

INDUSTRIAL TRAINING
REPORT OF

**PETRONAS REFINERY
& PETROCHEMICAL
CORPORATION SDN
BHD**

**1st March-15th
August 2023**

PRPC

BA242
FINANCE

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Executive Summary The college of Business Administration at Universiti Teknologi Mara (UiTM) has included the topic Industrial Training (MGT666) in its course structure, which will provide students with pre-professional job experience. The topic requires students to complete industrial training at a designated organization over a six-month period. Students are encouraged to contribute to the organization during industrial training by participating in activities and carrying out the obligations assigned to them professionally. Industrial training is important because it allows students to demonstrate their abilities and prepare for the actual world of work.

This is an internship report based on my six-month internship program at PETRONAS Refinery and Petrochemical Corporation Sdn. Bhd. (PRPC), Pengerang, Johore, under the Department of Strategy, Business and Commercial Division Contract Management CFS from March 1st, 2023 to August 15th, 2023 as part of my BBA program. As someone who is absolutely new to the practical and business worlds, every hour spent at PETRONAS Refinery and Petrochemical Corporation Sdn. Bhd. provided me with valuable experience. Nonetheless, they were all beneficial to my eventual career.

Furthermore, the discussion regarding the investigation and the identified issue that the organization and department has been facing is included in this industrial training report. As a trainee and Finance student, I figured out the problem in the company and department involving invoicing and tenants. The problem is when Contract Management CFS issues an invoice. In this example, the issue arises because the contract-by-contract Development did not include precise conditions in the contract, resulting in the tenant taking advantage of Contract Management by refusing to pay the invoice and the firm incurring losses.

To summarize, the conclusion of the SWOT Analysis component helps the reader understand why the analysis is essential by examining positive and negative elements within and outside the firm. The company's analysis has been completed effectively based on observations and secondary data. The inquiry has focused on SWOT and PESTLE analyses. SWOT Tools have been used to identify your company's or a specific project's strengths, weaknesses, opportunities, and threats, and PESTLE Tools have also been used as a framework for examining the external elements that affect a firm. Finally, this paper includes a discussion and recommendations that companies may use to improve their services.

AKNOWLEDGEMENT

Alhamdulillah, without the guidance and assistance of several people who helped me a lot throughout the process of preparing and completing this report, this Industrial Training Report (MGT666) would not have been completed successfully. To prepare my report, I needed the assistance and guided of some respected individuals, for whom I am eternally grateful.

First and foremost, I thank Allah for allowing me to complete my industrial training at PETRONAS Refinery and Petrochemical Corporation Sdn Bhd in Pengerang, Johore. As completing this industrial report and working at PETRONAS Refinery and Petrochemical Corporation Sdn Bhd has given me great pleasure, I would like to express my gratitude and appreciation to my beloved advisor lecturer, Dr Aqilah Nadiyah Md Sahiq, for the valuable guidance, advice, and providing me with a good reporting guideline while completing this project.

Next, I'd want to thank the company and my supervisor, Ms. Dahlia Binti Hamdan, for giving me the opportunity to work at PETRONAS Refinery and Petrochemical Corporation Sdn Bhd in Pengerang, Johore. I'd also like to thank all of the staff members who have helped me, both directly and indirectly, during my time here. I am grateful to them for the effort and initiative they demonstrated from the first day I started working here until I successfully completed my industrial training, which has made me feel so at ease as a member of the team.

Apart from that, I am grateful for my parents' and the rest of my family's moral support, as well as their passionate encouragement. Everything was made possible for me because of the help I received throughout this long and difficult trip. Not to mention, an honorable mention goes to all friends for their patience and aid in finishing this report and industrial training. Thank you very much once more.

Finally, I apologize to all other unnamed individuals who helped me in many ways to produce the report, and we hope that this industrial training report can offer us with additional knowledge about the industrial world and facts about how to become an entrepreneur in the future.

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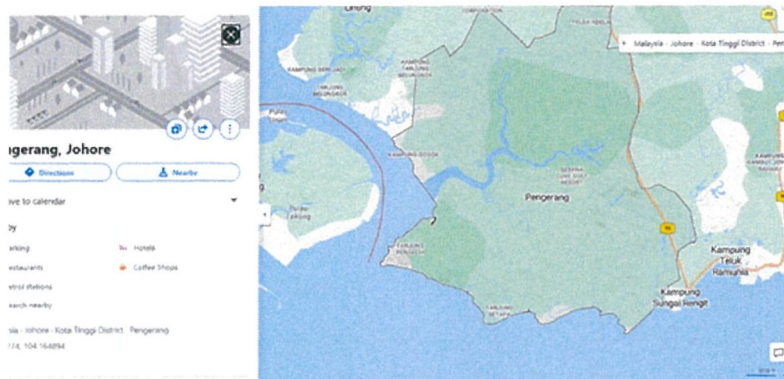
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COMPANY PROFILE



PETRONAS

The PETRONAS logo is dynamic and reflects the organization's skills and experience. The solid circle represents the untapped potential of individuals, communities, and the environment. The triangle represents the links between the Federal Government, State Government, and PETRONAS, as well as a solid direction. The logomark, which was created with a single stroke of a continuous line, shows our drive for continually pursuing innovative solutions and producing advancement. The logo's simplicity creates an inviting vibe, depicting a human-centered institution that inspires and nurtures talents while also contributing to the community via responsible action and caring.



PETRONAS Refinery and Petrochemical Corporation Sdn Bhd (PRPC) was launched in 2017 which is located at Pengerang, Johor. PRPC acts as a Park Developer and Park Manager and Service provider to ensure that all operations and activities in Pengerang Integrated Complex (PIC) are carried out safely and harmoniously. PETRONAS does have a slogan, "Passionate about Progress," which reflects the company's commitment to driving progress and growth in various aspects of its operations and the industries it serves.