THE RELATIONSHIP BETWEEN CENTRALIZED LEADERSHIP AND ORGANIZATIONAL COMMITMENT AMONG SUPPORTING STAFF IN UNIVERSITI TEKNOLOGI MARA (PAHANG)

Prepared for:
MS. NOORSURAYA MOHD MOKHTAR

Prepared by:
NUR HAMIDAH BINTI RADZI
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.)

UNIVERSITI TEKNOLOGI MARA (UITM) FACULTY OF BUSINESS MANAGEMENT

JANUARY 2014

Abstract

This research aimed to study relationship between centralizes leadership and organizational commitment among supporting staff at Universiti Teknologi MARA (Pahang). In view of leadership theory that include Contingency Approach, Trait Approach and Style Approach as a variable toward organizational commitment. Therefore, by using simple random sampling technique, 50 respondents from Universiti Teknologi MARA, (Pahang) complete and answer questionnaire given based on the section that has been construct.

Furthermore, the result shown that there is significant relationship beween contingency approach and organizational commitment. Besides that, for trait approach and style approach shows weak degree of correlation toward organizational commitment. Therefore, it be concluded that there is no significant relationship between organizational commitment

In this study researcher also present some recommendations aimed at improvement of leader behavior in enhance organizational commitment among supporting staff at Universiti Teknologi MARA (Pahang). Finally, researcher also proposed recommendation for future research.

ACKNOWLEDGEMENT

First of all the gratitude goes for Allah, who gave me the courage and patient to complete my project paper to fulfill the requirements of the Research Method Course. I deeply indebted to my supervisor, Ms. Noorsuraya Mohd Mokhtar, because her always support and guide me from early step of research with valuable comment and feedback. Besides that, I also want to acknowledge the support and help of all my friends and colleague. I am also feel blessed because have family that always supported me morally as well as economically to complete this project paper. I thank them all.

Nur Hamidah binti Radzi

January 08, 2014
Faculty of Business Management
Universiti Teknologi MARA

TABLE OF CONTENTS

	Page
CHAPTER 1: INTRODUCTION	1
1. BACKGROUND OF STUDY	
2. STATEMENT OF THE PROBLEM	2
3. RESEARCH OBJECTIVE	2
4. RESEARCH QUESTION	3
5. SIGNIFICANCE OF STUDY	3
6. LIMITATION OF STUDY	4
7. DEFINITION OF TERM	4
CHAPTER 2: LITERATURE REVIEW	6
8. DEFINITION OF LEADERSHIP	6
8. DEFINITION OF LEADERSHIP 9. ORGANIZATIONAL COMMITMENT	9
10. CONCEPTUAL FRAMEWORK	11
CHAPTER 3: METHODOLOGY	12
11. RESEARCH DESIGN	12
12. SAMPLING FRAME	13
13. POPULATION	13
14. SAMPLING TECHNIQUE	13
15. SAMPLING SIZE	13
16. UNIT ANALYSIS	14
17. DATA COLLECTION PROCEDURE	14
18. INSTRUMENT	15
19. REALIBILITY ANALYSIS	13
CHAPTER 4: FINDING	17
20. RETURN RATE 21. DEMOGRAPHIC PROFILE OF RESPONDENT	17
21. DEMOGRAPHIC PROFILE OF RESPONDENT	17
22. ANALYSIS OF FINDING	20
CHAPTER 5: CONCLUSION AND RECOMMENDATION	23
23. DEMOGRAPHIC BACKGROUND	
24. RECOMMENDATION	27
25. RECOMMENDATION FOR FUTURE RESEARCH	29
REFERENCES	30

LIST OF TABLES

		Page
1.	TABLE 3.1 Summary Data Collection	14
2.	TABLE 3.2 Questionnaire Development	15
3.	TABLE 3.3 Reliability Analysis	16
4.	TABLE 4.1 Distribution by Gender	18
5.	TABLE 4.2 Distribution of Age	18
6.	TABLE 4.3 Distribution of Department	18
7.	TABLE 4.4 Working Experience of Respondent	19
8.	TABLE 4.5 Distribution of Style Leadership	19
9.	TABLE 4.6 Interpreting the Pearson Correlation Coefficient	20
10.	TABLE 4.7 Correlation Coefficient between the Contingency Approach and Organizational Commitment	20
11.	TABLE 4.8 Correlation Coefficient between the Trait Approach and Organizational Commitment	21
12.	TABLE 4.9 Correlation Coefficient between the Style Approach and Organizational Commitment	21
13.	TABLE 4.10 Correlation Coefficient between the Most Influences Leadership toward Organizational Commitment	22