

**UNIVERSITI TEKNOLOGI MARA**  
**FACULTY OF ADMINISTRATIVE SCIENCE & POLICY**  
**STUDIES**



**RELATIONSHIP BETWEEN WORK ETHICS AND WORK PERFORMANCE AMONG  
POLICE OFFICERS IN SIPITANG DISTRICT POLICE HEADQUARTERS, SABAH**

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## **CHAPTER 1**

### **INTRODUCTION**

#### **1.1 Chapter Review**

This chapter focuses on the background of study which emphasised the relationship between working ethics and working performance among police in Sipitang District Police Headquarters, Sabah. The scope of study is focusing on the working ethics and how it affects working performance among police in Sipitang District Police Headquarters, Sabah. Section 1.1 discusses the chapter review, Section 1.2 the background of study, Section 1.3 explains the research objectives, Section 1.4 is the Research Problem and Section 1.5 states the research issues and gaps, Section 1.6 is on the significant study. Section 1.7 additionally is about the scope of research and Section 1.8 explains about the research questions. Moreover, Section 1.9 states the research hypotheses, Section 1.10 is about the definition of terms and concepts and finally Section 1.11 is on chapter summary.

## **CHAPTER 2**

### **LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK**

#### **2.0 Chapter Review**

The chapter discusses the research on the relationship between work ethics and work performance in the public sector. Job ethics are addressed initially in this section, which is followed by job performance, and subsequently the relationship between both of these factors. The conceptual framework is extensively investigated with regard to the conceptual definitions after an analysis of relevant research. Finally, concepts have been laid out to assist with the study's goals and research questions.

#### **2.1 Definition of Key Concepts**

##### **2.2.1 Work Ethics**

Work ethical behaviour is an accepted culture which advocates maintaining individuals to account and taking responsibility for their occupation due to the concept that labour has a value inherent to each person (Cherington, 1980; Yankelovich and Immerwahr, 1984). An organisation's code of ethical conduct is an expression of the organisation's corporate principles, ethics, rules of conduct, code of perform, or thought regarding accountability to workers, shareholders, consumers, the environment, or any other element that affects society that does not involve the organisation's purview (Langlois and Schlegelmilch, 1990).

Work ethics, stated by (Jamal A. A.,2018), are critical to an organisation's achievement due to how they illustrate the extent of belief that employees have in it, which encourages

## **CHAPTER 3**

### **RESEARCH METHOD**

#### **3.0 Chapter Review**

This chapter emphasises on the method used in the research. It begins with the research design and step-by-step process involved throughout the study. Next, the study setting, data collection procedures and sampling determination were determined, and the collection procedures were outlined. This chapter also presents the justifications and elaborations on the operationalization and measures of constructs used. The section ends with an overview of the statistical techniques used to analyse the data.

#### **3.1 Research Design**

According to Newman, the framework for the methods and approaches a researcher chooses for conducting market research is the research design. The research team's choice of design gives them the freedom to choose the most effective methodology for the study and to organise future research in a way that will be most successful and effective. When conducting their studies in accordance with these study designs, researchers have the choice of adopting a range of research approaches (SMIDEC, 2002 as cited in Saleh and Ndubisi, 2020). Additionally, data collecting, data measurement using the proper tools, and data interpretation are all components of research designs. This study employed a descriptive method to determine the association between work ethics and performance among Sipitang's public sector employees.