

**THE IMPORTANCE OF PERSONALITY TOWARDS
EMPLOYEES' PERFORMANCE AT HEADQUARTERS OF
JOHOR BAHRU IMMIGRATION DEPARTMENT**

**Prepared for:
MADAM ZURIA AKMAL BINTI SAAD**

**Prepared by:
NUR NADHIRAH BINTI SULAIMAN
2011679956**

BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

**UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS AND MANAGEMENT**

JUNE 2014

ABSTRACT

The research is evaluating the importance of personality towards employees' performance at headquarters of Johor Bahru Immigration Department. The surveys have been distributed to the lower and middle level of employees in the organization. The purpose of this study is to identify the employees' personality (Conscientiousness, Agreeableness, Neuroticism, Openness and Extraversion) through personality test and to determine the personality dimensions and job performance. Employees' job performance will be evaluated in terms of their quality and efficiency. All of the statements of research finding are useful for employees, organization and researcher itself in increasing their knowledge and productivity. People may know how the personality works, affects and performs between others, job performance and to the organization. Besides, the employees may know their competencies and abilities of performing tasks successfully.

ACKNOWLEDGEMENT

First of all, praise to Allah S.W.T for her bless and guidance me to complete this research. My sincere appreciation was express to my supervisor, Madam ZuriaAkmalbintiSaadfor her advices, guidance, encouragement, and willingness to help in the preparation of this research study. Also thanks to all the lecturers in UiTMJengka, Pahang for the knowledge have been delivered till end of semester. I will remember all the kindness.

Infinity thanks and love goes to my family by gave me support physically and mentally along the life. A big thank you flies to the group membersNurulnadia and Farah Afuza, for the cooperation and effort in completing the research successfully. To all the classmates and office management students, thanks for the helps in all matters through the years.

Lastly, thanks to all the staffs in headquarters of Johor Bahru Immigration Department for their cooperation on doing the survey for this research.

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