



UNIVERSITI TEKNOLOGI MARA

OSM732: MANAGING ORGANIZATIONAL CHANGE

Course Name (English)	MANAGING ORGANIZATIONAL CHANGE APPROVED
Course Code	OSM732
MQF Credit	3
Course Description	This course covers a broad spectrum on areas related to changes in organizations and the theories and strategies applied in managing organizational change. This course also attempts to provide a learning environment which creates opportunities for linking, both physically and virtually, people, ideas, resources and information technology together. The aim is to develop the intellectual skills so that students will have a critical understanding of changes in organization and respond effectively to organizational pressure locally and globally.
Transferable Skills	organizational issues by applying relevant and appropriate theory into organizational context. changes in organizations and respond appropriately. environmental issues to determine types of change. Design approaches, methods and strategies into an action plan.
Teaching Methodologies	Lectures, Seminar/Colloquium, Case Study, Journal/Article Critique
CLO	CLO1 Diagnose organizational issues by applying relevant and appropriate theory into organizational context. (LO3 / A5) CLO2 Analyze the processes and techniques that underlie changes in organizations and respond appropriately. (LO2 / C4) CLO3 Analyze environmental issues to determine types of change. (LO5, LO9 / C4) CLO4 Design approaches, methods and strategies into an action plan.(LO7 / C5)
Pre-Requisite Courses	No course recommendations
Topics	
1. The rise and fall of the rational organization 1.1) n/a	
2. Theoretical Perspectives on Strategy Development and Change Manage 2.1) n/a	
3. Managing change 3.1) n/a	
4. Organizational Change and Development 4.1) n/a	

Assessment Breakdown		%		
Continuous Assessment		100.00%		
Details of Continuous Assessment	Assessment Type	Assessment Description	% of Total Mark	CLO
	Case Study	Individual Case Study	20%	CLO4
	Individual Project	Organizational Analysis	40%	CLO2
	Journal/Article Critique	Individual Journal Review	20%	CLO3
	Test	Online Test	20%	CLO1
Reading List	Recommended Text	<ul style="list-style-type: none"> • Burnes, B 2006, <i>Managing change: a strategic approach to organizational dynamics</i>, 5th ed Ed., Prentice Hall London • Burnes, B 2006, <i>Managing change: a strategic approach to organizational dynamics</i>, 5th ed Ed., Prentice Hall London 		
Article/Paper List	This Course does not have any article/paper resources			
Other References	<ul style="list-style-type: none"> • n/a Ancona, D., Kochan, T. A., Scully, M., Maanen, J. V. & Westney, D. E. 2005, <i>Managing for the Future: Organizational Behavior & Processes</i>, Thomson-South Western, USA • n/a Cummings, T. G. & Worley, C. G 2005, <i>Organization Development and Change.</i>, Thomson-South Western, USA 			