

RELATIONSHIP BETWEEN GREEN OFFICE
ENVIRONMENTS TOWARD EMPLOYEES'
SATISFACTION AT KOMPLEKS ISLAM SULTAN HAJI
AHMAD SHAH

Prepared for:
MRS. MAISARAH BINTI ISHAK

Prepared by:
NADHIRAH BINTI JAILANI
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.)
UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT

JUNE 2015

ABSTRACT

The purpose of this research is to identify the relationship between relationships between green office environments toward employees' satisfaction At Kompleks Islam Sultan Haji Ahmad Shah. This research intended to investigate the relationship of green office environment in the workplace, which about the air and noise, view and lighting and also about the friendly that can influence employees' satisfactions in the workplace. The sample size use for this study is 101 and from 101 of populations, only 55 sample size used for the actual survey based Krejcie & Morgan table for determining sample size from a given population. The questionnaire has been distributed to the random staff at Kompleks Islam Sultan Haji Ahmad Shah, Pekan and about 50 respondents have answered the questionnaires distributed. Social Science Software (SPSS) version 20 is used to analyze the results collected. Based on the finding of this research there is a significant relationship between friendly environments in the workplace towards employees' satisfaction. In order to make some improvement to the employees in Kompleks Islam Sultan Haji Ahmad Shah, Pekan, some recommendation for this research and recommendation for the future research was stated.

ACKNOWLEDGEMENT

First of all, I would like to express my gratitude to all those who gave me the possibility to complete this research especially to Allah S.W.T because without His blessing, it is possible to me to complete this research.

Next, I want to express millions of thanks to all lecturers for their guide and willingness especially to my research supervisor, Mrs Maisarah binti Ishak who gave me brilliant ideas to commence this research. Thanks you for her supports and advice given that enable me to complete this research on time.

My sincere thanks also goes to my industrial training supervisor, Mr Rosli bin Jaafar, Penolong Pegawai Hal Ehwal Islam, because of his willingness to help me even it is hard for me to find materials and data related to my research.

I am deeply indebted to my parents who help and always support me. Also to my friends, big thanks from me for stimulating suggestions and encouragement helped me in all the time of completing this report.

Last but not least, I would like to say millions of thanks to all of the respondents because of their willingness to spent their time to answer the questionnaires and also to those who contribute their helped and indirectly in order to completing and making this research.

Nadhirah binti Jailani
June 26, 2015
Faculty of Business Management
Universiti Teknologi MARA

Table of Contents

ABSTRACT.....	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENTS	iii
LIST OF TABLES.....	v
LIST OF FIGURES	vi
CHAPTER 1	1
INTRODUCTION.....	1
Background of Study	1
Statement of the Problem.....	3
Research Objectives.....	4
Research Questions.....	4
Research Hypothesis.....	5
Significance of the Study	5
Limitations of the Study	6
Definition of Terms	6
CHAPTER 2	8
LITERATURE REVIEW	8
The Effect of Air and Noise with Office Environment	8
Job Satisfaction.....	10
Viewing In Office	11
Green Building.....	11
Light and View towards Workplace Satisfaction	12
Conceptual Framework.....	13
CHAPTER 3	14
METHODOLOGY	14
Research Design	15
Sampling Frame.....	15
Population	16
Sampling Technique	16
Sample Size.....	17
Unit of Analysis	17

Data Collection Procedure	18
Research Instrument	19
Validity of Instrument.....	19
Plan of Data Analysis	21
CHAPTER 4	22
FINDING AND DATA ANALYSIS	22
Response Rate.....	23
Demographics Data.....	24
Reliability.....	29
Air and Noise	32
View and Lighting	36
Friendly Environment.....	40
Correlation	46
CHAPTER 5	48
CONCLUSION AND RECOMMENDATION.....	48
Conclusion	48
Recommendations.....	49
Recommendations for Future Research.....	50
REFERENCES	51
APPENDICES	52
A Agreement Form	52
B Questionnaire	54
C Consultation Form.....	58
D Submission of Final Academic Project.....	60
E Submission of Final Academic Report after Presentation.....	62