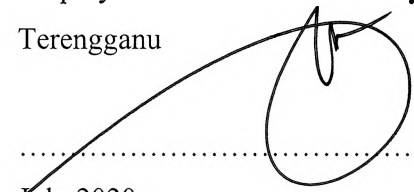


AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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ABSTRACT

This research is about knowledge-sharing mechanisms to improve organizational effectiveness among the employees of oil-and-gas contractors focusing on unfired pressure vessel repairer and manufacturer in Terengganu. The main objective of the study is to identify the most important knowledge-sharing mechanism on organisational effectiveness among oil-and-gas contractors, specifically in Terengganu. The mechanisms that have been examined in this research are mentoring, meeting, community of practice (project team), project report and manual (procedure). Sample of 192 employees were chosen. In this study, data is being process by using Statistical Package of Social Sciences (SPSS) Version 22. The data is being collected and analyze through descriptive analysis, reliability analysis, frequency analysis, Pearson correlation analysis and multiple regression analysis. According to the result it is found that Procedure is the main knowledge-sharing mechanism that influences organisational effectiveness. Finally, from the result of this study the researcher suggests few contributions to the management and also contribution of the theory that can improve the decision making of management especially management in the oil-and-gas contractors for unfired pressure vessel repairer and manufacturer in Terengganu

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