

USAGE OF SULTAN BADLISHAH LIBRARY RESOURCES AMONG BACHELOR ADMINISTRATIVE SCIENCE STUDENTS OF UITM KEDAH

SITI HAFIZAH BINTI RIDZUAN (2008405542)

FACULTY OF INFORMATION MANAGEMENT UNIVERSITY TEKNOLOGI MARA (UITM) KEDAH

IML604: RESEARCH PROJECT IN LIBRARY AND INFORMATION SCIENCE

SEPTEMBER 2011 – JANUARY 2012

ACKNOWLEDGEMENT

Firstly I would like to thank to En. Rosli b. Hassan my supervisor for Research Project in Library and Information Science (IML 604), for his willingness and the kindness in helping me while doing this project. In the process of completing this project, En. Rosli b. Hassan always helps me and gives me guidance. Besides that, he also gives me useful tips and advice during the hard times I faced while doing this project. Without his guidance and advice, all that I can say is, I will completely hopeless.

Not forgotten to all of my family who always support me and helps me while doing this project. I also would like to thank to my friends for helping me in completing this project. Lastly, my special thanks are addressed for the persons who direct or indirectly get involved in completing this project. I hope that I can give better performance in the next project. There is no words that can describe how relieve when I able to finish this project.

Thank you,

SITI HAFIZAH BINTI RIDZUAN

31[®] OCTOBER 2010

TABLE OF CONTENTS

CON	TENT			PAGE	
AUT	HENTIC	ATION			
ACK	NOWLE	DGEMENT		ii	
TABLE OF CONTENTS					
LIST OF TABLES					
LIST OF DIAGRAMS/FIGURES					
LIST	OF AB	REVIATION			
ABS	TRACT				
CHA	PTER 1				
1.0	INTR	INTRODUCTION			
	1.1	Background	of the topic		
		1.1.1 Back	ground of the Study	1-2	
		1.1.2 Back	ground of the Company	3	
	1.2	Problem Sta	stement	4	
	1.3	Rational of	the Study	4	
	1.4	Research Q	uestions	5	
	1.5	Significance	e of the Study	6	
	1.6	Objective of	the Study	6	
		1.6.1 Gen	eral objective	6	
		1.6.2 Spec	cific objectives	7	

1.7	Defint	7	
	1.7.1	1.7.1 Library	
	1.7.2	Library Resources	7
	1.7.3	Library Anxiety	8
	1.7.4	Library Skill	8
	1.7.5	Information Literacy	8
	1.7.6	Usage	9
	1.7.7	Bibliographic Instruction (BI)	9
	1.7.8	Library use	9-10
	1.7.9	Electronic Resources	10
1.8	Hypot	11	
	1.8.1	Theoretical Framework	11
	1.8.2	Null Hypothesis and Alternate Hypothesis	11
		1.8.2.1 Hypothesis 1 (H1)	12
		1.8.2.2 Hypothesis 2 (H2)	12
		1.8.2.3 Hypothesis 3 (H3)	12
1.9	Scop	e of the Study	13
1.10	Limitation of the Study		
	1.9.1	Time Constraint	13
	1.9.2	Limited Resources	14
	1.9.3	Lack of Experiences	14
	1.9.4	Financial Constraint	14

ABSTRACT

A library is a collection of sources, resources, and services, and the structure in which it is housed; it is organized for use and maintained by a public body, an institution, or a private individual. In the more traditional sense, a library is a collection of books. While library resources refers to the sources that are provided by library to their users. Thus, modern libraries are increasingly being redefined as places to get unrestricted access to information in many formats and from many sources. This study seeks to usage of library resources among Bachelor of Administrative Science student at UiTM Kedah. Besides, this relationship also seeks relationship between variables which are the the usage of library resources at UiTM Kedah with factor that influence the usage of library resources, awareness, users' perception and role of librarian. Researcher was distributed questionnaire for data collection. The findings showed that respondent give positive respond to all independents variables. In conclusion, the factors influence the usage of library resources, users' perception and role of librarian is the elements to determine the usage of library resources.

Keywords: Resources, User Studies, Information, Academic Libraries