UNIVERSITI TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



JOB SATISFACTION AMONG MIGRANT WORKERS IN CONSTRUCTION INDUSTRY: A CASE STUDY ON MIGRANT WORKERS AT BATANG SARIBAS BRIDGE NO. 2 PROJECT IN MALUDAM, SARAWAK

DAYANG SITI ZAIMA BINTI ABANG ZAINUDIN 2016768077

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ABSTRACT

The reason of this study is to look into how migrant workers' demographics, work environment, and socio-culture may affect how satisfied they are with their jobs in Batang Saribas Bridge No. 2 Project in Maludam, Sarawak. The study was done at the Batang Saribas Bridge No. 2 Project in Maludam, Sarawak. It was a poll with 23 questions that the migrants were answering. A literature study was done to look at information about variables that are independent and dependent. According to the results, these things might have an effect on how job satisfaction might influence the migrants with their jobs based on the independent variables. This research found that the migrant workers' job happiness at the Batang Saribas Bridge No. 2 Project in Maludam, Sarawak was not greatly affected by their demographics, work environment, or socio-culture background.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

This study is to investigate the job satisfaction among migrant workers in construction industry at Batang Saribas Bridge No.2 Project in Maludam. Areas covered under this chapter include background to the research problem, statement of the problem, research questions, research objectives as well as significance of the study.

1.2 Research Background

The construction sector is renowned for its reliance on a varied labour force, which includes a sizable proportion of migrants. These migrants are essential to satisfying the labour needs of the sector since they bring their skills and knowledge to a variety of construction's projects. However, their level of job satisfaction in this industry is a significant issue. Investigating the factors that affecting migrants' job satisfaction in the construction sector can offer important insights into their experiences, well-being, and general assimilation into the host nation.

The level to which people enjoy and feel fulfilled by their work is referred to as job satisfaction (Aziri, 2011). Like any other group of employees, migrants may have

CHAPTER 2

LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

2.1 Introduction

This chapter provides a summary of the research on migrant workers' job satisfaction in the construction sector. This study will be carried out at the Maludam, Batang Saribas Bridge No.2 Project. The factors that affect the job satisfaction of migrant workers at the Batang Saribas Bridge No. 2 Project in Maludam are discussed in the first section of this chapter. These factors are divided into two categories: those that are related to work and those that are not, and they fall under the category of independent variable. The dependent variable is the level of job satisfaction of migrant workers at the Batang Saribas Bridge No. 2 Project. Following a review of the pertinent literature, the conceptual framework is completely taken into account in relation to the conceptual definition. The study's research questions and objectives are then supported by hypotheses.