## A STUDY ON WORKLIFE BALANCE AMONG FEMALE LECTURER TOWARDS JOB SATISFACTION IN UITM JENGKA, PAHANG

## NORZILA BINTI KASIM SALWANA BINTI AB. RAHIM FAHIMAH FARIZA BINTI MOHD NOR

UNIVERSITI TEKNOLOGI MARA (UiTM) FACULTY OF BUSINESS MANAGEMENT

## **ABSRACT**

The purpose of this research is to identify the element of work-life balance and to investigate which element of the work- life balance that influence job satisfaction among female lecturers in UiTM Jengka, Pahang. The elements in the Work Life balance including workload, work commitment and work family conflict. Workload is the amount of work assigned to or expected from a worker in a specified time period. While the meaning of work commitment is a duty or responsibility that you have expected. The last element is work family conflict which is a form of inter role conflict in which the role pressures from the work and family domains are mutually incompatible in some respect. Questionnaires were prepared and a research had been conducted in the UiTM Jengka, Pahang.

The results show that most of the respondents agreed that the imbalance in work life will affect the job satisfaction. They feel that multiple job that appointed to them by the organization contribute to their stressful life because sometimes they are not able to do their responsibility at work and at home. Even though they are stressful but they still satisfied with the job because they feel that the work is interesting. That is the reason why they disagree to leave this profession because they just unsatisfied with the way their organization managed the work which is sometimes affect their work life balance.

ii

**ACKNOWLEDGEMENT** 

Assalamualaikum,

Alhamdulillah. Thanks to Allah SWT, whom with His willing and blessing giving us an

opportunity to complete our final report of research study on 'Work life Balance among

Female Lecturer Towards Job Satisfaction' successfully.

Firstly, we would like to thanks to our kindly supervisor, Puan Hjh Hamidah binti Mohd

Shah because her guidance and encouragement in how to complete this final project become

successful. Besides that, we would like to thanks to Tuan Hj. Abdul Razak because of his

endly supports to make sure that we have make our final project of research study become

successful and correctly.

Furthermore, thank to all of the team members because their commitment in supporting and

encourage each other to do my assignment especially in sharing the ideas and information in

order to complete this final projects. Lastly, our special thanks to all respondents who are

female lecturer in various faculty which are giving their commitment in answering the

questionnaire and return back to us.

Thank You.

NORZILA BINTI KASIM

SALWANA BINTI AB. RAHIM

FAHIMAH FARIZA BINTI MOHD NOR

8<sup>th</sup> January 2012

Faculty of Business Management

UiTM Jengka, Pahang.

## **TABLE OF CONTENTS**

ACKN TABL LIST	NOWL E OF O OF TA	EDGEMENTii CONTENTSiii BLEiv GUREv	
CHAP	TER		
1	INTRODUCTION		
	1.0	Background of study1	
	1.1	Statement of problem2	
	1.2	Research Objective	
	1.3	Research Questions	
	1.4	Significance of the study4	
	1.5	Scope of the study5	
	1.6	Definition of term6	
2	LITE	RATURE REVIEW	
	2.0	Work life Balance7	
	2.1	Work-commitment7	
	2.2	Workload8	
	2.3	Work-family conflict9	
	2.4	Job Satisfaction	
	2.5	Conceptual framework	
3	METHODOLOGY		
	3.0	Research design	
	3.1	Population	
	3.2	Sampling technique14	
	3.3	Sample size14	
	3.4	Units of analysis14	
	3.5	Data collection procedure	
	3.6	Instrument	
	3.7	Validity instrument	
	3.8	Plan for data analysis	

FINI	DING AND DISCUSSION	
4.0	Survey return rate	19
4.1		20
4.2		
	Satisfaction	33
5 CON	ICLUSION AND RECOMMENDATION	
5.0	Conclusions	38
5.1	Demographic information of respondents	39
5.2		
	5.2.2 Work commitment	
	5.2.3 Work family conflict	42
5.3		
5.4	Recommendations	45
5.5	Recommendation for future research.	
FEREN	CES	50
	4.0 4.1 4.2 5 CON 5.0 5.1 5.2	4.0 Survey return rate 4.1 Demographic data. 4.2 Element of work-life balance among female lecturer toward job Satisfaction.  5 CONCLUSION AND RECOMMENDATION  5.0 Conclusions. 5.1 Demographic information of respondents. 5.2 Elements on the job training (OJT). 5.2.1 Workload. 5.2.2 Work commitment. 5.2.3 Work family conflict. 5.2.4 Job Satisfaction.  5.3 Conclusion for research question. 5.4 Recommendations.

APPENDICES.....