

**THE RELATIONSHIP BETWEEN EMPOWERMENT AND JOB  
SATISFACTION AMONG THE EMPLOYEES IN KUMPULAN WANG  
SIMPANAN PEKERJA KUANTAN NEGERI PAHANG**

**SITI NOOR ASYIQIN BT SH MOHD RADZI**

**BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS)  
UNIVERSITI TEKNOLOGI MARA CAWANGAN PAHANG  
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## ABSTRACT

The main objective of this research paper was to investigate the relationship between empowerment and job satisfaction among employees in Kumpulan Wang Simpanan Pekerja (KWSP) located in Kuantan, Pahang Darul Makmur. This research paper also aims to determine the influence of empowerment on job satisfaction among employees. Questionnaire was being used as the instrument to collect data needed in order to complete this research paper. SPSS V-20 was used to analyse the questionnaire in order to determine the findings of the research. 63 out of 75 employees of Kumpulan Wang Simpanan Pekerja were chosen as the respondents in the research conducted. The researcher was using table from Krejcie and Morgan (1970) in order to determine the sample size. This research paper used quota sampling as the sampling technique. This research has two research objectives and two research questions. Two hypotheses were developed and tested using Pearson Correlation. There is a relationship between empowerment and job satisfaction. The findings show a moderate relationship between empowerment and job satisfaction among employees at Kumpulan Wang Simpanan Pekerja.

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## TABLE OF CONTENTS

LIST OF TABLES .....	i
LIST OF FIGURES .....	ii
<b>CHAPTER 1:</b>	
INTRODUCTION .....	1
Background of the Study .....	1
Problem Statement .....	3
Research Objectives .....	4
Research Questions .....	4
Hypotheses .....	4
Significant of the Study .....	5
Limitation of the Study .....	6
<b>CHAPTER 2:</b>	
LITERATURE REVIEW .....	7
Empowerment .....	7
Job Satisfaction .....	9
Empowerment and Job Satisfaction .....	10
Conceptual Framework .....	12
<b>CHAPTER 3:</b>	
METHODOLOGY .....	13
Research Design(S) .....	13
Sampling Frame .....	14
Population .....	14
Sampling Technique .....	14
Sample Size .....	15
Unit of Analysis .....	15
Data Collection Procedures .....	15
Instrument .....	16
Validity of Instrument .....	16
Data Analysis .....	17
<b>CHAPTER 4:</b>	
FINDINGS OF STUDY .....	18
Data Collection and Data Entry .....	18
Section A: Respondent Demographic .....	20
Reliability Statistic .....	26
Normality Test .....	28
Correlation .....	29
Research Objective 1 .....	30

Research Question 1	30
Research Objective 2	31
Research Question 2	31
Hypothesis	32

## CHAPTER 5

CONCLUSION AND RECOMMENDATIONS	33
Demographic Profile of Respondent	33
Conclusion for Research Questions 1	34
Research Question 2	34
Recommendation	35
Recommendation for Future Research	36

REFERENCES	37
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## APPENDICES

A Agreement Form	41
B Krejcie and Morgan Table	42
C Normality Test	43
D Cover Letter	44
E Questionnaire	45
F Permission Letter	46
G.....Result Turnitin 1,2,3,	47
H.....Result Turnitin 4,5,	48
I.....Correction Form	49