

FACULTY OF COLLEGE CREATIVE ARTS

BACHELOR OF CREATIVE MOTION DESIGN (HONS)

PRINCIPAL OF ENTREPRENEURSHIP (ENT530)

SOCIAL MEDIA PORTFOLIO (40%)



CLASS:

ENT530

PREPARED BY:

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Above all, we are grateful to Allah S.W.T. for providing us with the opportunity to complete this report. We are unable to complete this report without his gratitude and compassion. We are blessed with His gifts towards us, to ease the journey and to sail this journey smoothly.

EXECUTIVE SUMMARY

Social media is an internet communication tool enabling real-time customer interaction and information sharing. It can be used to sell and market our goods and services, build online networks, and improve customer engagement. We can interact with our customers on social media and learn what people say about our business. Besides that, a social media portfolio allows us to understand how the business operates on social media and its financial outcomes. The business can adapt and make use of various posts based on the social media planning that has been prepared.

However, Animania's Stickers mission is to provide absolute quality stickers that can be pasted on any surface. This small, home-based business is located in Puncak Alam, Selangor, and was established a few months ago in 2023. In addition, the social media portfolio includes hard sales and soft sales that can provide insights about the target customers through Facebook. A specific Facebook URL makes it easier for customers or the target market to find Animania's Stickers online and browse our information.

Creating a Facebook page for our business is a great way to interact with current and new clients. It allows us to target specific consumers and market to them effectively. Our page can even help cultivate brand recognition among Facebook users when done correctly. With over a billion users on Facebook, it is important to connect with individuals who share our interests. We can select specific audiences to reach with our promoted posts on Facebook for Business based on their geographic location, age, interests, and more. Therefore, using this platform to advertise and sell our popcorn products is the best decision for this assignment.

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Registration Evidence

Go-Ecommerce registration

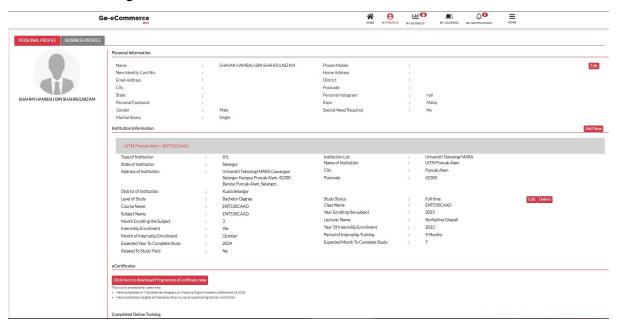


Figure 1: Hambali's Go-Ecommerce registration

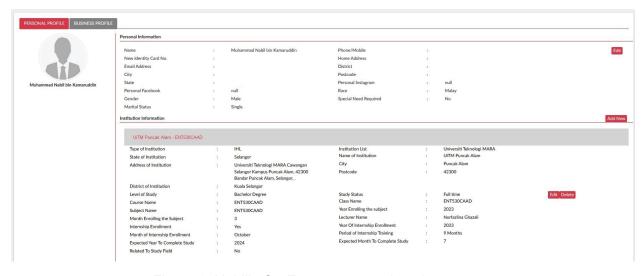


Figure 2: Nabil's Go-Ecommerce registration

MyENT certificate



Figure 3: Hambali's MyENT certificate



MASMED YOUNG ENTREPRENEUR (MyENT)

SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2021889268

Nama : Muhammad Nabil bin Kamaruddin

Program Pengajian : SARJANA MUDA SENI REKA GRAFIK (KEPUJIAN)

Fakulti : Faculty of Art & Design

Kampus : Selangor

MAKLUMAT PERNIAGAAN

Mod Perniagaan : Hybrid

Bidang Perniagaan yg : Penjualan stiker

diceburi

Tempoh Berniaga : 4

No. Pendaftaran Perniagaan : https://www.facebook.com/profile.php?id=100092654520221

Alamat Premis Perniagaan

Tarikh Mendaftar : 03 Jul 2023 Tarikh Kemaskini : 14 Jul 2023 Tarikh Cetak : 14 Jul 2023

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

Figure 4: Nabil's MyENT certificate

1.0 INTRODUCTION TO BUSINESS

1.1 Name and address of the business

Animania Stickers is a sticker business that sells different types of anime stickers. Shahmi Hambali and Muhammad Nabil are the owners of this company. Hambali started this business because he loves to collect anime stickers that can be pasted on his laptop. The business name Animania Stickers was inspired by many anime that can be watched and collected. Furthermore, this is a home-based business located at Puncak Alam, Selangor.

1.2 Organizational Chart

Organizational Chart

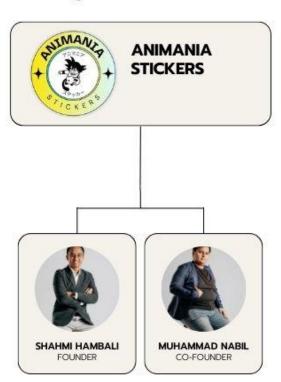


Figure 7: Animania's Stickers organisational chart

1.3 Mission and Vision

Mission:

Our mission at Animania Sticker is to bring delight, self-expression, and customization to people's lives through high-quality stickers. We aim to provide a diverse collection of unique designs and customizable options that allow individuals to personalise their belongings and enhance their everyday experiences.

Vision:

Our vision is to become the preferred choice for Anime lovers or community, known for our creative stickers design, superior quality, and commitment to customer satisfaction.

1.4 Descriptions of products/services

Sticker is the item that we sell. Our sticker is conveniently packed in secure plastic wrap, making it portable to keep when not applying them yet. Enjoy its spectacular quality. Experience the slick and shine of the paper material and noticeable when you paste just by looking from afar. Each batch of our sticker is carefully printed by a high quality printer which takes a lot of ink colour and pride in creating a sticker that embodies pure design. Every piece is made with love and attention to detail. We believe in using only the finest material to create our stickers.

Name	Animania Sticker
Address of Business	
Facebook URL	https://www.facebook.com/AnimaniaStickers
Telephone Number	
Form of Business	Partnership
Types of Business	Art and Hobby
Mission	Our mission at Animania Stickers is to bring delight, self-expression, and customization to people's lives through high-quality stickers. We aim to provide a diverse collection of

	unique designs and customizable options that allow individuals to personalise their belongings and enhance their everyday experiences.								
Vision	Our vision is to become the preferred choice for Anime lovers or community, known for our creative stickers design, superior quality, and commitment to customer satisfaction.								
Price List	1 sticker (RM0.50) 12 sticker / 1 set (RM5.00)								

1.5 Price List (Menu)



Figure 8: Animania Sticker Price List

2.0 FACEBOOK PAGE (FB)

2.1 Creating Facebook (FB) Page



Figure 9: Animania Sticker Facebook Page

The Facebook page has been established since 9th May 2023 after discussions with partnerships regarding posting and designs. As a kickstart for the business online page, Animania Sticker started with the logo and the cover photo. Animania Sticker provided the information needed on the cover photo to ease the visitor of the page to reach out and ask for further details about the business.

2.2 Customizing URL Facebook (FB) Page

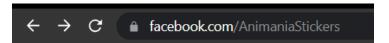


Figure 10: Animania Sticker Facebook URL

As stated previously on the business details, the Facebook page could be accessed through the URL link: https://www.facebook.com/AnimaniaStickers

The company page's Socustomised URL link seeks to make it easier for viewers to navigate the page without using Facebook's search function. This campaign was successful in grabbing the attention of the audience and raising brand recognition among the general public and potential customers. To make it easier for users to browse and remember the brand, the URL was chosen to be brief and identical to the page

name.

2.3 Facebook (FB) Post-Teaser



Figure 11: Teaser 1



Figure 12: Teaser 2



Figure 13: Teaser 3

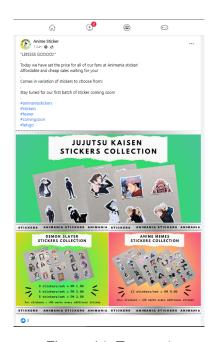


Figure 14: Teaser 4

2.4 Facebook (FB) Post-Copywriting (Hard Sell)



Figure 15: Hard sell 1



Figure 16: Hard sell 2



Figure 17: Hard sell 3



Figure 18: Hard sell 4

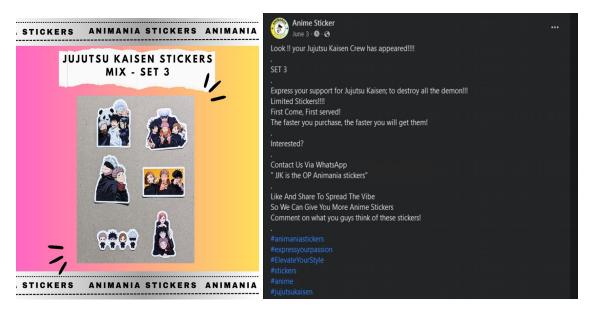


Figure 19: Hard sell 5



Figure 20: Hard sell 6



Figure 21: Hard sell 7

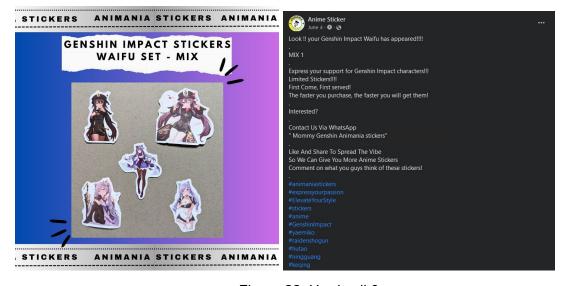


Figure 22: Hard sell 8



Figure 23: Hard sell 9



Figure 24: Hard sell 10



Figure 25: Hard sell 11

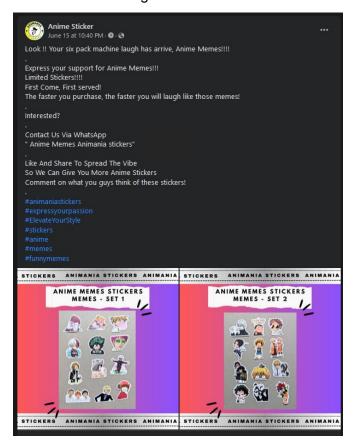


Figure 26: Hard sell 12

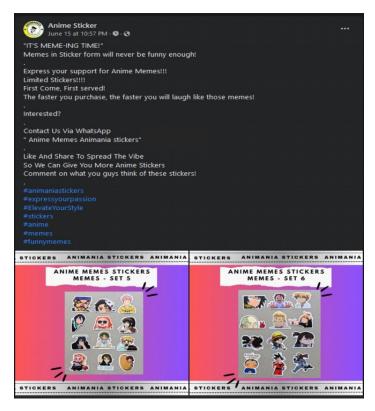


Figure 27: Hard sell 13

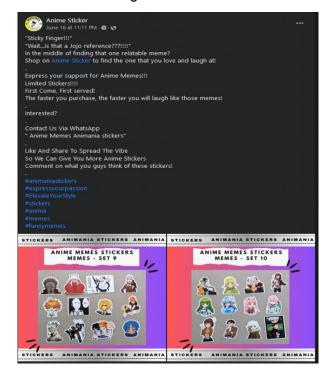


Figure 28: Hard sell 14

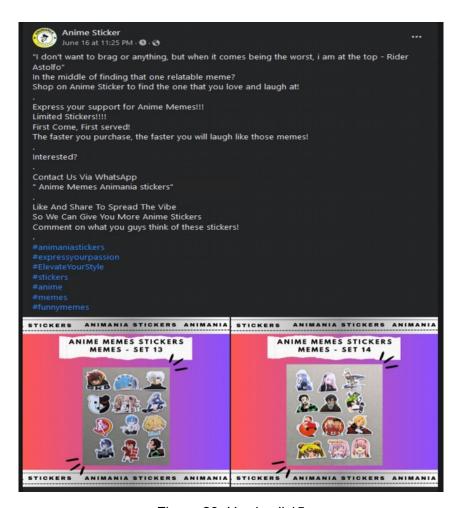


Figure 29: Hard sell 15



Figure 30: Hard sell 16

2.5 Facebook (FB) Post – Copywriting (Soft Sell)

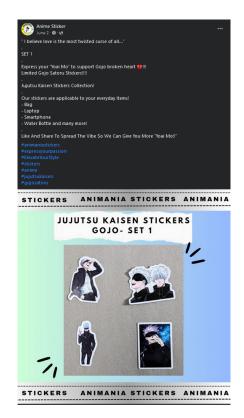


Figure 31: Soft sell 1



Figure 32: Soft sell 2

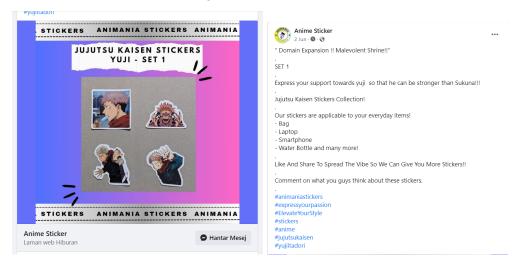


Figure 33: Soft sell 3



Figure 34: Soft sell 4

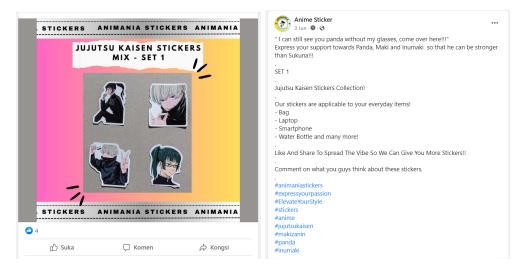


Figure 35: Soft sell 5



Figure 36: Soft sell 6

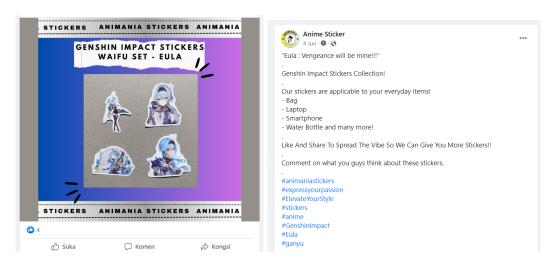


Figure 37: Soft sell 7

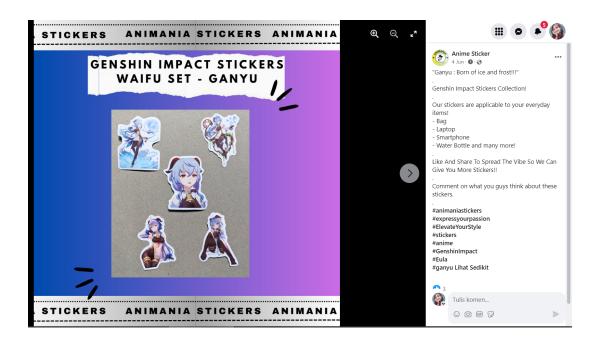


Figure 38: Soft sell 8

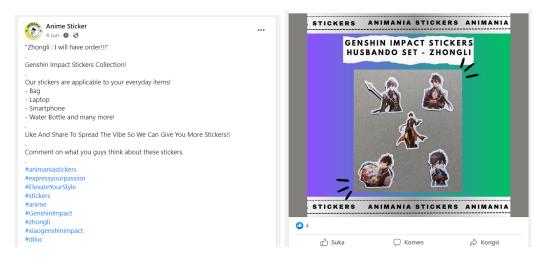


Figure 39: Soft sell 9



Figure 40: Soft sell 10

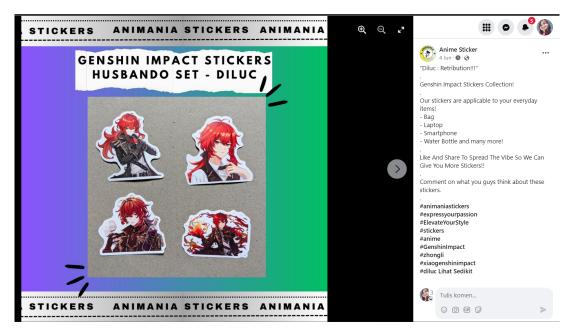


Figure 41: Soft sell 11

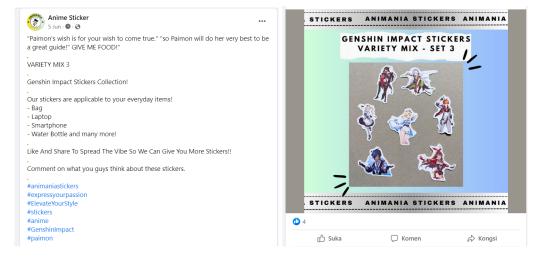


Figure 42: Soft sell 12

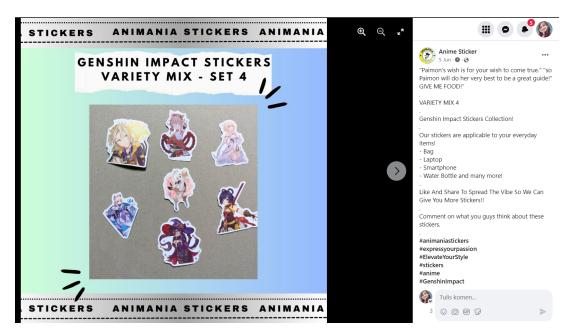


Figure 43: Soft sell 13

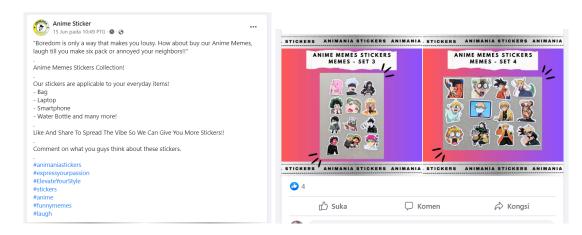


Figure 44: Soft sell 14

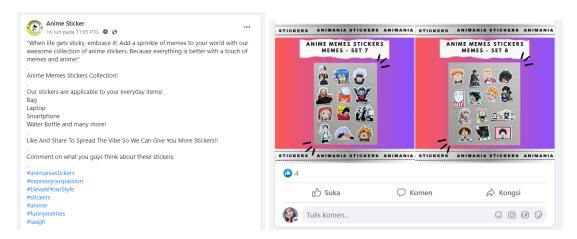


Figure 45: Soft sell 15

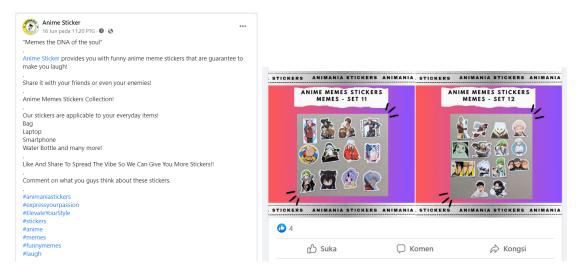


Figure 46: Soft sell 16

2.6 Relevant Graphics to each Post/Copywriting





Figure 49 - 50: Logo & Facebook cover photo

2.7 Sales Report

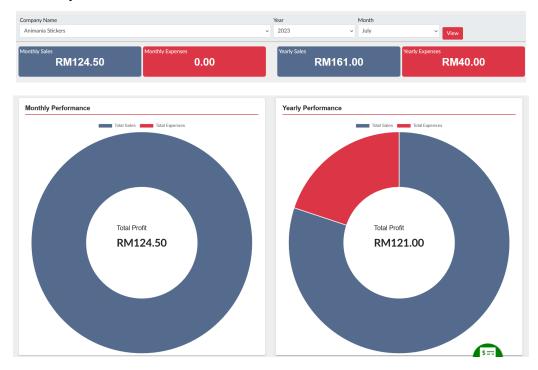


Figure 85: Go-eCommerce Chart

Go-eCommerce

Business Name	Date	Туре	Marketplace(i f any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Animania Stickers	16/06/2 023	offline			6					14/07/2 023
Animania Stickers	10/06/2 023	offline			5				12 pcs sticker - customer choice	14/07/2 023
Animania Stickers	12/06/2 023	offline			4				8 pcs random stickers	14/07/2 023
Animania Stickers	12/06/2 023	online	Social Media		1.5				3 pc stickers	14/07/2 023
Animania Stickers	05/07/2 023	online	Social Media		12				24 pcs - stickers random	14/07/2 023
Animania Stickers	01/07/2 023	offline			2				Yuji Set 1	14/07/2 023
Animania Stickers	05/07/2 023	offline			5.5				13 pcs set	14/07/2 023
Animania Stickers	07/07/2 023	online	Social Media		5				12 pcs stickers random	14/07/2 023
Animania Stickers	07/07/2 023	offline			5				12 pcs random stickers	14/07/2 023
Animania Stickers	07/07/2 023	online	Social Media		2				4 pcs stickers random	14/07/2 023
Animania Stickers	08/07/2 023	online	Social Media		5				12 pcs random stickers	14/07/2 023
Animania Stickers	08/07/2 023	online	None		2				Waifu set - Eula	14/07/2 023
Animania Stickers	05/07/2 023	offline			6				14 pcs sticker random	14/07/2 023
Animania Stickers	29/06/2 023	offline			9				17 pcs random stickers	14/07/2 023
Animania	10/07/2	offline			5				Memes - set 10	14/07/2

Business Name	Date	Туре	Marketplace(i f any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Stickers	023									023
Animania Stickers	11/07/2 023	offline			6				Memes - set 16	14/07/2 023
Animania Stickers	14/07/2 023	offline			3.5				Tanjiro - Set 1	14/07/2 023
Animania Stickers	08/07/2 023	offline			2				Megumi - set 2	14/07/2 023
Animania Stickers	10/07/2 023	offline			1.5				Nobara - Set 1	14/07/2 023
Animania Stickers	11/07/2 023	offline			3.5				Genshin Variety Mix - Set 3	14/07/2 023
Animania Stickers	31/05/2 023	expen ses				Goods	Stock	40	Stickers Stocking	14/07/2 023
Animania Stickers	28/06/2 023	offline			11				Memes - Set 1 & Set 2	14/07/2 023
Animania Stickers	05/07/2 023	offline			5				Memes - Set 8	14/07/2 023
Animania Stickers	12/07/2 023	online	Social Media		5				Memes - Set 10	14/07/2 023
Animania Stickers	14/07/2 023	online	Social Media		2.5				Husbando set - Zhongli	14/07/2 023
Animania Stickers	13/07/2 023	online	Social Media		4				2 pcs Random Stickers	14/07/2 023
Animania Stickers	09/07/2 023	online	Social Media		5				Memes - set 4	14/07/2 023
Animania Stickers	12/07/2 023	offline			2				Husbando Set - Diluc	14/07/2 023
Animania Stickers	06/07/2 023	offline			11				Memes - set 8 & set 14	14/07/2 023

Figure 86 : Sales Report Go-eCommerce

The sales report for Go-eCommerce has been updated for every transaction process in the business. As for June's total sales, it has been recorded that the Anime Stickers sales get a positive outcome from the customer and reach a total of RM 121.00 in profit. The transaction process went through both online and offline depending on the customer's preferences.

3.0 Conclusion

As a part of small and medium-sized enterprises (SME) in the art and hobby industry, Animania Sticker could not deny the challenges faced to compete with other competitors. However, Animania Sticker believes that every business has their own uniqueness to portray to the audiences. In the case of Animania Sticker, their sticker products' material element is the selling point, despite the presence of numerous sticker options in the market. The material aspect has successfully engaged both the business and customers, including the service provided, which has satisfied them.

With the evolution of the digital era, e-commerce has become an essential aspect to consider, particularly with the prevalence of platforms like Facebook, which is widely used by SMEs in Malaysia. Therefore, Animania Sticker recognizes the importance of leveraging e-commerce to enhance their business. This initiative also encourages young entrepreneurs to start their own businesses and sell quality sticker products from home, posting them online for better engagement and reach. Facebook, being the main platform, plays a significant role in helping Animania Sticker expand its business beyond the local community, reaching customers throughout the Selangor area who have come to recognize and appreciate their sticker products.

Facebook mainly focuses on postings from time to time, especially for the business page. This highlighted that teaser postings, hard sell postings and soft sell postings complement each other to spark the page with information and engagement with the audience. As for Animania Sticker achievement, the Facebook postings managed to reach 4 teaser postings, 16 hard sell postings and 16 soft sell postings altogether. Animania Sticker aims to create more postings for better reach of customers in the upcoming future in order to inform the customers about new items, promotions and anything related to the product. All in all, Animania Sticker Facebook page is the right platform to keep track of the business marketing activities for Malaysian prospective customers. Animania Sticker might as well boost more postings from time to time to increase the page insight after this.

APPENDICES

Receipt payment for Animania Sticker

