



اَوْنِيُوْ سِيْتِي تِي كُونُو لُو كِي مَبَارَا  
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**DIPLOMA IN PUBLIC ADMINISTRATION**

**RESEARCH METHODOLOGY (PAD340)**

**STUDENT PERCEPTION TOWARDS THE FACILITIES  
PROVIDED AT UITM HOSTEL.**

**By:**

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# CHAPTER 1

## INTRODUCTION

### 1.1 INTRODUCTION

The Universiti Teknologi Mara (UiTM) students are provided with facilities in their hostel by UiTM College. The purpose of the study is to know the students perception towards facilities available at UiTM hostel. The hostel involve in this study are Seri Gading, Seri Serapi (Pelapes) and Seri Mulu.

Besides that, the purpose is to investigate the condition of facilities in UiTM hostel. It is important to ensure facilities provided meet the student needs because this will provide conducive learning. Thus, it will provide evidence on the state of facilities. The information obtained from the study can be used to assist UiTM management to improve facilities provided.

### 1.2 PROBLEM STATEMENT

Conducive environment at the hostel is important to students learning process. When UiTM provide good environment, it can give positive impact to the student performance. Student will be motivated, boost morale, feel comfortable and can study with peacefully.

It is important to learn about the perception and opinion of the students towards the facilities that have been provided by UiTM College at the hostel for them.

## **CHAPTER 2**

### **LITERATURE REVIEW**

#### **2.1 INTRODUCTION**

In this Literature Review, we will discuss the type of facilities such as bedroom, laboratory (toilet and washroom), study room, lobby, waiting room, staircase and electrical which related to studies.

#### **2.2 BACKGROUND OF HOSTEL AT UiTM SARAWAK**

Our groups have done research about perception towards facilities provided at Universiti Teknologi Mara (UiTM) hostel branch Samarahan, Sarawak. There are consists of three hostel provided, which is Seri Gading, Seri Serapi and Seri Mulu. Seri Gading and Seri Serapi is hostel for female student, while Seri Mulu for male student. Moreover, they are many facilities provided for the students in the hostel such as, TV room, study room, wash room, bathroom, toilet, lobby, laboratory, and staircase also electrical.

A part from that, for college Seri Gading, they are consisting four blocks and every block has five levels. Then every block there are has difference amount of room whereby for block 1 and 4 there are consist to two students in one room and the capacity for block 1 and 4 are 498 rooms. Then for block 2 and 3, there are consist to 4 students in one room. For block 2 and 3, the capacity is 250 rooms.

Then, for Seri Mulu, there are consisting 6 blocks for boys. Every block only has 3 levels. For blocks 1,2,3,4 and 5 there are consisting to 72 rooms for every block and the capacity students in one rooms is four. Besides that, blocks 6 has 68 rooms and per rooms consisting to two students. Seri Mulu also has disable person (OKU) rooms which are two students in one room. The amount of the boys students that are staying in the hostels are around 1474 students.

## **CHAPTER 3**

### **RESEARCH METHODOLOGY**

#### **3.1 INTRODUCTION**

This chapter is about how we carried out this study through data, sample size, scale which is through methodology, data analyze and data to measure.

#### **3.2 RESEARCH DESIGN**

Research design is concerned with turning the research question into a testing project. The research design in this study depends on our research questions. Other than that, through research design, every design has its positive and negative sides. After all to be done by our research, the student perception while living in the hostel we obtained from our survey.

Refer to our research; we are using descriptive research design. Descriptive research design is a scientific method which involves observing and describing the behavior of a subject without influencing it in any way. For our case study, we use questionnaires as our method to collect the information. Apart from that, our questionnaires related to descriptive research design whereby, sensitive question are avoided.

#### **3.3 UNIT OF ANALYSIS**

In our study, unit of analysis that we choose is the facilities in the hostels; room, laboratory, study room, TV room, waiting room, lobby, staircase and electrical supply in Universiti Teknologi Mara (UiTM) Campus Samarahan.