UNIVERSITI TEKNOLOGI MARA

DYNAMIC CAPABILITIES AND RISK MANAGEMENT PRACTICES ON ENTERPRISE RESILIENCE AMONG INDONESIAN STATE-OWNED ENTERPRISES AND THEIR SUBSIDIARIES

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Thesis submitted in fulfillment of the requirements for the degree of **Doctor of Philosophy** (Financial Criminology)

Accounting Research Institute (ARI)

August 2022

ABSTRACT

Businesses face numerous challenges in today's unpredictable, uncertain, complex, and ambiguous interconnected world. These difficulties are projected to increase in frequency and severity in the future. Acquiring and maintaining sustainable competitiveness is getting increasingly difficult. Nonetheless, some firms thrive while others fail. Adverse events frequently have significant implications that worsen if not addressed promptly. Such condition has made resilience a hot topic among businesses and scholars. Enterprise Resilience is a business's capacity to absorb, recover from, and subsequently thrive in the face of adversity. Firms need resilience to survive and compete in the long run. Thus, organizational resilience is a competitive advantage driver. Uncertainty is one of the most significant challenges to the resilience of businesses and organizations, but it may also present an opportunity. Using dynamic capabilities and risk management, companies might deal with uncertainty. Based on the Dynamic Capability Theory, this study examines the impact of dynamic capabilities (Leadership, Information Technology, and Alliance Management) on enterprise resilience among Indonesian state-owned enterprises and their subsidiaries. Dynamic capabilities are envisioned as a source of long-term competitive advantage in times of rapid change. Enterprises reconfigure internal and external resources to create new capabilities to adapt to the changing market environment. Dynamic capabilities are the ability to develop, deploy, and reconfigure resources. Enterprises can recover, embrace new chances, and succeed with these capabilities. Many people and divisions are responsible for risks and their commercial, legal, and economic ramifications despite interdependencies. These interdependencies impact organizational resilience. The link between Enterprise resilience and risk management practices has not yet been articulated. Additionally, this study explores the mediating effect of risk management practices on the relationship between an enterprise's dynamic capabilities and resilience. The Indonesian State-Owned Enterprises (SOEs) and their subsidiaries will serve as the units of analysis for this research considering their important role in the Indonesian economy. The study examined 322 valid data from online surveys of SOE directors and senior management using SmartPLS. The study confirms that Leadership Capabilities, Information Technology Capabilities, and Alliance Management Capabilities significantly influenced Enterprise Resilience. Leadership Capabilities, Information Technology Capabilities, and Alliance Management Capabilities significantly influenced Risk Management Practices. Risk Management Practices also significantly influenced Enterprise Resilience among Indonesia SOEs. Finally, Risk Management Practices mediate the relationship between IT Capabilities, Alliance Management Capabilities, and Enterprise Resilience. This study could provide theoretical contribution by extending the application of dynamic capability theory to resilience and framework contribution by combining the dynamic capability theory view with risk management in determining the resiliency of SOEs. This study may enrich the methodology by using a quantitative and online survey of the public sector (SOEs) from various sectors/industries from emerging markets (Indonesia) as the sample. Finally, this study may inform the Board of Directors of SOEs and their subsidiaries on what capabilities should be developed and improved to achieve Enterprise Resilience. The findings provide the information for regulators and policymakers to create the roadmap, scenario, and strategies required to ensure Indonesia SOEs' long-term viability and to develop world-class Indonesia SOEs.

ACKNOWLEDGEMENT

First and foremost, I would like to thank Allah for allowing me to complete the long-running quest and Graduate on Time (GOT).

I would like to express my deepest gratitude and appreciation to my main supervisor, Professor Dr. Jamaliah Said, who has supported and guided me to navigate this journey smoothly. I appreciate your patience in encouraging me to reach my goal. I am grateful to Professor Dr. Haslinda Yusoff, my second supervisor, for patiently supporting me with valuable insight and guidance. I thank Dr. Ancella A. Hermawan, my third supervisor, former head of the department of accounting FEB UI, colleague, and exoffice roommate, who encouraged me to undertake this journey.

I also appreciate the assistance from all Professors at Accounting Research Institute (ARI), Universiti Teknologi MARA, especially Prof. Dr. Normah Omar, who initiated the program GOT 2 from UI. I am grateful to the administrative team of ARI UiTM for their excellent service, which facilitates and helps ease our journey.

This study is made possible by the Ministry of State-Owned enterprises Republic of Indonesia. I thank Bapak Susyanto, Secretary of the Ministry, Prof Dr. M. Ikhsan, a special staff of the minister, Bapak Warih Sadono, Expert Staff for Strategic Policy Implementation, and Bapak Suprianto, SOE ministry inspector, and to all Board of Directors and Senior Management of SOEs and their subsidiaries that participated in this study.

I would like to thank Universitas Indonesia and the Faculty of Economics and Business Universitas Indonesia for allowing me to embark on this journey and for their support.

My appreciation goes to my managing partner at CReco Research & Consulting, Dr. Raden Pardede, and senior partner, Dr. M. Chatib Basri, for all their support. Thank you to my team at CReco, Rousalia Hadi, Namira Fitrania, Fadhil F, Irfan Dadi, and all the team, who supported and cheered me along the journey. My appreciation also extends to my friends at PLS gank, Machmudin Eka Prasetya and Lufti Julian, my roommate throughout this journey, beloved Mia Nainggolan, and other members of Graduate On-Time 2 UI (Mas Nino, Mas Ir, Yanto, Eko, Sari dan Imel).

I would like to express my gratitude to my mother, Sukarti Wartoso; my sisters, brother and in-laws, Budi, Srining, Fitri, Kris, Nina, Ari; my nieces and nephews, Andri, Fira, Evan, Fani, Adit, Alisha and Laras for the prayers that have sustained me thus far.

This journey is impossible to navigate without the love, sacrifice, care, and assistance of my beloved husband, dr. Lisdiono Samadi. Mon Cheri, merci pour tous.

This thesis is dedicated to the loving memory of my dear late father, Bapak H. Wartoso, SH, for the vision, belief, and determination to educate me, and to Bapak Hans Kartikahadi, Late Prof. Dr. Wahjudi Prakarsa, Bapak Surjadinata Sumantri, Bapak Katjep K. Abdoelkadir, and Bapak Sunardji, my former lecturers at FEB UI, for their unwavering supports. Pak Hans, Pak Wahjudi, Pak Surja, Pak Katjep, and Pak Nardji, I did it finally. Thank You very much.

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