



UNIVERSITY OF TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES
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**A STUDY ON PUBLIC SERVANT PERCEIVED LEVEL OF READINESS IN
IMPLEMENTING THE GOVERNMENT TRANSFORMATION PROGRAMME
(GTP): A CASE STUDY IN MINISTRY OF RURAL AND REGIONAL
DEVELOPMENT KUCHING, SARAWAK**

NAME OF STUDENTS:

FREDERICK ANAK VINU	2010599511
WILLIE ANAK WATSON AWAN	2011681766

SUPERVISOR:

SHARON PEARL HENRY SERUB

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CHAPTER 1

INTRODUCTION

1.0 Introduction

This chapter focuses on the general backgrounds of the studies, which is concerning the perceived perception of the public servants regarding their level of readiness in implementing Government Transformational Programme (GTP). Section 1.1 will discuss about the background of the study. Meanwhile section 1.2 will explain about the background of Ministry of Rural and Regional Development (MRRD) in Kuching and 1.3 is about the problem statement. Section 1.4 on the other hand, states the research questions. Section 1.5 is regarding the research objective and section 1.6 is the scope of the study. Followed by section 1.7 is regarding the hypothesis and continue with section 1.8 explains the significance of the study. Lastly, section 1.9 is regarding the definitions of terms/concepts.

1.1 Background of the study

According to authors Theodoulo and Krofinis, "Policy implementation represents the stage where government executes an adopted policy as specified by the legislation or policy action (2004)." Or even more simply put by James E. Anderson, "policy implementation "can succinctly be defined as what happens after a bill becomes law (2004)." Either way policy implementation is the phase that determines whether or not a policy does good or bad for a society.

Public policy should show direct impact on the society that it is designed for. The implementation phase of public policy procedures will determine if the policy needs more or less to be effective. Also the implementation phase needs cooperation from all who are in charge of implementing the policy. Resistance will cause a negative outcome (Theodoulo & Krofinis, 2004).

CHAPTER 2

LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

2.0 Brief introduction to the chapter

This chapter provides a review of the literature indicates that there are no significant studies dealing specifically with the perceived level of readiness among the public servants regarding implementation of Government Transformation Programme (GTP). However, there are a number of the studies which have contributed important concepts and ideas which lead to a better understanding of this problem.

One body of research revealed the critical model which accounts to the theories of policy implementation, as to be discussed in detail in this study where there are two type of implementation perspective on Top-down and Bottom up. In addition, the differences between these two implementation perspectives on perceived level of readiness of public servants in GTP implementation are reviewed.

The second area of the research examines on the type of training which can prepared the public servant at the same time lead to the result to influence the public servants perceived level of readiness in carrying out any GTP project and activities.

The third body of publication establishes how this study is an extension of the existing body of research. In addition to the literature reviewed, a portion of this section references a number of documents that are an important part of this study. It should be stated that the progression of review is important to establish close relation on how training will be able to prepare public servants as well as to increase their level of readiness in the GTP implementation.

CHAPTER 3

RESEARCH METHOD

3.0 Brief introduction to the chapter

This chapter covers the research method that had been used in this study including the research design, unit of analysis, sample size, sampling techniques, questionnaire, instrumentation and data collection and analysis method.

3.1 Research Design

For the purpose of this study, the research design used is a cross-sectional survey. The study gained for feedbacks from employees of Ministry of Rural and Regional Development (MRRD) of Sarawak in Kuching Branch regarding their perceived level of readiness in implementing the Government Transformation Programme (GTP). Types of approaches were supplemented by a questionnaire survey.

3.2 Unit of Analysis

The unit of analysis is the major entity that is being analyzed in the study. It is the 'what' or 'whom' that is being studied. As this study will discuss the public servants perceived level of readiness in implementing the Government Transformation Programme (GTP) in MRRD Kuching, therefore the unit of analysis were the employees of MRRD Kuching, consisted of the entire department in the organization.