SOCIAL NETWORKING SITES USAGE: THE RELATIONSHIP BETWEEN BIG FIVE PERSONALITY MODEL AND ORGANIZATIONAL IMAGE AMONG EMPLOYEE IN PERMODALAN NASIONAL BERHAD (PNB)

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ABSTRACT

The present study was conducted to identify the relationship between Big Five Personality Model and Organizational Image among employee in Permodalan Nasional Berhad (PNB) by using Social Networking Sites (SNS). The limitation of study was the employee hierarchies which were from low and middle management. The scope of this research was focused on Big Five Personality Model and Social Networking Sites in Permodalan Nasional Berhad. The questionnaires were distributed to to 278 employees in PNB and only 130 were returned. The independent variable in this study was Big Five Personality Model; neuroticism, extraversion and openness to experience. Meanwhile, the dependent variable was organizational image. First research question of this study was to identify the frequency of SNS usage, and next was the most and least of Big Five Personality using SNS and last was to identify the relationship between Big Five Personality Model and Organizational Image. The majority involved in this study was female and 21-29 years old. Based on the finding, frequency of PNB employees very low in SNS usage. The most traits like use SNS was Extraversion and least was Openness to Experience.

TITLE PAGEi
ACKNOWLEDGEMENTii
ABSTRACTiii
TABLE OF CONTENTiv
LIST OF TABLEvi
LIST OF FIGUREvii
CHAPTER 11
INTRODUCTION
1.1 Background of the Study
1.2 Statement of the Problem
1.3 Research Objectives
1.4 Research Questions
1.6 Significant of the Study4
1.7 Limitation of the Study4
1.8 Definition of Terms
CHAPTER 26
LITERATURE REVIEW6
2.1 Introduction
2.2 Big Five Personality Model
2.3 Big Five Personality Model and Social Networking Site's9
2.4 Organizational Image
2.5 Conceptual Framework
CHAPTER 3
METHODOLOGY
3.1 Research Design

3.2 Sampling Frame	13
3.3 Population	13
3.4 Sampling Technique	14
3.5 Sample Size	14
3.6 Unit of Analysis	15
3.7 Data Collection Procedure	15
3.8 Instrument	16
3.9 Validity of Instrument	17
3.10 Plan for Data Analysis	18
CHAPTER 4	20
FINDING OF THE STUDY	20
4.1 Introduction	20
4.2 Respondent Demographic Information	20
Section A	20
4.3 Reliability Test	26
4.4 Normality Test	27
4.5 Analysis Finding	28
	31
CHAPTER 5	
CHAPTER 5 CONCLUSION AND RECOMMENDATION	
	32
CONCLUSION AND RECOMMENDATION	32
CONCLUSION AND RECOMMENDATION	32 32
CONCLUSION AND RECOMMENDATION 5.1 Introduction 5.2 Demographic background	32 32 32
CONCLUSION AND RECOMMENDATION 5.1 Introduction 5.2 Demographic background 5.3 Research Question	32 32 32 32
CONCLUSION AND RECOMMENDATION 5.1 Introduction 5.2 Demographic background 5.3 Research Question 5.4 Recommendation for Organization	32 32 32 34