

THE RELATIONSHIP BETWEEN JOB SATISFACTION AND
TURNOVER AMONG STAFF IN UITM PAHANG

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ABSTRACT

The purpose of this study was to measure the level of employee's satisfaction and turnover in Universiti Teknologi Mara Pahang. This study also uses to identify the current problem face by the employees. Other that, this study need to identify how level of job satisfaction occur in offices. The questionnaires was using a method in conduction this study. The questionnaires has been distributed randomly to the respondent who working in administration department such as Hal Ehwal Akademik, Hal Ehwal Pelajar, Pentadbiran and also Unit Pengurusan dan Fasiliti in Universiti Teknologi Mara Pahang. About 30 respondent have answer the questionnaires distribute. In order to make some improvement to the employees in Universiti Teknologi Mara Pahang, some suggestion and recommendation was stated. For conclusion, we have found that the staff of UiTM Pahang have support and agreed that job satisfaction driven the better work performance among them. Furthermore, by improving the knowledge about job satisfaction, it can be concluded that ones company can provide better and understable job satisfaction that can avoid the staff to turnover. Finally, the top management must concern the welfare their staff in order to increase ones productivity and work performance.

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