

# UNIVERSITI TEKNOLOGI MARA FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT:
HOSPITAL TANAH MERAH
UNIT TEKNOLOGI & KOMUNIKASI ICT (HOSPITAL TANAH MERAH, 17500
TANAH MERAH KELANTAN)

SPECIAL PROJECT: LEAN HEALTHCARE (BED MANAGEMENT SYSTEM)

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IM245 - BACHELOR OF SCIENCE (HONS.) INFORMATION SYSTEM
MANAGEMENT
FACULTY OF INFORMATION MANAGEMENT
UNIVERSITI TEKNOLOGI MARA KELANTAN

01 AUGUST 2017 - 31 DECEMBER 2017

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REPORT SUBMITTED IN FULFILLMENT OF THE REQUIREMENT FOR THE INDUSTRIAL TRAINING
FACULTY OF INFORMATION MANAGEMENT
UNIVERSITI TEKNOLOGI MARA KELANTAN

01 AUGUST 2017 - 31 DECEMBER 2017

**DECLARATION** 

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#### **ABSTRACT**

The industrial training report based on practical training by the trainee during five months start on August 2017 until December 2017. The training had been done in "Unit Teknologi dan Komunikasi (ICT) Hospital Tanah Merah". Although the training had been done in Unit ICT, besides the Special Project of the trainee focus on to Unit Kecemasan Hospital Tanah Merah "Bed Management System". In five months, there are too much activities had been touch by the trainee include indoor activites and outdoor activities. During intership program, the trainee had been supervised by Encik Faizal Haini bin Fadzil and Encik Muhd Zakie bin Shafie as Organization Supervisor. The special project had been touch in Chapter 3 while Chapter 1 and Chapter 2 more on experience of the trainee during the internship in five months. The last chapter in Chapter 4 more on conclusion and recommendation of the special project and whole on intership time.

Keywords: Special Project, Unit ICT, outside office, supervisor, internship

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#### ACKNOWLEDGEMENT

Assalamualaikum Warahmatullahi Wabarakatuh. First of all, I would like to thankful to our Creator, Allah Subhanahuwata'ala on His guides to me as a human. As human I can't continue my life without His Rahman & His Rahim.

Secondly, I would like to thanks to my parents for their support my studies in weather in financial or spirit supportive.

After 5 years of studying at MARA Technology of University, many of which I have learned in my life over the past five years have been demanding in academic and soft skill, I have finally completed my learning in information systems management (IM245), and i have finished with my last project this "hardcore" project. At this opportunity I would like to extend my appreciation to Ass Encik Faizal Haini bin Fadzil as my faculty supervisor, who guide and teach me since i started until i finished my industrial training. He gives many good motivations to me about the project and much guide me to show the truth concept how to make the project more interesting and valuable.

In finishing this special project i would like to mention supervisor in organization, Information Technology Officer in Unit (ICT) Hospital Tanah Merah Encik Mohd Zakie bin Shafie that always teach me how to be good employee and he always give the good motivation to me how to survive when i have the job later. He also share a lot of his experience to me as a teaching and guidance.

Lastly, during my study in UiTM started diploma 2012 until finishing my degree 2017, I would like to thank to all my lecturers and academic advisors, among them, Sir Zafian, Sir Naim, Dr. Ghazali, Sir Faiz, Madam Shaliza, Madam Salliza, Madam Izzatil,

and other lecturers that never stop to teach the student in UiTM. Also not forget to my friends (Unit ICT) Staff, and others that always give me good support in every single action of my study.

#### **CHAPTER 1**

#### INTRODUCTION

#### 1.1 Background of the Organization

The practical place that had been choose is Tanah Merah Hospital. In Tanah Merah Hospital, I placed at Information Technology and Communication Units.

Tanah Merah Hospital, located 8 km from Machang, 24 km from Pasir Mas, 60 km from Jeli, 51 km from Kota Bharu, This organization Provides services to 116880 residents (Citizens and Non-citizens) based on the census in 2010 projected (projection 2014, 146700 based on Bancian 2010). the economic resources of the surrounding community, 70.2% Traded, 8.2%, Public servants, 6.2%, Others15.6%.

The construction history, which began in 1975, costs around RM 7.8 million, 10 years period to complete its construction. Inaugurated by His Royal Highness Sultan Al Kelantan on Sunday, April 20, 1986. The Tanah Merah Hospital (HTM) started its operations on 2 May 1985.



Figure 1: Tanah Merah Hospital

#### i) Motto

"Track Quality, Generate Excellence"

#### ii) Vission

The Tanah Merah Hospital will be the ultimate center of excellence in care services through responsible, committed and highly skilled staff by emphasizing corporate culture, customer satisfaction, continuous quality improvement, innovation, affordable and proactive technology and promoting healthy lifestyle and participation the whole society towards improving the health status and quality of life.

#### iii) Mission

To provide quality, dynamic and environmentally friendly medical and support networks to the internal and external users of hospitals.

#### iv) Quality Base

Superior management of the Tanah Merah Hospital is confident of its committed and responsible commitment of quality and always strives for the enhancement of the "Quality Management System" to meet customers' needs.

#### v) Objective

To provide quality, dynamic and environmentally friendly medical and support services to the internal and external users of hospitals.

## 1.2. Organization structure

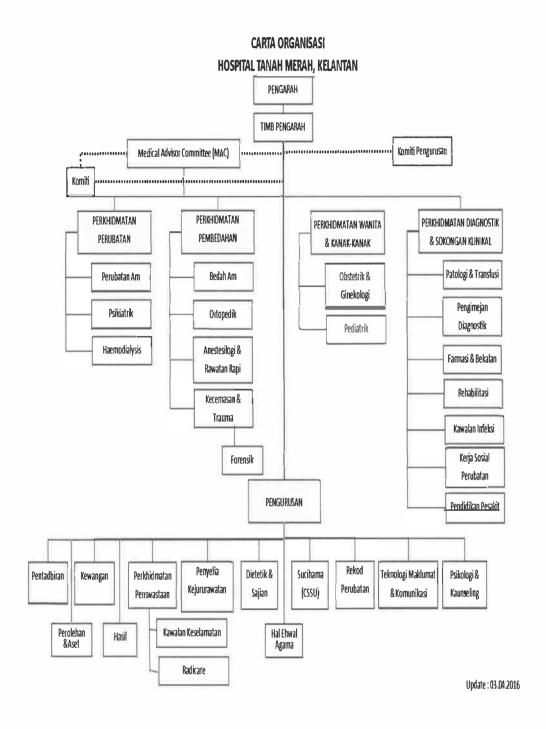


Figure 2: Oganizational Structure

#### **CHAPTER 2**

#### **ORGANIZATION INFORMATION**

#### 2.1 Departmental Structure

In Tanah Merah Hospital, it have medical and non medical department, in medical department divided by units. The Information and Communication Technology Unit (ICT) is a unit responsible for providing ICT infrastructure and services as well as ICT technical support services to Tanah Merah Hospital staff. ICT unit has 3 staff members on duty.

#### i) Vission

To assist the management of the Tanah Merah Hospital in implementing an integrated Information and Communication Technology (ICT) initiative to provide efficient, quality, fast and continuous services.

#### ii) Mission

Strive to create an efficient, effective, secure and continuous ICT information and infrastructure system to support the Tanah Merah Hospital.

#### iii) Objective

- 1. Provide ICT infrastructure and services to Tanah Merah Hospital to improve the quality of service delivery system to customers.
- 2. Provide ICT technical support to Tanah Merah Hospital staff to ensure ICT facilities and services can be used to assist hospitals in carrying out their functions efficiently, effectively and continuously.
- 3. Optimize the use of ICT to enhance ICT knowledge and culture among the residents of Tanah Merah Hospital.

#### 2.1.1 Department chart

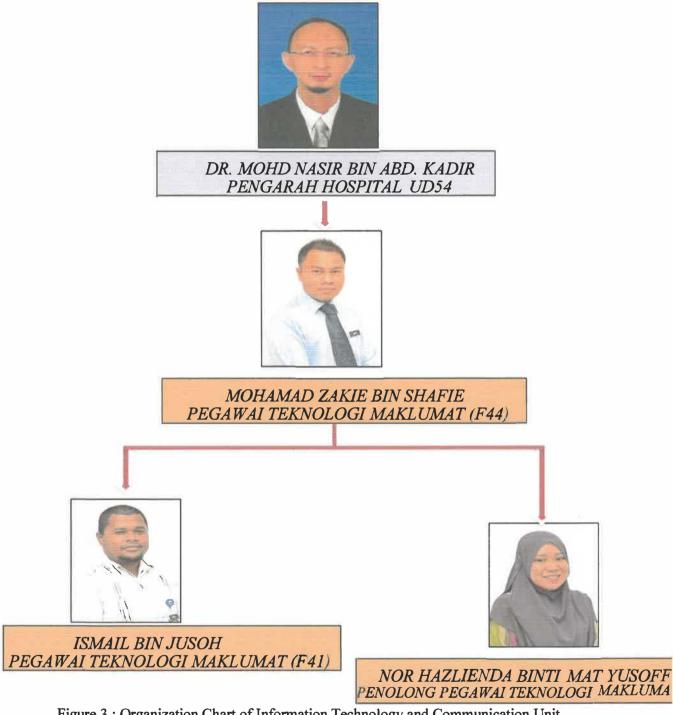


Figure 3: Organization Chart of Information Technology and Communication Unit

#### 2.2 Department Function

The main function of information and communications technology units is to Provide ICT infrastructure and services to Tanah Merah Hospital to improve the quality of service delivery system to customers.

Next, Provide ICT technical support to Tanah Merah Hospital staff to ensure ICT facilities and services can be used to assist hospitals in carrying out their functions efficiently, effectively and continuously.

Besides that information technology unit is also Optimizing the use of ICT to enhance ICT knowledge and culture among the residents of Tanah Merah Hospital. other than that, the ICT unit also provides technical support services to all hospital staffs to provide facilities in terms of hardware, software, and network as well as preparing for repair services in case of any damage problems.

#### **CHAPTER 3**

#### INDUSTRIAL TRAINING ACTIVITIES

#### 3.1 Training Activities

For the activities, I have done work in Information Technology and Communication (ICT) Unit in Tanah Merah Hospital. Based on schedule, the date of practical training start on 1 August 2017. Since five months, a lot of experiences got by doing many tasks including physical task and soft task, computerizing task and manual task, inside organization and outside organization. For the physical task, the practical student had been tasked to practice the technical support in term of networking, hardware, software and system.

#### 3.1.1. ICT Technical Support

In Information Technology and Communication (ICT) unit, the core bussines is more to technical support, practical student is assigned to be technical support for all users in the tanah merah hospital, this technical support divided into 4 categories in term of hardware, networking, system, and internet security support.

For networking support, users often have problems accessing the internet due to various problems, the main problem is the problem on switch network which causes users not able to access the internet, so the task of solving this problem becomes a practical student assignment. Besides that, the trainee have done the wifi analyzing, means that the trainee should analyze the wifi network that become around, it purpose for detect virus on internet.

Next, for the software support the trainee assigned to alert the problem of microsoft, especially micrososft office, user always suffer the problem of microsoft crash, so the trainee responsible to solve this problem

Next, For hardware, practical students are assigned to repair computers, broken computers will be repair. Besides that, trainee also assigned to support in setup lcd projector and amplifier system, The trainee also involve with printer device maintenance.

Next, for the internet security support, lately, the Tanah Merah Hospital suffer from ransomware threat, the trainee assigned to find the solution for makesure the internet has been protected

Next, in the tanah merah hospital have a system that from Ministry of Health (KKM), for the system support the trainee assigned to determine the system problem, if the system cannot access by user the trainee responsible to solve this problem first before report to system maintenace.





Figure 4: PC Maintenance and networking setup

# 3.1.2. Majlis Sambutan Maal Hijrah

"Majlis sambutan maal hijrah" is the program organized by the tanah merah hospital, this program has been executed on 9 september 2017 which it involved all the member of Tanah Merah Hospital, Among the activities in this program are the activities of cooking "Bubur Assyura" the trainee also join it.





Figure 5: Cooking "Bubur Assyura"

#### 3.1.3. Hari Pendidikan kesihatan bersama pakar

"Hari pendidikan kesihatan bersama pakar" is a karnival organize by top management cooperate with Kelab sukan dan kebajikan Hospital Tanah Merah, this program executed on 30 September 2017, the trainee assigned as photographer and also provide the technical support in term of ICT equipment that need on that program. this program has been launched by Dr. Mohd Nasir Bin Abdul Kadir as director in Tanah Merah Hospital. This program have medical exhibition provided by medical staff, they also provided medical consultation for public. Besides, this program have outdoor sport activities.



Figure 6: "Hari Pendidikan Kesihatan" program

#### 3.1.4. Karnival Sukan

"Karnival Sukan" is the program organized by "Kelab Sukan dan Kebajikan" (KSDK), in this program have various activities, among the activities is sport games. This sport even divided by two categories it indoor and outdoor activities

#### 3.1.5. Majlis Ceramah Maal Hijrah

This program "ceramah maal hijrah" delivered by ustaz saibon as religious officer in Tanah Merah district. The trainee was assigned as multimedia committe member during program

#### 3.1.6. Majlis Mesyuarat Agung Kelab Sukan dan Rekreasi

This event has been execute on november 2017, the purpose of this event is for election to restructure the organization on that club. the club funtion is to organize the sport activities in Tanah Merah Hospital. The trainee assigned to be MC in that program.

# 3.1.7. Majlis Sambutan Maulidurrasul

This event purpose to celebrate the day of birth our prophet, the event execute on december 2017, the trainee assigned as multimedia committee member in that event.



Figure 7: Multimedia Commitee Member

#### 3.1.8. System Development

The trainee also involve in system development task including maintain existing system that held in Tanah Merah Hospital and also develop new official portal for tanah merah hospital

#### 3.1.8.1. Maintain Existing System

The trainee involve to maintain the existing system such as Pharmacy Information System(PHIS), also Human Resource Information System (HRMIS), and Planning and budget system electronic (e-SPKB).

#### 3.1.8.2. Develop New Portal

The portal of tanah merah hospital is one of electronic medium which that show information to public about tanah merah hospital. The trainee also involve to develop new portal for tanah merah hospital, it because the existing portal is not suitable and old fashion, and need to new portal which more advance and accurate currently.

#### 3.2 Special Project (Bed Management System)

The special project was request from En Abdul Manap Bin Mohamad, as a Medical Assistant in Emergency Unit in Tanah Merah Hospital, En abdul Manaf as the person incharge from emergency unit he as a negotiator for this project, the emergency unit request for trainee create this system. The purpose of special project is want to facilitate Staff in emergency Unit and Nurse in ward to manage bed during patients transfer into ward. This system is under project of "Lean Healthcare", The Tanah Merah Hospital allocates the cost to buy this system, the cost allocated by three thousand and two hundred. This system has been launched on 1 November 2017 with 1 year maintenance service period.

#### 3.2.1 Client Background

For the special Project of System Development, the trainee coorporates with Emergency Unit as the client. Emergency Unit is the one of Unit in Tanah Merah Hospital. The Emergency and Trauma (E & T) Unit operates 24 hours a day and is handled by a yr Medical Officer and a medical officer on duty after office hours assisted by paramedics and support staff in shif. The main role of this unit is to provide "patient care" services including receiving, inspecting, diagnosing, treating and refering patients with quality and professional for critical and non-critical patients including providing a wide range of support services.

Handling of emergency cases is a key task in this unit, but cold cases remain to be addressed after the major emergency cases are completed. In line with its role, this unit is located in front of the hospital with several facilities such as the lifting / lifting of a spacious and covered patient, a comfortable and spacious waiting area. Responsible for initial assessment, maintenance, stabilization and emergency medicine also provide a

safe and environmentally friendly ambient care environment as well as clinical management of audit and research.

This unit provides emergency treatment 24 hours a day based on patient fitness divided by 3 main zones.

- Green Zones for 'emergency' and 'non-emergency'
- Yellow Zone for partial critical cases
- Red Zone (Red Zone) for critical cases

#### **Objective**

Accident & Emergency Unit will provide quality and professional services to all customers, especially to anxious and serious patients.

#### **Scope of Service**

#### Here are 6 main service scopes available:

- The main scope is "Patient Care" services: Includes receiving, checking, treating, referring and counseling of patients.
- Vehicle And Ambulance Services: Includes ambulance call service, case delivery to referral center and delivery of corpses and dispatch of experts and others.
- Services collecting hospital outcomes: Charge for outpatient, inpatient deposit, discharge from wards and charges for use of car and ambulance.
- Forensic Services
- The "OSCC"
- Top Up Call Management services to Emergency Units

One Stop Crisis Center (OSCC) is one of the branches of service in HTM's Emergency and Trauma Unit activities. The responsibilities in handling this service are headed by the head of the nurse and assisted by a medical assistant, a trained nurse and a community nurse and under the supervision of the y / m medical officer and Head of E & T Unit.

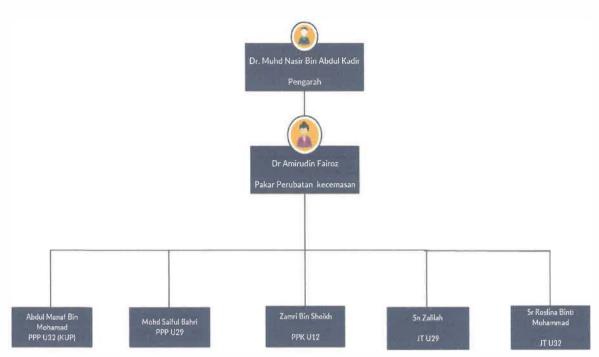


Figure 8: Organization Chart of Emergency Unit

#### 3.2.2 Problem Statement

The emergency unit face the problem during the patient transfer everyday. Each of patient transfer it can make issue to transfer patient into ward whether patient medical, surgical or orthopedic, they should check the manual book to know where available bed and allotted bed and if they do not sure or the information is lost they should call to nurse in ward for the confirmation. It become one of problem for them because it will slowly the process of transfer patient and it difficult to them.

#### Problem statement

- i. Much using the paper
- ii. Difficult to find information
- iii. The error of spelling that hard to make correction
- iv. Slow down the addmission and discharge process

#### 3.2.3 System Development

To develop the system, the trainee used the time management very well based on PADIM system development life cycle. The duration of developing the system, 3 months, start from August 2017 until the November 2017. In developing the system, there are several phases to be done by the trainee to ensure the system is finished and can be usefull.

#### A) Phases of System Developing

a) First phase – the trainee brainstorm idea what the system requirement that needed to complete the demand from our client and also solve their problem, trainee also determine this system want use by emergency unit to manage bed movement during the patient transfer. That system can quickly process of

- admission and patient discharge in from emergency unit into ward. Besides that, the trainee make the details planning such as planning schedule and etc.
- b) Second phase Analysis, in this stage, the trainee analyst the planning of the system, check the data, verify the important information that needed in the system, the trainee classify the bed structure in ward and also get the bed number data through the top management of nursing organization, trainee get the bed information from the nurse supervisor. After that trainee make data analysis based on data retrieved.
- c) Third phase Design, in this stage, the trainee start to design and develop the system. The trainee uses variety software to finish the system including, Notepad++, Xampp, and Paint. On this stage, the trainee always make consultation with En.zakie Bin Shafie as Industrial supervisor, he as representative for emergency unit, we make consultation about the system features, database and etc.
- d) Fourth phase Implementation, on this stage, after the design and developing the system finished, the trainee implement the system and make little enhancement of this system, after that the system installing in linux platform. The trainee make the user manual and setup shortcut on the computer in wards, after that, tainee make the training session for staff about how to use this system, Among the staff involved in the staff training session were Medical assistant, nurse supervisor, chief nurses, and staff nurses.
- e) Fifth phase Maintenance, in this stage, the Bed Management System has been lauch in tanah merah hospital with the 1 year of maintenance service period.

# 3.2.4 Tool use for development

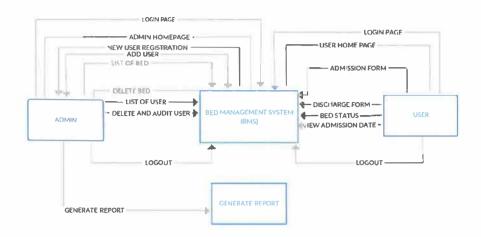
In a system development project, choosing the right tools to use in developing and implement the system is also important. This is to make sure the tool is easy and suitable with the requirements and to ensure that the system is completed on the time given. Below is the list of tool that used in this project:

Tools	Description
Xampp	Is a Windows web development. It
	allows us to create web system with
	Apache, PHP and the MySQL database.
	It also comes with PHPMyAdmin to
	easily manage the databases. In this
	project, xampp use to manage the SQL
	database and connect to the system
Notepad ++	Is the platform or editor and source code
	editor for use with Microsoft Windows.
	Unlike Notepad, the built-in Windows
	text editor, it supports tabbed editing,
	which allows working with multiple
	open files in a single window. It also
	work well with PHP, Java and other
	language.
Adobe Photoshop	The software for editing the banner,
	background, and image, it for adjust the
	size of image.
	An electronic device which is capable of
Computer	receiving information (data) in a
	particular form and of performing a
	sequence of operations in accordance

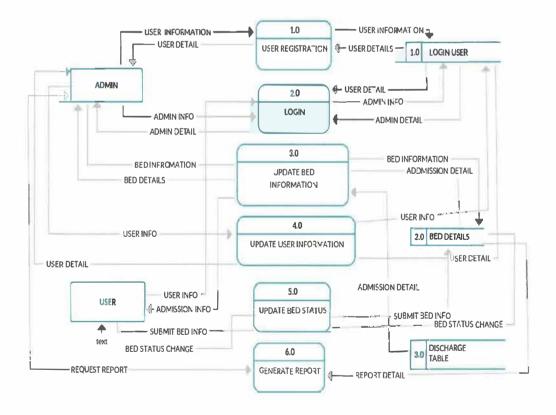
	with a predetermined but variable set of
	procedural instructions (program) to
	produce a result in the form of
	information or signals.
	The IBM System computers formed a
Server (IBM)	sub-brand of International Business
	Machines (IBM's) System brand
	servers, focusing on x86 processor
	equipped servers. (the other System sub-
	brands having the names IBM Power
	Systems, IBM System and IBM System
	Storage).
	An open-source operating system
Linux	modelled on UNIX. Using for launch
	Bed Management System (BMS).

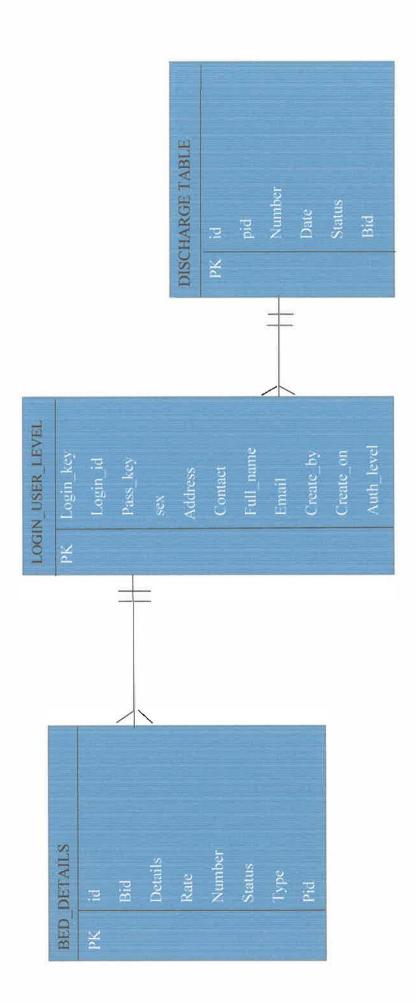
Table 1: Tools use for developing

## 3.2.5 Context Diagram.

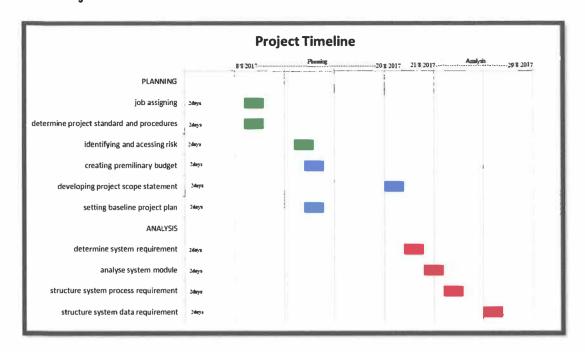


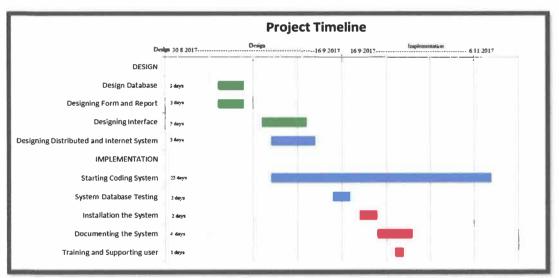
#### 3.2.6 Data Flow Diagram

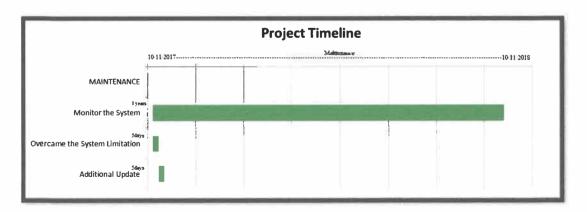




# 3.2.8. Project Timeline







# 3.2.9 Provide Guideline for backup

A user guide or user's guide, also commonly known as a manual, is a technical communication document intended to give assistance to people using a particular system. For this system trainee provide the complete guideline such as admin manual, user manual, guideline for install U-Buntu and also guideline for installing Xampp on Linux platform. For further will be show in appendices.

# 3.2.10. Setup System Shortcut

The trainee assigned to setup the shortcut of system in emergency unit and ward, the purpose is to easily for user to access the system for their daily work



Figure 9: System Shortcut

# 3.2.11. Staff Training

This is the staff training session, after the system has been launch on the tanah merah hospital server, the trainee organize one training session for train Staff in Tanah Merah Hospital to use the Bed Management System (BMS), the purpose is to reveal about the system and teach them how to use the system properly. This event has been execute on 6 November 2017 such as the users involve among the nurse and medical assistant. The training even has placed on Conference room at Tanah Merah Hospital



Figure 10: Staff Training

#### **CHAPTER 4:**

#### **CONCLUSIONS**

# 4.1 Application of knowledge, skills and experience in undertaking the task.

In doing the task of activities in organization and special project, there is much application of knowledge. In doing the mock consultancy, the trainee and other team members were apply the knowledge of verbal communication, and in doing other office task inside, the trainee was applying the knowledge of non-verbal communication. In study information management, the trainee studied about the human communication that can help the trainee to consult with others and office members during the practical training and face up the public. The trainee was applied the knowledge of pc maintenance that had been study on diploma in Information Management. During practical training also, the trainee have to be emcee for the 'Majlis Mesyuarat Agung', on this task, the trainee was applied the study of public speaking that had been learn on diploma of IM110. Besides that, during the practical training, in doing the task of ICT technical support the trainee was applied the knowledge that had learn in diploma of information management in part 3. Furthermore, during the trainee also applied the knowledge about networking that had been learn in degree information system management IM245. Besides that, the trainee also practice repair computer device which that related to subject learning during study on diploma information management.

### 4.1.1 Apply the knowledge of subject learning.

To make the Bed Management System, there are too much use of knowledge of information system management. In ensure the system to be done, the trainee had apply all of the knowledge of subject of system analyst 1 and system analyst 2 that had been pass semester 5 and semester 6 of degree. The Bed Management System also use the knowledge of PHP that had been pass on semester 5 of degree by Mr. Zafian bin Zawawi. The trainee also refer to the subject record methodology by Sir Mohd Naim Bin Mohd Nasfie to get perspective of public through the system. The coding of the system also too much and by the practical training, the trainee can conclude that the knowledge of coding have to improve in other to go to real situation of IT field.

#### 4.2 Personal Thoughts and Opinion

The trainee feels that the organization provides a lot of opportunities and supportive environment. The supervisor, the staff, and even the top management are friendly and easy to make business with them. The environment in organization also is very suitable for coming practical students of information management field. The task given is much related to the subject and follow the needs of academic schedule of Information Management. In every task that given, the trainee can relate with the theory that had been learn in class, so that the theory become reality in this organization. Besides, in some task given is not relate with the subject on the course, but it useful for trainee to learn additional and new knowledge for more advance. Further opinion, the trainee very proud and happy it because the System was pay by the organization and they use for their working operation. Currently, the System has been launched on Tanah Merah Hospital server and use by the staff in emergency unit and staff in ward at Tanah Merah Hospital. Lastly, in personal opinion by this project it can be successful project for trainee and it can be one as portfolio for trainee career to easily for trainee in future life.

#### 4.3 Lesson learnt

During practical training in ICT unit, there are too much lesson learnt that the trainee got. Among the lesson learnt are, the punctuality of time. During the practical training, the trainee has to punch in the card into the system to check the time. By this way, it can motivate the trainee that time management is too important because anything happen with the time. And if the trainee comes late to the office, the trainee got advised by the supervisor, En. Mohd Zakie bin Shafie about the time. From the advised, the trainee learnt something, that the concerned by the boss to the employee, it also can motivate the trainee to be honest in everything and respect to the elder. From the advice, the supervisor also touch about the communication skill, the conversation has been clear to give people understanding. Besides, when any the report ICT problem by user, the supervisor advice to determine that problem with detail and clearly first before find solution it because to easily get solution. From the task given, the trainee learnt one important thing in true life, which we have to be ready of full package of human. In this organization also, the trainee learn how to work in busy surrounding with multiple task in one time. The trainee learnt how to manage the time correctively, how to do the plan and how to make the task on last-minute. The trainee can learn more how to face the staff and officer in other department. All of the activities above, the important thing is, the trainee feel very happy in having practical training in organization of Information Technology and Communication ICT Unit in Tanah Merah Hospital.

#### 4.4 Limitations and Recommendations

During having practical training in Information and Communication (ICT), there is no limitation and the trainee feel proud of being practical training in ICT Unit. In suggestion practical training will be more interesting if trainee itself can organize the Technology event for which include activity ICT exhibition and talk about the awareness cyber security and cyber law. It is because, by the event, will give awareness user about the important of cyber security for their life. By the practical training, it also occur the student that low capability to develop the system, and to overcome this problem, the management or organization have to provide the seminar or one period class focus on system developing to ensure the student have the best knowledge and skills to develop the system that had been task by the organization. Besides, lastly recommendation the ICT unit should organize the seminar for users in Tanah Merah Hospital in term all related to ICT weather in equipment or system used.

#### **REFERENCES / BIBLIOGRAPHY**

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# **APPENDICES**

LOG BOOK

DATE: 1/8/2017 **EXTRACT NATURE OF WORK DONE** MO AMAD ZAKIE B printer connection Maintenance PC Staff Unit Hemodialisis Create Database diagram printer home group connection UNIVERSITI TIKKNOLOGI

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**SUPERVISO** 

REMARKS

PRACTICAL TRAINING

DATE: 2/8/2017

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DATE: 7/8/2017

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PRACTICAL TRAINING UNIVERSITI TEKNOLOGI MARA







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DATE: 10/8/2017 11 55 1 MOHAN Teknologi Maki Jashikal Degova Teknologi Maki Jashikal Degova Teknologi Maki Jashikal Tanah Merah, Kelaman **EXTRACT NATURE OF WORK DONE** Develor System

DATE: 13 /8/2017

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LOG BOOK

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DATE: 14/8/2017. SUPERVISOR **EXTRACT NATURE OF WORK DONE** REMARKS Strope NETWORK SEXUP C-Chrosefish Develop 8y-8169

DATE: 15/8/2017

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DATE: 16/8/2017 DATE: 17/8/2017 SUPERVISOR REMARKS SUPERVISOR **EXTRACT NATURE OF WORK DONE** REMARKS EXTRACT NATURE OF WORK DONE system development progress Setup printer SETUP DC PRACTICAL TRAINING LOG BOOK PRACTICAL TRAINING LOG BOOK UNIVERSITI TEKNOLOGI MARA

DATE: 20/8/2017 SUPERVISOR Hospial Tarrah Kranan. **EXTRACT NATURE OF WORK DONE** printer toan by sharing SELUP PRACTICAL TRAINING UNIVERSITI
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DATE: 21/8/2017

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DATE: 14/9/2017 DATE: 22/8/2017 SUPERVISOR

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PRACTICAL TRAINING LOG BOOK



PRACTICAL TRAINING LOG BOOK



DATE: 18/9/2017 and the second first the SUPERVISOR
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LOG BOOK







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PRACTICAL TRAINING







DATE: 6/1/2017 MOHAMAD CAME B. SHAFTE

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DATE: 8/11/2017

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DATE: 3-19/2017 **SUPERVISOR** EXTRACT NATURE OF WORK DONE **REMARKS** Peg D.P. Tenan Hash Kelanun. Hari pendidikan Kesilaran Pakar bersama

DATE: 4-11-12017 ROVERMEER 2017

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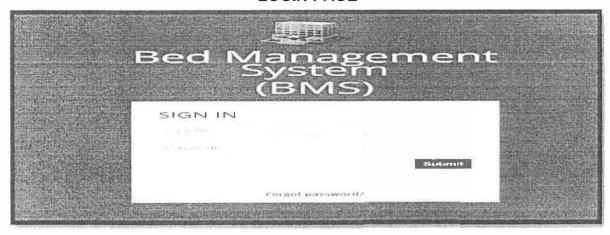




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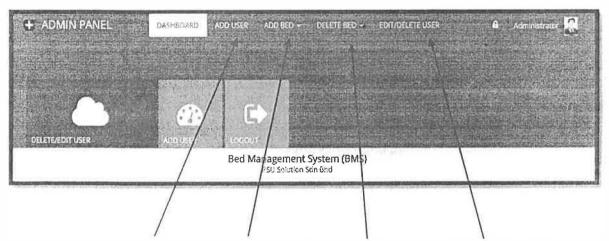
# **USER MANUAL**

# **LOGIN PAGE**



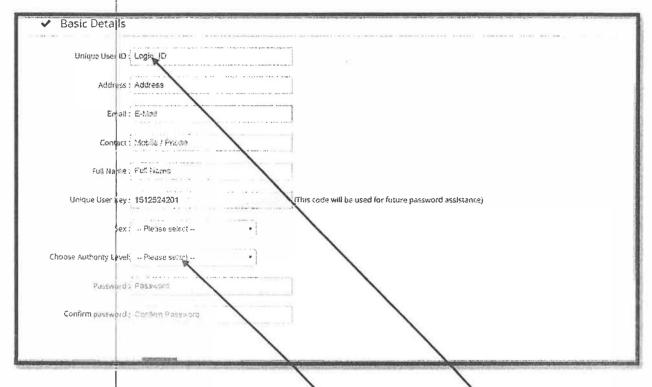
LOGIN PAGE: Insert user ID (bms@dmin) and Password (fcm2017)

# **HOME PAGE**



HOME PAGE: ADD USER, ADD BED, DELETE BED, EDIT/DELETE USER

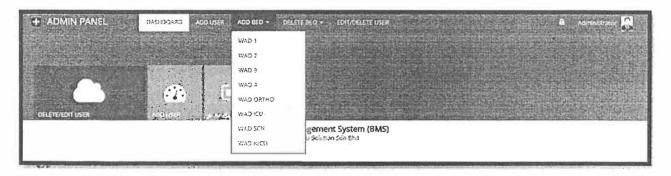
# **USER REGISTRATION INTERFACE**



NEW USER REGISTRATION: Insert user information such as "User id", Address, email, contact number, full name, sex, authority level, and password

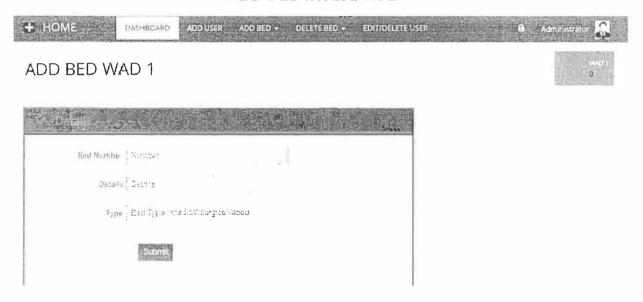
**Note:** authority level if the new registration as admin you should select the "admin", if the new registration as user you should select the "user", because it will determine whether this user will refer to admin page or user page during login

## **ADD BED**



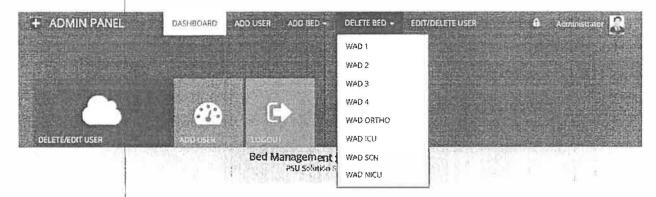
Add bed: Wad 1, 2, 3, 4, OTHO, ICU, SCN, and NICU

#### **ADD BED INTERFACE**



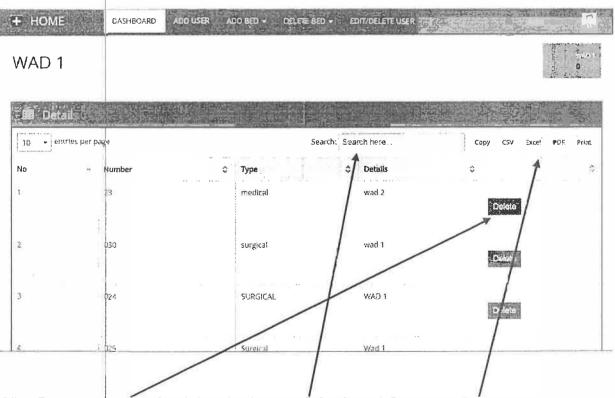
INSERT: Bed Number, Details, and Type

#### **DELETE BED**



DELETE BED: Wad 1, 2, 3, 4, ORTHO, ICU, SCN, and NICU

### **DELETE BED INTERFACE**



Click Button "Delete" for delete bed, search bed, and Generate Report

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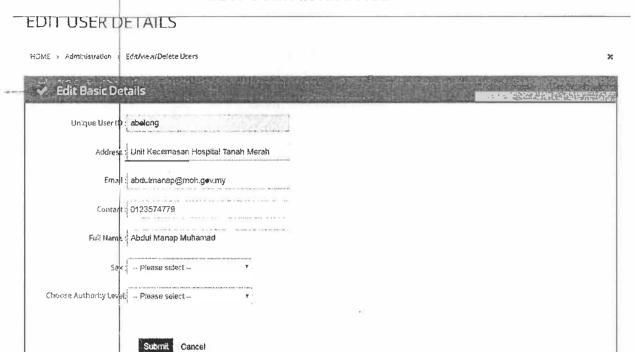
## INTERFACE EDIT/DELETE USER

User Management

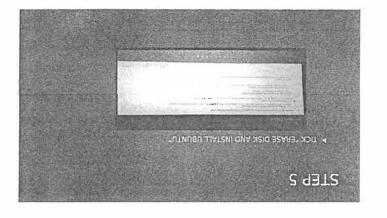
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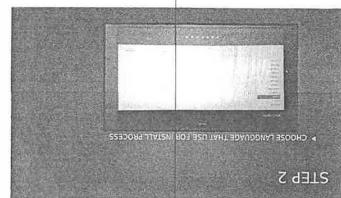
Click button edit for "edit" and button "delete" for delete user

## **EDIT USER INTERFACE**

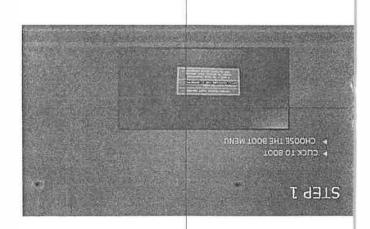


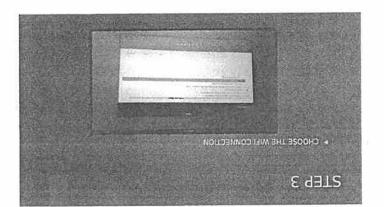
Edit User Information and Update new information





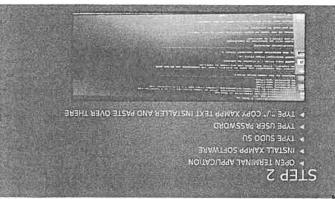






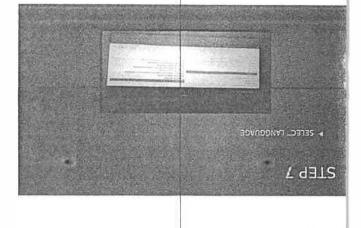






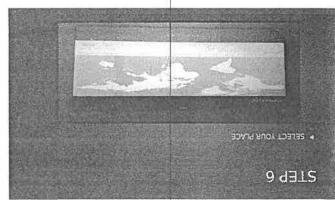


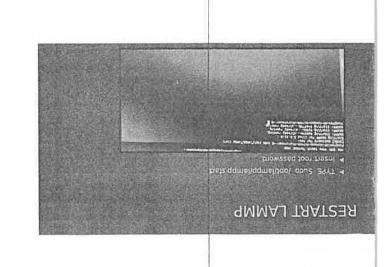




STEP 8



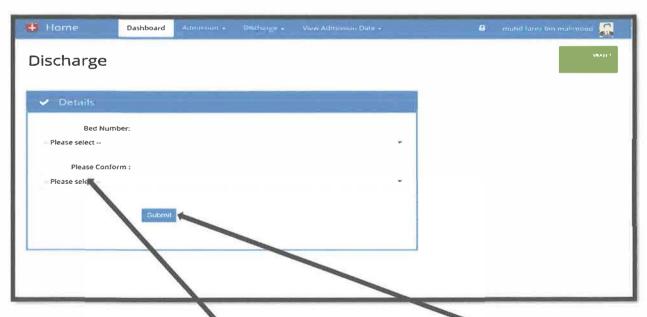




#### **DISCHARGE DI WAD-WAD**



Klik "Discharge" dan pilih samaada wad 1, wad 2, wad 3, wad 4, wad ortho,ICU atau NICU untuk discharge

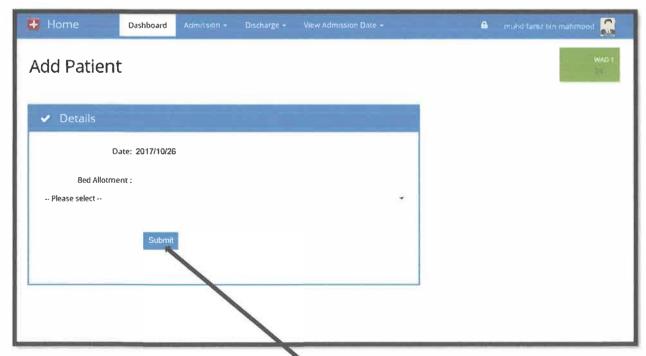


pilih nombor katil, dan please "Conform" kemudian tekan butang "Submit" untuk Discharge.

#### KEMASUKAN KE WAD-WAD



Klik "Admission" dan pilih samaada wad 1, wad 2, wad 3, wad 4, wad ortho,ICU atau NICU untuk mendaftar penggunaan katil



Pilih nombor katil, kemudian tekan butang "Submit".

## **STATUS KATIL**



Status katil Samaada "Available" atau "Allotted"

### **LOG MASUK**

Bed Management System (BMS)	
SIGN IN NIKHASUI	

Log Masuk Pengguna: Masukkan Nickname & No K/P Baru

#### LAMAN UTAMA



Laman Utama: Klik "Jubin" yang mewakili wad-wad untuk Melihat Status kati

"Jubin" diatas adalah nombor yang mewakili jumlah katil yang "Available" di dalam wad-wad

CERTIFICATE/DOCUMENT





## KEMENTERIAN KESIHATAN MALAYSIA HOSPITAL TANAH MERAH, KELANTAN

# Penghargaan

Dengan sukacita dimaklumkan bahawa

## MUHAMMAD FAREZ BIN CHE MAHMOOD

NO. K/P: 931102035905

telah tamat dengan jayanya

## **LATIHAN INDUSTRI**

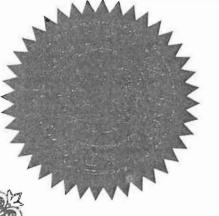
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## UNIT TEKNOLOGI MAKLUMAT DAN KOMUNIKASI HOSPITAL TANAH MERAH

pada

#### 1 OGOS 2017 HINGGA 31 DISEMBER 2017

Pihak Hospital Tanah Merah mengucapkan setinggi-tinggi tahniah dan penghargaan atas khidmat bakti yang telah dicurahkan kepada jabatan ini. Semoga anda terus cemerlang pada masa akan datang.



No. Siri: 6692



DR. MOHD NASIR BIN ABDUL KADIR

Pengarah Hospital Hospital Tanah Merah, Kelantan



## هو سقيتل تانه ميره

## HOSPITAL TANAH MERAH 17500 TANAH MERAH KELANTAN DARUL NAIM



#### TO WHOM IT MAY CONCERN

Mr. Muhammad Farez bin Che Mahmood is student of University Technology Mara (UiTM) and I came to know in his capacity as a practical student during his attachment in Hospital Tanah Merah, Kelantan starting 1 August 2017 till 31 December 2017.

For the past 6 month, he has given many tasks such as troubleshoot computer system with various windows and Linux platform, network cabling and troubleshoot. His biggest contribution during industrial training was to develop the **Bed Watcher System** currently used in Hospital Tanah Merah.

He has shown an excellent performance throughout the duration of the practical training is proactive, dynamic and has positive attitudes towards to task given. This has been demonstrated through the high quality jobs he produced.

Finally, I am confident that Mr. Muhammad Farez bin Che Mahmood can excel in his career in the future given the opportunity.

JWEJ SI

Вν

Mohamad Zakie bin Shafie

Head Unit of ICT

Hospital Tanah Merah (HTM)

Tanah Merah, 17500 Kelantan

Date :

31 December 2017

Ref. No.: HTM/Kel:500-3/9 (38)



07 Mei 2016 - 06 Mei 2019







#### KERAJAAN MALAYSIA

Pesanan Kerajaan

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**AM 75E** Halaman: 1

Kementerian KEMKESHATAN

Tahun Kewangan 2017

Pej. Perakaunan 019

JANMCAWANGAN KELANTAN

: L0251130701171785 No. Pesanan Kerajaan

Jenis Perolehan

: Pembelian Terus

Pelulus

MUHAMAD FIDAIE BIN ABDUL KADIR

Bil Kepada

HOS PITAL TANAH MERAH HOS PITAL TANAH MERAH 17500

TANAH MERAH

Tarlkh

No. Rujukan

29/10/2017 : T/3

Adakah pembekalan/perkhidmatan dibuat di Kawasan Ditetapkan?

Adakah perkhidmatan merupakan

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Pembekal

ID Pembekal Perkhidmatan

No. Pendaftaran CBP

: KT0335729V 1 001090543616

Tarikh Kuat kuasa CBP

01/04/2015

Nama Pembekal

: PSU SOLUTION

Alamat Pembekal

3 D 303 JALAN KUNIK 17500 TANAH MERAH

No. Kontrak

; T/B

Akaun Caj

Vot

: B42

Jabatan

: 0251

PTJ

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Cara Pembiayaan(Pinjaman)

В	Project-Setia		No. Produk DP	Nama Servis	Alamat Penghantaran	Tarikh Mula Perkhidmatan (HWB0/TTTT)	Tarikh Temat Perkhidmatan (HH/BB/TTTT)	Tarikh Sebenar Mula Perkhidmetan (HH/BB/TTTT)	Tarikh Sebenar Tamal Perkhidmatan (HHVBB/ITTT)	Masa Penghantaran (Dari) JJ:MM	Masa Penghantaran (Hingga) JJ:MM	Amaun Anggaran (RM)	Amaun Sebenar (RM)
100	1 033299	29199	<b>78</b>	PERKHIDMATAN MENBANSUN, MENGUJI DAN MENTAULAH APLIKASI KOMPUTER LATLIK KEGUNAAN LEAN HEALTHCARE DIUNIT KECEMASAN DAN WAD-WAD DI	UNIT KECEMASAN & WAD-WAD HTM	29/10/2017	04/11/2017	7/8	Te	09:00a.n.	24: <b>8</b> 0 p.m	3,200,00	3.200 00

HOSPITAL TANAH MERAH.



#### PSU SOLUTION KT0335729-V D-303, Jalan Klinik 17500 Tanah Merah, Kelantan 019 – 388 3887

Kepada

Muhammad Farez Bin Che Mahmood Pelajar Praktikal Ogos-Disember 2017 Unit Teknologi Maklumat & Komunikasi (ICT) Hospital Tanah Merah.

## PERLANTIKAN SEBAGAI PENGATUCARA MEMBANGUNKAN APPLIKASI KOMPUTER (BED MANAGEMENT SYSTEM) DI HOSPITAL TANAH MERAH

Dengan ini perkara diatas adalah dirujuk

- 2. Adalah dinyatakan bahawa **Muhammad Farez Bin Che Mahmood** telah dilantik sebagai **pengaturcara** bagi membangunkan Applikasi Komputer dibawah projek "Lean-Health Care".
- 3. Pihak syarikat berharap agar saudara yang telah dilantik dapat menjalankan tugas dan tanggungjawab yang diberikan dengan baik.

(En. Ismail Bir Ma

Pengurus

PSU Solution Sdn Bhd

D-303, Jalan Klinik 17500

Tanah Merah, Kelantan



## PSU SOLUTION KT0335729-V

D-303 Jalan Klinik 17500 Tanah Merah Kelantan.

Tel: 019 3883887

TO

Pengarah,

Hospital Tanah Merah, 17500 Tanah Merah,

Kelantan.

QUO NO : QTN/HTM/2017-16

DATE

09/10/2017

TEL FAX 09 954 5000 09 955 7929

ATTN : En. Abdul Manap bin Mohamad

Item No.	Description	Quantity	Price / unit	Total
			RM	RM
	Perkhidmatan Membangun, Menguji dan Mentauliah Aplikasi Komputer untuk kegunaan "Lean Healthcare" di Unit Kecemasan dan Wad-wad Hospital Tanah Merah - Latihan Pengguna - Jaminan Setahun	1	3,200.00	3,200.0
8				
			Total	3,200.0

## Terms & Conditions

Payment terms

: 30 days

Delivery

: 7-14 days from date LO/LA

Validity

: 90 Days.

Prepared by : Isma | Bin Mat Sales Exec. 019-3882887



## **PSU SOLUTION**

(KT0335729-V)

D-303 Jalan Klinik 17500 Tanah Merah, Kelantan. Tel: 019 3883887

## **PAYMENT VOUCHER**

TO: MUHAMMAD FAREZ BIN CHE MAHMOOD

DATE

: 14/11/2017

INVIOCE NO: HTM/012

		TOTAL AM	OUNT (RM)	3,200.00
				<b>-</b>
	PERKHIDMATAN MEMBANGUN, MENGUJI DAN MENTAULIAH APLIKASI KOMPUTER UNTUK KEGUNAAN 'LEAN HEALTHCARE' DI UNIT KECEMASAN DAN WAD-WAD DI HOSPITAL TANAH MERAH (BED MANAGEMENT SYSTEM - BMS)	L/S	3,200.00	3,200.00
ITEM	DESCRIPTION	QUANTITY	UNIT PRICE (RM)	AMOUNT (RM)

Receive by

MERAH

05/09/2017 09:05:06

Page: 1

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Date	Weekday	Day Type	Sche	In	Break	Resume	Out	OT	Done	Work	Overtime	Short	Leave Taken	Remark
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Electronic Time Card

MITHAMMAD FAREZ RIN CHE MAHMOOD

31/12/2017 10:23:34

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Date	Weekday	Day Type	Sche	In	Break	Resume	Out	OT	Done	Work	Overtime	Short	Leave Taken	Remar	k
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MUHAMMAD FAREZ BIN CHE MAHMOOD

31/12/2017 10:37:44 Page: 1

ICT

	MULTANIMAD	LUINE	DIM	CHE
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Date	Weekday	Day Type	Sche	In	Break	Resume Out	ОТ	Done	Work	Overtime	Short	Leave Taken	Remark
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06/12/2017	Wednesday	HARI KERJA	0	07:54	1 1	17:05	:	:	9.00	0.05			
07/12/2017	Thursday	HARI KERJA	0	07:41	1 1	15:46	:	1	7.30	0.16			
08/12/2017	Friday	RESTDAY	0		1 :		}	!		1			
09/12/2017	Saturday	RESTDAY	0		1 1	1	!	!					
10/12/2017	Sunday	HARI KERJA	0	07:50	1 1	:	:	1		: :			
11/12/2017	Monday	HARI KERJA	0	07:46		17:04	!		9.00	0.04			
12/12/2017	Tuesday	HARI KERJA	0	07:59		17:07	1		9.00	0.07			
13/12/2017	Wednesday	HARI KERJA	0	07:53		17:06	!		9.00	0.06			
14/12/2017	Thursday	HARI KERJA	0	08:12	1 1	15:42	1		7.18	0.12	0.12		
15/12/2017	Friday	RESTDAY	0			1	į						
16/12/2017	Saturday	RESTDAY	0	1			į	İ					
17/12/2017	Sunday	HARI KERJA	0	08:34	1 1	17:15	1		8.26	0.15	0.34		
18/12/2017	Monday	HARI KERJA	0	07:55	1 1	17:05	1		9.00	0.05			
19/12/2017	Tuesday	HARI KERJA	0	08:02		17:03	•		9.00	0.03			
20/12/2017	Wednesday	HARI KERJA	0	07:46		17:09	1		9.00	0.09			
21/12/2017	Thursday	HARI KERJA	0	07:58		15:39	•		7.30	0.09			
22/12/2017	Friday	RESTDAY	0		1 1	i	į						
23/12/2017	Saturday	RESTDAY	0		1 1	i	į						
24/12/2017	Sunday	HARI KERJA	0	07:57	1 1	17:07	1		9.00	0.07			
25/12/2017	Monday	HARI KERJA	0		; ;	i	i					TIDAK HADIR	
26/12/2017	Tuesday	HARI KERJA	0	07:52	1 1	17:20	•		9.00	0.20			
27/12/2017	Wednesday	HARI KERJA	0	07:58	1 1	17:06	i		9.00	0.06			
28/12/2017	Thursday	HARI KERJA		08:04	1 1	15:43	•		7.26	0.13	0.04		
29/12/2017	Friday	RESTDAY	0		i i	•	į						
30/12/2017	Saturday	RESTDAY	0		1 1	i	į	į					
31/12/2017	Sunday	HARI KERJA	0	08:14	! !	1	;	ĺ			0.14		
ау Туре	Total Da			Absent	Work	Overtime	s)	hort	TIDAK HADI	R 1.0	00 CUTI H	AJI	I
ARI KERJA	21				155.07	2.27			REHAT/TAHU		CUTI T		
ELEPASAN AM									SAKIT				
ESTDAY	10								HOSPITAL				
FFDAY									MATERNITY				
	31	. 20		1	155.07	2.27	1		PATERNITY				
						*****	מיחי די מיחדם		EMERGENCY				

# BORANG PINJAMAN PERALATAN ICT UNIT ICT, HOSPITAL TANAH MERAH

MAKL	UMAT PEMINJAM		MAKLU	IMAT PERALAT	TAN
Jawatan : PENS  No. H/P : O(2)  Bahagian/Unit : H45  Tujuan : NEG  Item : Laptop  LCD Projektor  Lain-lain Expl. :  Bantuan Teknikal : Ya   Tarikh Pinjam : 15/3	WANY Kuantiti :		LAPTOP  1. □ KKM/JKN/HTM  2. □ KKM/JKN/HTM  3. □ KKM/JKN/HTM  4. □ JKNK.KELANTM  5. □ JKN/KELANTM  6. □ JKN/KELANTM  7. □ JKN/KELANTM  8. □ HTM/HM/01/P  9. □ HTM/HM/PC/0  LCD PROJEKTOM  1. □ KKM/JKN/HTM  2. □ KKM/JKN/HTM  3. □ KKM/JKN/HTM  4. □ JKNK.KELANTM  5. □ JKNK.KELANTM  6. □ JKN/KELANTM  Lain-lain:	M/03-06-01/H/14/1 M/03-06-01/H/14/1 FAN/130704/H/11/AN/130701/H/08/5 AN/130701/H/08/0 C/020/2004 020/05 14/06  M/03-06-01/H/14/1 M/03-06-01/H/14/1 FAN/130704/H/11/FAN/TAN/TAN/TAN/TAN/TAN/TAN/TAN/TAN/TAN/T	07 08 /18 1 0 01 06 07 08 /16 /17
KELULUSAI	V PEGAWAI	Senarai Se	emak (semasa pinjam) :	Senarai Semak	(semasa hantar) :
Kelulusan : LULU	JS/TIDA <del>K O'</del> CUCUSKAN		Ada Tiada		Ada Tiada
Nama : MV#	D FAREZ & CHE MAHMO	Adapter		Adapter	
Jawatan Penas	OR PRACTICAL UNIT ICT	External M	1ouse $\square$	External Mouse	
Tandatangan Pelulus	Bus.	Kabel Pow	ver 🗹 🗌	Kabel Power	
Tarikh	: 1518 12017	Kabel VG	Α 🗆 🗆	Kabel VGA	
MAKLUMA	T PENGHANTARAN	7		Cells	
Nama Penghantar	·		Nama Penyemak :		•••••
Tandatangan	÷		Tandatangan 🚛		MASSACHUL MASSAC
Tarikh	1		Tarikh :		
H-12202-120					

PERINGATAN:

Setiap permehonan wajib dihantar 3 hari sebelum itarikh penggunaan. Setiap pengguna adalah bertanggungjawab di atas kerosakan atau kehilangan perkakasan yang telah dipinjam dari di bawah kawalannya.

Bagi peminjaman LCD untuk pemasangan yang memerlukan bantuan teknikat juga perlu dimaklumkan sehari sebelum tarikh penggunaan. Peralatan ICT yang disediakan adalah ternad dan sebarang peminjaman peralatan ICT tersebut akan diben keutamaan kepada pemohon yang membuat tempahan yang lebih awai dan mengikut keperluan kerja.

## **HOSPITAL TANAH MERAH**

## **BORANG ADUAN MASALAH ICT**

Aduan → Tel : samb.5223/5233/5234; emel: htm\_ict@moh.gov.my

Tarikh Aduan:		Masa:
Rujukan Kami	ICT/486/6/ (	/17)
Jabatan/Bahagian/Unit/		
Nama Pemohon	KJ Bul	mise mubolsmail
Jawatan	107 432	
No. Telefon	019 917	
No. Harta Modal / No. Siri		
Slla tandakan 🔃 dalam kotak yang disediakan :		
Komputer Perisian (MS Words, Excel, Power Point dll)		
Pencetak Sistem (Nyatakan):		
Rangkaian Lain-lain (Nyatakan):		
Masalah Terperinci :		Tindakan Unit ICT :
Printer Problem		Tarikh Pembaikan: เผ่น <b>ระ</b> วัสMasa : <sub>เอ-รูจิกค</sub>
Maklum balas : Adalah d	isahkan bahaw	va kerja balkpulih telah dilaksanakan.
Pengesahan Pemohon		Pengesahan PTM/PPTM/Syarikat
Nama: 117 Salw:	20 Myub	Nama: purposer parez & CHE MANNOS
Tandatangan :	TANAH MERAH	Tandatangan:
Tarikh Siap:	Sa	Tarikh Siap: 16/1/2017 Masa: 10:30 an
CATATAN PTM/PPTM/SYAR	IKAT KOMPUTER	;