Course Name (English)	INTERPERSONAL COMMUNICATION APPROVED
Course Code	COM567

MQF Credit	3

Course Description	This course is designed to introduce students to the principles of interpersonal communication as a field of study. Students are taught theoretical knowledge in interpersonal communication processes, its challenges and its respective guidelines to achieve competency in interpersonal communication. Particular attention will be given to core elements of the interpersonal communication processes, such as perception building, listening skills, understanding self , communication style, verbal communication, non-verbal cues in communication and issues affecting human relationship in various communication context. These theoretical and practical application is aimed at developing meaningful interpersonal relationships, both at professional and personal levels.

Transferable Skills	Communication skills team skills

Teaching Methodologies	Lectures, Discussion, Presentation

CLO		
	CLO1	Demonstrate understanding of interpersonal communication concepts and theories
	CLO2	Identify the elements of interpersonal communication processes in various contexts
	CLO3	Describe the challenges of interpersonal communication
	CLO4	Practice the knowledge of interpersonal skills and competencies in group project and presentation

Pre-Requisite Courses	No course recommendations

Topics
1. Introduction to Interpersonal Communication 1.1) Defining Interpersonal Communication. 1.2) The Importance of Interpersonal Communication 1.3) Principles of Interpersonal Communication 1.4) How to Improve Your Own Interpersonal Communication Competence
2. Interpersonal Communication and Self 2.1) Self-Concept: Who Are You? 2.2) Self-Esteem : How to Improve 2.3) Self-Disclosure: Connecting Self to Others Through talk 2.4) Characteristics of Self-Disclosure
3. Interpersonal Communication and Perception 3.1) Understanding Interpersonal Perception 3.2) Perceiving Others 3.3) Barriers to Accurate Interpersonal Perception 3.4) Improving Your Perception Skills
4. Interpersonal Communication and Cultural Diversity: Adapting to Others 4.1) Understanding Diversity: Describing Our Differences 4.2) Understanding Culture: Describing Our Mental Software 4.3) Barriers to Effective Intercultural Communication 4.4) Improving Intercultural Competence

5. Listening and Responding Skills
5.1) Listening Styles
5.2) Listening Barriers
5.3) Improving Listening, Comprehension and Responding Skills
5.4) Improving Emphatic Listening and Responding Skills

6. Verbal Communication Skills
6.1) Understanding How Words Work
6.2) Recognizing the Power of Words
6.3) Avoiding Word Barriers
6.4) Using Words to Establish Supportive Relationships.
6.5) The Power of Apology
6.6) Using Words to be appropriately Assertive

7. Nonverbal Communication Skills
7.1) Why Learn About Nonverbal Communication?
7.2) The Challenge of Interpreting Nonverbal Messages Understanding Nonverbal Communication Codes
7.3) Interpreting Nonverbal Communication
7.4) Improving Your Ability to Interpret Nonverbal Messages

8. Conflict Management Skills
8.1) What is Conflict
8.2) Myths About Conflict
8.3) Types of Conflict
8.4) Conflict as a Process
8.5) Conflict Management Styles
8.6) Conflict Management Skills

9. Understanding Interpersonal Relationships
9.1) Interpersonal Relationships Defined
9.2) Influence in Interpersonal Relationship: Power
9.3) Relationships with Friends, Lovers and Family

10. Developing Interpersonal Relationships
10.1) Stages of Interpersonal Relationships
10.2) Theories of Interpersonal Relationship
10.3) Strategies and skills for Developing Interpersonal Relationships

11. Managing Relationship Challenges
11.1) Relationship Challenges
11.2) The dark side of Interpersonal Communication and Relationships
11.3) De-Escalation and termination of Relationships

12. Interpersonal Relationships at Home, through Computer-Mediated Communi
12.1) Interpersonal Relationships at Home
12.2) Interpersonal relationships and Computer-Mediated Communication
12.3) (CMC)
12.4) Interpersonal Relationships at Work

Assessment Breakdown	%
Continuous Assessment	60.00%
Final Assessment	40.00%

Details of Continuous Assessment	Assessment Type	Assessment Description	% of Total Mark	CLO
	Assignment	Movie review	20%	CLO1 , CLO2
	Group Project	Group Project - students need to come up with an event proposal which the activities will enhanced the interpersonal communication concepts	20%	CLO4
	Test	test	20%	CLO1 , CLO2 , CLO3

Reading List	Recommended Text	• Beebe, S.A. S.J. Beebe and M.V. Redmond 2009, *Interpersonal Communication Relating to Others*, 5th Ed., Allyn and bacon New York
	Reference Book Resources	• Wood, J.T. 2008, *Interpersonal Communication: Everyday Encounters*, Thomson learning. Vic. Australia • DeVito, Joseph A 2006, *The Interpersonal Communication Book.*, Longman.
Article/Paper List	This Course does not have any article/paper resources	
Other References	This Course does not have any other resources	