



**STUDY ON DETERMINING FACTORS INFLUENCE TOWARDS EMPLOYEES
LOYALTY IN PEJABAT SETIAUSAHA KERAJAAN NEGERI SEMBILAN**

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ABSTRACT

The present research was conducted at Pejabat Setiausaha Kerajaan Negeri Sembilan. This study conducted intended to know the factors that influenced employee loyalty in Pejabat Setiausaha Kerajaan Negeri Sembilan. This study provides result from the fact that is empirical, rather than merely theorizing about what might be effective or what could work. Hence, it is becoming more important in any public organization for it to maintain the employee nowadays. This study includes four independent variables that will be investigated in this research paper.

The investigation was done by distributing 196 set of questionnaires to the employees in Pejabat Setiausaha Kerajaan Negeri Sembilan. The questionnaires results show that there is a significant correlation between employee loyalty with the four independent variables. Namely, relationship with training and development, social support, organizational commitment, and work-life balance show high correlation with the dependent variable afore mentioned. I sincerely hoped that the findings could assist the management in public organizations on governmental knowledge.

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