

**DEPARTMENT OF BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
UNIVERSITI TEKNOLOGI MARA**

**A STUDY ON MANAGEMENT OF BUMIPUTERA
CONTRACTOR CLASS F**

**This academic project is submitted in partial fulfillment of the
requirement for the Bachelor Of Building Surveying (Hons.)**

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TABLE OF CONTENT

<u>TITLE</u>	<u>PAGE</u>	
CHAPTER 1 -INTRODUCTION		
1.1	PREFACE	1
1.2	DEFINITION OF TOPICS	2
1.2.1	Management	2
1.2.2	Bumiputera	2
1.2.3	Contractor	3
1.3	ISSUE OF STUDY	4
1.4	OBJECTIVES OF STUDY	5
1.5	RESEARCH SCOPE	6
1.6	METHODOLOGY OF STUDY	7
CHAPTER 2 -LITERATURE REVIEW		
2.1	INTRODUCTION OF MANAGEMENT	8
2.1.1	HISTORY OF MANAGEMENT	9
2.1.2	MANAGEMENT FUNCTION	10
2.1.3	BASICS ELEMENT OF MANAGEMENT	11
2.2	TYPES OF MANAGEMENT	11
2.2.1	PROJECT MANAGEMENT	12
2.2.2	CONSTRUCTION MANAGEMENT	15
2.2.3	PROJECT TIME MANAGEMENT	16
2.2.3.1	Activity Definition	18
2.2.3.2	Activity Sequencing	19
2.2.3.3	Activity Resource Estimating	20

CHAPTER 1 -INTRODUCTION

1.1 PREFACE

Construction industry is one of the profitable industries in Malaysia. Nowadays, there are many contractors in Malaysia but some of them are not success in the construction industry. Malaysia has one contractor for every 614 persons. The ratio is likely to be amongst the highest in the world and it is causing the government a big headache. The government recently announced the freezing of further issuance of new class F licenses and no more new baby contractors. A good management of contractors in construction may increase the percentage of successful in the project or construction industry.

There are some problems arising with regards to the performance in management and development of the Class F contractors in Lembah Klang. For the purpose of this study, it will focus on management of Bumiputera Contractor Class F in Lembah Klang Area.

1.2 DEFINITION OF TOPICS

The topic covered for dissertation purpose is **A Study on Management of Bumiputera Class F Contractor**. To understand what is going to be discuss on this topic, there are specifically define words by words as follows:

1.2.1 Management

Management comprises directing and controlling a group of one or more people or entities for the purpose of coordinating and harmonizing that group towards accomplishing a goal. Management often encompasses the deployment and manipulation of human resources, financial resources, technological resources, and natural resources.

1.2.2 Bumiputera

The definition of Bumiputera appears to all Malays include Indians Muslim, some Christian people and the origin people in Tanah Melayu. Other indigenous groups are included as Bumiputera including the Iban and other Bornean groups. In Malaysia by convention it is generally considered that all Malays are Bumiputera and that all Bumiputera are Malay. This is technically