



UNIVERSITI TEKNOLOGI MARA
FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT:
CORPORATE MANAGEMENT DIVISION,
KELANTAN STATE SECRETARY'S OFFICE,
KOMPLEKS KOTA DARULNAIM, 15503, KOTA BHARU,
KELANTAN

SPECIAL PROJECT:
CORPORATE VIDEO SUK KELANTAN

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IM245 - BACHELOR OF SCIENCE (HONS.)
INFORMATION SYSTEM MANAGEMENT
FACULTY OF INFORMATION MANAGEMENT
UNIVERSITI TEKNOLOGI MARA KELANTAN

01 AUGUST 2017 – 31 DECEMBER 2017

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CORPORATE VIDEO SUK KELANTAN**

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**REPORT SUBMITTED IN FULFILLMENT OF THE
REQUIREMENT FOR THE INDUSTRIAL TRAINING
FACULTY OF INFORMATION MANAGEMENT
UNIVERSITI TEKNOLOGI MARA KELANTAN**

01 AUGUST 2017 – 31 DECEMBER 2017

DECLARATION

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Date of submission: 09/01/2018

ABSTRACT

Industrial training is an important phase of a student life. A well planned, properly executed and evaluated industrial training helps a lot in developing a professional attitude. It develops an awareness of industrial approach of organization. During 5 months of industrial training at Kelantan State Secretary's Office (SUK), most of the theoretical knowledge that has been gained during the course of studies is put to test.

The trainee was assign to Corporate Management Division. The trainee supervisor is Mrs. Rosmawati Bt Haron, an executive officer of the division. A special project which is corporate video was made during internship by the trainee. In addition, trainee also do several activities during industrial training and gained lot of knowledge and skills as experiences in working environment.

Keywords: Kelantan State Secretary's Office (SUK), Corporate Management Division, SUK Kelantan corporate video.

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Firstly I would like to give most thank you to The Chief of Corporate Division Department Mr. Mohd Shaifudeen Bin Md Salleh because give me the opportunity to doing the industrial training at this department. He gave me a lot of department's information and advice during my industrial training.

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CHAPTER 1

INTRODUCTION

1.1 Background of the Organization



Figure 1: Kelantan State Secretary's Office

Kelantan State Secretary's Office is one of the government bodies which carry out the task in terms of management and secretarial duties country. Kelantan State Secretary's Office has been established since the 19th century - 20th Century and which, in the past, the administration focused solely secretarial affairs of the 'scribes' letters and papers of the Royal Government official in relation to other state governments.

In the 19th century until the early 20th century secretarial tasks such as writing letters and papers of the Royal Government official has been carried out by "Semian" (Tok Semian). The word "Semian" comes from Siam meaning "scribe". At the end of the 19th century, located in the office building Semian length of wood in front of the Istana Balai Besar and known as "Opis Long" which was built at the beginning of the reign of Sultan Mansur (1891-1899).

At the beginning of the reign of Sultan Muhammad IV (1899-1920) had built a rectangular wooden building known as the "Tree Opis Celagi". Kelantan State Secretary's Office also been placed in the Providence Building, Jalan Sultan Ibrahim, Next to the Old Post Office, Kota Bharu. During the Japanese occupation in 1942, a new building for the Office of the Secretary of State has been moved to a new building in Jalan Hospital. Once completed new buildings in the village of Mas, Jalan Kuala Krai then in March 1987, the Kelantan State Secretary's Office began to be placed at Kompleks Kota Darulnaim, Kota Bharu, Kelantan.

1.1.1 Function

Kelantan State Secretary (SUK) is the secretariat of state who handles the affairs related to state administration. Among the key role played by the SUK is a state secretariat to handle administrative affairs of the state, is a leader in the discovery and implementation of areas to ensure the coordinated development between the state and the country, particularly in achieving the objective in realizing the agenda of human resources in settling and implementing strategic direction to produce human capital needs required by the state to face the challenges of competitiveness and global.

In addition, it acts as a facilitator, regulator and facilitate the way in matters of state on the development of national macro policies to make the country globally competitive, especially the provision of skilled human capital, knowledge, have self belief, proactive, competent, efficient, productive and smart thinking in accordance with the conditions to overcome the challenges.

In addition, it also serves as a strategic coordinator for the state to give importance to stakeholders and customers (citizens) whether the development of infrastructure and human capital development to ensure compliance with the advancement of the state of progress of the center.

SUK also acts as a two-way communication between the government and the people whose administrative offices State Secretary (SUK) have used the model "Two Step Flow", it is the feedback process between the government and the people. Through bilateral relationship will help the work so as to provide the best service to the people.

1.1.2 Objective

Role in shaping, planning, control, coordinate and implement policies and programs/ activities/ tasks such as Administrative Affairs and celebration program at the state level, economic planning, the state civil service, local government, finance, technology, technology information, tourism and culture, housing, the State Executive Council, Integrity, Training, Human Resource management and so on.

1.1.3 Vision

State Secretariat planting vision to become a leading organization of public services is fairly consistent with national development towards Vision 2020.

1.1.4 Mission

The main mission of the organization is to foster a civil servant employees to produce world-class caliber. In addition, the organization also accomplish the mission to strengthen the management of public services in the state of Kelantan.

1.1.5 Moto

Towards a World Class Organization.

1.1.6 Logo



Figure 2: Logo of Kelantan State Secretary's Office

1.1.7 Location

Kelantan State Secretary's Office was located at Kompleks Kota Darulnaim, 15503, Kota Bharu Kelantan.



Figure 3: Location of Kelantan State Secretary's Office

1.2 Organizational Structure

State Secretary (SUK) is the secretariat of state has the management team to handle the affairs related to state administration. Parties responsible and have high power in an organization at the Office of State Secretary (SUK) involved in making a decision. Parties involved is Yb. Faudzi Bin Dato Haji Haji Che Mamat (State Secretary), Dato 'Dr Tengku Mohamed Faziharudean (Tengku Kaya Perkasa) (Deputy State Secretary) and Dato' Hj. Adnan Bin Hussin (Deputy State Secretary).

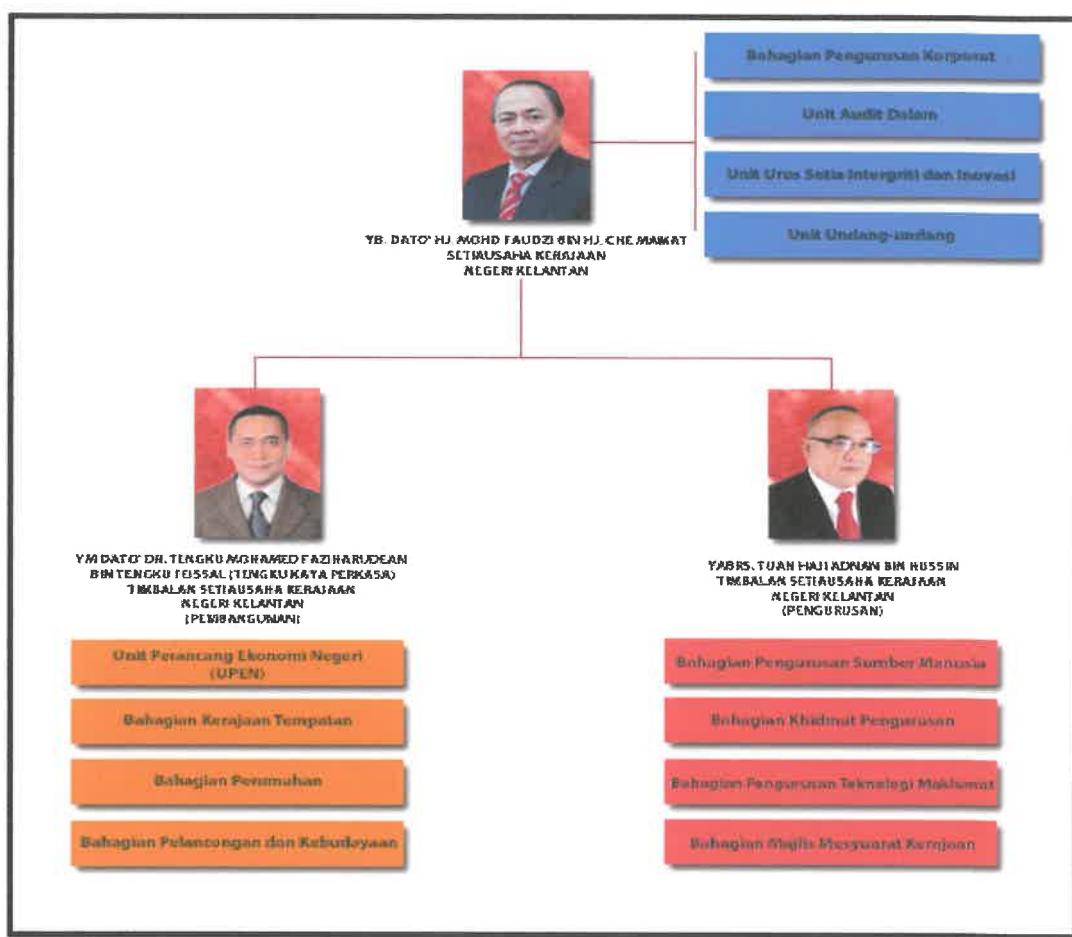


Figure 4: Organizational Structure of Kelantan State Secretary's Office

CHAPTER 2

ORGANIZATION INFORMATION

2.1 Departmental Structure (Corporate Management Division)

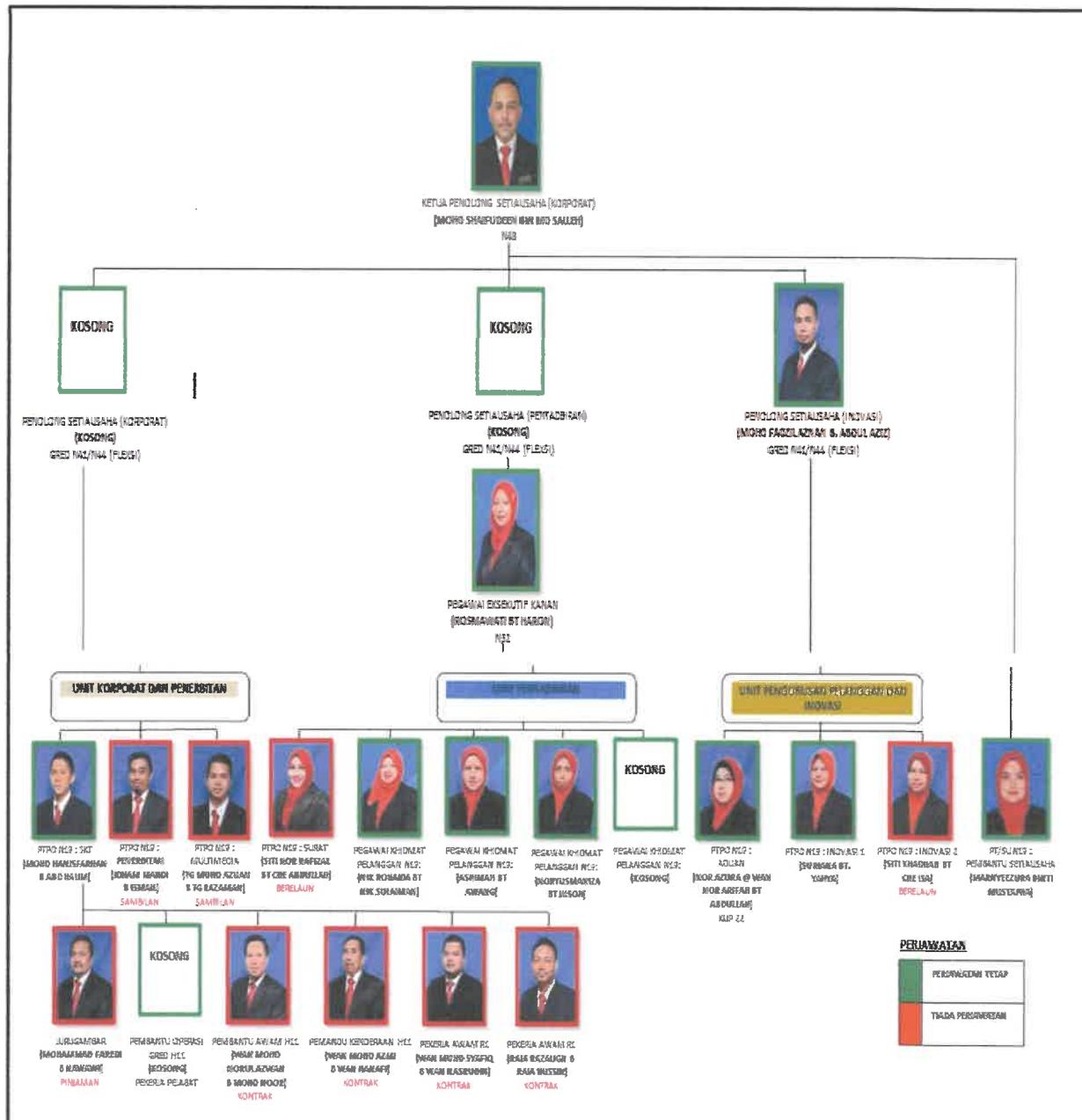


Figure 5: Departmental Structure of Corporate Management Division

2.2 Vision

Administrative leadership and excellent service.

2.3 Mission

Produce civil servants who have the first class mind and culture.

2.4 Objectives

Maintain, increase and ensures the implementation of all the directives laid down by the administration from time to time to the maximum possible under any circumstances.

2.5 Function

Corporate Management Division is responsible for managing matters related to customer complaints, the business target, customer service, choice of the monthly citizens of the State Secretariat, and coordinate the affairs and external visitors to Kota Darulnaim. Publication Secretary, Official Diary of the Annual Report and the State Government are also under the responsibility of the division.

Key responsibilities held are as follows:

1) Management Of Public Complaints

- Receive complaints from the Public Complaints Bureau, letters, e-mail, phone and others.
- Record every complaint received.
- Send any complaints to the relevant department.
- Meets three times a year.

2) Annual Work Targets

- Monitoring of the system of Annual Work Targets for offices and agencies of the State.
- Meets three times a year.

3) Monthly Staff's Awards

- Meets every month to select a sample Citizen Award for a month.

4) Newsletter Production And Annual Report

- Collecting materials for inclusion in the Bulletin and Annual Report.
- Make the editing process.
- Draft will be sent to the printing company for publishing.

5) Movement Regulating Room, Hall Lotus And Main Meeting Room

- Manage operations room reservations consumption, Lotus Council and the Main Meeting Room.

6) P.A. System and Photographer

- Manage and take orders for the use of PA System and Photographers.

7) Telephone Duties

- Received a phone call and pass to the related person or department.

CHAPTER 3

INDUSTRIAL TRAINING ACTIVITIES

3.1 Training Activities

3.1.1 Filing

- Filing in Kelantan State Secretary office has been done by following the reference number/code. For example SUK D 200 [10] 747/3.



Figure 6: Example of Files

- There was an active, non-active and closed files.



Figure 7: Active, non-active and closed files

- Every single sheet of letter that will be keep in the file must be write the letter description in the front list of the file.

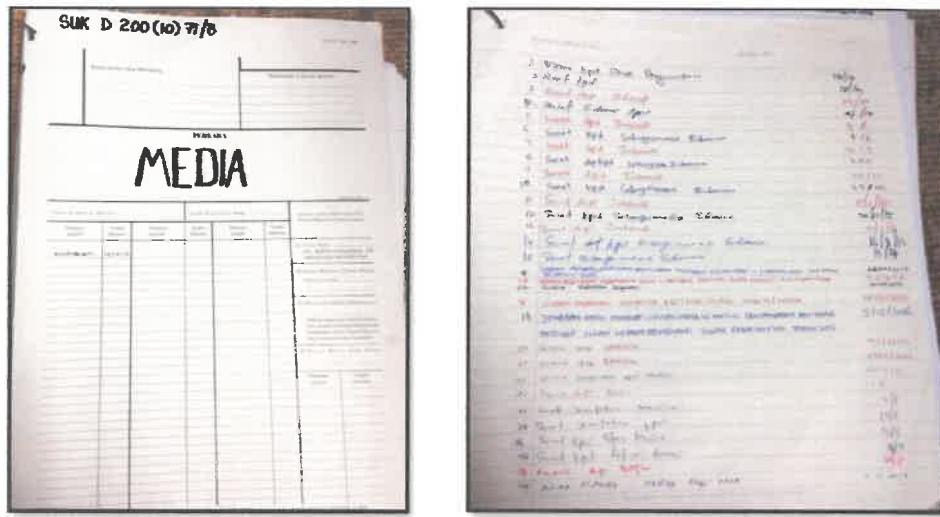


Figure 8: Example of letter description

- There was also have the file movement card to track the availability.

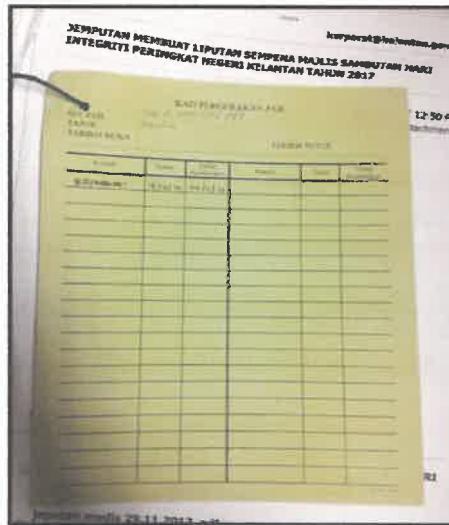


Figure 9: File movement card

3.1.2 Library

- Corporate Management Division need to open new library and have to shelving, sorting and record all the items that will be kept in the rack.

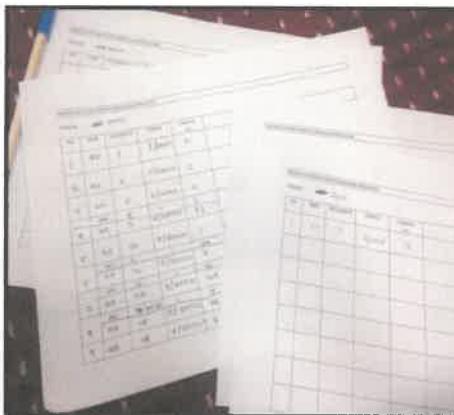


Figure 10: Library activities

- There are a few items that need to be disposed because was affecting by flood.



Figure 11: Disposed items

3.1.3 Photocopy

- Need to photocopy a letter, minutes of meeting and so on related to daily work operation.

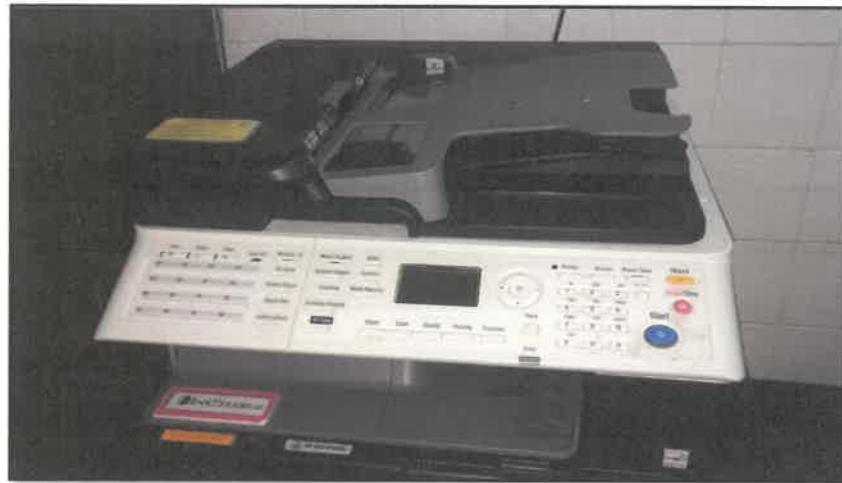


Figure 12: Photocopy machine

- Every time use this machine, need to record in the logbook.

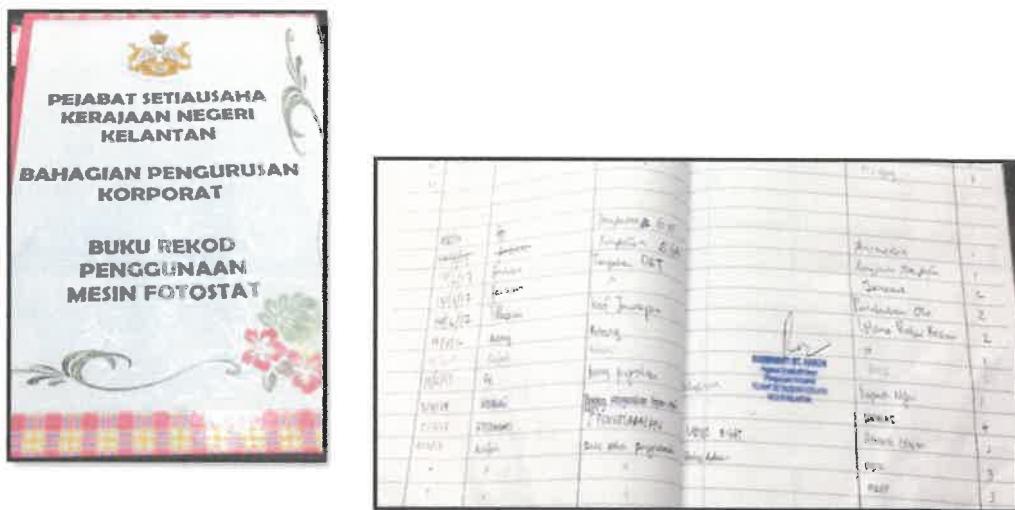


Figure 13: Photocopy machine logbook

3.1.4 Faxs

- Faxs all the letter to related organization or department.



Figure 14: Faxs machine

- Every time use this machine, need to be record in the logbook.

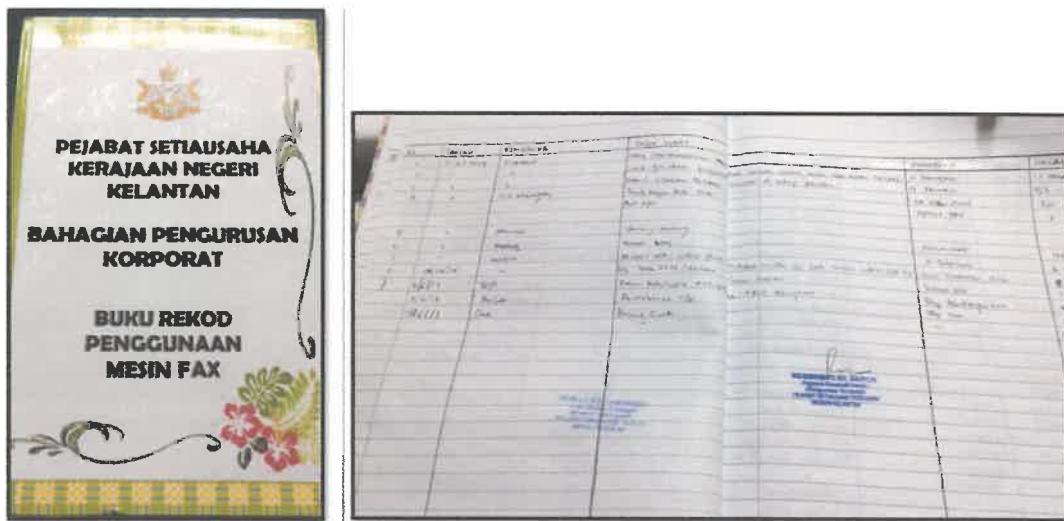


Figure 15: Faxs machine logbook

3.1.5 Create pamphlet

- Create event pamphlet by using microsoft powerpoint (two content layout).

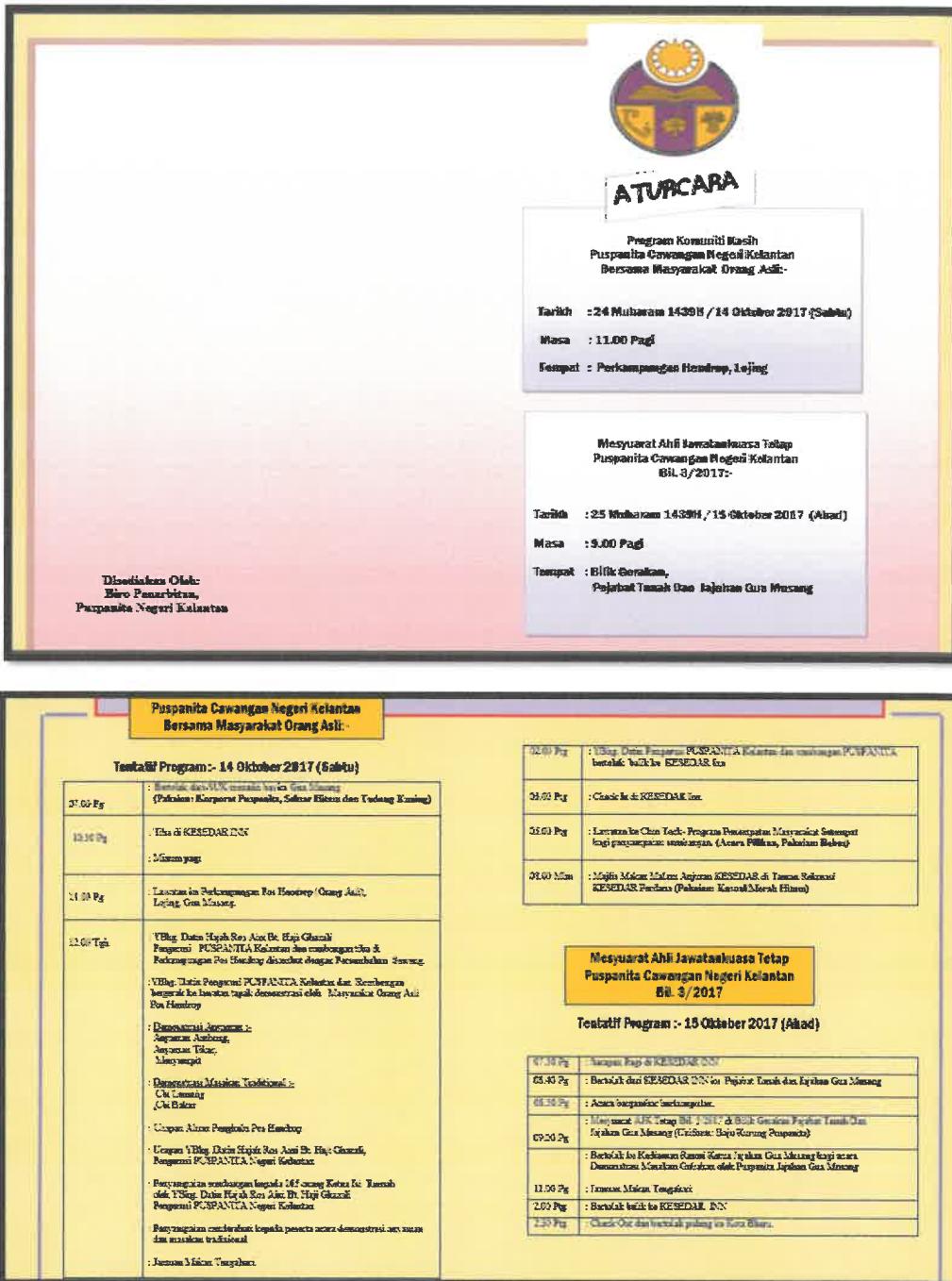


Figure 16: Event pamphlet

3.1.6 Montage

- Create Go green montage for Go Green launch event.



Figure 17: Go green montage

3.1.7 Video slideshow

- Create a slideshow video for dinner event of Kelantan State Secretary Office 2017.



Figure 18: Slideshow dinner

3.1.8 Buletin Video

- Create two (bil/1 and bil/2) buletin video for being showed to guest that visit the Kelantan State Secretary Office.



Figure 19: Buletin video

3.1.9 Fill in KPSU' daily records

- Fill the KPSU' daily records logbook which is about his meeting and agenda of the day.

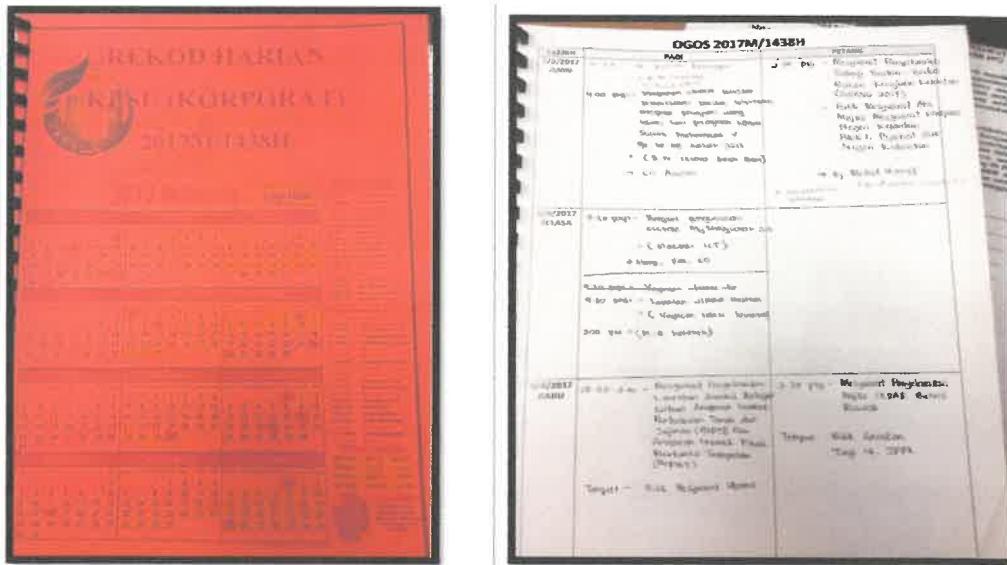


Figure 20: KPSU' daily records logbook

3.1.10 Powerpoint presentation slide

- Create powerpoint presentation slide for PSU

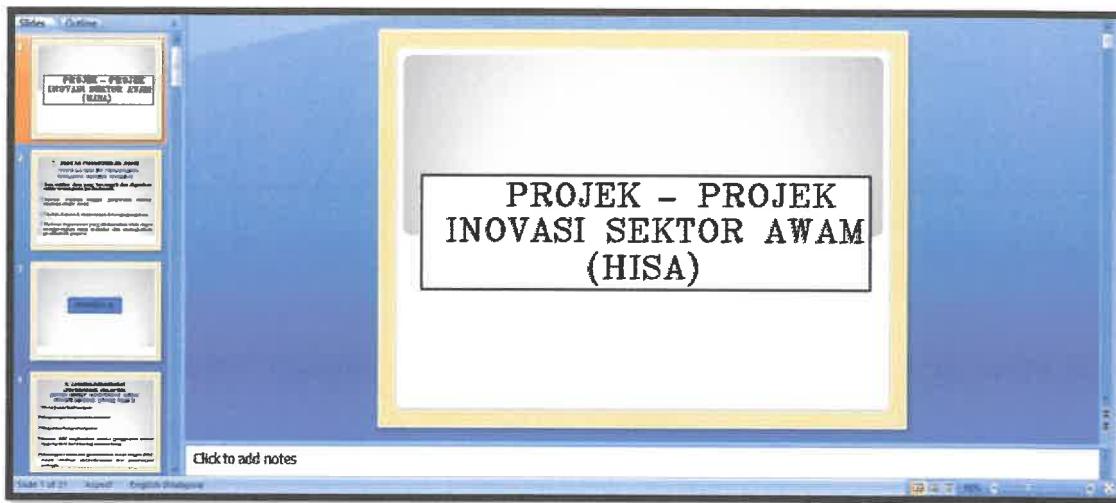


Figure 21: Presentation slide

3.1.11 Create Puspanita year book report

- Have to manage the email send by every Puspanita branch in Kelantan. Then, sort all the records properly to make a year book report.

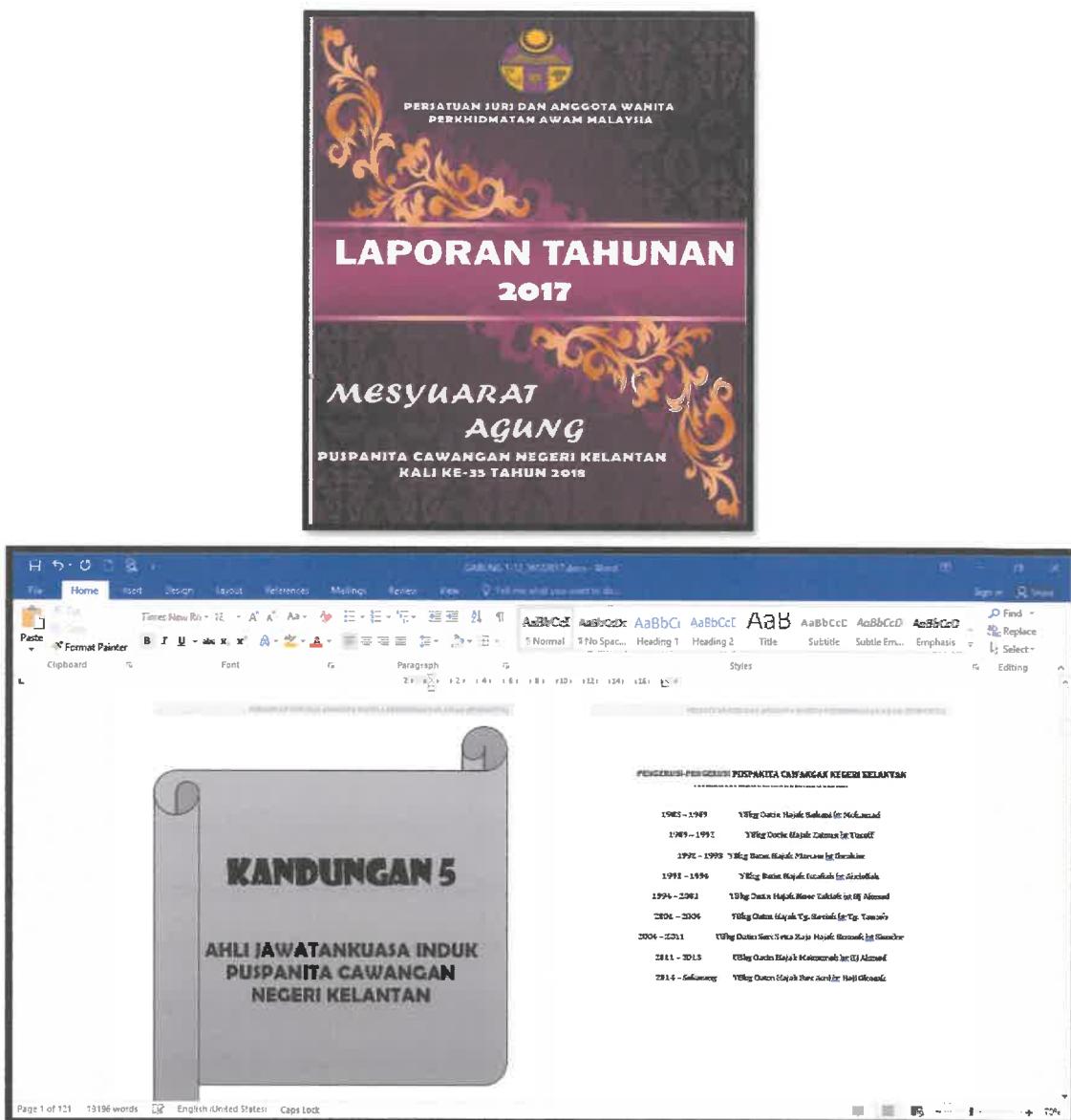


Figure 22: Puspanita year book report

3.2 Special Project (Corporate video SUK Kelantan)

Corporate video production is an audio-visual material used by a company, corporation or organization. Corporate video production often used to a specific purpose in a company or government corporation for limited show or for show to specific target audience group. This probably include product produced, service offered include promotion, training and information that wish to be sent through video form.

Corporate video production is also is as one of the company's marketing strategy or to promote particular company bodies. Corporate video examples is including staff training and, security promotion, information on branding or information on corporate body itself. For SUK Kelantan itself, by having this corporate video, they have one medium which can be simply shows the summary and little background of the organization. It also includes a real situation of the services provided by the organization and a picture that they can deliver to their guests or customers.

3.2.1 Problem Statement

Problem statement is one of the methods to investigate problem that occur in the organization of a way to deliver information. Nowadays, there are various ways to deliver message and information. It does include magazine, video, radio and television. Below are several problems that occur :-

- 1) Verbally deliver organization information to the guest. For example, every guest that comes to the organization which want to know about SUK Kelantan, the staffs will explain about the organization verbally.
- 2) No interactive medium to summarize about the organization. For example, if anyone wants to see the real situation of the organization, they need to see it by coming to the organization.
- 3) The way to deliver information does not interesting.

3.2.2 Objectives

The project has been developed with the objectives of :-

- a) To give interesting way to deliver information about the organization.
- b) To make easier for the staffs to give simple explanation to the guests.
- c) To shows the real situation of the organization.
- d) To reduce sentence in information presentation to guest in the form of picture and video.

3.2.3 Advantages

From this project development, some advantages were found which including :-

- a) Easy to understand.
- b) Minimum sentences use.
- c) Difference ways to deliver information.
- d) Save staff time to deliver organization information.
- e) Easy and save guests time to obtain information about the organization.

3.2.4 Scope of Project

This corporate video actually can be watch and will be publish for the guest of the organization and to the public. But the focusing of the video is to the guest of the organization which they can know a little background in interesting way. This video is the summarization of the company background and services provided. It can shows the real situation of the organization before the people come there by themself. It also can attract people to know about the company with an attractive way.

3.2.5 Gantt Chart

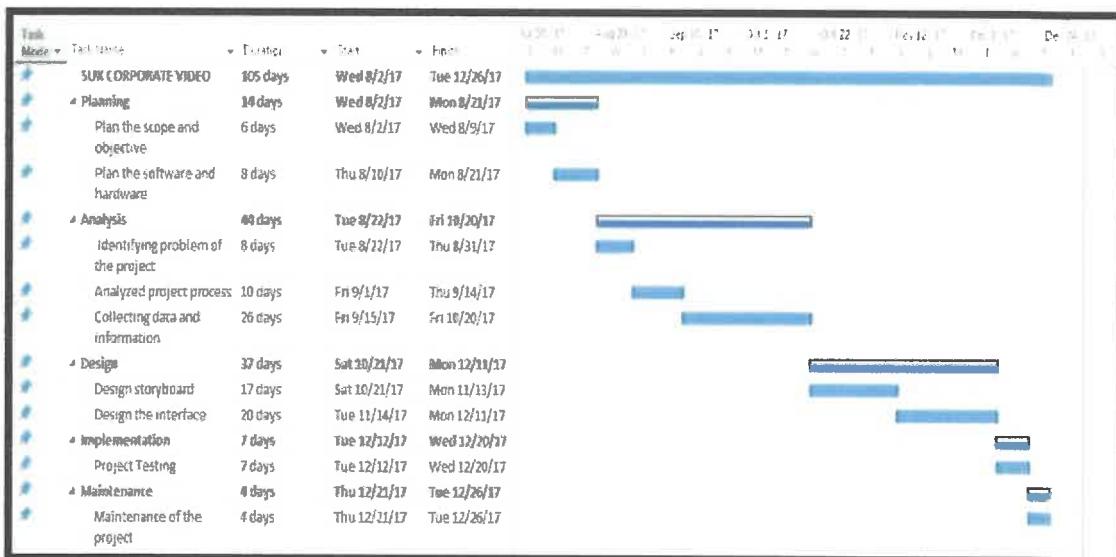


Figure 23: Gantt chart

3.2.6 Hardware Requirement

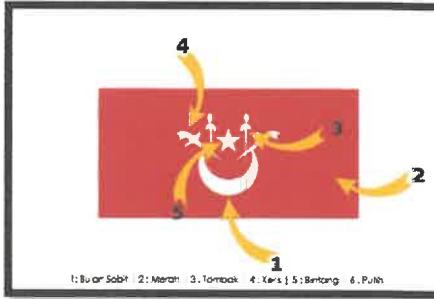
- Drone camera : To capture the wide area of Kota Bharu and Kompleks Kota Darulnaim.
- Canon camera : To capture an images and take video.
- Microphone: To capture voice.
- Laptop Acer Aspire V5 : For editing and finding items on internet.

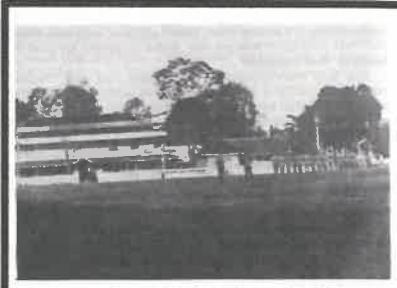
3.2.7 Software Requirement

- Adobe Audition : For audio editing (voice over).
- Adobe Illustrator : For creating vector graphics.
- Movie Maker : For video editing.
- Microsoft Powerpoint : Use to create and record slide transitions and animations.

3.2.8 Story Board

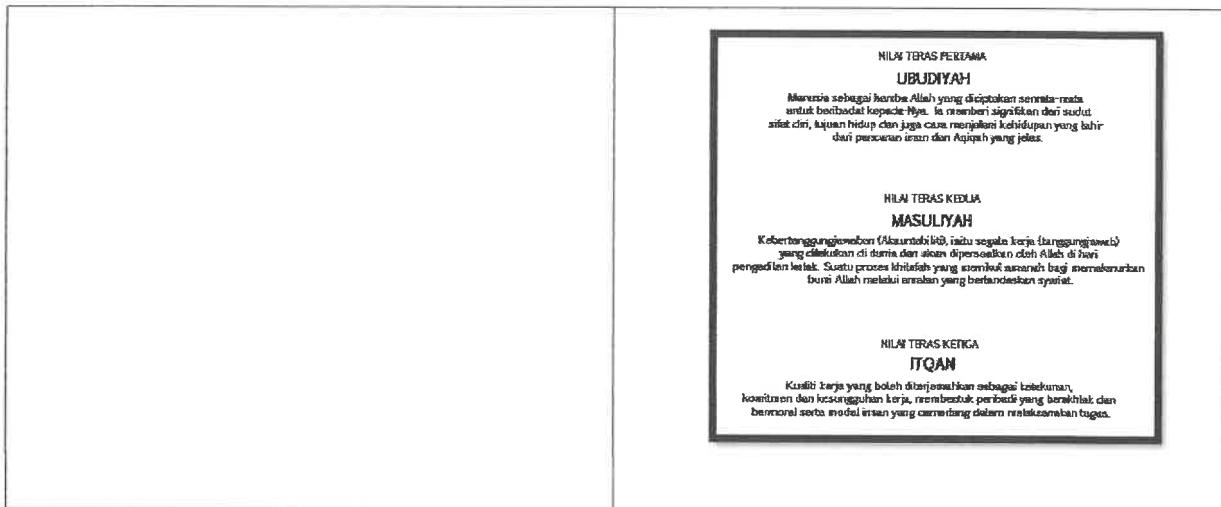
| <u>Scene 1</u> | <u>Gambar dan Video</u> |
|--|--|
| <ul style="list-style-type: none"> - Akan keluar satelit dan peta dunia dari luar angkasa. - Diikuti dengan peta Malaysia & tunjuk lokasi Negeri Kelantan. |  |
| <u>Scene 2 (Suara latar)</u> <ul style="list-style-type: none"> - Menceritakan sejarah Negeri Kelantan <p>“Negeri Kelantan merupakan negeri yang terkenal dengan perjuangan Tok Janggut, merupakan negeri yang kaya dengan budaya kesenian. Kedudukan Negeri Kelantan yang terletak di sebelah Pantai Timur menjadikan Negeri Kelantan terkenal dengan jolokan negeri yang terkenal dengan “tanah serendah sekebun bunga”</p> <p>“Kota Bharu merupakan ibu negeri Kelantan juga dikenali sebagai “Kota Bharu Kota Budaya” sesuai dengan peranannya yang menjadi pusat kegiatan budaya bagi rakyat Kelantan. Kota Bharu berfungsi sebagai ibu Diraja seperti Kayu Istana Johor, manakala Sultan Ismail Petra Arch merupakan struktur kayu hiasan dengan tulisan islam”</p> | <u>Gambar dan video</u>   |

| | |
|---|---|
| <p>Scene 3 (Suara latar)</p> <ul style="list-style-type: none"> - Menceritakan Jata Negeri Kelantan. - Menceritakan keistimewaan dan maksud disebalik simbol bendera Kelantan. | <p>Gambar</p>    <p>1: Merah 2: Putih 3: Tombak 4: Xar 5: Berang 6: Pulih</p> |
|---|---|

| | |
|---|---|
| <p>Scene 4 (Suara latar)</p> <ul style="list-style-type: none"> - Ringkasan sejarah PSUK (KELANTAN) - Sejarah PSUK - “ Abad ke 19, Pejabat Semian atau Setiausaha pada awalnya terletak dibangunan panjang yang diperbuat daripada kayu. - Bangunan ini pada awalnya dibina dihadapan Istana Balai Besar. - Pejabat Setiausaha pada awalnya dikenali dengan nama “ Opis Panjang ” yang dibina diawal pemerintahan Sultan Muhammad IV. | <p>Gambar</p>  <p>Bangunan 'Opis Panjang' terletak di hadapan Istana Balai Besar, Kota Bharu. Merupakan pusat pentadbiran Kerajaan Negeri Kelantan masa itu. Telah dibabulkan sebelum 1539. (Gambar diambil tahun 1903).</p> |
|---|---|

| | |
|---|--|
| <p>Scene 5 (Suara latar)</p> <ul style="list-style-type: none"> - Kedudukan PSUK, sebelum Kota Darul Naim. i) Pejabat Setiausaha Kerajaan di Bangunan Takbir. ii) Pejabat Setiausaha di Padang Gimlate. iii) Pejabat Setiausaha Kerajaan di Jalan Hospital Kota Bharu. iv) Pejabat Setiausaha Kerajaan di Kota Darul Naim (tempat sekarang) | <p>Gambar</p>  |
| <p>Scene 6</p> <ul style="list-style-type: none"> - Menceritakan mengenai Pejabat Setiausaha Kerajaan di Kota Darul Naim. <p><i>Suara Latar.</i></p> <p>“ Kota Darul Naim terletak di Kampung Puteh, Jalan Kuala Krai Kota Bharu. “ Kota Darul Naim terdiri daripada 8 buah bangunan yang berasingan dan mempunyai ciri-ciri reka bentuk tempatan negeri Kelantan.</p> | <p>Gambar dan video</p>   |

| | |
|---|---|
| <p>Scene 7</p> <ul style="list-style-type: none"> - Menceritakan peranan PSUK Kelantan. <p><i>Suara Latar: DATO SUK</i></p> <p>“ Setiausaha Kerajaan Negeri merupakan Ketua Pentadbiran negeri dan bertindak sebagai Ketua Pejabat bagi semua Jabatan atau Agensi Kerajaan Badan Berkanun Negeri dan Persekutuan serta dua belas (12) Pihak Berkuasa Tempatan Negeri Kelantan. Antara peranan utama yang dimainkan oleh Pejabat Setiausaha Kerajaan Negeri sebagai sekretariat kerajaan negeri dalam mengendalikan hal ehawal pentadbiran negeri.</p> <ul style="list-style-type: none"> - Masukkan gambar setiap bhg dalam PSUK Kelantan. <ul style="list-style-type: none"> ❖ Peranan sebagai pemimpin dan pelaksana. ❖ Peranan sebagai fasilitator, pengawal selia (regulator) ❖ Peranan sebagai penyelaras strategik negeri. ❖ Perhubungan dua hala antara pihak kerajaan dan rakyat . | <p>Gambar dan video</p>  |
| <p>Scene 8</p> <ul style="list-style-type: none"> - Menceritakan mengenai matlamat PSUK. - Masukkan MOTTO PSUK “ Pentadbiran membangun bersama Islam ” <p><i>Suara Latar</i></p> <p>“ Dasar Pentadbiran Kerajaan Negeri Kelantan berpandukan motto membangun bersama islam iaitu</p> <ul style="list-style-type: none"> ❖ Ubudiyah - ❖ Masuliah - ❖ Itqan - | <p>Gambar dan video</p>  |



Scene 9 (Suara latar)

- Menceritakan atau menjelaskan carta organisasi PSUK
- Menjelaskan setiap jabatan di bawah naungan PSUK.

Gambar dan video

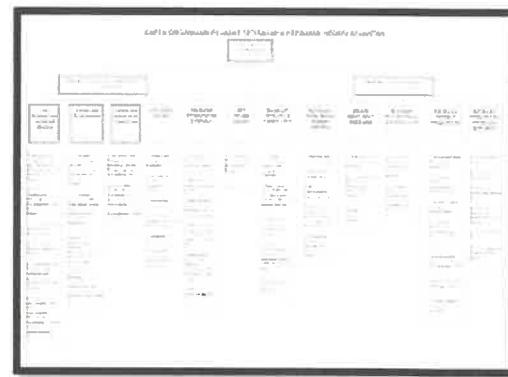


Table 1: Storyboard

3.2.9 Project Design



Figure 24: Opening

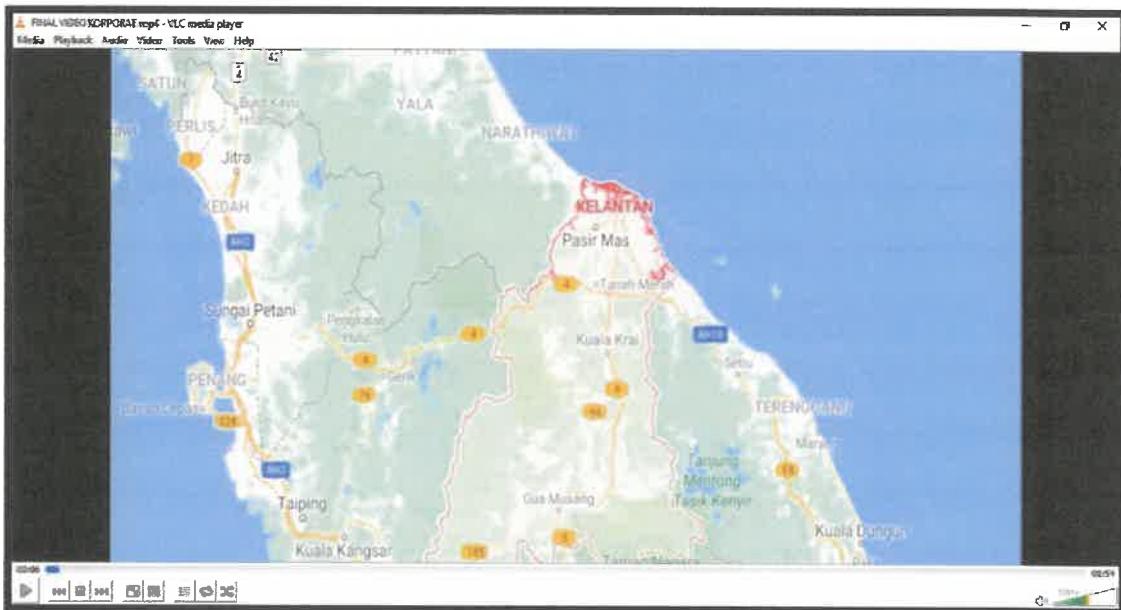


Figure 25: Kelantan state map

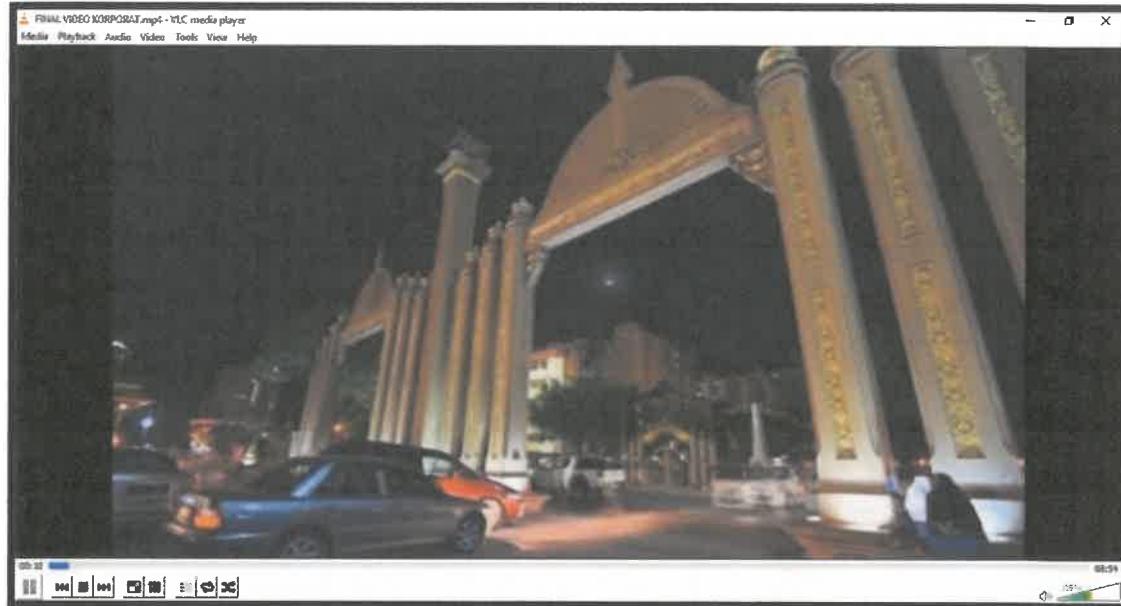


Figure 26: Kota Bharu city area

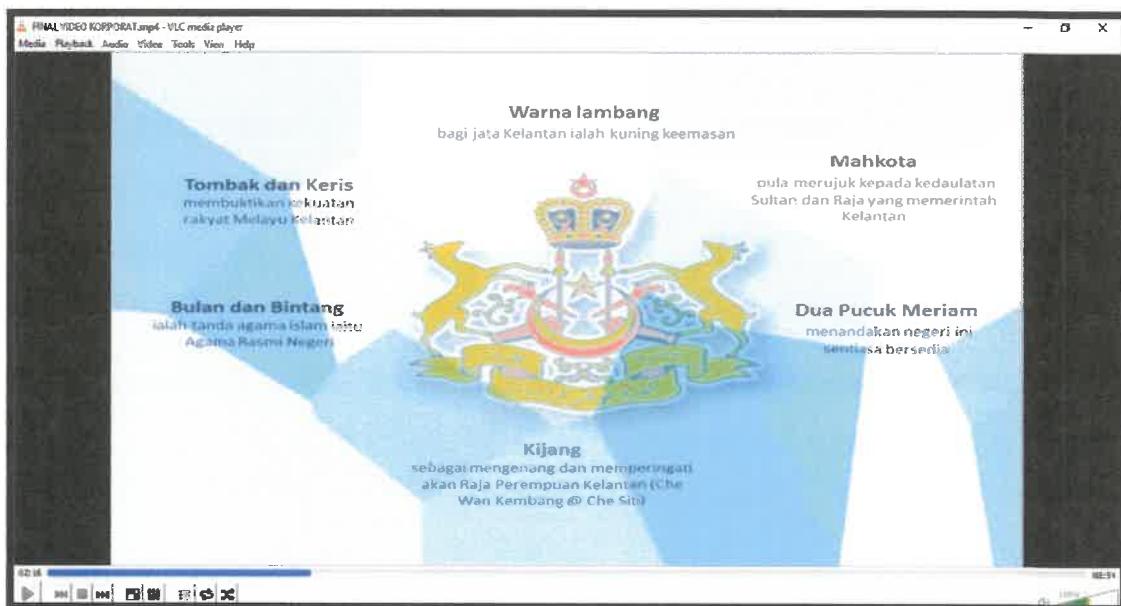


Figure 27: Symbol Kelantan state



Figure 28: Kelantan state flag



Figure 29: Old building of Kelantan state secretary office



Figure 30: Kompleks Kota Darulnaim



Figure 31: State Secretary

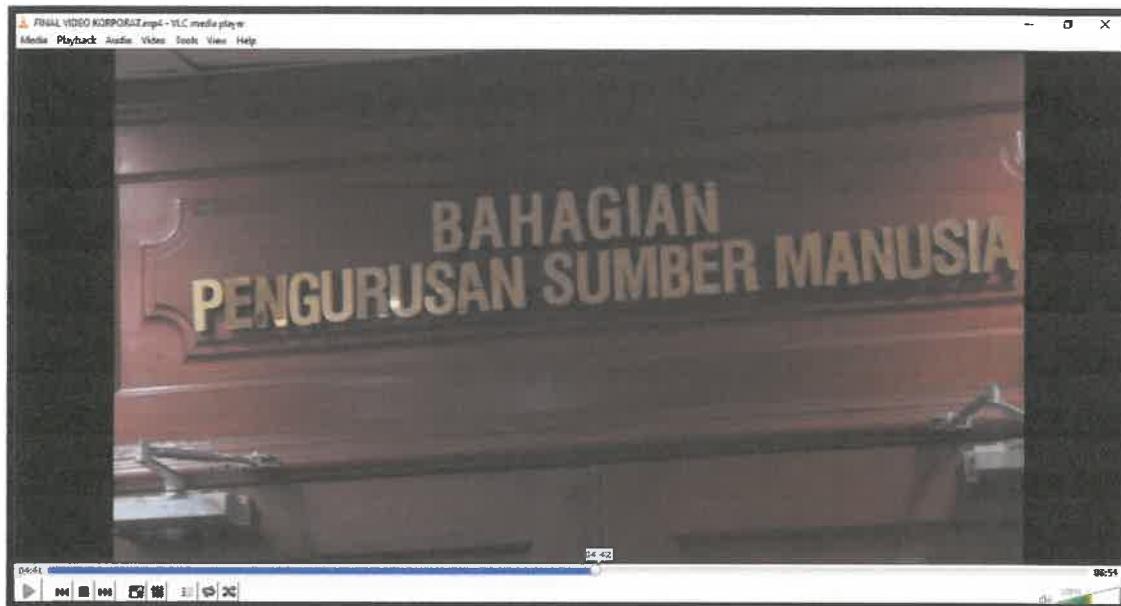


Figure 32: Unit or Division in Kelantan State Secretary Office



Figure 33: Vision of Kelantan State Secretary Office



Figure 34: Mision of Kelantan State Secretary Office



Figure 35: Motto of Kelantan State Secretary Office

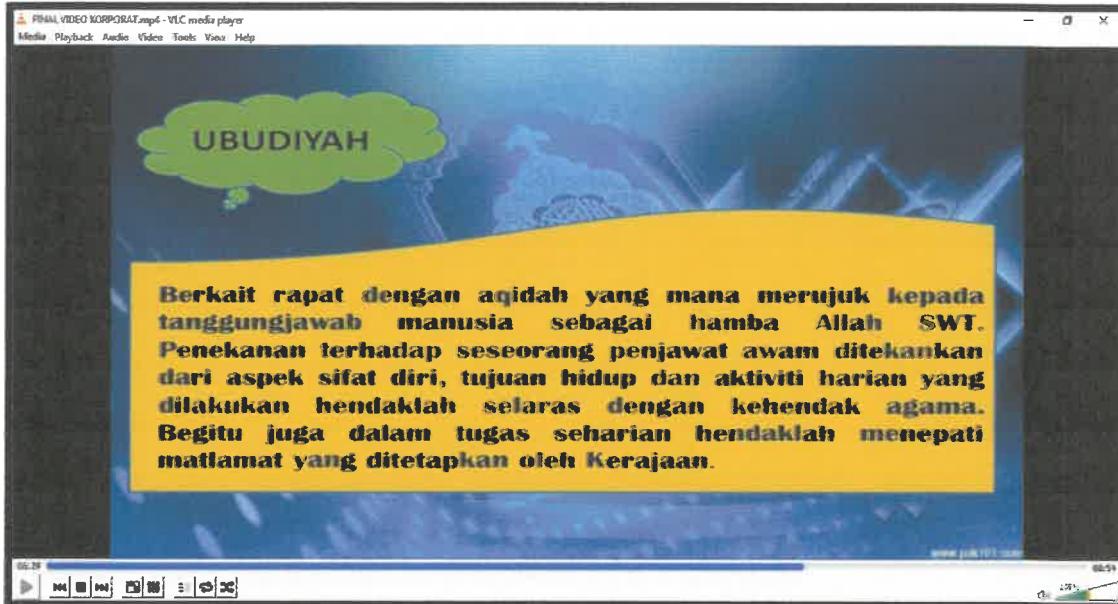


Figure 36: UMI values (Ubudiyah)

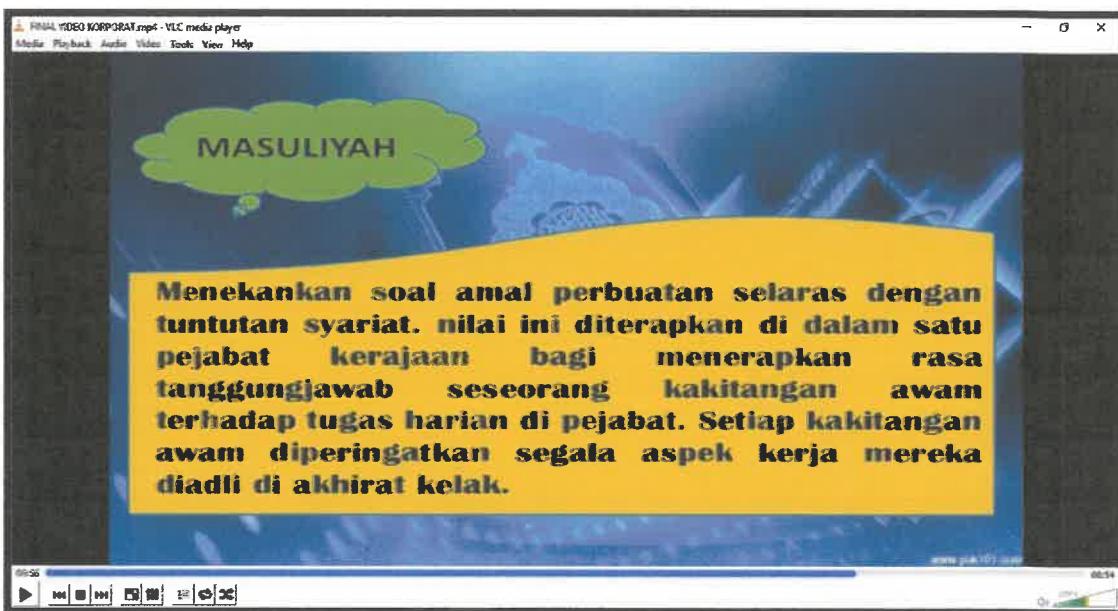


Figure 37: UMI values (Masuliyah)

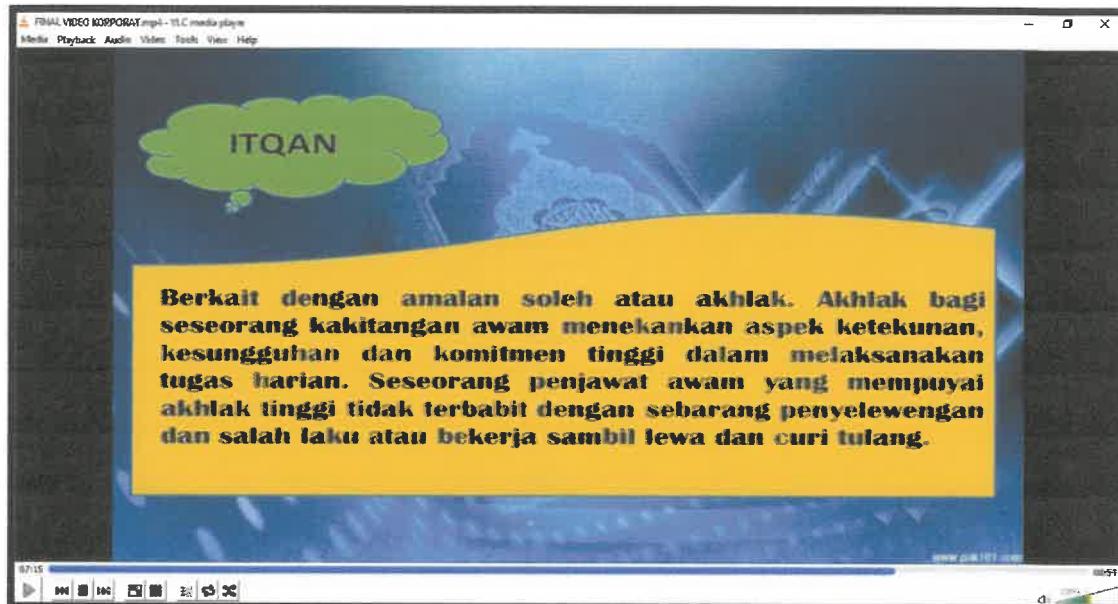


Figure 38: UMI values (Itqan)

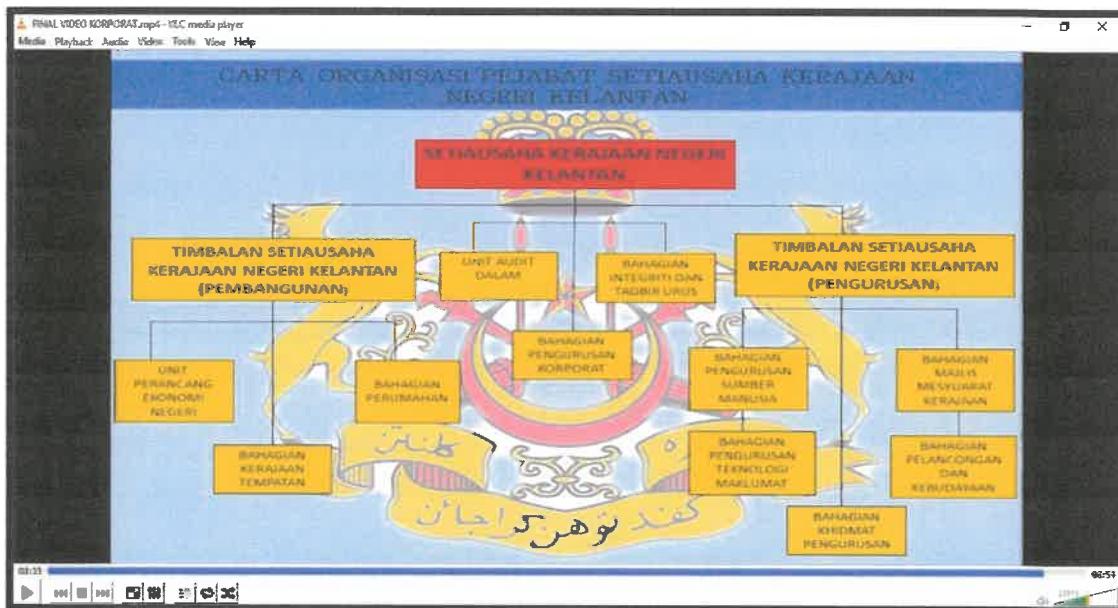


Figure 39: Organizational chart

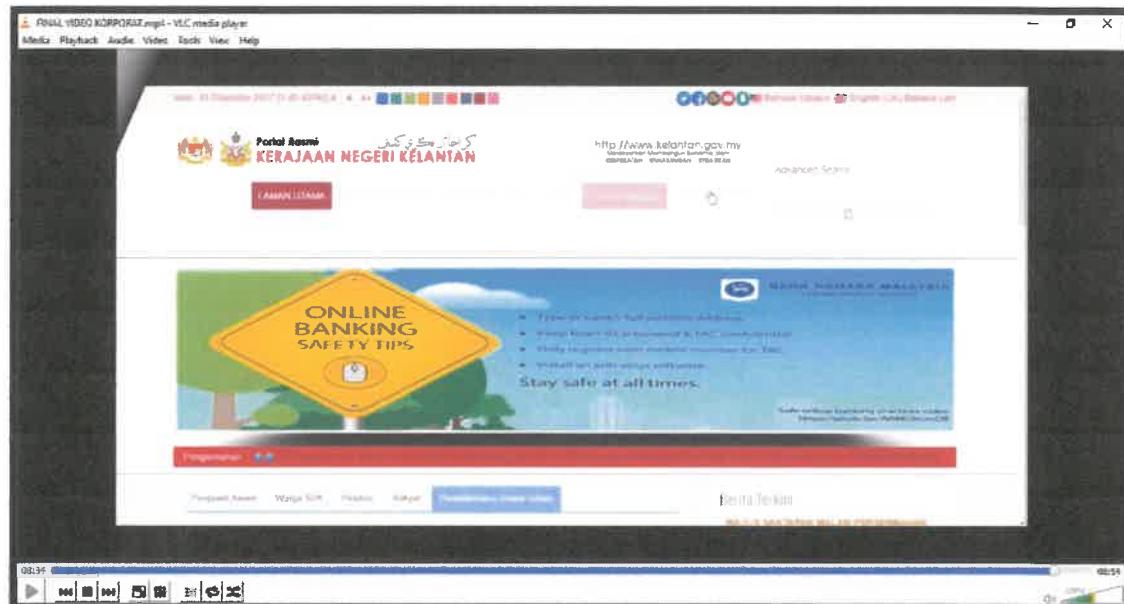


Figure 40: Official Website



Figure 41: Closing

CHAPTER 4

CONCLUSION

4.1 Application of knowledge, skills and experience

The trainee had applied the knowledge and skills learnt from Information Management course overall such as video editing, create presentation slide, creating pamphlet, filing, make yearbook, library activities and so on that has been learn in various subject under this course. The experience gathered from joining meeting, events and programmes that was held by SUK Kelantan and Corporate Management Division.

4.2 Personal thought and opinion

The trainee feels that the organization provide a lot of opportunities and supportive environment. The supervisor, the staff and even the top management are friendly and easy to dealt with. The trainee also thinks that knowledge and skills gained from the organization is necessary and useful to be used in working environment soon.

4.3 Lesson learnt

The trainee has learnt to be more discipline, punctual and has improve in communication skills. Being in working surrounding, the trainee has learnt how to commit with time, people, multiple tasks and so on that can be adapt in real working environment soon.

4.4 Limitations and recommendations

The equipment provided by organization is quite limited. The trainee would like to suggest that some improvement need to be done by SUK Kelantan in the term of how they disposed their important document. They need a shredding machine to disposed their non-active document because all the information is the state secret. The trainee would also like to recommend that faculty may impoved the course by providing more technical skills rather than only theories learnt in class.

REFERENCES

About SUK Kelantan. (2017). Retrieved at www.kelantan.gov.my.

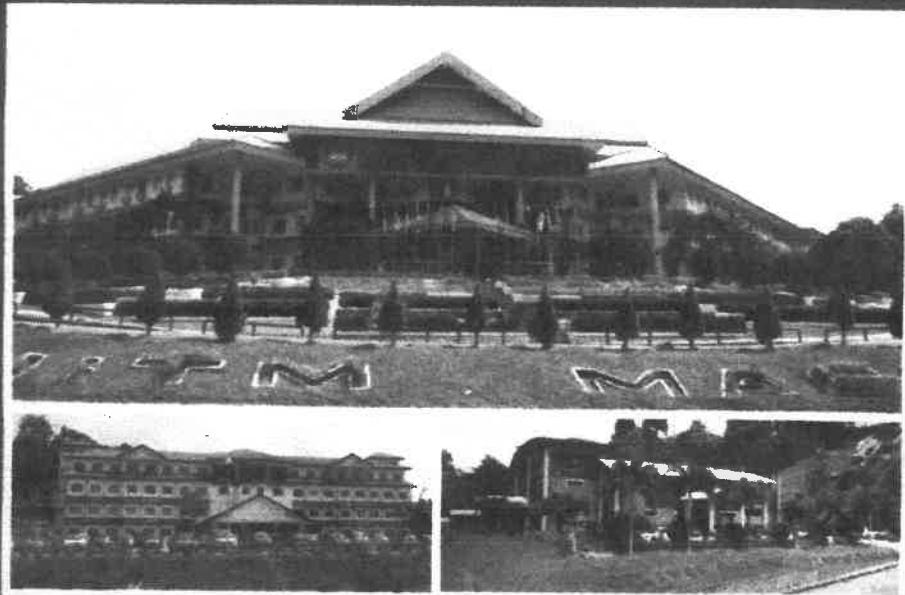
Sejarah Pejabat Setiausaha Kerajaan Negeri Kelantan. (2016). *Buku Sejarah PSUK*.

Rosmawati Haron. Executive Officer, Corporate Management Division. 0199677933.

APPENDICES



UNIVERSITI TEKNOLOGI MARA (KELANTAN)



PRACTICAL TRAINING **LOG BOOK**

| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|---------|--|------------------------|
| 1/8/17 | - Registration session - Briefing session | Row |
| 2/8/17 | - Record letters received in logbook - Fill in name list medal recipient. - Fill in kpsu's daily logbook. - Learn to use photocopy machine - Write address on envelop. - Insert data using microsoft Word | Row |
| 3/8/17 | - Learn to use faxs machine. - Sorting and stapling letters. | Row |
| 6/8/17 | - photocopy | Row |
| 7/8/17 | - Faxs | Row |
| 8/8/17 | - Faxs | Row |
| 9/8/17 | - Stapling letters - CD labelling - Laminating. - Special project planning. | Row |
| 10/8/17 | - Discuss about special project. - Form team members for special project which is Suk Corporate Video. | Row |
| | | |
| | | |

PRACTICAL TRAINING
LOG BOOK



| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|---------|---|------------------------|
| 13/8/17 | - key in data using Microsoft Word - planning the scope and objective for corporate video | Rouq |
| 14/8/17 | - Joining "Kuliah Bulanan Wanita" at Balai Islam, Lundang, KB. | Rouq |
| 15/8/17 | - Faxes - Photocopy - Sorting and stapling letters | Rouq |
| 16/8/17 | - key in data using Microsoft Word | Rouq |
| 17/8/17 | - key in data using Microsoft Word. | Rouq |
| 20/8/17 | - Faxes - Trip to public library Kota Bharu to knew how they sort and record "Warta kerajaan". | Rouq |
| 21/8/17 | - Faxes - Create draft record Warta. - planning the software and hardware to be used in creating corporate video. | Rouq |
| 22/8/17 | - Creating memo for meeting. - photocopy - Faxes | Rouq |

| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|---------|--|------------------------|
| 23/8/17 | - Jeining "Hari kajian kepuasan belanggan" at UTC, KB. | Ross |
| 24/8/17 | - Starting library activities. - Cleaning and choose book /warta to be placed on the rack at new library. | Ross |
| 30/8/17 | - Briefing on corporate video. | Ross |
| 5/9/17 | - Filing activities - library activities. | Ross |
| 6/9/17 | - Calculate the percentage of Annual Work Target. | Ross |
| 11/9/17 | - Collecting data and information for corporate video. - Fax - Calling state agency to get their officer contact number. | Ross |
| 12/9/17 | - Editing buletin video 1 - Photocopy | Ross |
| 13/9/17 | - Editing buletin video - choose picture and caption for bulletin video. | Ross |

PRACTICAL TRAINING
LOG BOOK



UNIVERSITI
TEKNOLOGI
MARA

| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|---------|--|------------------------|
| 14/9/17 | - photocopy - Editing bulletin video . | Rouq |
| 18/9/17 | - Faxs - Completing bulletin video 1 | Rouq |
| 19/9/17 | - Creating storyboard of corporate video . | Rouq |
| 20/9/17 | - Library activities | Rouq |
| 21/9/17 | - Faxs - Filing - photocopy . | Rouq |
| 24/9/17 | - Uploading pictures and status on puspanita facebook. - Faxs - photocopy . | Rouq |
| 25/9/17 | - Faxs - photocopy - calculating customer charter achievement - Filing . | Rouq |
| 26/9/17 | - follow supervisor and KPSU to printing company (Touch Jet), KB - setting the place for registration at Dewan Bunga Teratai. | Rouq |

| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|---|------------------------|
| 27/9/17 | - Ask of "Kursus Audit EKSA 2017" at Dewan Bunga Teratai. | Ross |
| 28/9/17 | - Faxs. - Filing. | Ross |
| 1/10/17 | - Sorting charter achievement report. - Present storyboard corporate video to KPSU. | Ross |
| 2/10/17 | - Library activities - Filing | Ross |
| 3/10/17 | - Calculating the charter achievement. - Library activities. | Ross |
| 4/10/17 | - Faxs. - Filing. | Ross |
| 5/10/17 | - Cleaning office for "Ekosistem Kendusif Jektor Awam", EKSA. | Ross |
| 8/10/17 | - Photocopy minutes of meeting. | Ross |
| 9/10/17 | - Create newsletter | Ross |
| 10/10/17 | - Library activities | Ross |
| | | |



| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|--|------------------------|
| 11/10/17 | - Checking error on Year Report draft. - Library activities. - Creating powerpoint slide for EKSA. | Roy |
| 12/10/17 | = Completing ^{powerpoint} slide EKSA | Roy |
| 15/10/17 | - Calculating charter achievement. | Roy |
| 16/10/17 | - faxs | Roy |
| 17/10/17 | - Joining "Hari Sayyidina Khadijah" at Balai Islam, FB. | Roy |
| 19/10/17 | - faxs - Photocopy. | Roy |
| 22/10/17 | - Creating interface of corporate video. - Joining "Majlis Sambutan 27 Tahun Membangun Bersama Islam" at Dewan Jamuan Utama. | Roy |
| 23/10/17 | - Supervisor give new task - creating Puspanita Year Book report 2017. | Roy |
| 24/10/17 | - Creating interface of corporate video. - Design Puspanita book Cover. - Creating draft of Puspanita Year Book. | Roy |

PRACTICAL TRAINING
LOG BOOK



| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|--|------------------------|
| 25/10/17 | <ul style="list-style-type: none"> - Taxs. - Library activities. - Creating content of Puspamita Year Book. - checking Puspamita email for the Content of Year Book. | Roy |
| 26/10/17 | <ul style="list-style-type: none"> - Creating newsletter. - Creating gift slip. | Ross |
| 29/10/17 | <ul style="list-style-type: none"> - Completing newsletter. - Calculating charter achievement. | Roy |
| 30/10/17 | <ul style="list-style-type: none"> - Printing activities - Create tagging for event. | Roy |
| 31/10/17 | - Ask for "majlis Hati Inovasi". | Roy |
| 1/11/17 | <ul style="list-style-type: none"> - Record the charter achievement. - Library activities | Ross |
| 2/11/17 | - Library activities | Ross |
| 5/11/17 | <ul style="list-style-type: none"> - Sorting and binding activities - filing - Photocopy. - Sending letter | Roy |



| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|---|---------------------|
| 6/11/17 | - photocopy . - Sorting bulletin book to be distribute . | Roy |
| 7/11/17 | - faxs | Roy |
| 9/11/17 | - Creating Go Green montage . | Roy |
| 14/11/17 | - Checking pusparanta Email and updating year Book content . | Roy |
| 15/11/17 | - Calculating Charter achievement . - Devising "Negaraka" song for Dato'ss . - choosing images for go green montage . | Roy |
| 16/11/17 | - Library activities - Distribute bulletin book | Roy |
| 20/11/17 | - Editing Go green montage . | Roy |
| 21/11/17 | - Library activities | Roy |
| 22/11/17 | - Library activities | Roy |
| 23/11/17 | - faxs - Creating script for shooting for montage Go green . | Roy |
| | | |
| | | |



| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|---|------------------------|
| 26/11/17 | - faxes - Shooting for montage go green. | Ross |
| 27/11/17 | - faxes - photocopy. - Completing Go green montage. | Ross |
| 28/11/17 | - Prepare item for meeting - joining "majlis Hain Integrit & Perasmian Go Green". | Ross |
| 29/11/17 | - photocopy - faxes | Ross |
| 30/11/17 | - Downloading and sorting items for Puspamita Year Book. | Ross |
| 3/12/17 | - creating powerpoint slide HISPA | Ross |
| 4/12/17 | - Typing contact number officer using microsoft word. | Ross |
| 5/12/17 | - Completing powerpoint slide HISPA - editing bulletin video 2. | Ross |
| 6/12/17 | - Typing officer contact number. - Completing video bulletin | Ross |
| | | |
| | | |

| DATE | EXTRACT NATURE OF WORK DONE | SUPERVISORS REMARKS |
|----------|--|------------------------|
| 7/12/17 | - Editing corporate video | Roy |
| 10/12/17 | - Editing corporate video and present it to the KPSU. | Rong |
| 11/12/17 | - calculate charter achievement and make a summary. | Rong |
| 12/12/17 | - Scanning Buku Kelantan history book for corporate video. - Editing error on corporate video | Rong |
| 13/12/17 | - Creating pamphlet for PSUK dinner - Printing activities | Roy |
| 14/12/17 | - Completing corporate video. | Rong |
| 17/12/17 | - Typing name list for dinner. | Rong |
| 18/12/17 | - Completing pamphlet. | Rong |
| 19/12/17 | - Photocopy minutes of meeting. - Creating Puspamita Year Book | Rong |
| 20/12/17 | - Printing pamphlet. | Rong |
| 21/12/17 | - Creating slideshow for dinner. | Roy |



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NURSYAHIERAH BT MOHD RAMZAN

✓=Excused

| Date | Weekday | Day Type | Sche | In | Break | Resume | Out | EF | Bene | Work | Overtime | short | Leave Taken | Remark |
|--|-----------|-------------------|----------------|---------------|-------------|-----------------|--------------|--------------------|-----------------------|---------------------|----------------|----------|-------------|--------------------------|
| 01/09/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 02/09/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 03/09/2017 | Sunday | WORKDAY | 0 | | | | | | | | | | | |
| 04/09/2017 | Monday | WORKDAY | 0 | 07:51 | | | 17:02 | | | 8.00 | 1.02 | | TIDAK HADIR | Cuti Ganti Raya Haji |
| 05/09/2017 | Tuesday | WORKDAY | 0 | 07:45 | | | 17:02 | | | 8.00 | 1.02 | | TIDAK HADIR | Cuti Peristiwa |
| 06/09/2017 | Wednesday | WORKDAY | 0 | | | | | | | | | | | |
| 07/09/2017 | Thursday | WORKDAY | 0 | | | | | | | | | | | |
| 08/09/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 09/09/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 10/09/2017 | Sunday | WORKDAY | 0 | | | | | | | | | | | |
| 11/09/2017 | Monday | WORKDAY | 0 | 07:52 | | | 17:13 | | | 8.00 | 1.13 | | TIDAK HADIR | Gantikan Hari Agong |
| 12/09/2017 | Tuesday | WORKDAY | 0 | 07:53 | | | 17:05 | | | 8.00 | 1.05 | | TIDAK HADIR | |
| 13/09/2017 | Wednesday | WORKDAY | 0 | 07:50 | | | 17:14 | | | 8.00 | 1.14 | | TIDAK HADIR | |
| 14/09/2017 | Thursday | WORKDAY | 0 | 07:52 | | | 15:30 | | | 6.30 | 1.00 | | TIDAK HADIR | |
| 15/09/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 16/09/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 17/09/2017 | Sunday | WORKDAY | 0 | | | | | | | | | | | |
| 18/09/2017 | Monday | WORKDAY | 0 | 08:32 | | | 17:08 | | | 7.58 | 1.08 | 0.02 | TIDAK HADIR | Cuti Ganti Hari Malaysia |
| 19/09/2017 | Tuesday | WORKDAY | 0 | | | | | | | | | | | |
| 20/09/2017 | Wednesday | WORKDAY | 0 | 07:54 | | | 17:04 | | | 8.00 | 1.04 | | TIDAK HADIR | Taklimat SPR |
| 21/09/2017 | Thursday | WORKDAY | 0 | 07:50 | | | 15:32 | | | 6.30 | 1.02 | | TIDAK HADIR | |
| 22/09/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 23/09/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 24/09/2017 | Sunday | WORKDAY | 0 | 07:50 | | | 17:09 | | | 8.00 | 1.09 | | TIDAK HADIR | |
| 25/09/2017 | Monday | WORKDAY | 0 | 07:41 | | | 17:05 | | | 8.00 | 1.05 | | TIDAK HADIR | |
| 26/09/2017 | Tuesday | WORKDAY | 0 | 07:54 | | | 17:07 | | | 8.00 | 1.07 | | TIDAK HADIR | |
| 27/09/2017 | Wednesday | WORKDAY | 0 | 07:52 | | | 17:03 | | | 8.00 | 1.03 | | TIDAK HADIR | |
| 28/09/2017 | Thursday | WORKDAY | 0 | 07:54 | | | 15:32 | | | 6.30 | 1.02 | | TIDAK HADIR | |
| 29/09/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 30/09/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| <u>Day Type</u> | | <u>Total Days</u> | <u>Present</u> | <u>Absent</u> | <u>Work</u> | <u>Overtime</u> | <u>Short</u> | <u>TIDAK HADIR</u> | <u>CUTI AM / UNUM</u> | <u>URUSAN RASMI</u> | | | | |
| WORKDAY | | 20 | 14 | 6 | 107.28 | 15.16 | 0.02 | CUTI REHAT | BERSALIN | ISTERI BERSALIN | LAIN-LAIN | | | |
| HOLIDAY | | | | | | | | CUTI SAKIT | | | | | | |
| RESTDAY | | 10 | 14 | 6 | 107.28 | 15.16 | 0.02 | C. TANPA REKOD | | | | | | |
| OFFDAY | | 30 | 14 | 6 | 107.28 | 15.16 | 0.02 | C. GANTIAN | C. TANPA GAJI | PELEPASAN KHAS | KURSUS/SEMINAR | MESYARAT | | |
| | | | | | | | | C. HAJI / UMRAH | | LAWATAN KERJA | | | | |
| ----- NURSYAHIERAH BT MOHD RAMZAN ----- BAHAGIAN PENGURUSAN KORPORAT SUK ----- | | | | | | | | | | | | | 6.000 | |

Supervisor / Date:

NURSYAHIERAH BT MOHD RAMZAN

66028

NURSYAHIERAH BT MOHD RAMZAN

✓=Excused

| Date | Weekday | Day Type | Sche | In | Break | Resume | Out | Off | Bere | Work | Overtime | Short | Leave Taken | Remark |
|-----------------|-------------------|----------------|---------------|-------------|-----------------|--------------|--------------------|-----------------------|---------------------|------------------|-----------------|-------|-------------|--------|
| 01/10/2017 | Sunday | WORKDAY | 0 | 07:48 | | | 17:30 | | | 8.00 | 1.30 | | | |
| 02/10/2017 | Monday | WORKDAY | 0 | 08:00 | | | 17:11 | | | 8.00 | 1.11 | | | |
| 03/10/2017 | Tuesday | WORKDAY | 0 | 07:52 | | | 17:03 | | | 8.00 | 1.03 | | | |
| 04/10/2017 | Wednesday | WORKDAY | 0 | 07:56 | | | 17:05 | | | 8.00 | 1.05 | | | |
| 05/10/2017 | Thursday | WORKDAY | 0 | 07:57 | | | 15:30 | | | 6.30 | 1.00 | | | |
| 06/10/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 07/10/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 08/10/2017 | Sunday | WORKDAY | 0 | 07:57 | | | 17:01 | | | 8.00 | 1.01 | | | |
| 09/10/2017 | Monday | WORKDAY | 0 | 07:46 | | | 17:15 | | | 8.00 | 1.15 | | | |
| 10/10/2017 | Tuesday | WORKDAY | 0 | 07:58 | | | 17:12 | | | 8.00 | 1.12 | | | |
| 11/10/2017 | Wednesday | WORKDAY | 0 | 07:53 | | | 17:04 | | | 8.00 | 1.04 | | | |
| 12/10/2017 | Thursday | WORKDAY | 0 | 07:57 | | | 15:31 | | | 6.30 | 1.01 | | | |
| 13/10/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 14/10/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 15/10/2017 | Sunday | WORKDAY | 0 | 07:58 | | | 17:02 | | | 8.00 | 1.02 | | | |
| 16/10/2017 | Monday | WORKDAY | 0 | 07:57 | | | 17:06 | | | 8.00 | 1.06 | | | |
| 17/10/2017 | Tuesday | WORKDAY | 0 | 07:52 | | | 13:46 | | | 5.46 | 2.14 | | | |
| 18/10/2017 | Wednesday | WORKDAY | 0 | | | | | | | | | | | |
| 19/10/2017 | Thursday | WORKDAY | 0 | | | | 15:30 | | | 6.30 | 1.00 | | | |
| 20/10/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 21/10/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 22/10/2017 | Sunday | WORKDAY | 0 | 07:50 | | | 17:02 | | | 8.00 | 1.02 | | | |
| 23/10/2017 | Monday | WORKDAY | 0 | 07:53 | | | 17:09 | | | 8.00 | 1.09 | | | |
| 24/10/2017 | Tuesday | WORKDAY | 0 | 07:59 | | | 17:09 | | | 8.00 | 1.09 | | | |
| 25/10/2017 | Wednesday | WORKDAY | 0 | 07:54 | | | 17:10 | | | 8.00 | 1.10 | | | |
| 26/10/2017 | Thursday | WORKDAY | 0 | 07:55 | | | 15:31 | | | 6.30 | 1.01 | | | |
| 27/10/2017 | Friday | OFFDAY | 0 | | | | | | | | | | | |
| 28/10/2017 | Saturday | OFFDAY | 0 | | | | | | | | | | | |
| 29/10/2017 | Sunday | WORKDAY | 0 | 07:50 | | | 17:07 | | | 8.00 | 1.07 | | | |
| 30/10/2017 | Monday | WORKDAY | 0 | 07:49 | | | 17:00 | | | 8.00 | 1.00 | | | |
| 31/10/2017 | Tuesday | WORKDAY | 0 | 07:47 | | | 17:23 | | | 8.00 | 1.23 | | | |
| Day Type | Total Days | Present | Absent | Work | Overtime | Short | TIDAK HADIR | CUTI AM / UMMU | URUSAN RASMI | LAIN-LAIN | | | | |
| WORKDAY | 23 | 22 | 1 | 167.46 | 23.31 | 2.14 | CUTI REHAT | BERSALIN | | CUTI SAKIT | ISTERI BERSALIN | | | |
| HOLIDAY | | | | | | | | | | C. TANPA REKOD | PELEPASAN KHAS | 1.000 | | |
| RESDAY | | 8 | | | | | | | | C. TANPA GAJI | KURSUS/SEMINAR | | | |
| OFFDAY | | 31 | 22 | 1 | 167.46 | 23.31 | 2.14 | C. GANTIAN | MESYUARAT | C. HAJI / UMRAH | MESYUARAT | | | |
| | | | | | | | | | | C. HAJI / UMRAH | LAWATAN KERJA | | | |
| | | | | | | | | | | | | | | 1.000 |

Supervisor /Date:

NURSYAHIERAH BT MOHD RAMZAN

BAHAGIAN PENGURUSAN KORPORAT SUK

NUKSUSAH LERAH BIL. MOHUL RAMZAN

Excused

66028

✓ = Excused

| Date | Weekday | Day Type | Scene | In | Out | Work | Overtime | short | Leave Taken | Remark |
|------------|------------|----------|--------|-------|----------|-------|----------|-----------------|------------------|----------------------------------|
| 01/12/2017 | Friday | OFFDAY | 0 | | | | | | | |
| 02/12/2017 | Saturday | OFFDAY | 0 | | | | | | | |
| 03/12/2017 | Sunday | WORKDAY | 0 | 07:55 | | 17:10 | | 8.00 | 1.10 | |
| 04/12/2017 | Monday | WORKDAY | 0 | 07:54 | | 17:31 | | 8.00 | 1.31 | |
| 05/12/2017 | Tuesday | WORKDAY | 0 | 07:56 | | 17:16 | | 8.00 | 1.16 | |
| 06/12/2017 | Wednesday | WORKDAY | 0 | 07:56 | | 17:08 | | 8.00 | 1.08 | |
| 07/12/2017 | Thursday | WORKDAY | 0 | 08:01 | | 15:30 | | 6.29 | 1.00 | 0.01 |
| 08/12/2017 | Friday | OFFDAY | 0 | | | | | | | |
| 09/12/2017 | Saturday | OFFDAY | 0 | | | | | | | |
| 10/12/2017 | Sunday | WORKDAY | 0 | 07:54 | | 17:01 | | 8.00 | 1.01 | |
| 11/12/2017 | Monday | WORKDAY | 0 | 07:57 | | 17:01 | | 8.00 | 1.01 | |
| 12/12/2017 | Tuesday | WORKDAY | 0 | 08:00 | | 17:06 | | 8.00 | 1.06 | |
| 13/12/2017 | Wednesday | WORKDAY | 0 | 07:55 | | 17:01 | | 8.00 | 1.01 | |
| 14/12/2017 | Thursday | WORKDAY | 0 | 07:54 | | 15:31 | | 6.30 | 1.01 | |
| 15/12/2017 | Friday | OFFDAY | 0 | | | | | | | |
| 16/12/2017 | Saturday | OFFDAY | 0 | | | | | | | |
| 17/12/2017 | Sunday | WORKDAY | 0 | 07:56 | | 17:09 | | 8.00 | 1.09 | |
| 18/12/2017 | Monday | WORKDAY | 0 | 07:55 | | 17:15 | | 8.00 | 1.15 | |
| 19/12/2017 | Tuesday | WORKDAY | 0 | 08:00 | | 17:04 | | 8.00 | 1.04 | |
| 20/12/2017 | Wednesday | WORKDAY | 0 | 07:55 | | 17:08 | | 8.00 | 1.08 | |
| 21/12/2017 | Thursday | WORKDAY | 0 | 07:56 | | 15:32 | | 6.30 | 1.02 | |
| 22/12/2017 | Friday | OFFDAY | 0 | | | | | | | |
| 23/12/2017 | Saturday | OFFDAY | 0 | | | | | | | |
| 24/12/2017 | Sunday | WORKDAY | 0 | 07:57 | | 17:05 | | 8.00 | 1.05 | |
| 25/12/2017 | Monday | WORKDAY | 0 | | | | | | | Harfi Khatmas |
| 26/12/2017 | Tuesday | WORKDAY | 0 | | | | | | | |
| 27/12/2017 | Wednesday | WORKDAY | 0 | 07:58 | | 17:05 | | 8.00 | 1.05 | |
| 28/12/2017 | Thursday | WORKDAY | 0 | 07:59 | | 15:32 | | 6.30 | 1.02 | |
| 29/12/2017 | Friday | OFFDAY | 0 | | | | | | | |
| 30/12/2017 | Saturday | OFFDAY | 0 | | | | | | | |
| 31/12/2017 | Sunday | WORKDAY | 0 | 07:49 | | 17:14 | | 8.00 | 1.14 | |
| | Total Days | Present | Absent | Work | Overtime | | Short | TIDAK HADIR | CUTI AM / OMUM | URUSAN RASMI |
| | | 21 | 19 | 2 | 145.59 | 21.19 | 0.01 | CUTI REHAT | BERSALIN | LAIN-LAIN |
| | HOLIDAY | | | | | | | CUTI SAKIT | ISTERI BERSALIN | |
| | RESTDAY | | | | | | | C. TANPA REKOD | PELEPASAN KHAS | |
| | OFFDAY | | | | | | | C. GANTIAN | KURSUS / SEMINAR | |
| | | | | | | | | C. HAJI / UMRAH | MESYUARAT | |
| | | | | | | | | | LAWATAN KERJA | |
| 31 | 19 | 2 | 145.59 | 21.19 | | | 0.01 | 0.01 | 0.01 | 2.000 |
| | | | | | | | | | | BAHAGIAN PENGURUSAN KORPORAT SUK |

Supervisor /Date:

NURSYAHIERAH BT MOHD RAMZAN