

**EXPLORATORY STUDY ON EMPLOYEE AWARENESS ON GREEN OFFICE
ENVIRONMENT RELATIONSHIP TO PRODUCTIVITY AT PETERONAS TWIN
TOWERS, KLCC**

Prepared for:

DR. HAJAH MAS ANOM BINTI ABD RASHID

Prepared by:

**SAIDATUL SHAHIDA BINTI RASHID
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.)
UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT**

June 2014

ABSTRACT

The objectives of this study to investigate the relationship between the independent variables (green office environmental awareness and attitude) and the dependent variables (employee productivity). This research examines the relationship between green office environmental awareness and attitude towards employee productivity and performance. This research was conducted at Petronas Twin Towers, Kuala Lumpur City Centre which covered 100 employees from Human Resource department as respondent from a various position. The sample was drawn using simple random sampling method. Data were obtained by distribution and collection of the returned questionnaires and then analysed using Statistical Package for Social Science (SPSS). The instrument for this study is questionnaire that consists of four sections where highlighted about demographic profile, the respondent green environmental awareness, respondent attitude towards green office and respondents productivity based on the green office practice. Two hypotheses were proposed in the study were both of them had proven to have a significant effects on this research conducted. The first hypothesis is there is a significant relationship between Green Office Environment awareness with employee productivity and the second hypothesis concluded that there is a significant relationship between Green Office Environment attitudes with employee productivity.

ACKNOWLEDGEMENT

Apart from our effort, the success of this assignment depends largely on the encouragement and guidelines of many others. We would like to take this opportunity to express our gratitude to the people who have been instrumental in the successful completion in this assignment. First and foremost, we would like to show our greatest appreciation to our lecturer of Research Method, Dr. Hajah Mas Anom Binti Abd Rashid for the valuable guidance and advice for this project. She inspired us greatly to work in this assignment. We also would like to thank her for showing us some example that related to our assignment. Finally, an honourable mention goes to our families and friends for their understanding and supports on us in completing this assignment. Without helps of the particular that mentioned above, we would face many difficulties while doing this.

Saidatul Shahida Binti Rashid
December 22, 2014
Faculty of Office Management and Technology
University Teknologi MARA

TABLE OF CONTENT

TITLE PAGE	
ABSTRACT	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENT	iii-iv
LIST OF TABLE	v
LIST OF FIGURES	vi
CHAPTER 1	1
INTRODUCTION	1
Background of the Study	1
Statement of the Problem	2
Research Objectives	3
Research Questions	3
Significance of the Study	3-4
Limitations of the Study	4
Definition of Terms	4-6
CHAPTER 2	7
LITERATURE REVIEW	7-11
Independent Variables	11
Dependent Variables	11
Conceptual Framework	12
Research Hypothesis	12
CHAPTER 3	13
RESEARCH METHODOLOGY	13
Research Design	13
Population	14
Sampling Frame	14
Sampling Technique	15
Sample Size	15
Unit of Analysis	15
Data Collection Procedures	16
Instrument	17
Validity of Instrument	17
Plan of Data Analysis	18-19
CHAPTER 4	20
DATA FINDINGS	20
INTRODUCTION	20
Survey Return Rate	20-21
Reliability of Measurement	21-22
Section A	
Profile of Respondents	23-26
Section B	
Green Environment Awareness	27
Section C	
Green Environment Attitude	28
Section D	
Respondent Performance/Productivity	29

Correlations Measurement	30-31
Research Question	32-33
CHAPTER 5	34
CONCLUSION AND RECOMMENDATION	34
Conclusion for Demographic Profile	34
Conclusion for the Research Question	35-36
RECOMMENDATION	37
Recommendation for Practices	37
Recommendation for Future Research	38
REFERENCES	39-40
APPENDICES	41
A Cover Letter	42
B Questionnaire	43-44
C Table Kreji and Morgan	45