

**UNIVERSITI TEKNOLOGI MARA**

**The Readiness of E-Filing Implementation  
Among Uitm Shah Alam's Staff**

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**THE READINESS OF E-FILING IMPLEMENTATION  
AMONG UiTM SHAH ALAM'S STAFF**

**BY**

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This thesis was prepared under the direction of course coordinator, Puan Rogayah Abdul Majid and thesis supervisor, Puan Rozianawaty Osman, has approved it. It was submitted to the Faculty of Information Technology and Quantitative Science and was accepted in partial fulfillment of the requirement for the degree of Bachelor Science of Business Computing.

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## **ABSTRACT**

This study was done to ascertain the readiness of E-Filing implementation among UiTM Shah Alam's staff concerning with the awareness, internet usage, knowledge of ICT. The major purpose of this study is to identify the readiness of staff in using this system and to define factors that encourage them to use this system. A survey was done to fulfill the objective of this study. 150 respondents were selected for the survey; consist of both academic and non-academic staff in UiTM Shah Alam A set of questionnaire was designed as the instrument for this study. The findings of the study support the notion that UiTM Shah Alam's staff is ready to apply the E-Filing system in the form of their awareness, internet usage and ICT knowledge.

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