

RELATIONSHIP BETWEEN GREEN OFFICE
ENVIRONMENTS TOWARD EMPLOYEES'
SATISFACTION AT TNB JENGKA

Prepared for:
MRS. MAISARAH BINTI ISHAK

Prepared by:
NIK AZMA EKI BIN GHAZALI
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.)
UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT

JUNE 2015

ABSTRACT

The purpose of this research is to identify the relationship between relationship between green office environments toward employees' satisfaction At Tenga Nasional Berhad, Jengka. This research intended to investigate the relationship of green office environment in the workplace, which about the air and noise, view and lighting and also about the friendly that can influence employees' satisfactions in the workplace. The sample size use for this study is 101 and from 101 of populations, only 55 sample size used for the actual survey based Krejcie & Morgan table for determining sample size from a given population. The questionnaire has been distributed to the random staff at TNB Jengka, Pahang and about 52 respondents have answered the questionnaires distributed. Social Science Software (SPSS) version 20 is used to analyze the results collected. Based on the finding of this research there is a significant relationship between air and noise in the workplace towards employees' satisfaction.. In order to make some improvement to the employees in Tenga Nasional Berhad, Jengka, Pahang, some recommendation for this research and recommendation for the future research was stated.

ACKNOWLEDGEMENT

First of all, I would like to express my gratitude to all those who gave me the possibility to complete this research especially to Allah S.W.T because without His blessing, it is possible to me to complete this research.

Next, I want to express millions of thanks to all lecturers for their guide and willingness especially to my research supervisor, Mrs Maisarah binti Ishak who gave me brilliant ideas to commence this research. Thanks you for her supports and advice given that enable me to complete this research on time.

My sincere thanks also goes to my industrial training supervisor, Mrs Saliza Binti Selamat, Financial Administrative Assistant, because of his willingness to help me even it is hard for me to find materials and data related to my research.

I am deeply indebted to my parents who help and always support me. Also to my friends, big thanks from me for stimulating suggestions and encouragement helped me in all the time of completing this report.

Last but not least, I would like to say millions of thanks to all of the respondents because of their willingness to spent their time to answer the questionnaires and also to those who contribute their helped and indirectly in order to completing and making this research.

Nik Azma Eki Bin Ghazali
June 21, 2015
Faculty of Business Management
Universiti Teknologi MARA

Table of Contents

ABSTRACT.....	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENTS	iii
LIST OF TABLES.....	v
LIST OF FIGURES	vi
CHAPTER 1	1
INTRODUCTION.....	1
Background of Study	1
Statement of the Problem.....	3
Research Objectives.....	4
Research Questions.....	4
Research Hypothesis.....	5
Significance of the Study	5
Limitations of the Study	6
Definition of Terms	6
CHAPTER 2	8
LITERATURE REVIEW	8
The Effect Of Air And Noise With Office Environment.....	8
Job Satisfaction.....	10
Viewing In Office	10
Green Building.....	11
Light and View Towards Workplace Satisfaction.....	11
Conceptual Framework.....	12

CHAPTER 3	13
METHODOLOGY	13
Research Design	14
Sampling Frame.....	14
Population	15
Sampling Technique	15
Sample Size.....	16
Unit of Analysis	16
Data Collection Procedure	17
Research Instrument	17
Validity of Instrument.....	18
Data Analysis.....	19
Plan of Data Analysis	19
CHAPTER 4	20
FINDING AND DATA ANALYSIS	20
Response Rate.....	20
Demographics Data.....	21
Reliability.....	26
Air and Noise	27
View and Lighting	28
Friendly Environment.....	29
Workplace Satisfaction.....	30
Correlation	51
CONCLUSION AND RECOMMENDATION.....	52
Conclusion	52
Recommendations.....	53
Recommendations for Future Research.....	54
REFERENCES	55
APPENDICES	56
A Agreement Form	56
B Questionnaire	58
C Consultation Form.....	62
D Submission of Final Academic Project.....	64
E Submission of Final Academic Report after Presentation.....	66