



**TOTAL COMPENSATION AND BENEFITS THAT INFLUENCE EMPLOYEES  
PERFORMANCE: IN A VIEW OF FOREIGN WORKER**

**NURULFAIZZATI AMINAH BINTI AHMAD ARSANI  
2014473868**

**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS  
(HUMAN RESOURCE MANAGEMENT)  
FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA, KAMPUS BANDARAYA MELAKA**

**JULY 2017**

## **ACKNOWLEDGEMENT**

Bismillahirrahmanirrahim,

First of foremost, I would like to express my deepest gratitude to Allah S.W.T who makes all things possible and gives me the desire, ability, opportunity and the motivation to complete this project paper. I also would like to sincerely gratitude to my advisor Madam Umni Kalsum Binti Hassian for the continuous support of my Degree study and related research for her patience, motivation and immense knowledge. Her guidance helped me in all the time of research and writing of this thesis. I could not have imagined having a better advisor for my Degree study.

Nevertheless, I would also like to extend my special thanks to Human Resource and Administration department at Venture Ges Manufacturing Services (M) SDN. BHD. for all the endless cooperation and commitment given to me while doing my industrial training. I have learned alot and all the knowledge and experience gained will shape me well in futurer. Not only that, thanks to all foreign workers who gave the best cooperation upon conducting this study. Their feedbacks and support are invaluable to me.

Last but not least, I want to send out special thanks to my family and friends for their unconditional love and delights during the project time. With encouragement, understanding and help from anyone of our colleagues, friends and families, I would not have been able to get where I have right now.

## ABSTRACT

The purpose of this study is to determine the relationship between Total Compensation and Benefits influences Employees Performance in a view of Foreign Worker at Venture Ges Manufacturing Services (M) SDN. BHD. Venture Ges Manufacturing Services (M) SDN.BHD. are one of the manufacturing company that employed almost more than 500 foreign worker at Senai, Johor This study used the descriptive study to describe the foreign workers of Venture Ges Manufacturing Services (M) SDN. BHD. The targeted population is 270 foreign workers of Venture Ges Manufacturing Services (M) SDN. BHD. and the sample in this study covered 159 respondent from a total population. The sample was selected through simple random sampling techniques. Primary data was collected through uses of questionnaires. All the data in this research was analyze by using Descriptive analysis, Reliability Testing, Pearson Correlation analysis and Multiple Regression analysis.

Based on the findings obtain from descriptive analysis on the demographic profiles, it shows that most of the foreign worker are about 31 years and above. Next, female worker are the highest respondent that male worker and most of the foreign worker are from Nepal followed by Bangladesh. Not only that, based on the working experience of the foreign worker, most of them have experience in Venture Ges Manufacturing Services (M) SDN. BHD around 6 to 10 years and most of them only earned RM 0 until RM 1000. Data findings from Pearson Correlation analysis shows that all independent variables which pay, promotion, bonuses and benefits are significantly related to employee performance. Moreover, bonuses and benefits is the most related variable related towards employee performance because the correlation is moderate compare than pay and promotion which are weak. Finally, based on the regression models, the most influences element in total compensation and benefits influence employee performance is bonuses and benefits with the highest Beta Value

## TABLE OF CONTENTS

	<b>Page</b>
TITLE PAGE	
DECLARATION OF ORIGINAL WORK	ii
LETTER OF SUBMISSION	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENT	v - ix
LIST OF TABLES	x
LIST OF FIGURES	xi
ABSTRACT	xii - xiii
<b>CHAPTER 1 INTRODUCTION</b>	
1.0 Introduction	1
1.1 Background of Study	1 - 4
1.2 Problem Statement	5 - 10
1.3 Research Objective	10
1.4 Research Questions	10
1.5 Research Hypothesis	11
1.5.1 Hypothesis 1	
1.5.2 Hypothesis 2	
1.5.3 Hypothesis 3	
1.6 Scope of Study	12

1.7	Significance of Study	12 - 13
1.7.1	Government	
1.7.2	Manufacturers	
1.7.3	Human Capital Department	
1.7.4	Researcher	
1.8	Limitation of Study	13 - 15
1.8.1	Variables	
1.8.2	Venture Ges Manufacturing Services (M) SDN. BHD.	
1.8.3	Countries	
1.8.4	Department	
1.9	Definition of Terms	15 - 18
1.9.1	Compensation	
1.9.2	Pay	
1.9.3	Salary	
1.9.4	Promotion	
1.9.5	Bonuses	
1.9.6	Benefits	
1.9.7	Employee	
1.9.8	Performance	
1.9.9	Foreign Worker	
1.9.10	Pay for Performance	