



INDUSTRIAL TRAINING REPORT

AT HeiTech Padu Berhad

1 March – 13 August 2021

**FARAH FARZANA BINTI PIDRUS | 2017722345
| BA242**



Executive Summary

This is the internship report based on the six months long internship program that I had successfully completed at HeiTech Padu Berhad under JPN BUICT Project from 1st March 2021 until 13th August 2021 as a requirement of my final semester in Business Administration majoring in Finance, University Teknologi MARA campus Arau. As being completely new to practical, corporate world setting, every hour spent in the Jabatan Pendaftaran Negara gave me some amount of experience all the time all of which cannot be explained in words. But nevertheless, they were all useful for my career and knowledges.

In the first part of the report, it consist the general information of the company that had been collected. The information is collected based on the studies of the company and several observation.

In the second part of the report, contains the research on Determinants Of Firms' Profitability: Evidence From Non-financial Shariah Compliant Firms In Malaysia that I have been working on throughout my internship. The objective of the research is to investigate the determinants of firm's profitability for consumer product firms listed as shariah-compliant in Malaysia.

Since the first part and the second part of the report both are two different things that I had done during my internship, it had taught me how to manage my time wisely as for me to be able to complete my report within the time given. It was an honor for me to experience how does it feels to done two jobs at once.

Tabel of Content

Part A:

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- Resume
- Company's Profile
- Product & Services
- Products Offer
- Training Reflection
- Company's Swot Analysis

Part B:

- Introduction
- Issues & Problem Statement
- Research Objective
- Research Methodology
- Models
- Data analysis steps
- Result & Discussion
- Limitations & Recommendations
- Conclusion
- Appendices

Company's Profile

ABOUT

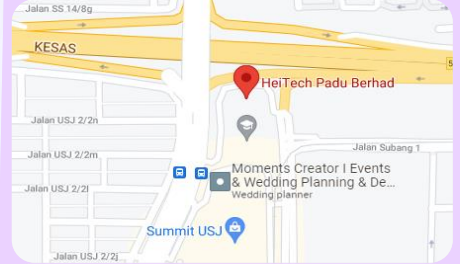
Full name: Heitech Padu Berhad

Year of Establish: 1994

Main Activities: Data Processing, Hosting, and Related Services | Computer Systems Design and Related Services

Secondary Activities: Real Estate

LOCATION



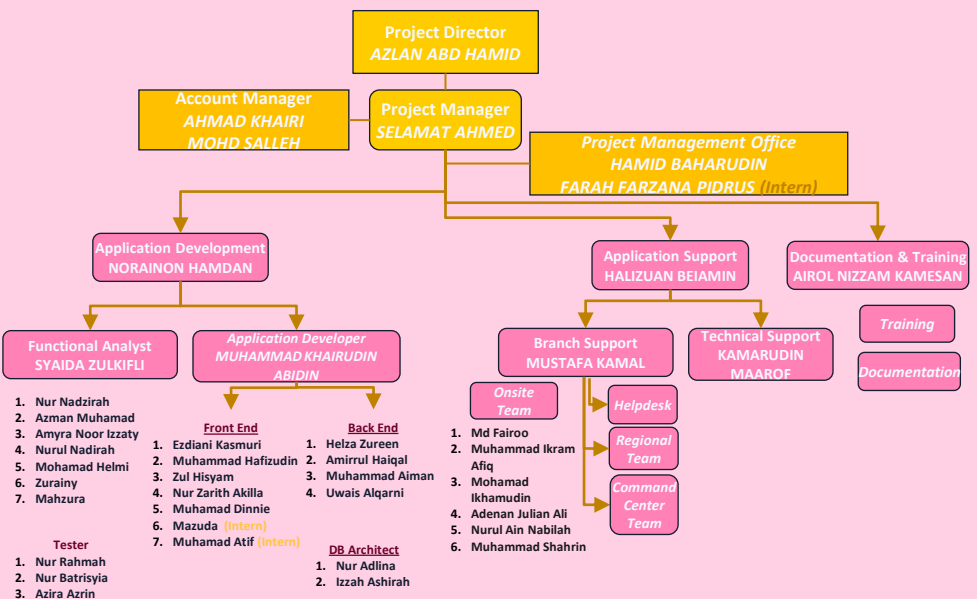
Legal Address: Level 15, Heitech Village, Persiaran Kewajiban Usj 1 Subang Jaya, Selangor

Postal Code: 47600

BACKGROUND

As Malaysia's top ICT business, HeiTech has built a comprehensive suite of holistic, integrated, and cutting-edge solutions and services that cover the whole life cycle of systems and products.

ORGANIZATIONAL CHART



Company's Profile (Cont)

VISION

We aim to be "the trusted technology partner to enable customers' vision"



MISSION

We fulfil this ambition by "touching lives with innovative solutions"

HeiTech Padu Berhad is an Information Technology ("IT") systems service provider that specializes in developing Information and Communication Technology ("ICT") systems and infrastructure for public and private sectors.

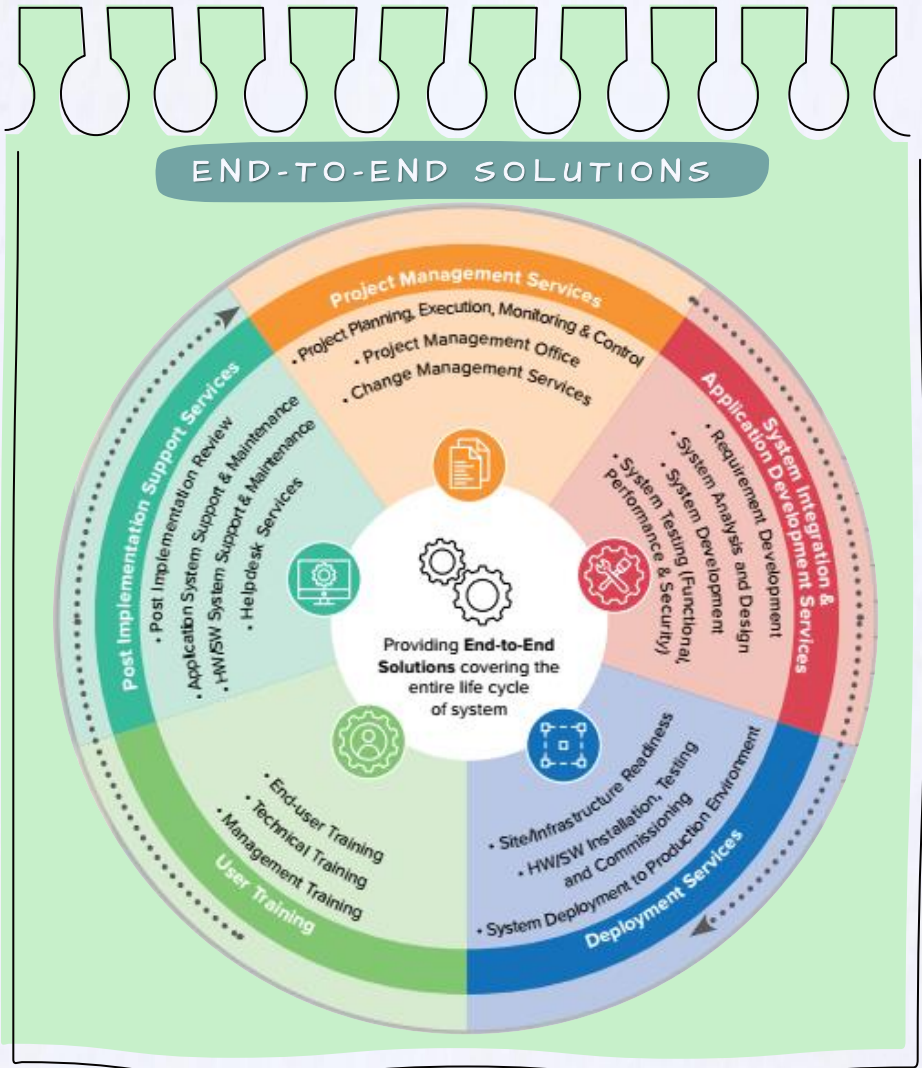
OBJECTIVE

Global provider of IT systems & technology services with a focus on establishing ICT systems & infrastructure for government & commercial clients..

GOALS

Strives to provide enhanced services with evolving technology as a well-known technology business with infrastructure that powers Malaysia.

Product & Services



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1

Data Centre: i-Sentrix

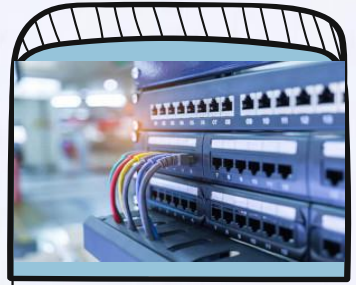
- Tier-IV ready data center
- Business recovery management
- Mainframe technical services



2

Network: PaduNet

- Large scale network provider
- Technology for SDWAN and MPLS-Hybrid
- SLA design network solutions @ Flexible packaging (Ultra & Lite)



4

Customized Solutions: Project Management

- Speed up detection & response to threats with NexGen SOC
- Licensing flexibility (low start-up cost of ownership)



3

Cloud Computing: AwanHeiTech

- Hosting Cloud Infrastructure: On-Premise, Off-Premise, & Hybrid Cloud
- Customized case for customers



Training Reflection



Duration of internship

1st March 2021 – 13th August 2021 (24 weeks)



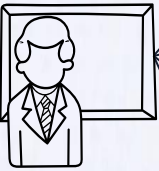
Working Hour

8:30 a.m. – 5:30 p.m. / 9:00 a.m. – 6:00 p.m.



Working Days

Monday – Friday (exclude public holiday)



Department

Project Management Office

Roles

- Provide Management Reports
- Plan and Schedule Resource Efficiently
- Maximize Strategic & Billable Resource Utilization



Responsibilities

- Gather all monthly reports that need to be submitted to the user (before the 5th every month)
- Submit the reports to the owner of the module
- Make sure all reports being distributed to the right handler
- Collect reports that had query from the user



Task

- Manage monthly report that had been submitted by employees
- Accompany supervisor in submitting monthly reports to user
- Follow supervisor to collect monthly reports from user



Intrinsic & Extrinsic benefits

- Monthly allowance: RM700



Experiences

- Hands-on involvement in preparing monthly reports
- Take part attending monthly leader's meeting
- Get to deal with senior assistant director



Knowledge

- Learn how to manage which task should be priorities
- Gain knowledge on how the procedure in completing the monthly report
- Learn how leaders make decision during meeting



Skills

- Improve communications skills
- Develop teamwork skills
- Recording/taking important points during meeting

C O M P A N Y , A N D S A L E S W L O Y T S I S

STRENGTHS

- HeiTech has played a strong role in promoting government objectives and projects indigenous ICT business
- concentrate on certain industries for both the public and private sectors in order to broaden revenues
- the public sector is a primary driver of profit for the company, doubt Government continues to improve its delivery system through ICT

WEAKNESSES

- Too many reporting stages in the structure & limited availability of products
- To many top management which cause to unclear service policies

C O M P A N Y ' S
A N S A W L O Y T S I S

OPPORTUNITIES

- aggravate the trade sector, including the Islamic Computer Banking, Insurance and Reinsurance Systems and Investment Management Systems
- move into the trade sector aggressively, and smart diversification of businesses
- keep focused on transferring the firm to profitability, sustainable development and expansion;

THREATS

- Highly competitive IT market
- challenges driven by the global economic environment

PART B:

research paper on “Determinants

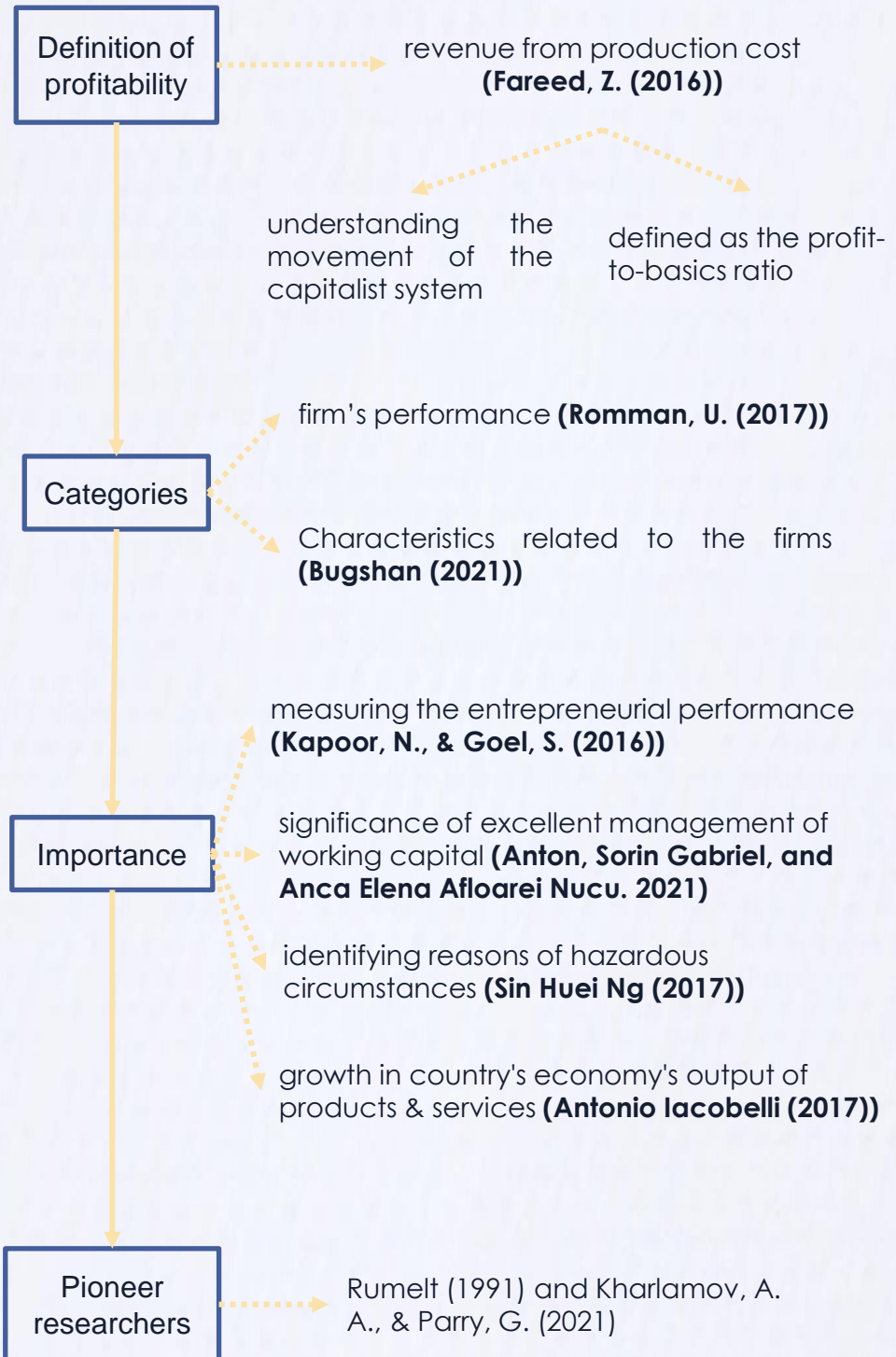
Of Firms’ Profitability:

Evidence From Non-financial

Shariah Compliant Firms In

Malaysia”

Introduction



Issues & Problem Statement

ISSUE

Research on Profitability dataset from shariah-compliant firms : **FEW**

(Yüksel, 2018)

non-shariah-compliant : abundance

shariah-compliant : less attention

Necessitated the need for this research

Developed & Developing **Altman & Hotchkiss (2010)**

Malaysia

Few research **(Alvarez, 2021)**

Consumer product

influence different rules on the growth of companies
Bernal-Conesa (2017)

existence & significance effect of selected variable on profitability depend on different dataset
Dimitrić (2019)

Research Objective

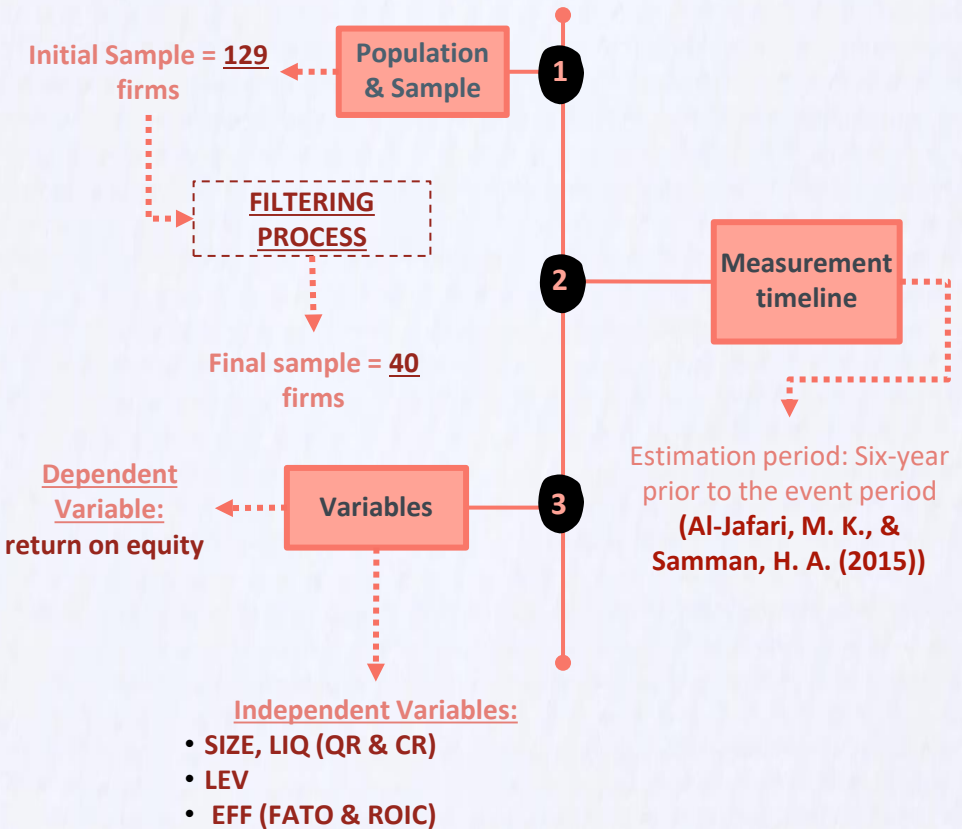
General Objective

aiming to fill the gaps, by providing the empirical evidence on the determinants of profitability for non-financial shariah compliant firms.

Research Objectives

the objective of this research is to provide empirical evidence on the firms' profitability and examine its determinants

Research Methodology



Models

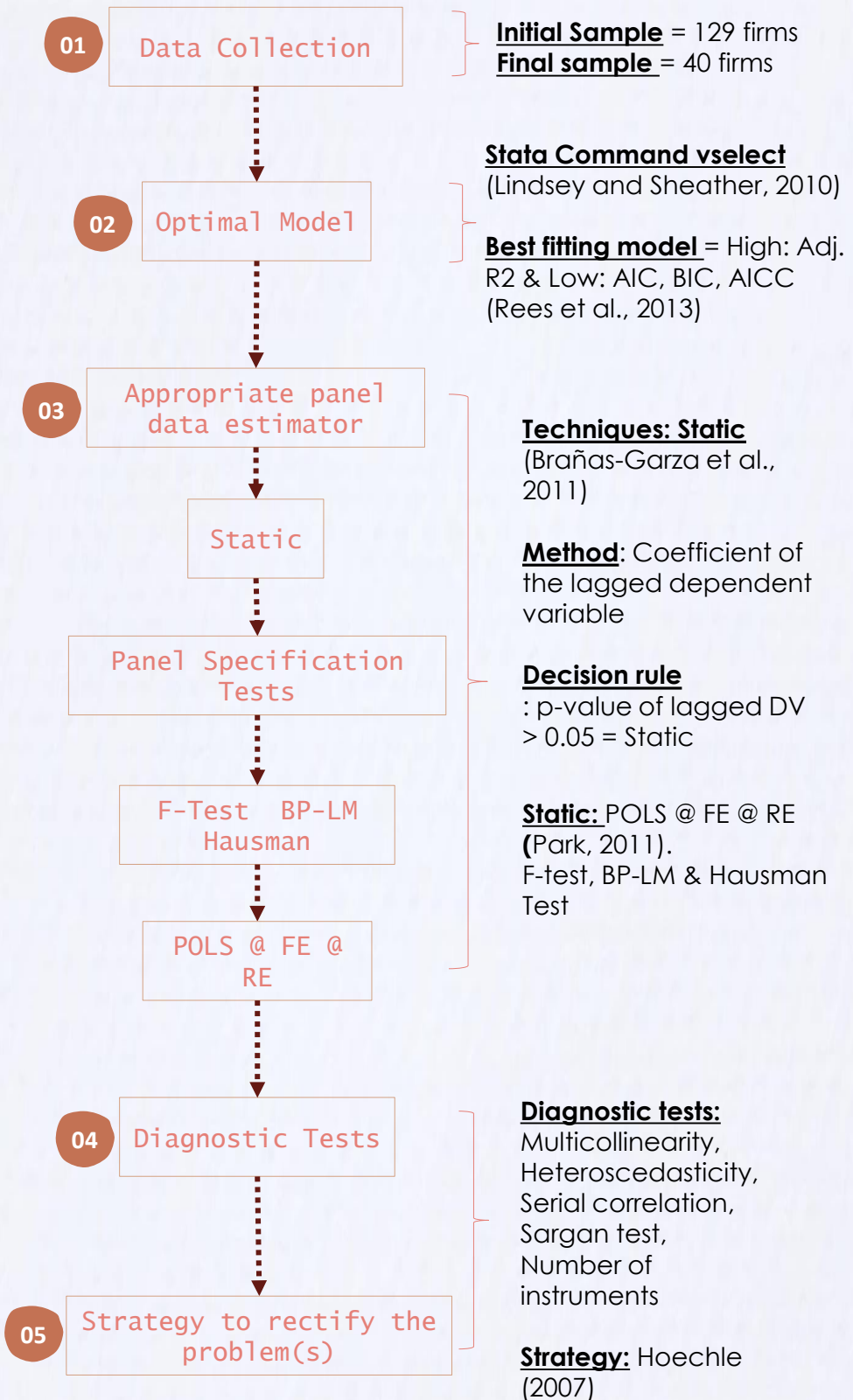
$$\mathbf{PROF}_{it} = \beta_0 + \beta_1 \mathbf{SIZE}_{it} + \beta_2 \mathbf{LIQ}_{it} + \beta_3 \mathbf{LEV}_{it} + \beta_4 \mathbf{EFF}_{it} + \varepsilon_{it}$$

\mathbf{PROF}_{it}	= Profitability
$\beta_1 \mathbf{SIZE}_{it}$	= Firm Size
$\beta_2 \mathbf{LIQ}_{it}$	= Liquidity
$\beta_3 \mathbf{LEV}_{it}$	= Leverage
$\beta_4 \mathbf{EFF}_{it}$	= Efficiency
ε_{it}	= Error term
i	= Firms profitability
t	= 6 year before being classified as firms' profitability

t statistics in parentheses

* $p < 0.1$, ** $p < 0.05$, *** $p < 0.01$

Data analysis steps



Result & Discussion

	roe
Quick Ratio	-0.0045 (-0.89)
Current Ratio	-0.0008 (-0.17)
Debt Equity Ratio	-0.2241*** (-3.62)
Fixed Asset Turnover	-0.0010** (-2.52)
Return on Invested Capital	1.0975*** (16.06)
Firm Size	0.0664*** (3.17)
Constant	-0.3280*** (-2.63)
N	228.0000
r2_o	0.9109
p	0.0000
chi2	688.1942

optimal model

significant
variable

explanatory
power

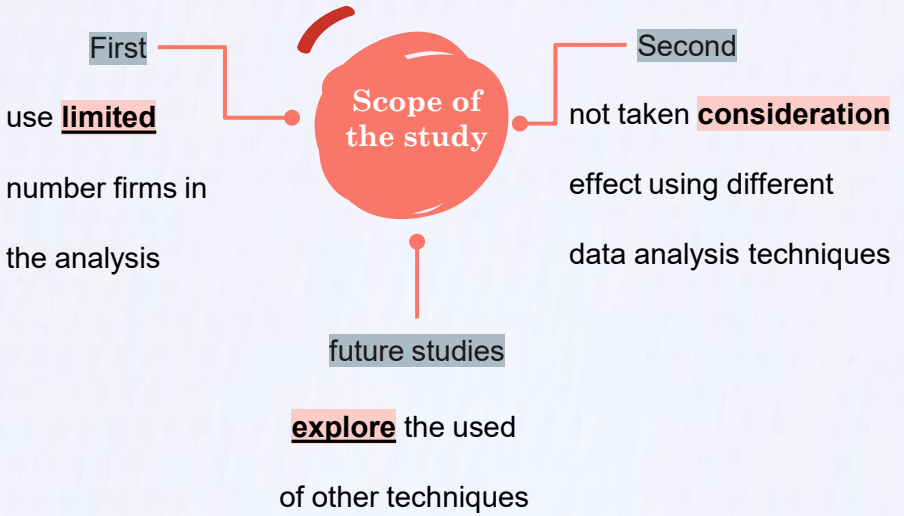
vselect suggest:

- return on invested capital
- debt to equity
- log total asset
- quick ratio
- fixed asset turnover
- current ratio

return on invested capital ;
t-value of **16.02**

- **91%**
- comparable to the previous research
- use of different proxy & variable selection technique

Limitations & Recommendations



Conclusion

While undergoing my 24 weeks of industrial training at HeiTech Padu Berhad (Jabatan Pendaftaran Negara – BUICT Project) there are a lot of new knowledge that I have learnt, regardless of the knowledge which related to students' respective course or the knowledge for office management itself. With the implication of industrial training, students get to experience the real nature of working environment and adapt with problems that often faced by every employee, this will enable students to become more mature in making decision.

As completing my research paper was apart in completing my internship, it was an honour for me to be able to complete the research paper at the given period. Even at first, I feel a bit pressure in managing my time to do both office work and my research paper at once, but I made it with the help of both my advisors.

References

Part A: Company's analysis

- Internship's supervisor: Encik Hamid bin Baharuddin
- Company's website – Padu, H. (2021). *About Us: HeiTech Padu*. Retrieved from HeiTech Padu Berhad: <https://www.heitech.com.my/>

Part B: Research Paper Determinants Of Firms' Profitability: Evidence From Non-financial Shariah Compliant Firms In Malaysia

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- Farhan, N. T. (2020). Board composition and firms' profitability: Empirical evidence from pharmaceutical industry in India. *Journal of International Studies*, 13(3), 180-194.
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- Husnain, M. A. (2021). Corporate governance characteristics and firm profitability: empirical evidence from emerging equity market. *International Journal of Management (IJM)*, 12(3).
- Vu, H. M. (2021). Influence of entrepreneur competencies on profitability and employee satisfaction. *International Journal of Management and Enterprise Development*, 20(1), 1-16.
- Yüksel, S. M. (2018). Determinants of profitability in the banking sector: an analysis of post-soviet countries. *Economies*, 6(3), 41.

Appendices

- Monthly timesheet:
- work had been done throughout the month
 - must fulfill 8 hours a day (working hour)

NO.	TAKSI	YEAR 2021							UNIT PROJECT LEADERSHIP PROJECT							TOTAL						
		1	2	3	4	5	6	7	1	2	3	4	5	6	7							
1	ASSET SUPERVISOR TO ASSEMBLE REPORT (A1) - PERBAIKAN & PINDAAN SETER	2.0	2.0			2.0	1.5	2.0	2.0	1.0	1.0	2.0	2.0	2.0	1.5	1.0	3.0	2.0	2.0	1.0	2.0	30.0
2	ASSET SUPERVISOR TO ASSEMBLE REPORT (A2) - LAJURAN PERMICHONAN PERUBAHAN	1.5		2.0	1.5	1.5	2.0	2.0	1.0	1.0	2.0	2.0	2.0	1.5	1.0	3.0	1.0	2.0	1.0	2.0	29.0	
3	ASSET SUPERVISOR TO ASSEMBLE REPORT (A3) - PENYELESAIAN MASALAH DAN SOKONGAN	1.5		2.0	1.5	2.0	2.0	2.0	1.0	1.0	2.0	2.0	2.0	1.5	1.0	3.0	1.0	2.0	1.0	2.0	28.5	
4	ASSET SUPERVISOR TO ASSEMBLE REPORT (A3) - PENGURUSAN PROSEDUR DATA DAN PAUL VISAR			3.0		2.0	2.0	2.0	1.0	2.0	2.0	2.0	1.5	1.0	3.0	1.0	2.0	1.0	2.0	23.5		
5	ASSET SUPERVISOR TO ASSEMBLE REPORT (A3) - LAPORAN LATIHAN			1.0																	1.0	
6	ACCOMPANY RY SUPERVISOR TO SUBMIT THE REPORTS TO BTH													1.0	2.0	3.0					6.0	
7	ACCOMPANY RY SUPERVISOR TO COLLECT THE REPORTS FROM BTH								2.0					1.0	2.0	3.0	1.0				10.0	
8	ATTEND LEADER'S MEETING				3.0																3.0	
9	ACCOMPANY RY SUPERVISOR TO SUBMIT THE REPORTS TO PNK	3.0				3.0			3.0							3.0	3.0	3.0	3.0		17.0	
10	ACCOMPANY RY SUPERVISOR TO COLLECT THE REPORTS FROM PNK	3.0	3.0																	2.0	8.0	
11	0:00 HURUTE OF MEETING								4.0												4.0	
	TOTAL	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	8.0	168.0	

- Monthly meeting:
- required to attend and list out all the action taken during the meeting
 - prepare leader's meeting slide (must submit to my boss few days before the meeting held – for his review)

Invitation: Project Leaders Meeting - Jul 2021 (for June Report)
 Attendance is FYI for Farah Farzana Pidrus.
 Chair: Selamat Ahmed

✓ You are free at this time. | [Check Calendar](#)

Time: Tue 07/13/2021 10:00AM - 12:00PM
 Location: JOST JPN

Invitees (10 Required, 0 Optional)
 Required:
 Arol Nizzam Kamesan, Ezdiani Kasurni, Halizuan Belamin, Hamid Baharudin, Helzazureen Hamza, Kamarudin Maarof, Md Fairoo Hashim, Norainon Hamdan, shajar.wahab@gmail.com, Syaيدا Zulkiffi
 FYI:
 Farah Farzana Pidrus

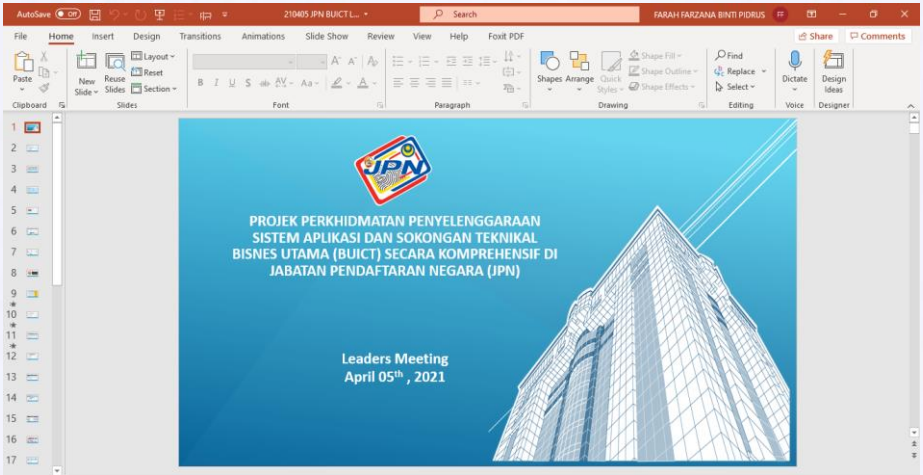
Description
 (See attached file: JPN BU/CT Leaders Mtg v1.0 for July 2021.pptx)

Attachments:

File Name	Size	Modified
JPN BU/CT Leaders Mtg v1.0 for July 2021.pptx		1:4M 07/10/2021 21:09:47

Appendices

Leader's meeting sample slide



Compile monthly report (sample report)

