

**EXPLORING MALAYSIAN GOVERNMENT EMPLOYEES'  
ACCEPTANCE TOWARDS VIRTUAL OFFICE SYSTEM**

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## TABLE OF CONTENT

LIST OF TABLES	i
LIST OF FIGURES	ii
CHAPTER 1	
INTRODUCTION.....	1
Background of the Study.....	1
Definition of Virtual Office.....	3
Problem Statement.....	4
Research Objectives.....	5
Research Question.....	6
Significance of Study.....	6
Limitation of Study.....	7
Terminology.....	8
CHAPTER 2	
LITERATURE REVIEW.....	9
Introduction.....	9
Advantages of Virtual Office System.....	11
Public Perception on Virtual Office System.....	13
Public Acceptance of Virtual Office System.....	14
Social ill in Malaysia.....	15
Closing the Gap In Family Tie.....	16
Accessibility of the Virtual Office System.....	17
Flexibility of the Virtual Office System.....	17
Practicality of the Virtual Office System.....	18
Security and Privacy of the Virtual Office System.....	19
Technology Acceptance Model.....	19
Proposed Conceptual Research Framework.....	22
CHAPTER 3	
METHODOLOGY.....	23
Introduction.....	24
Research Design.....	24
Sampling Frame.....	24
Population.....	25
Sampling Technique.....	26
Sampling Size.....	26
Unit of Analysis.....	27
Data Collection Procedures.....	27
Instrument.....	28
Validity of Instrument.....	29
Proposed Analysis of Data.....	29

Plans for Data Analysis.....	30
Normality Test.....	31
Reliability Test.....	31
Descriptive Analysis.....	31
 CHAPTER 4	
FINDINGS.....	32
Introduction.....	32
Survey Retain Rate.....	33
Descriptive Analysis of Demographic.....	34
Results of Reliability Test.....	41
Means for Each Sections.....	42
Conclusion.....	49
 CHAPTER 5	
CONCLUSIONS AND RECOMMENDATIONS.....	50
Introduction.....	50
Summary of the findings.....	50
Conclusion.....	53
Recommendation.....	53
 REFERENCES.....	iii
 APPENDICES	
A    Cover Letter.....	iv
B    Questionnaire .....	v

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# CHAPTER 1

## INTRODUCTION

### 1.1 Background of study

The term virtual office covers a variety of mobile and remote work environment. Any company considering a move in this direction must be clear about company objectives and needs, the type of virtual offices that best addresses those needs, and the particular issues that each type of virtual office situation poses (Davenport & Pearlson, 1998).

Since the flow of information has in many ways become much easier to achieve, the intention is to develop new privacy protection levels by increasing the knowledge of privacy protection officials by building a stronger relation to practice. The objective of the Virtual Office System is to re-establish privacy protection on a new basis by absorbing currently developing communication technologies and internet culture and utilizing them for new ways of privacy protection.

Many firms adopted virtual offices to enhance productivity, where they expect their employees can complete the task to bring at home three or four times the amount of work because they will work much more faster at home. At Hewlett-Packard (HP)