



**RELATIONSHIP BETWEEN INFORMATION TECHNOLOGY (IT) ACCEPTANCE AND
EMPLOYEE PERFORMANCE USING TECHNOLOGY ACCEPTANCE MODEL (TAM)**

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ABSTRACT

Achieving some standards of performance is the objective of all organizations because through these performances, organizations are able to grow and progress. The acknowledgment and viable usage of new technologies and information systems by people and organizations are areas of research that have picked up significance in recent of years. The issue on absence of user acceptance and selection of new technologies has for quite some time been an obstruction to its usage achievement. Information technology has vital importance in focused in every field. Customers are more aware about market and products than ever. To stay in business and to meet customer needs, organizations have to adopt new practices and new technologies. They have to modify traditional way of doing work. They have to adopt new technology to remain competitive.

The purpose of this research is to investigate the relationship between information technology (IT) and employee performance using Technology Acceptance Model (TAM). This research is a quantitative research which had used the questionnaire as the instrument for the collection of data. The data was collected and viable at 100% percentage out of the possible 144 respondents, all respondents take part in this research. Sample selection was based on simple random sampling method. The data collected was then evaluated by using Statistical Package for the Social Science (SPSS) Version 25 Software. Using SPSS, numerous test were converged such as reliability analysis, frequency distribution, descriptive analysis, Pearson's correlation analysis and multiple regression. The results indicated that perceived usefulness and perceived ease of use are related to employee performance.

KEYWORDS: *Information Technology, Employee Performance, Technology Acceptance Model, Perceived Usefulness, Perceived Ease of Use*

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