

UNIVERSITI TEKNOLOGI MARA

**USAGE OF E-JOURNALS AMONG
UNDERGRADUATES AT UNISEL LIBRARY,
BESTARI JAYA CAMPUS**

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Dissertation submitted in fulfillment of the requirements
for the degree of

Master in Library Science

Faculty of Information Management

April 2012

ABSTRACT

This report is a result of a study carried out at UNISEL Library, Bestari Jaya Campus on the usages of e-journals by the undergraduate students. This report aims to investigate the purpose of using e-journal resources, to identify barriers in using e-journals services and to identify e-journals impact on completing their assignments and tasks.

Qualitative method were used to collect relevant data from the students by conducting semi-structure interview. The interview questions were designed to gather information about the awareness of e-journals, ways the students identify the sources they use, influences of usage, the factors encouraging their use, and the major barriers in term of using them effectively. In addition, the researcher also sought information on the impact of incorporating e-journals in their assignments, research and tasks and their experiences in using e-journals. In this study, data were coded thematically to analyse and interpret the data collected during the interview sessions. Twenty undergraduate students from four faculties in UNISEL Bestari Jaya Campus constituted the respondents of the study.

The findings showed that all respondents are aware of the availability of e-journals resources in the library and largely use them for reference purposes in their research and assignments. Accessibilities of e-journals were widely mentioned as the main advantage of e-journals. Even though, they faced barriers while accessing to e-journals, most of the respondents agreed that with the usage of e-journals the quality of their work improves with enrichment of contents and materials leading to high quality of research and assignments. It is however found that lack of awareness is obstacle in utilisation of e-journals. Respondents also identified the need for training in using e-journals and retrieving information from them time to time. Based on the results some suggestions have been made to the library to effective use of e-journals.

Keywords: E-journals, use and non-use, UNISEL Library

ACKNOWLEDGEMENTS

This research would not have been completed without the will of Allah Almighty. His mercy and blessings have empowered me throughout my life.

Heartfelt and sincere thanks go to my research supervisor, Dr. Dang Merduwati Hashim, for her excellent constant support, coaching, guidance, encouragement and patience.

I thank my Head of Department, Hjh. Fauziah Binti Hj. Abdul Rahman for her support and kindness throughout my Master's programme. My deep appreciation is also extended to my colleagues at UNISEL Library for supporting me to carry out this research, assistance and allowing me accessing to the resources that I need to complete this research. I am also grateful to my staff at the Cataloguing Unit for their understanding, helpful insight and feedback.

No words are sufficiently to express my deep gratitude and appreciation to my wonderful parents, for their encouragement, prayers, help and valuable suggestions. In addition, a great appreciation goes to my three brothers.

Last, but not least, I thank my beloved husband, for his love, unconditional support, encouragement and understanding throughout the writing of this research. Without you in my life, I wouldn't be able to do it.

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