THE EMPLOYEES AWARENESS TOWARDS GREEN OFFICE ENVIRONMENT

Prepared for: DR. HAJAH MAS ANOM BINTI ABD RASHID

Prepared by: SITI SALMAH BINTI HARON BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.) UNIVERSITI TEKNOLOGI MARA (UiTM) FACULTY OF BUSINESS MANAGEMENT

ABSTRACT

This research is about the employee's awareness and attitude towards green office environment. This research helps organizations to examine the level of employee's awareness on green office environment and determine the influence of green office environment towards employee's productivity at Putra Specialist Hospital (Melaka) Sdn. Bhd. This research studies on the two variables that influence employee's productivity which is environmental awareness and attitude. The researcher needs to find out the level of employees awareness on green office awareness at Putra Specialist Hospital Melaka Sdn. Bhd. Besides, researcher also has to investigate the practices of Reduce, Reuse, and Recycle at the hospital. This study has conducted at Business Office Department, Putra Specialist Hospital Melaka Sdn. Bhd.

The simple random sampling has been used to select the employees from Business Office Department. Thus, the respondent of the study was 60 employees at Business Office Department from different job level and function within the department. However, according to Krejcie and Morgan Table, only 52 employees are selected for this study. The findings of this study indicate that the employees have high awareness on green office department. In addition, the result of the data analysis has shown that environmental awareness and attitudes have significant relationships toward employee's productivity at Business Office Department, Putra Specialist Hospital Melaka Sdn Bhd. The researcher also suggested some recommendations for organization and also for future researcher, which for the organizations, they should ramping up recycling and organized training or workshops on "Green Office", while for the future researcher, researcher suggested shall increase the population and sample size of the study. To add, they also can add on other independent variables in order for them to obtain a good result of findings.

ACKNOWLEDGEMENT

Apart from my effort, the success of this assignment depends largely on the encouragement and guidelines of many others. I would like to take this opportunity to express my gratitude to the people who have been instrumental in the successful completion in this assignment.

First and foremost, I would like to show my greatest appreciation to my lecturer of Resource Method, Dr.Hajah Mas Anom Binti Abd Rashid for the valuable guidance and advice for this project. She inspired me greatly to work in this assignment. I also would like to thank her for showing me some example that related to my assignment. Finally, an honourable mention goes to my families and friends for their

understanding and supports on me in completing this assignment. Without helps of the particular that mentioned above, I would face many difficulties while doing this.

Siti Salmah Binti Haron June 18, 2014 Faculty of Office Management and Technology Universiti Teknologi MARA

Table of Contents

TITLE PAGE	i
ABSTRACT	
ACKNOWLEDGEMENT	iii
TABLE OF CONTENT	
LIST OF TABLE	vi
LIST OF FIGURES	vii
CHAPTER 1	1
INTRODUCTION	
Background of the Study	
Statement of the Problem	
Research Objectives	
Research Questions	
Hypothesis	
Significance of the Study	
Limitations of the Study	
Definition of Terms	
CHAPTER 2	
LITERATURE REVIEW	
Independent Variables	
Dependent Variables	
Conceptual Framework	
CHAPTER 3	
RESEARCH METHODOLOGY	
Research Design	
Sampling Frame	
Population	
Sampling Technique	
Sample Size	
Unit of Analysis	
Data Collection Procedures	
Instrument	
Validity of Instrument	
Plan for Data Analysis	
CHAPTER 4	
FINDINGS	
Survey Return Rate	
Reliability of Measurement.	
Profile of Respondents	
Research Question 1	
Research Question 2	
Research Question 3	
Research Question 4	
CHAPTER 5	
CONCLUSION AND RECOMMENDATION	
REFERENCES	

APPENDICES	
A Cover Letter	45
B Questionnaire	
C Data Analysis	