A STUDY ON "BIG FIVE PERSONALITY MODEL" PRACTICES AMONG MIDDLE AND TOP LEVEL MANAGEMENT AT HOSPITAL TERONU ANIS

NUR AIN BINTI ABD RAHMAN

BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS)
UNIVERSITI TEKNOLOGI MARA

AULY 2013

Table of Contents

	Page
ST OF TABLES	i
ST OF FIGURES	ii
BSTRACT	iii
CKNOWLEDGMENT	iv
HAPTER 1 TRODUCTION ackground of the Study Statement of the Problem	5 6 7
Research Objectives Research Questions Significance of the Study Limitation of the Study Definition of Terms Chapter Summary	9 10 12
HAPTER 2 TERATURE REVIEW Definition of Big 5 Personality	14 14
Leader's Gender Leader's Age Attitude HAPTER 3	17 18 19
ETHODOLOGY Research Design Sampling Frame Population	21 22 19
Sampling Technique Sampling Size Unit of Analysis	19 24 25
Instrument Validity of Instrument Data Collection Procedures Plan of Data Analysis	26 27 28
HAPTER 4 NDINGS Profile of Respondents	30
HAPIER 5	45

CON	CLUSIONS AND RECOMMENDATIONS	45
	Conclusion	45
	Recommendations	50
	ERENCES	
APPI	ENDICES	57
A	Cover Letter	48
В	Questionnaire	49
C	Follow-up Letter	67
D	Data Analysis	72

LIST OF TABLES

Table	e I	age
3.1	Post According to the Position of Hospital Tengku Anis	20
3.2	Rule of Thumb of Cronbach'S Coefficient Size	22
3.3	Activity's Schedule	23
3.4	Plan for Data Analysis	23
4.1	Demographic Characteristic of Respondents	26
4.2	The Attributes Practiced of the Leader Of Different Genders (n = 40)	28
4.3	The Attributes Practiced of the Leader Of Different Genders (n = 40)	28
4.4	The Attributes Practiced of the Leader Of Different Genders (n = 40)	29
4.5	The Attributes Practiced of the Leader Of Different Genders (n = 40)	29
4.6	The Attributes Practiced of the Leader Of Different Genders (n = 40)	30
4.7	The Attributes Practiced by the Leader Of Different Age (n = 40)	31
4.8	The Attributes Practiced by the Leader Of Different Age (n = 40)	32
4.9	The Attributes Practiced by the Leader Of Different Age (n = 40)	32
4.10	The Attributes Practiced by the Leader Of Different Age (n = 40)	33
4.11	The Attributes Practiced by the Leader Of Different Age ($n = 40$)	34
4.12	The Common Way Practiced by the Leader Toward Their Subordinates'	35
	Welfare (n =40)	
4.13	The Order of Attributes That A Leader Should Possess As Perceived by the	35
	Subordinates	
4.14	Reliability Analysis.	36

ABSTRACT

The purpose of wiring this research is to study the Big 5 Personality Model Practiced among middle and top level management at Hospital Tengku Anis.

The methodology describes and explain the sampling plan, the instrument be used to generate data, which assist to answer research question as outlined in chapter one.

Researcher used the table to represent the finding on frequency and mean for data that has been analyze. The result of reliability test that has been done is .725 which is considered as reliable and can be used for the future. The result were intended to use a better understanding of the leader's attitude practices among middle and top level management at Hospital Tengku Anis from the aspect of Big 5 Personality Model.

The Recommendation in this research is in order to avoid confusing while subordinate chose the correct order of attitude that they think their leaders should possess, the test should made up of two types of questions. It must include the scenarios and self-assessment