. Khairul Bin Md Yusof. Furthermore, they also support me in overcoming some of my weaknesses and offering advice when I need it. The knowledge given by the office staff, I appreciate it. Finally, practical training can help students learn about strengths, weaknesses, skills in a job and more.

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# 8.0 APPENDICES



29 APRIL 2023- Operate the PA system at UNIMAP Pauh Perlis



30 APRIL 2023- Get ready for the Subuh prayer at Surau UNIMAP PAUH PERLIS



30 APRIL 2023- Feeding in the package to pilgrims before returning home



31 MARCH 2023- Assist to give health care books to pilgrims 1444H at Tabung Haji Kangar



31 MARCH 2023- Counter operation conditions at Tabung Haji Kangar



31 MARCH 2023- The presence of pilgrims 1444H who received the Hajj offer at Tabung Haji Kangar







29 APRIL 2023- Hajj Premier Course Program (KPH) season 1444H at UNIMAP Pauh Perlis



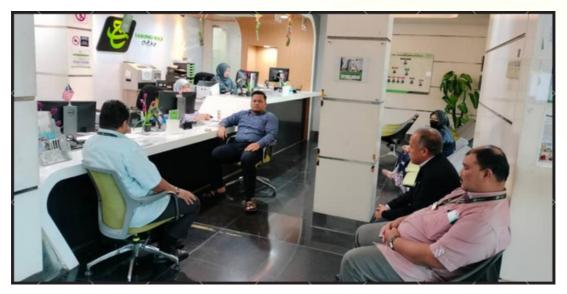
3 APRIL 2023- Tabung Haji mobile counter held at East Wind Festival



14 MAY 2023- On duty for give bags and books to the pilgrims Hajj 1444H at Tabung Haji Kangar



19 MARCH 2023- Attend to "Bengkel Hala Tuju" at Tabung Haji Kangar



21 JUNE 2023- Morning briefing on SPRING CLEANING program 2nd quarter and working way purification (OPERATION COUNTER) at TH Kangar Branch



15 JUNE 2023- Registration for the Genius Hajj 2023 has already started



21 JUNE 2023- Poster information on Genius Hajj has been released







08 JULY 2023- Program Genius Hajj Perlis 2023 at SK Sena Kangar.



### **Document Information**

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