



**FACTORS THAT INCREASE JOB SATISFACTION AMONG EMPLOYEES IN
LYRIC LABS SDN BHD**

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ABSTRACT

Nowdays, job satisfaction among employees is considered as a critical success factor (CSF) for every organization. Employees are the one that have to make contributions to the organization so that the organization can achieve their targets and objectives. Employee job satisfaction is important as it helps to reduce the rate of turnover and increase the employees performance in the organizations. The main objective of this research is to determine the factors that increase job satisfaction among employees in Lyric Labs Sdn Bhd. The research reviewed few theories of salary/compensation, supervisor support and work environment as possible paths towards a framework of understanding what factors that increase job satisfaction among employees in Lyric Labs Sdn Bhd. A simple random sampling was used to select a sample of 32 respondents from the total population of 35 . Data analysis was carried out using quantitative technique with the aid of Statiscal Package Social Science (SPSS) Version 20 while figures and table were used for data presentation. Several tests were converged such as Reliability Analysis, Frequency Distribution, Descriptive Analysis, Pearson's Correlation Analysis and also Multiple Regression. The research found that from three independent variables assessed in the study, all of them shown a significant relationship which is salary/compensation, supervisor support and working environment towards job satisfaction among employees in Lyric Labs Sdn Bhd. The results indicated that salary/compensation, supervisor support and working environment influenced job satisfaction among employees in Lyric Labs Sdn Bhd.

KEYWORDS: Job Satisfaction Among Employees, Salary/Compensation, Supervisor Support, Working Environment

TABLE OF CONTENTS

	PAGE
ACKNOWLEDGEMENT	IV
TABLE OF CONTENTS	V-IX
LIST OF FIGURES	X
LIST OF TABLE	XI
LIST OF ABBREVIATIONS	XII
ABSTRACT	XIII

CHAPTER 1

INTRODUCTION

1. Introduction	1
1.1 Background of study	1-2
1.2 Problem statement	2-3
1.3 Research questions	4
1.4 Research objectives	4
1.5 Scope of study	5
1.6 Sinificance of study	5
1.6.1 To organization	6
1.6.2 To managers	6

1.6.3 To researchers	7
1.7 Limitations of study	7
1.7.1 Limited number of respondents	7
1.7.2 Time Frame	7 -8
1.7.3 Attitudes of respondents	8
1.8 Definitions of Terms	8-9
1.8.1 Job Satisfaction	8
1.8.2 Salary/Compensation	8
1.8.3 Supervisor Support	9
1.8.4 Working Environment	9

CHAPTER 2 LITERATURE REVIEW

2.0 Introduction	10
2.1 Job Satisfaction	10-12
2.2 Salary/ Compensation	12-13
2.3 Supervisor Support	13-14
2.4 Working Environment	14-16
2.5 Theoretical Framework	16-17
2.6 Hypothesis Development	17-20
2.7 Summary	20