

**A STUDY OF WORKPLACE BULLYING AFFECTS EMPLOYEES JOB  
PERFORMANCE FOR NON-ACADEMIC STAFF AT UITM PAHANG**

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## **ABSTRACT**

The research was about "A study of Workplace Bullying Affects Employees Job Performance at UiTM Pahang. There were two objectives highlighted in this study which were to identify the most dominant factor of workplace bullying toward job performance at UiTM Pahang and to study the significant relationship between person-related bullying and work-related bullying on the job performance at UiTM Pahang. The researcher came out with several of research question regarding to the objectives stated. There were two hypothesis highlighted in this study. According to the researcher, this study was significance for researcher or UiTM student and respondents itself. However, there were also several limitations of the study. In this study, the researcher focuses on some definition of terms of workplace bullying and its factor which is person-related bullying and work-related bullying. The person-related bullying and work-related bullying were be independent variables whereas job performance as the dependent variable in this study. For this kind of study, the researcher design that has been chosen was descriptive method. For sampling frame, there were 60 samples selected randomly and the population used was comprises the non-academic staff that working in UiTM Pahang. Unit of analysis focuses on non-academic staff for various department at UiTM Pahang. The questionnaires were used as research instrument and its validity was checked by research method lecturer and research supervisor. There were several of findings found in this study and the researcher focuses on the survey rate, profile of respondents, reliability test, descriptive analysis, and correlation study. Lastly, the researcher also made conclusion and recommendation in the last chapter of research.

## ACKNOWLEDGEMENT

First of all, I would like to express my grateful to Allah S.W.T. for His blessing because giving me the time, the strength and the chance to successfully complete this particular research within the time period given. The title for this research is "A Study of Workplace Bullying Affects Employees Job Performance at UiTM Pahang". In this regard, my research will emphasize and highlighted some of the major component regarding to the workplace bullying occurs in UiTM Pahang based on two factors which is person-related bullying and work-related bullying.

In learning the overall process in order to complete this research, it is so challenging and I need to focus on so many aspect on how to collect data, every single particular detail of the procedure and this is where I want to grab this golden opportunity to apply what I had learned in the class previously regarding to the research methods. I want to approve that I had the capability to finish this conducted study successfully.

From the bottom of heart, I would like to express my gratitude to my family because without their support, this research would have been a hard journey. I would like to dedicate a high appreciation and thanks to my research advisor,adamSitiAishahbinti Mohamad because always giving the guidance to completing this research. And not forget all the friendly and warm members of BM232 for their support and guidance.

Last but not least, I hope that my supervisor accepts this piece of work and can give a good evaluation or marks. All the good this came from Allah, our creator and all the bad things came from our weaknesses.

Thank you.

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