



UNIVERSITI  
TEKNOLOGI  
MARA

Cawangan Melaka  
Kampus Bandaraya Melaka

**UNIVERSITI TEKNOLOGI MARA (UiTM) CAWANGAN MELAKA**

**KAMPUS BANDARAYA MELAKA**

**SEMESTER 6 SESSION 2023**

**MARCH 2023 – AUGUST 2023**

**FACULTY OF BUSINESS AND MANAGEMENT**

**BACHELOR'S IN OFFICE SYSTEMS MANAGEMENT (HONS)**

**MGT666**

**INTERNSHIP**

**TASK:**

**INTERNSHIP REPORT**



**TEKNOKRAT NIAGA**  
making sense of technology

**PREPARED BY:**

| <b>NAME</b>                      | <b>STUDENT ID</b> | <b>GROUP</b>      |
|----------------------------------|-------------------|-------------------|
| <b>NADHIRAH MIZA BINTI 'AZIM</b> | <b>2020477252</b> | <b>M1BA232 6A</b> |

**PREPARED FOR:**

**DR NOR SABRENA BINTI NORIZAN**

## **EXECUTIVE SUMMARY**

Unforgettable and meaningful 6 – month industrial training began at Teknokrat Niaga Sdn Bhd. During this internship, I have learned a lot, met, and communicated with a lot of people from both inside and outside the organization, from the government and even private sector. As a shy person, I can now move out from my shyness and try to communicate more with people and overcome my limitations.

I began this report with my résumé, which included my details, skills, education, employment experiences, and involvements during my school days and during my studies at UiTM. Following that, I discuss the history and background of the company where I interned, Teknokrat Niaga Sdn Bhd. TNSB not only provides networking, but they also include hardware and software installation and maintenance, network and security management, cloud computing solutions, database administration, application development, and help desk support, among others.

In addition, I continue with Training Reflection, in which I describe my experience throughout my 6-month internship with Teknokrat Niaga Sdn Bhd. There are many happy memories and sad experiences that can teach me to be prepared for my future chapter of life, which is working in another organization when I finish my internship. Furthermore, I continue the study with the most important section, which is the SWOT Analysis, in which I discuss the Strength, Weakness, Opportunity, and Threat of Teknokrat Niaga Sdn Bhd. Lastly, I conclude my report with an explanation of the SWOT Analysis as well as suggestions and recommendations on how to maintain and improve the SWOT of Teknokrat Niaga Sdn Bhd.

## TABLE OF CONTENT

### Contents

|   |           |
|---|-----------|
| <b>EXECUTIVE SUMMARY .....</b>                | <b>2</b>  |
| <b>TABLE OF CONTENT .....</b>                 | <b>3</b>  |
| <b>ACKNOWLEDGEMENT .....</b>                  | <b>4</b>  |
| <b>STUDENT'S PROFILE .....</b>                | <b>5</b>  |
| <b>COMPANY PROFILE .....</b>                  | <b>6</b>  |
| <b>Vision, Mission, Objective, Goal .....</b> | <b>7</b>  |
| <b>Organizational Structure .....</b>         | <b>8</b>  |
| <b>Products or Services .....</b>             | <b>9</b>  |
| <b>TRAINING REFLECTION.....</b>               | <b>10</b> |
| <b>SWOT ANALYSIS.....</b>                     | <b>12</b> |
| <b>DISCUSSION AND RECOMMENDATIONS .....</b>   | <b>13</b> |
| <b>RECOMMENDATION.....</b>                    | <b>17</b> |
| <b>CONCLUSION .....</b>                       | <b>19</b> |
| <b>REFERENCES .....</b>                       | <b>20</b> |
| <b>APPENDICES .....</b>                       | <b>21</b> |

## **ACKNOWLEDGEMENT**

First and foremost, I would like to praise and thank the Almighty God for giving me strength and health to manage to complete my final industrial report during my six months of industrial training at Teknokrat Niaga Sdn Bhd. A big appreciation to myself for giving full cooperation and efforts to accomplish this industrial final report with the utmost attention despite a few challenges.

Despite this, I am able to solve every issue and deftly adapt to the circumstance. Next, I would like to thank my advisor, Dr. Nor Sabrena binti Norizan, for her guidance, without which I could not have successfully finished my job. She always provided clear direction and thorough directions on how to complete the task for me and my team members by working under her supervision. She also provided us with project-related information and gave us some encouraging remarks.

I would also like to thank my supervisor of the Human Resource and Administration department, Ms. Effa Ezrin, for allowing me to do my industrial training in this company and teaching me a lot of things during this internship.

Last but not least, I would also like to express my gratitude to my family and friends who are always by my side to support me mentally and physically so that I always feel motivated to finish all my tasks despite the busyness of the internship.

## STUDENT'S PROFILE



### CONTACT



### SOFT SKILLS

- Multitask
- Able to work independently and teamwork
- Good communication skills
- Able to learn new things and cope with new environment

### MICROSOFT SKILLS

Word - Excellent  
Excel - Intermediate  
PowerPoint - Excellent

### LANGUAGE

Bahasa Melayu - Excellent  
English - Intermediate  
Mandarin - Intermediate

### REFERENCES

Zarina Begum binti Ebrahim  
Academic Advisor  
Universiti Teknologi Mara Cawangan  
Bandaraya Melaka, Jalan Hang Tuah  
75300 Melaka

Nur Hazwani binti Mohd Roseli  
Lecturer  
Universiti Teknologi Mara Cawangan  
Bandaraya Melaka, Jalan Hang Tuah  
75300 Melaka

## NADHIRAH MIZA 'AZIM

### OFFICE SYSTEM MANAGEMENT STUDENT

#### PROFILE

An undergraduate student seeking for internship in the creative team where I can apply my knowledge of administration and other fields related. Looking forward to serving and developing towards an amazing career, experience and professional surroundings so as to increase competence and performance in career growth. I will assure becoming a productive employee for the company

#### EDUCATION

##### Universiti Teknologi Mara (UiTM) Cawangan Bandaraya Melaka

Bachelor of Office System Management with Honors  
2020 - Present

##### Politeknik Port Dickson

Diploma in Secretarial Science  
2017 - 2019

#### WORK EXPERIENCE

##### Packers

##### NCS Science Sdn Bhd | 2020

- Packaging the supplement following the target

##### Internship

##### RMF Holdings Sdn Bhd | 2019 - 2020

- Handle the operation of customer order
- Calculate the company profit from month to month
- Packing customers order
- Manage the company administration

##### Floor Crew

##### Puffy Buffy Café | 2016 - 2017

- Taking order and serve the food to the customer
- Removing dirty tableware from dining tables and taking them to kitchen to be washed
- Greeting and welcoming customers

## COMPANY PROFILE



The company that recruited me for my internship is Teknokrat Niaga Sdn Bhd or TNSB at Bandar Saujana Putra. TNSB is a technology company (ICT) established on November 6th, 2013. Teknokrat Niaga Sdn Bhd is a company that is fully owned by Bumiputera individuals, from the shareholders to the staff. Teknokrat Niaga Sdn Bhd has been located at 28-1, Jalan SP 5/2 BSP Business Center at Bandar Saujana Putra in Jenjarom district at Selangor. Operation hours of Teknokrat Niaga Sdn Bhd are from Monday to Friday from 9:00 a.m. until 6:00 p.m.



The company's original and primary objective was to help their clients integrate technology into their lives in a meaningful way. TNSB is dedicated to providing innovative technology solutions that enhance the daily lives of its clients. Since its founding, TNSB has been committed to providing its clients the highest level of service. TNSB's mission is to simplify

technology for its clients, making it easy for them to use and integrate into their daily lives. The company achieves this by providing a wide range of technology products and services, including hardware, software, and consulting services. TNSB is a growing company with a strong commitment to its customers and its employees. The company is constantly expanding its product offerings and exploring new ways to make technology more accessible and user-friendly.

## **Vision, Mission, Objective, Goal**

Teknokrat Niaga Sdn Bhd has a clear vision and mission as well as goals to become the best provider IT to their clients as well as others.

### **Vision**

To spawn technopreneurs that proliferate synergistic partnership which positively contributes to the economy.

### **Mission**

“We enhance people to innovative end to end learning in making sense of the Technology”.

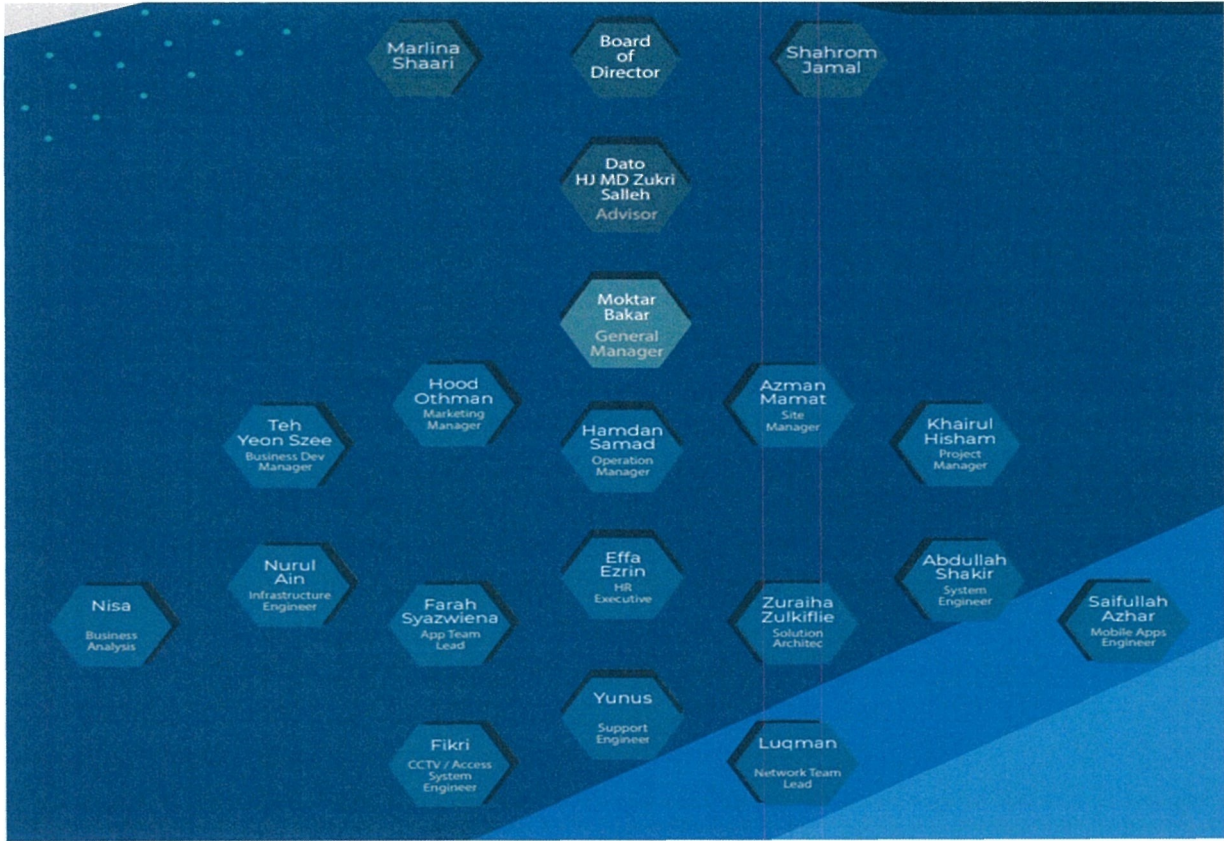
### **Motto**

We enhance knowledge. This means that in the workplace they are allowed to continue learning and develop new skills for their employees to ensure that TNSB solutions and services are of the highest quality and are able to meet the evolving needs of their clients. With this motto, it also can help to drive innovation, improve employee satisfaction and retention and ultimately lead to better outcomes for clients and stakeholders.

### **Goals**

to be a leading global ICT Service Provider to all people.

# Organizational Structure



Teknokrat Niaga Sdn Bhd is a medium-sized company with around 20 - 50 employees. Employees working in a culturally diverse workplace and adapting to different cultures, and backgrounds, understand their values and beliefs and communicate effectively with them. As for the company’s main location, the employees are 100% bumiputera as the others are the company’s partnership. TNSB is committed to promoting diversity and inclusion within their workforce, while also forming strategic partnerships with other companies to support their growth and success.



## **Products or Services**

Teknokrat Niaga Sdn Bhd have handled small - large scale projects and have implemented solutions for numerous organizations of all sizes over the years. Their growing list of satisfied customers' not only acts as their excellent references but also a source of our repeat business. Highly skilled professionals who possess expertise in diverse Business and Technology areas make up the Teknokrat Niaga team. To provide world-class service, they employ the best technicians, adhere to proven methodology, provide superior client service, and become a true business partner in every project. TNSB works with various industries such as healthcare and many other industries in handling the system and networking of the industries.

Teknokrat Niaga Sdn Bhd core services are to expertise, thorough knowledge, and firsthand experience along with strong Industry specific research skills to help us in analyzing, designing and implementing world class solutions. The company is offering their services in Information Technology. These services can include hardware and software installation and maintenance, network and security management, cloud computing solutions, database administration, application development, and help desk support, among others. There are several services TNSB offers to their clients. Main services of TNSB are in the installation of networking through indoor and outdoor network installation. They also provide information technology in creating mobile applications, consultancy services and application and system development. They also offer their clients the smart security integration and aggregation platform which provides the smart command solution and installation of CCTV and security device infrastructure for the clients.

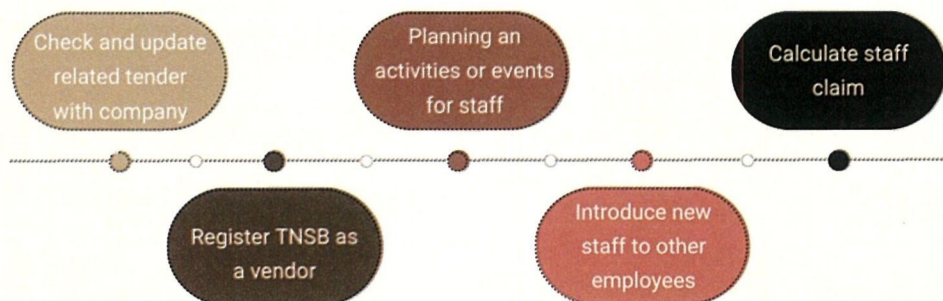
## **TRAINING REFLECTION**

The duration for my industrial training is 24 weeks or six months, from 1st March 2023 until 15th August 2023. The working day at Teknokrat Niaga Sdn Bhd is from Monday to Friday with working hours from 9:00 am until 6:00 pm. I have been assigned to the Human Resources cum Administration department, where I learned Human Resource tasks and responsibilities as an admin. Besides that, I also get experience assigning in the procurement department.

There are many tasks and responsibilities that have been assigned to me as I get guidance from my supervisor and do some observation to understand the job scope of TNSB. Some of the tasks assigned to me throughout the internship are to check and update any related tender based on the code field of the company that has been registered with the Ministry of Finance (MOF) to a platform called Trello which the company uses as a tasks schedule. Other than that, I also helped the procurement department prepare the project tender documents to the company or agency that advertises the tender as softcopy or hardcopy. Additionally, I have been assigned to register TNSB as a vendor to the agency or company that is open for vendor registration, whether there is self-registration or need to call to confirm the vendor registration.

Moreover, I was also assigned to plan events or activities for the company's staff to create a bond with them. For example, before Ramadan was assigned to hold an activity for the staff, and we held a khatam Quran together. Other than planning activities and events, my supervisor has been teaching me how to calculate staff claims using the HR.my system in which staff can claim their allowance by using the system. Another job scope is on handling interviews for new employees, and I need to introduce the new staff to others.

## **ROLES, TASK AND RESPONSIBILITIES**



For six months of training in Teknokrat Niaga Sdn Bhd (TNSB), I gained a lot of knowledge and experience and tried many new things. I have been exposed to many processes that need to be done on how to find a project and get a project from register as a vendor into the project. There are flows, pros and cons that need to be done and I get the experience of how bidders get the projects.

The benefits that I gain in terms of compensation is I get an allowance of RM 500 per month. All interns in TNSB will get the same amount of allowance. If the interns show a great performance during their internship, they will get the opportunity to work in the company as permanent employees. Not only gained knowledge and experience that is related to work, but I also gained knowledge and skills that are related to personal development. Teamwork, communication, confidence, and more personal development are important for employees to work in this field.

SWOT ANALYSIS

**Teknokrat Niaga Sdn Bhd**  
**SWOT Analysis**

|  |  |
|--|--|
| <b>Strengths</b> <ul style="list-style-type: none"><li>• Company values employees benefit</li><li>• Positive working environment among employees</li></ul> <b>S</b>  | <b>Weaknesses</b> <ul style="list-style-type: none"><li>• Received different order or communications from superior</li><li>• Noise pollution surround workplace</li></ul> <b>W</b> |
| <b>Opportunities</b> <ul style="list-style-type: none"><li>• Pandemic (IT and Networking Services)</li><li>• Demand in the field of ICT increased</li></ul> <b>O</b> | <b>Threats</b> <ul style="list-style-type: none"><li>• Intense competition</li><li>• The prices of goods and commodities increase</li></ul> <b>T</b>                               |

## **DISCUSSION AND RECOMMENDATIONS**

### **Strengths**

#### **1. Company values employees' benefit.**

According to Wei and Nan (2020), contend that improving employee welfare could motivate employees to put in extra effort and boost organizational value. TNSB appreciates and cares about since it inspires them to continue producing high-quality work. They provide health and care benefits for their employees, which is they provide a life insurance plan in which the employee pays the first half; the remaining balance will be covered by the business. Moreover, TNSB employees get a salary increase every 6 months with the hard work that they commit to the company. According to Wen, Yang, Bu, Diers & Wang (2018), one of the payment obligations a business or organization has to an employee is salary. This payment duty has an impact on the employee's short- and long-term financial status for both the business and the individual. Additionally, TNSB offers its employees an allowance compensation that may be used for things like mileage, parking, and petrol tank claims.

#### **2. Positive working environment among employees.**

Having a good and positive environment at the workplace is where employees feel valued, motivated and engaged. In TNSB, the employees are implementing an open communication where the company encourages them to open and transparent communication channels between employees and management as it allows for collaboration, feedback sharing and problem-solving. For example, the management of TNSB provides an open office layout for their employees as it is for them to communicate with each other and share their feedback regarding the work or task. Other than that, TNSB employees are open with each other as they can share problems or opinions regarding their matter of work in the team. They can discuss if there is any problem happening and find the solutions together as a team. As mentioned by Wu and Parks (2023), For a team to work effectively there needs to be dynamic interaction between team members to create a common understanding of the situation, tasks and goal, the shared mental model.

## **Weaknesses**

### **1. Received different orders or communications from superiors.**

In TNSB, there are miscommunications between superiors and the employees who are confused about which order or communications they need to follow as they received separate instructions, directives, or messages from more than one person. For example, in the procurement team, they are having difficulty delivering the tender document whether they need to send it by themselves or using a courier as they received different orders when the superior between the general manager and operation manager has different solutions. According to Suttan and Wigert (2021), if there are two bosses, make clear who is responsible for making final decisions on key topics and who is accountable for success. In my opinion, the procurement team should follow the general manager decisions as he is the head of the manager at TNSB.

### **2. Noise pollution surround workplace.**

Noise pollution at the workplace refers to excessive or disruptive noise that can negatively impact the working environment, employee well-being, and overall productivity. The location of the TNSB office is close to the SKVE highway where vehicles pass by, and it produces noise that can disturb the focus of employees in doing tasks or their work. According to Ma et al. (2018) subjectively perceived noise also seems to play a crucial role in influencing people's psychological health. Other than noise from highway, below TNSB, there is car workshop that also one of the factors of the noise pollution among TNSB surrounding with the sound of the machine that they use can disturb the employee's concentration and communication in office.

## **Opportunities**

### **1. Pandemic (IT and Networking Services)**

People were relying on IT services and networks to ensure the work that they do continues without having to leave home when the Covid-19 outbreak to all countries. All industries have seen an increased interest in digital tools that facilitate remote work and help maintain business continuity without the need for physical meetings or presence in office unless they are necessary. During Covid-19 outbreak, it gives opportunities to TNSB to raise their name to the public as well as organizations that need services in the field of ICT and security along with IT consultation. By Caliguirri and Pan (2020), information and Communication Technology (ICT) solutions have enabled remote work and communication during pandemic happened. Other than that, according to Manero and Smith (2020) many innovative solutions have also emerged that rely on remote collaboration within online information exchange, cooperation, and knowledge-sharing platforms.

### **2. Demand in the field of ICT increased.**

During the pandemic, the demand for IT and networking services has significantly increased as organizations and individuals rely heavily on technology to maintain operations and stay connected. Based on TNSB list project, during the pandemic in the year of 2020 were the rises of their company name where they got many projects and increases in sales of the company along with the demand from other organizations following to the year 2021 also the moment where TNSB name are known by many other organizations. That was the time when the company got many opportunities to rise the company name and for employees to come out with their skills.

## Threats

### 1. Intense competition

With the advancement of the ICT sector, competition among firms is becoming tougher, with each organization - including TNSB - having its unique advantages. TNSB are compete with other ICT companies in Malaysia such as NSS IT Solutions Sdn Bhd as the organizations that also offer the same services. Have a competitor that offer same service is difficult to compete as the competitors might have advantage that others do not have and market of TNSB will decrease as NSS IT Solutions employees have better skills. According to Ciarli et.al (2021), the interdependence between digital technologies and other innovation processes makes it complex to predict the effect of IT on firms' performance.

### 2. The price of goods and commodities increased.

Most TNSB projects use commodities and goods from foreign countries such as China and since the foreign currency is high, which impacts the price of goods and prevents it from competing with other companies that can obtain low-cost items. According to Lee et al. (2022), the rising prices of commodities are naturally expected to affect different economies in different ways particularly depending on whether the economy in question an exporter or in an importer of commodities is general. When the price is increasing, it is difficult for TNSB to find another supplier as there are procedure that they need to follow and time consuming.



## **RECOMMENDATION**

Based on my observation, Teknokrat Niaga Sdn Bhd has the potential to grow with the abilities and advantages of management and employees. However, these are some of my recommendations that TNSB can do or implement.

As for the strength, to keep the employees feeling motivated when they have done their work is management of TNSB can give recognition or awards to the employees that have committed to their work. For example, management can give a prize or awards to one of the employees that has achieved their goals for that month. Thus, others employee will strive more to achieve their target and along with that it can increase employee's productivity and feel motivated in doing their work. Other than that, for management to keep the positive work environment in the workplace, they can hold a wellness program or stress management workshops for employees. In that program, they can learn and implement how to handle stress during work, communication skills and also get to know about mental health supports. They can hold the program once a month.

For TNSB weaknesses, it is crucial for employees to handle them as it is about having more than one superior with different opinions. By that, I recommend facilitating communication among the managers. Example, the procurement team can get both managers in charge to communicate by inviting them for a meeting to discuss the delivery of the document tender and find the solutions together. With this method, it is easy for employees to understand the employer's instructions when the employer agrees and has an understanding in giving instructions to the employees. As for the noise pollution surround workplace, TNSB management can provide noise – cancelling headphones for employees as the function of the headphones is to neutralize low-frequency noise and can make the employees focus on their work.

Through the opportunities, TNSB can gain more recognition among publics but by that they need strive more to raise their company name. TNSB also offering in IT consulting and advisory services as there are one of the projects that they have done. For them to advertise more about IT consulting, they can use social media such as Tiktok to explain about ICT more specifically and depth. So that when public know that TNSB can get the opportunity to have workshops for public. Along with that, automatically TNSB employees can upgrade their skills especially in communication skills and learn on how to deal with client.

Threats are external factors that TNSB have to manage to keep their company momentum. TNSB have to imply or make a better marketing tactics in order to attract more clients also public. For example, TNSB marketing team can use social media to make a connection with public or actively using LinkedIn to make a connection. LinkedIn is a platform where most people can find a job but at the same time, they can make a connection regarding works with that. With the economic downturn, price of the goods and commodities are increasing. By that, TNSB could consider on find another supplier that offer commodities with reasonable price with good quality, or they can negotiate the price with supplier by establish strong relationships with supplier and explore opportunities for long-term cost reductions.

## **CONCLUSION**

I have come to realize the significance of effective communication skills in the workplace. It encompasses not only our outward appearance, such as dress and body language, but also our speaking tone and other aspects that should be taken into consideration while working. Additionally, enhancing problem-solving abilities is crucial for future employment scenarios, especially when faced with challenges. Resolving workplace challenges holds great importance to me as it showcases expertise and self-worth. I have observed that each company has its own unique set of rules and cultural norms. There is a customary practice of having breakfast and lunch together to foster a positive public image and create a pleasant work environment. The mutual respect and trust among individuals here foster a strong sense of dedication and cooperation. As a result of this trust and respect, we communicate task-related updates and information through casual and concise announcements via Group WhatsApp and also Trello platform which has significantly improved the quality and timeliness of our work. Developing managerial skills goes beyond textbook knowledge and requires practical experience gained from performing job duties. It is our responsibility to take on additional responsibilities, such as effective communication, leadership, motivation, and supervision of others. Furthermore, I have learned the difficulty of getting a project by managing and preparing a document for tenderer to get the project in procurement department. The procurement department has a big responsibility for getting a project or job for other employees. In summary, my training at the Teknokrat Niaga Sdn Bhd has provided me with valuable experiences. I would like to express my gratitude for the opportunity to work with the team and extend my thanks to my supervisor and colleagues for their knowledge, guidance, and mentorship throughout my industrial training.

## REFERENCES

Amin Sokhanvar, Serhan Çiftçioğlu, Chien-Chiang Lee (2023), *The effect of energy price shocks on commodity currencies during the war in Ukraine*

<https://doi.org/10.1016/j.resourpol.2023.103374>

Wu DA, Parks RW, *Leadership and working in teams, Surgery*, (2023)

<https://doi.org/10.1016/j.mpsur.2023.05.009>

Lirong Kou, Yinhua Tao, Mei-Po Kwan, Yanwei Chai (2020). *Understanding the relationships among individual-based momentary measured noise, perceived noise, and psychological stress: A geographic ecological momentary assessment (GEMA) approach*. In Ma, J., Li, C., Kwan, M.-P., Chai, Y., (2018). *A multilevel analysis of perceived noise pollution, geographic contexts and mental health in Beijing*. *Int. J. Environ. Res. Publ. Health* 15 (7), 1479–1497.

<https://doi.org/10.1016/j.healthplace.2020.102285>

Yu Wei, Haoxi Nan, Guiwu Wei (2020), *The impact of employee welfare on innovation performance: Evidence from China's manufacturing corporations*, *International Journal of Production Economics*. Page 3

<https://doi.org/10.1016/j.ijpe.2020.107753>

Robert Sutton, Ben Wigert (2021) *Too Many Teams, Too Many Bosses: Overcoming Matrix Madness*, Gallup

<https://www.gallup.com/workplace/354935/teams-bosses-overcoming-matrix-madness.aspx>

Leonardo Iacovone, Mariana Pereira-López, Marc Schiffbauer (2023). *Competition makes IT better: Evidence on when firms use IT more effectively*. In Ciarli, T., Kenney, M., Massini, S., Piscitello, L., 2021. *Digital technologies, innovation, and skills: Emerging trajectories and challenges*. *Res. Policy* 50 (7).

<https://doi.org/10.1016/j.respol.2023.104786>

Roma Strulak-Wójcikiewicz, Adriana Bohdan (2021). *The concept of an e-platform cooperation model in the field of 3D printing during the COVID-19 pandemic*, Maritime University of Szczecin

10.1016/j.procs.2021.09.183

## APPENDICES

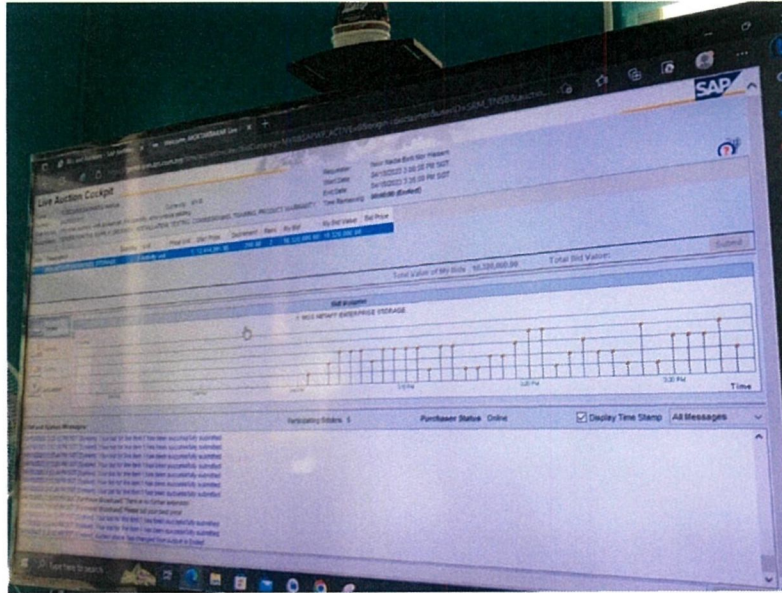


Figure 1: Bidding project with other company in Telekom Malaysia system

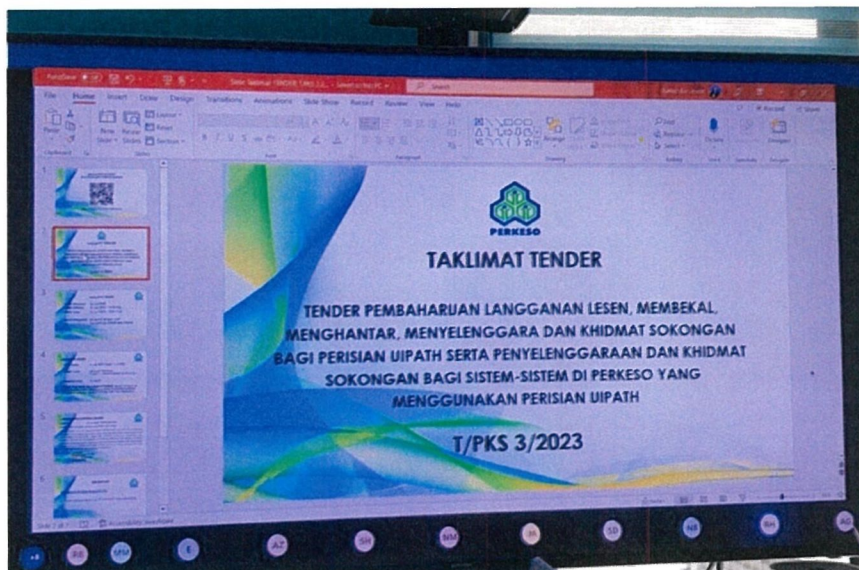


Figure 2: Perkeso quotation briefing

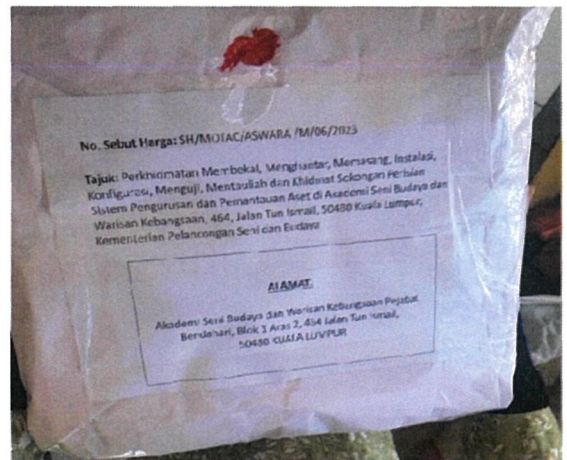


Figure 3: Tender documents that have been wrapped before delivery to the location

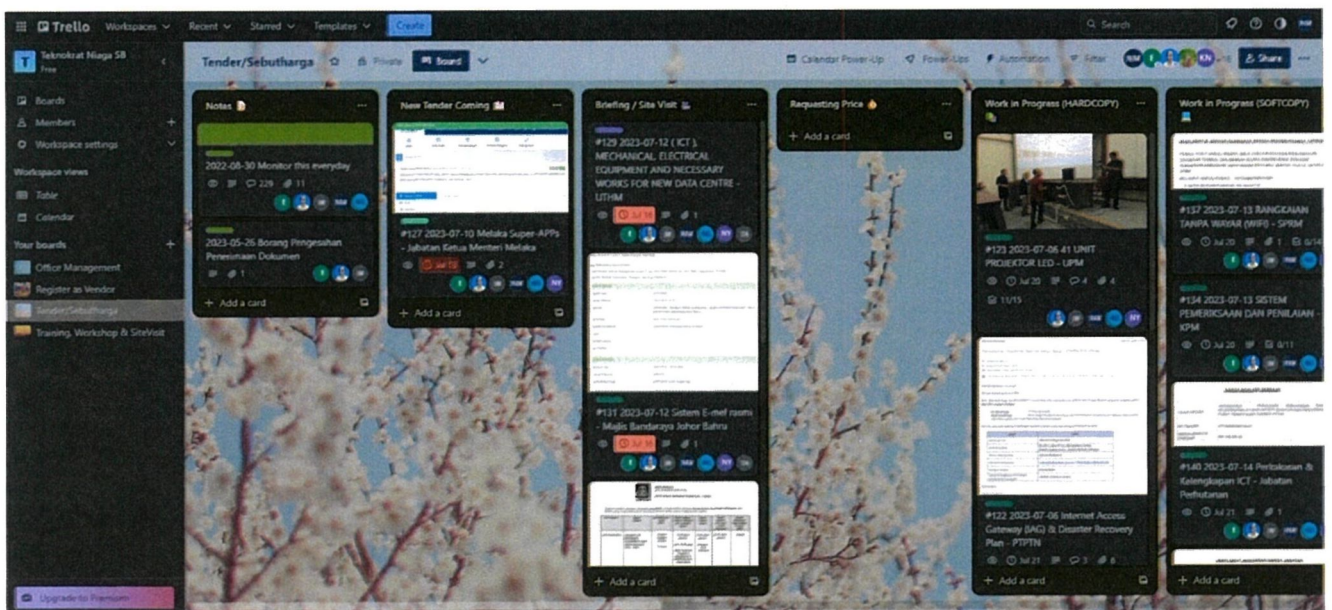


Figure 4: To-do list that needs to be completed called Trello.

| BIL | TARIKH DAFTAR BIDANG | KOD BIDANG | KETERANGAN   | STATUS |
|-----|----------------------|------------|--|--------|
| 1   | 05/01/2021           | 010302     | PENERBITAN DAN PENYIARAN/ PERALATAN PENERBITAN/PERCETAKAN/ PERALATAN SISTEM BUNYI, PEMBESAR SUARA DAN PROJEKTOR  | Aktif  |
| 2   | 05/01/2021           | 020301     | PERABOT, PERALATAN PEJABAT, HIASAN DALAMAN DAN DOMESTIK/ PERKAKAS ELEKTRIK DAN ELEKTRONIK/ PERKAKAS ELEKTRIK DAN AKSESORI  | Aktif  |
| 3   | 05/01/2021           | 020302     | PERABOT, PERALATAN PEJABAT, HIASAN DALAMAN DAN DOMESTIK/ PERKAKAS ELEKTRIK DAN ELEKTRONIK/ PERKAKAS ELEKTRONIK DAN AKSESORI                                      | Aktif  |
| 4   | 05/01/2021           | 080101     | KEJURUTERAAN AWAM, BINAAN DAN KELENGKAPAN KEMUDAHAN AWAM/ KELENGKAPAN/KEMUDAHAN AWAM/ KELENGKAPAN/KEMUDAHAN AWAM   | Aktif  |
| 5   | 05/01/2021           | 090101     | BAHAN BINAAN DAN PERALATAN KESELAMATAN JALAN RAYA/ BAHAN BINAAN/ BAHAN BINAAN  | Aktif  |
| 6   | 05/01/2021           | 090102     | BAHAN BINAAN DAN PERALATAN KESELAMATAN JALAN RAYA/ BAHAN BINAAN/ PAIP DAN KELENGKAPAN  | Aktif  |
| 7   | 05/01/2021           | 120401     | PERTAHANAN DAN KESELAMATAN/ PERALATAN KESELAMATAN DAN PENGUATKUASAAN/ ALAT KESELAMATAN, PERLINDUNGAN DAN KAWALAN PERLINDUNGAN                                    | Aktif  |
| 8   | 05/01/2021           | 120502     | PERTAHANAN DAN KESELAMATAN/ PENGESANAN, PEMANTAUAN DAN PERLINDUNGAN/ PERALATAN PEMANTAUAN DAN PENGESANAN   | Aktif  |
| 9   | 05/01/2021           | 140101     | PERALATAN KEJURUTERAAN ELEKTRIK DAN ELEKTRONIK/ MESIN DAN JENTERA PENJAJANAN DAN PENGAGIHAN TENAGA ELEKTRIK SERTA AKSESORI/ MOTOR DAN ALATUBAH/ALATGANTI         | Aktif  |
| 10  | 05/01/2021           | 140301     | PERALATAN KEJURUTERAAN ELEKTRIK DAN ELEKTRONIK/ KABEL, WAYAR ELEKTRIK DAN AKSESORI/ KABEL ELEKTRIK DAN AKSESORI  | Aktif  |
| 11  | 05/01/2021           | 140501     | PERALATAN KEJURUTERAAN ELEKTRIK DAN ELEKTRONIK/ SISTEM, KOMPONEN ELEKTRIK, ELEKTRONIK, LAMPU DAN AKSESORI/ SISTEM ELEKTRONIK                                     | Aktif  |
| 12  | 05/01/2021           | 140502     | PERALATAN KEJURUTERAAN ELEKTRIK DAN ELEKTRONIK/ SISTEM, KOMPONEN ELEKTRIK, ELEKTRONIK, LAMPU DAN AKSESORI/ KOMPONEN DAN AKSESORI ELEKTRIK/ELEKTRONIK             | Aktif  |
| 13  | 05/01/2021           | 140503     | PERALATAN KEJURUTERAAN ELEKTRIK DAN ELEKTRONIK/ SISTEM, KOMPONEN ELEKTRIK, ELEKTRONIK, LAMPU DAN AKSESORI/ LAMPU, KOMPONEN LAMPU DAN AKSESORI                    | Aktif  |
| 14  | 05/01/2021           | 210101     | ICT (INFORMATION COMMUNICATION TECHNOLOGY)/ PERALATAN DAN KELENGKAPAN KOMPUTER, PERKAKASAN DAN KOMPONEN/ HARDWARE (LOW END TECHNOLOGY)                           | Aktif  |
| 15  | 05/01/2021           | 210102     | ICT (INFORMATION COMMUNICATION TECHNOLOGY)/ PERALATAN DAN KELENGKAPAN KOMPUTER, PERKAKASAN DAN KOMPONEN/ HARDWARE (HIGH END TECHNOLOGY)                          | Aktif  |
| 16  | 05/01/2021           | 210103     | ICT (INFORMATION COMMUNICATION TECHNOLOGY)/ PERALATAN DAN KELENGKAPAN KOMPUTER, PERKAKASAN DAN KOMPONEN/ COMPUTER SOFTWARE, OPERATING SYSTEM, DATABASE, OFF-THE- | Aktif  |

Figure 5: Company field code from Minister of Finance



KEMENTERIAN KEWANGAN MALAYSIA

SJIL AKUAN PENDAFTARAN SYARIKAT BUMIPUTERA

NO. SJIL : BP66113259292799182  
NO. RUJUKAN PENDAFTARAN : 357-02231729  
TEMPOH SAH LAKU : 05/01/2021 - 04/01/2024

Bahawa dengan ini diperakui syarikat :

TEKNOKRAT NIAGA SDN. BHD. ( 1069077-U )  
NO.28-1, JALAN SP 5/2  
BSP BUSINESS CENTER  
BANDAR SAUJANA PUTRA  
KUALA LANGAT  
42610 JENJAROM  
SELANGOR, MALAYSIA

Telah diiktiraf sebagai Syarikat Bumiputera oleh Kementerian Kewangan Malaysia. Taraf Bumiputera bukannya hak dan boleh ditarik balik sekiranya syarikat gagal mematuhi syarat/kriteria yang ditetapkan. Keputusan ini adalah tertakluk kepada syarat-syarat seperti yang dinyatakan di Sijil Akiuan Pendaftaran Syarikat Bumiputera (Lampiran C).

U1

DATUK ZAMZURI BIN ABDUL AZIZ

Perbendaharaan Malaysia Sembojanjung  
6.p. Ketua Setiausaha Perbendaharaan  
Kementerian Kewangan Malaysia

Tarikh Berdaftar Dengan Kementerian Kewangan Malaysia : 05/01/2021

(Sijil ini adalah cetakan komputer dan tidak memerlukan tandatangan)

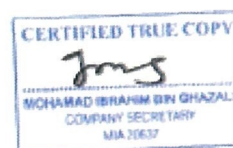


Figure 6: Company Bumiputera Certificate





Figure 7: Company Family Day Trip to Pulau Kapas