

**A STUDY ABOUT RELATIONSHIP BETWEEN PERFORMANCE
APPRAISALS TOWARD EMPLOYEES' SATISFACTION
AMONG SUPPORTING STAFFS AT PEJABAT PENDIDIKAN
DAERAH JERANTUT**

DILA NATHASHA BINTI SAEEDI

**BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)
UNIVERSITI TEKNOLOGI MARA (UiTM)**

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ABSTRACT

The purpose of this study was about the relationship between performance appraisal towards employees' satisfaction among supporting staffs at Pejabat Pendidikan Daerah Jerantut. The researcher want to investigate the relationship between performance appraisal and employees' satisfaction. A questionnaire was used as the main instrument and the data was analyzed using SPSS version 21.0. The questionnaire was distributed personally to the respondent at Pejabat Pendidikan Daerah Jerantut. The population of this study is 50 employees which consists of supporting staffs from all department. Futhermore, researcher had found that the performance appraisal and employees' satisfaction are generally attached to each other. As the result, the researcher conclude that the performance appraisal and the employees' satisfaction has a strong relationship. Therefore, the researcher highly recommended to train managers about the purposed of the performance appraisal system, develop an appeal process if employees wish to protest and dispute performance rating decisions, informing employees how the system will be monitored, giving performance feedback and developing a positive culture at Pejabat Pendidikan Daerah Jerantut.

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Faculty of Business Management

UiTM Jengka, Pahang

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