



**Abstract**

This paper studying on the strategies and factor that associate to the knowledge management best practices in public organization using data derived the survey on Sabah public libraries. The objectives are to study the strategies used by Sabah public libraries in practicing knowledge management and to know the factor that associate with knowledge management best practice in Sabah public libraries. The findings revealed that public sectors used organizational culture, organizational structure, technology appliance, human resource management and political directives as the factor on implementing their strategies on knowledge management in Sabah public libraries. Besides, there are only three factors associate with knowledge management best practice in public organization. There are organizational culture, structure and human resource management. These study represent the agreement on knowledge management applied in public organization by all level of employees in public organization.

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I have reviewed the final and complete research report and approve the submission of this report for evaluation.

## Chapter 1: Introduction

First and foremost, I headed my gratitude to Puan Intan Syahriza Azizan for her assistance and guidance to complete the research on time. This research has made extensive reference to the overall topics about the knowledge management in public organization.

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