

A STUDY OF THE EFFECTIVENESS OF TRAINING PROGRAM IN
PAKAIAN SALING ERTI SDN. BHD. BASED ON EMPLOYEES'
PERCEPTIONS

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JANUARY 2016

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ABSTRACT

The purpose of this study is to identify the effectiveness of training program in Pakaian Saling Erti Sdn. Bhd. This study investigates the most use of training techniques either of information distribution technique, simulation technique or on-the-job training technique. The questionnaires had been distributed randomly to the employees in Pakaian Saling Erti Sdn. Bhd. who are Malaysian. The respondents for this study were 70 respondents, but only 59 respondents were selected to be used to find the findings based on Krejcie & Morgan table from a given population. After collected the questionnaires from the respondents, the data had been analyzed by using Statistical Packages for the Social Sciences (SPSS) version 20 to get the results. Based on the findings, most of respondents choose on-the-job training technique as the mostly training program practiced in Pakaian Saling Erti Sdn. Bhd. The findings also show that the level of the effectiveness of training program is good. The researcher suggested that simulation training technique also should be used to train employees by using advance technology besides it can improve the employees' skills and knowledge.

ACKNOWLEDGEMENT

Assalamualaikum,

First and foremost, I would like to praise to Allah Almighty for His blessing and willing that I have completed the report for this subject, Academic Project (ASM 662) titled as A Study On The Effectiveness of Training Program Conducted By Pakaian Saling Erti Sdn. Bhd Based On the Employees Perceptions.

First of all, I would like to give my thanks to my supervisor, Encik Mohd Azizul bin Sulaiman for the valuable guidance and advice. His willingness to motivate me contributed tremendously to this study. Without his support and commitment to guide me, this study will not be complete on time.

I also would like to take this opportunity to thank to my supervisor at my internship place, Madam Noorzaliya Mohd Yusof for giving the related information. She also has helping me to get the permission for distributing the questionnaires from the top management.

My thanks also goes to all staffs in Pakaian Saling Erti who keep give support and become my respondents for answering the questionnaires.

Besides that, I would like to take this opportunity to thank to the group members who work hard to complete the research. Not to forget, my families and friends who give a lot of support and motivation.

Thank you.

Nur Syahida binti Rosidi

January 04, 2016
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