

THE RELATIONSHIP BETWEEN COMMUNICATION APPREHENSION AND JOB  
SATISFACTION AMONG THE EMPLOYEES IN PEJABAT PEMBANGUNAN  
PERSEKUTUAN NEGERI PAHANG

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## **ABSTRACT**

This research has been conducted to identify the relationship between communication apprehension and job satisfaction at Pejabat Pembangunan Persekutuan Negeri Pahang. This research has three research questions which are the most and least components of communication apprehension that experience by employees at Pejabat Pembangunan Persekutuan Negeri Pahang and significant relationship between four component of communication apprehension and the job satisfaction among employees at Pejabat Pembangunan Persekutuan Negeri Pahang. The scopes of this research are focused on 60 number of population. The sample sizes taken are 52 people as referred to the sample size for a given population by Krejcie and Morgan (1970). The sampling technique used is simple random sampling. The research findings can be concluded that there is positive relationship between four components communication apprehension and job satisfaction at Pejabat Pembangunan Persekutuan Negeri Pahang. This indicates that employees in that organization suffer communication apprehension that has to do with their job satisfaction.

Keywords: Communication apprehension, job satisfaction, group, meeting, public, discussions.

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