



## UNIVERSITI TEKNOLOGI MARA

### ADS556: ELECTRONIC GOVERNMENT

<b>Course Name (English)</b>	ELECTRONIC GOVERNMENT <b>APPROVED</b>
<b>Course Code</b>	ADS556
<b>MQF Credit</b>	6
<b>Course Description</b>	This course provides an overview of understanding and managing modern information systems (IS) within the public sector to enhance the quality of public governance. The extensive use of ICT within government and public administration is the focus of the course. The basic building blocks of e-government and social informatics that guide the development and use of ICT systems to disseminate information and provide services will be examined and discussed.
<b>Transferable Skills</b>	1) Demonstrate the ability to identify and articulate self-skills, knowledge, and understanding confidently and in a variety of contexts 2) Demonstrate ability to investigate problems and provide effective solutions.
<b>Teaching Methodologies</b>	Lectures, Blended Learning, Tutorial
<b>CLO</b>	CLO1 Identify the theoretical ideas about e-government CLO2 Describe and relate the theoretical ideas of e-government to public administration CLO3 Distinguish the organizational, political, and ethical implications of the best current thinking and practice of e-government.
<b>Pre-Requisite Courses</b>	No course recommendations
<b>Topics</b>	
<b>1. Introduction to e-Government</b> 1.1) n/a	
<b>2. ICT in Public Sector</b> 2.1) n/a	
<b>3. The importance of IT in public administration</b> 3.1) n/a	
<b>4. Concept of e-Government &amp; e-Governance</b> 4.1) n/a	
<b>5. e-Government design, applications &amp; management</b> 5.1) n/a	
<b>6. e-Government and Business Process Reengineering</b> 6.1) n/a	
<b>7. e-Gov perspectives in Asean &amp; developed countries</b> 7.1) n/a	
<b>8. Strategies for e-Government implementation</b> 8.1) n/a	
<b>9. e-Government security, privacy &amp; ethical issues</b> 9.1) n/a	
<b>10. The use of Internet in e-Government</b> 10.1) n/a	
<b>11. Issues in e-Government</b> 11.1) n/a	

<b>12. The future of Digital &amp; Mobile government</b> 12.1) n/a
<b>13. Virtual government &amp; i-Government</b> 13.1) n/a
<b>14. Managing change in the Information era</b> 14.1) n/a

Assessment Breakdown	%
Continuous Assessment	40.00%
Final Assessment	60.00%

Details of Continuous Assessment	Assessment Type	Assessment Description	% of Total Mark	CLO
	Assignment	Students are required to do a write-up. Length of paper is 20 pages long. This is a group exercise consisting of 4 students.	5%	CLO1 , CLO2 , CLO3
	Presentation	Students are required to present the assignment paper that they done. This is a group presentation.	10%	CLO1 , CLO2 , CLO3
	Quiz	Students are required to answer quiz questions during their Blended Learning Session.	5%	CLO1 , CLO2
	Test	Mid term Test. Test questions will focus on chapters that have been covered before the mid term break.	20%	CLO1 , CLO2

Reading List	Recommended Text	• Richard Heeks, <i>Implementing and managing eGovernment</i> , London ; SAGE, 2006. [ISBN: 0-7619-6791-5]
	Reference Book Resources	<ul style="list-style-type: none"> <li>• edited by Richard Heeks 1999, <i>Reinventing government in the information age</i>, Routledge London [ISBN: 0415242479]</li> <li>• Garson, G.D. 2003, <i>Information Technology and Computer Applications</i></li> <li>• Rainey, H.G. 2003, <i>Understanding &amp; Managing Public Organizations</i>, 3rd Ed.</li> <li>• Gronlünd, A. 2002, <i>Electronic Government: Design and Applications</i></li> <li>• Muhammad Rais Abdul Karim and Nazariah Khalid. 2003, <i>E-Government in Malaysia</i></li> <li>• Compaine, B.M. 2001, <i>The Digital Divide: Facing a Crisis or Creating a Myth</i> MIT Press. USA</li> </ul>
Article/Paper List	This Course does not have any article/paper resources	
Other References	This Course does not have any other resources	